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ered to your homes and businesses is safe. In addition to the monitoring data, this report provides other information about Tulsa's drinking water and the system that serves about half a million people in northeastern Oklahoma.

The Oklahoma Department of Environmental Quality has completed a Source Water Assessment of our water supply reservoirs and has determined that they are moderately susceptible to contamination. Please contact the ODEQ (telephone - 405/702-8100 or email - swap@deq.state.ok.us) to discuss the results of this assessment or the source water protection program in further detail.

Which Plant Treats Your Drinking Water?

There is a vast underground network of pipes that carry drinking water from the treatment plants to our faucets. Which plant provides water to specific areas of the city and surrounding areas depends on daily changes in supply and demand. Generally, customers in the north and west portions of Tulsa and vicinity receive water that was treated at the Mohawk plant. Customers in the south and east areas of Tulsa and vicinity are served by the A. B. Jewell plant. Both plants serve the central areas of the city.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

How to Contact Us

City of Tulsa Quality Assurance

Public Works & Development Dept. - Environmental Operations Division
707 S. Houston, Tulsa, OK 74127 918-596-2511

- To report a water line break or if you notice dramatic changes in the color, taste or odor of your tap water, please call the Water Emergency dispatcher at 596-9488.
- For questions about your water bill, please call Customer Service at 596-9511.
- This report is on the World Wide Web at <http://www.cityoftulsa.org>
- Tulsa's Environmental Network provides monitoring data at www.e-tulsa.net

Este Informe contiene información muy importante. Traduscalo o hable con un amigo quien lo entienda bien.

Tulsa's 2004 Water Quality Report

Tulsa's drinking water is safe.

Tulsa's water treatment plants were designed to provide safe water, free of bacteria and other contaminants. As a result, the drinking water delivered to Tulsa area homes and businesses is safe and exceeds all federal requirements. The water is tested at the source lakes, and the City's laboratories and plant operators continuously monitor the quality of the water at the treatment plants, looking for substances which might be unsafe to public health.

This report explains the test results on samples taken as the water leaves the Mohawk and A. B. Jewell water treatment plants. The table inside shows that during 2003 constituents were found in amounts that were less than the levels that are cause for concern. (For complete details of the analysis, call Quality Assurance at 596-2511.) Tulsa's raw water comes from three sources in northeastern Oklahoma: 1) Lake Oologah on the Verdigris River (in Rogers and Nowata counties), 2) Lakes Spavinaw and Eucha on Spavinaw Creek (in Mayes and Delaware counties), and 3) Lake Hudson on the Neosho River (in Mayes County). Lake Hudson was not used as a source during 2003.

As water travels over and beneath the surface of the land to our source lakes, it dissolves naturally occurring minerals and can pick-up substances such as microbial, inorganic, pesticides, herbicides, organic and radioactive contaminants that result from animal or human activity.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health. After the water reaches the lakes, it travels through pipelines to the Mohawk and A. B. Jewell water treatment plants where it is treated to remove substances that might threaten public health. After the water leaves the plants and enters the distribution system, it is tested again. More than 2,300 samples a year are analyzed to assure the water deliv-

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www.tulsawater.com

The Tulsa Metropolitan Utility Board invites you to get involved

Meetings that deal with decisions about our water are held on the 2nd and 4th Wednesdays of the month. Agendas are posted on the first floor of City Hall. We encourage our customers to participate in the decisions that affect the quality of our drinking water. For more information about meetings, call (918) 596-9621 or write to: TMUA, City Hall, Room 403, Tulsa, OK 74103