



CITY OF
Tulsa
A New Kind of *Energy*™

UTILITY RATES & CUSTOMER SERVICE FEES

Water, Sewer and Stormwater Rates
Effective October 1, 2019
(October 2019 consumption for November 2019 bill)

EMSA and Refuse Rates Unchanged

CITY OF TULSA
WATER RATES – INSIDE CITY
ORDINANCE NO. 24150, PASSED JUNE 19, 2019

MONTHLY METER CHARGES
(All Classes)

<u>Water Meter Size</u>	<u>Rate</u>	<u>Code</u>
¾ inch in size or less and deduct irrigation meters	\$ 6.38	W107
1 inch in size	10.16	W110
1-1/2 inches in size	13.15	W115
2 inches in size	25.51	W120
3 inches in size	58.06	W130
4 inches in size	77.39	W140
6 inches in size	120.76	W160
8 inches in size	168.31	W180
10 inches in size	229.46	W190

MONTHLY QUANTITY CHARGE
(Rate per Thousand Gallons)

11 Single-Family Residential	\$ 4.31	W311
21 Multi-Family Residential	3.74	W321
31 Commercial	3.68	W331
41 Industrial	2.68	W341
42 Large Industrial	1.80	W342
51 Parks/Cemeteries/Golf Courses	5.85	W351
52 Night Watering	4.91	W352

**MONTHLY PRIVATE FIRE PROTECTION
SERVICE CHARGE**

4 inches in size or less	\$ 9.03	F140
6 inches in size	26.25	F160
8 inches in size	54.54	F180
10 inches in size	100.57	F190

CITY OF TULSA
WATER RATES – OUTSIDE CITY
ORDINANCE NO. 24150, PASSED JUNE 19, 2019

MONTHLY METER CHARGES
(All Classes)

<u>Water Meter Size</u>	<u>Rate</u>	<u>Code</u>
¾ inch in size or less and deduct irrigation meters	\$ 8.54	W207
1 inch in size	10.43	W210
1-1/2 inches in size	13.46	W215
2 inches in size	26.18	W220
3 inches in size	62.71	W230
4 inches in size	79.77	W240
6 inches in size	124.33	W260
8 inches in size	173.28	W280
10 inches in size	235.96	W290

MONTHLY QUANTITY CHARGE
(Rate per Thousand Gallons)

11 Single-Family Residential	\$ 5.39	W411
21 Multi-Family Residential	4.82	W421
31 Commercial	4.75	W431
41 Industrial	3.37	W441
42 Large Industrial	2.33	W442
51 Parks/Cemeteries/Golf Courses	7.94	W451
52 Night Watering	5.93	W452
61 Oologah Flowline (Untreated)	0.67	W461
62 Spavinaw Flowline (Untreated)	0.67	W462
63 Jay, OK - Eucha Flowline (Untreated)	0.11	W463
65 Oologah Lake (Untreated)	0.67	W465
71 Master Meter – Permanent Service	3.50	W471
72 Master Meter – Emergency Service	11.00	W472
73 Master Meter – Limited Term Service	6.02	W473

**MONTHLY PRIVATE FIRE PROTECTION
SERVICE CHARGE**

4 inches in size or less	\$ 10.85	F240
6 inches in size	31.51	F260
8 inches in size	67.16	F280
10 inches in size	120.77	F290

CITY OF TULSA
SANITARY SEWER RATES – INSIDE CITY
ORDINANCE NO. 24150, PASSED JUNE 19, 2019

MONTHLY METER CHARGES
(All Classes)

<u>Water Meter Size</u>	<u>Rate</u>	<u>Code</u>
¾ inch in size or less	\$ 8.27	S107
¾ inch in size – Deduct meter	8.27	S109
1 inch in size	13.15	S110
1-1/2 inches in size	14.53	S115
2 inches in size	27.07	S120
3 inches in size	31.28	S130
4 inches in size	48.48	S140
6 inches in size	63.22	S160
8 inches in size	83.72	S180
10 inches in size	99.96	S190

MONTHLY QUANTITY CHARGE
(Rate per Thousand Gallons)

Each thousand gallons	\$ 8.80	S301
Commercial (One Return Factor, X)	8.80	S303
Commercial (Two seasonal Return Factors, X & Y)	8.80	S305

INDUSTRIAL USER (IDP)
MONTHLY QUANTITY CHARGES

Volume per thousand gallons	\$ 5.61	I300
Volume Calculation = Billed water consumption x return factor percentage x \$5.61		
BOD (Biochemical Oxygen Demand) / COD (Chemical Oxygen Demand) per pound	0.6941	I301
BOD/COD Calculation = Billed water consumption x return factor percentage x BOD Value x 0.0083400 x \$0.6941		
TSS (Total Suspended Solids) per pound	0.3642	I302
TSS Calculation = Billed water consumption x return factor percentage x TSS Value x 0.0083400 x \$0.3642		
Monitoring		Actual Cost

FLAT CHARGES

Sewer Service Only	\$ 54.43	S195
Septic Dumping Fee, per entry, for each 1,000 gallons (Mon. – Fri., 7 a.m. – 7 p.m.)	133.55	S402
Septic Dumping Fee, per entry, for each 1,000 gallons (all other times)	200.33	S404

CITY OF TULSA
SANITARY SEWER RATES – OUTSIDE CITY
ORDINANCE NO. 24150, PASSED JUNE 19, 2019

MONTHLY METER CHARGES

(All Classes)

<u>Water Meter Size</u>	<u>Rate</u>	<u>Code</u>
¾ inch in size or less	\$ 19.86	S207
¾ inch in size – Deduct meter	19.86	S209
1 inch in size	20.10	S210
1-1/2 inches in size	20.34	S215
2 inches in size	34.05	S220
3 inches in size	45.00	S230
4 inches in size	51.00	S240
6 inches in size	65.40	S260
8 inches in size	85.46	S280
10 inches in size	101.67	S290

MONTHLY QUANTITY CHARGE

(Rate per Thousand Gallons)

Each thousand gallons	\$ 12.99	S401
Commercial (One Return Factor, X)	12.99	S403
Commercial (Two seasonal Return Factors, X & Y)	12.99	S405

INDUSTRIAL USER (IDP)

MONTHLY QUANTITY CHARGES

Volume per thousand gallons	\$ 7.93	I400
Volume Calculation = Billed water consumption x return factor percentage x \$7.61		
BOD (Biochemical Oxygen Demand) / COD (Chemical Oxygen Demand) per pound	1.2063	I401
BOD Calculation = Billed water consumption x return factor percentage x BOD Value x 0.0083400 x \$1.2063		
TSS (Total Suspended Solids) per pound	0.6014	I402
TSS Calculation = Billed water consumption x return factor percentage x TSS Value x 0.0083400 x \$0.6014		
Monitoring		Actual Cost

WHOLESALE USER WASTE CHARGE

(Rate per Thousand Gallons)

Treatment Only	\$ 6.19	S414
Transportation and Treatment	8.48	S415

FLAT CHARGES

Sewer Service Only	\$ 79.04	S295
Septic Dumping Fee, per entry, for each 1,000 gallons (Mon. – Fri., 7 a.m. – 7 p.m.)	133.55	S402
Septic Dumping Fee, per entry, for each 1,000 gallons (all other times)	200.33	S404

CITY OF TULSA
REFUSE RATES – RESIDENTIAL
ORDINANCE NO. 23352, PASSED AUGUST 13, 2015

ONCE PER WEEK FREQUENCY

<u>Service Level</u>	<u>Capacity</u> +	<u>Premium</u> +	<u>Add'l</u> <u>Cart</u> =	<u>Rate</u>	<u>Code</u>
Curbside					
32 gallon	\$ 12.42	\$	\$	\$ 12.42	R112
64 gallon	13.92			13.92	R111
96 gallon	15.42			15.42	R110
96 gallon – 2 carts	15.42		6.00	21.42	R122
Backyard*					
32 gallon	\$12.42	\$6.50	\$	\$ 18.92	R115
64 gallon	13.92	6.50		20.42	R114
96 gallon	15.42	6.50		21.92	R113
96 gallon – 2 carts	15.42	6.50	6.00	27.92	R123
Extended Backyard*					
32 gallon	\$ 12.42	\$13.00		\$ 25.42	R118
64 gallon	13.92	13.00		26.92	R117
96 gallon	15.42	13.00		28.42	R116
96 gallon – 2 carts	15.42	13.00		34.42	R124
Physically Limited Backyard					
32 gallon	\$ 12.42	\$		\$ 12.42	R137
64 gallon	13.92			13.92	R136
96 gallon	15.42			15.42	R135
Each Additional 96 gallon Cart	\$	\$	\$ 6.00	\$ 6.00	R138

NOTES:

***Mandatory Service Code** – Properties where the refuse hauler must travel more than four feet from the curb to pick up refuse must have backyard service. Travel greater than 100 feet from the curb requires the property to have premium service.

Physically Limited Service: Backyard or Extended Backyard service at Curbside Rates.

CITY OF TULSA
REFUSE RATES – RESIDENTIAL
ORDINANCE NO. 23352, PASSED AUGUST 13, 2015

TWICE PER WEEK FREQUENCY

<u>Service Level</u>	Calculation:			Add'l	<u>Rate</u>	<u>Code</u>
	<u>Capacity</u> +	<u>Premium</u> +	<u>Frequency</u> +	<u>Cart</u> =		
Curbside						
32 gallon	\$ 12.42	\$	\$10.00	\$	\$ 22.42	R127
64 gallon	13.92		10.00		23.92	R130
96 gallon	15.42		10.00		25.42	R119
96 gallon – 2 carts	15.42		10.00	6.00	31.42	R133
Backyard*						
32 gallon	\$ 12.42	\$6.50	\$10.00		\$ 28.92	R126
64 gallon	13.92	6.50	10.00		30.42	R129
96 gallon	15.42	6.50	10.00		31.92	R120
96 gallon – 2 carts	15.42	6.50	10.00	6.00	37.92	R132
Extended Backyard*						
32 gallon	\$ 12.42	\$13.00	\$10.00		\$ 35.42	R128
64 gallon	13.92	13.00	10.00		36.92	R131
96 gallon	15.42	13.00	10.00		38.42	R121
96 gallon – 2 carts	15.42	13.00	10.00	6.00	44.42	R134
Physically Limited Backyard						
Not available for Twice Per Week Frequency						
Each Additional 96 gallon Cart					\$ 6.00	R139

OTHER CHARGES

	<u>Rate</u>	<u>Code</u>
Cart Replacement (each instance)	\$63.00	Q200
Change Cart Size (each instance)	10.00	Q201
Bulky Waste Collection Fee (each instance)	10.00	Q202

ORDINANCE 21979, PASSED DECEMBER 18, 2008

Dead Animal Collection Fee – Commercial, <1 pound	\$No Charge	
Dead Animal Collection Fee – Commercial, small animal	15.00	Q203
Dead Animal Collection Fee – Commercial, large animal	50.00	Q204
Dead Animal Collection Fee – Residential, small animal	No Charge	
Dead Animal Collection Fee – Residential, large animal	50.00	Q205
Extra Refuse Collection Fee – 1 sticker per bag	0.50	

CITY OF TULSA
REFUSE RATES – COMMERCIAL
ORDINANCE NO. 21574, PASSED JUNE 25, 2007
(Amended by Ordinance 21632)

\$0.55 Disposal Service Unit Rate (DSUR)
Frequency

Container Size	Once-a-Week	Twice-a-Week	Three-a-Week	Four-a-Week	Five-a-Week	Six-a-Week	Seven-a-Week	On Demand/ Extra Service
BAG/BARREL 1/4 of a yard	\$0.60	\$1.19	\$1.79	\$2.38	\$2.98	\$3.57	\$4.17	\$0.14
BAG/BARREL 1/2 of a yard	\$1.19	\$2.38	\$3.57	\$4.76	\$5.95	\$7.14	\$8.34	\$0.28
BAG/BARREL 3/4 of a yard	\$1.79	\$3.57	\$5.36	\$7.14	\$8.93	\$10.72	\$12.50	\$0.41
ONE YARD	\$2.38	\$4.76	\$7.14	\$9.53	\$11.91	\$14.29	\$16.67	\$0.55
TWO YARD	\$4.76	\$9.53	\$14.29	\$19.05	\$23.82	\$28.58	\$33.34	\$1.10
THREE YARD	\$7.14	\$14.29	\$21.43	\$28.58	\$35.72	\$42.87	\$50.01	\$1.65
FOUR YARD	\$9.53	\$19.05	\$28.58	\$38.10	\$47.63	\$57.16	\$66.68	\$2.20
SIX YARD	\$14.29	\$28.58	\$42.87	\$57.16	\$71.45	\$85.73	\$100.02	\$3.30
EIGHT YARD	\$19.05	\$38.10	\$57.16	\$76.21	\$95.26	\$114.31	\$133.36	\$4.40

CALCULATION

Standard Service: Number of containers X Container Size X Frequency X Compaction Factor of 1 X 4.33 Weeks per Month = Volume x \$0.55 (DSUR) = Bill

On Demand Service: Number of Containers X Container Size X Frequency of 1 X Compaction Factor of *1 or **4 X = Volume X \$0.55 (DSUR) = Bill

*20-yard Open Top

\$11.00

**42-yard Compactor

\$92.40

*30-yard Open Top

\$16.50

CITY OF TULSA
STORMWATER RATE
INSIDE CITY ONLY
ORDINANCE NO. 24149, PASSED JUNE 19, 2019

	<u>Rate</u>	<u>Code</u>
Per each Equivalent Service Unit (ESU) of developed lot, tract, or parcel (per 2,650 square foot)	\$ 8.35	H100

CITY OF TULSA
MEDICAL SERVICE PROGRAM FEE
INSIDE CITY ONLY
ORDINANCE NO. 23133, PASSED JUNE 23, 2014

	<u>Rate</u>	<u>Code</u>
Single-Family Residential	\$ 5.45	E100
Multi-Family Residential Per occupied residential living unit; total units x 50% presumed occupancy rate, rounded down but not to less than one	\$ 5.45	E100

CALCULATION

Multi-Family: Number of units x 50% = billable units (rounded down) x \$5.45

CITY OF TULSA
CUSTOMER SERVICE FEES
 RESOLUTION NO. 7384, PASSED JUNE 21, 2006

<u>SERVICE FEES</u>	<u>Rate</u>	<u>Code</u>
Initiate, reinstate, or transfer service	\$ 20.00	U300
Meter size upgrade fee	10.00	U301
First requested in-house inspection	15.00	U303
Second requested in-house inspection within 6 months, if nothing wrong	25.00	U302
Meter test and meter found in range (98.5 to 100%) will result in the following fees		
1" and smaller meter size	15.00	U350
1 ½" meter size	25.00	U351
2" meter size	40.00	U352
3" meter size	80.00	U353
4" meter size	90.00	U354
6" meter size	130.00	U355
8" meter size	160.00	U356
Field service fee for customer-requested water turn on	15.00	Q101
Field service fee for customer-requested water turn off	No charge	
<u>Additional</u> fee for customer-requested after hours field service	15.00	Q106

CITY OF TULSA
FIELD COLLECTION FEES
 RESOLUTION NO. 7384, PASSED JUNE 21, 2006

<u>FIELD COLLECTION FEES</u>	<u>Rate</u>	<u>Code</u>
Field service fee for sending City employee to premises to effect payment of delinquent utility charges		
1 – 8 units	\$ 15.00	Q101
9 – 25 units	25.00	Q109
More than 25 units	35.00	Q110
 Pull water meter	 20.00	 Q113
Reset water meter	35.00	Q102
 <u>ADDITIONAL FEES</u>		
	<u>Rate</u>	<u>Code</u>
Broken or missing padlock	20.00	Q103
Illegal connections or tampering – minimum fee, or actual cost, whichever is greater. Minimum fee:	60.00	Q105
Crimp Fee	30.00	Q107
Uncrimp Fee	30.00	Q111
Stolen or damaged water meter	65.00	Q104
Stolen or damaged water meter with AMR	150.00	Q114
 Removal and restoration of a service line due to collection action shall be billed the minimum fee or the actual cost of materials and labor, whichever is greater. Minimum Fee:	 55.00	 Q112
Returned payment processing fee	25.00	Q108
Late payment fee - based on account balance	1.5%	Q998
Payments via foreign banks	Actual Cost	