

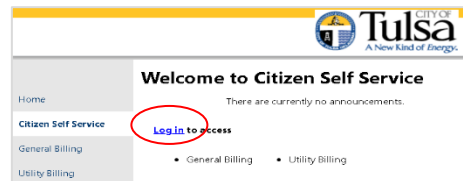


Utility Billing Registration

The City of Tulsa’s Utility Billing online can be accessed by creating your registration through Tyler Technologies Solutions. To begin, open the internet browser on your computer by clicking on Internet Explorer, Chrome, or Microsoft Edge and type into the address bar: cityoftulsa.org/utilities

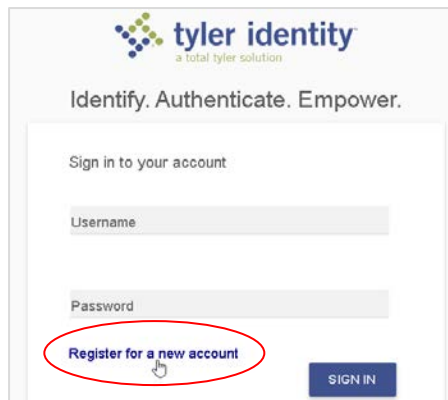


1. From the Citizen Self Service page, select “Citizen Self Service” from the left menu.



2. From the Welcome to Citizen Self Service screen, select “Log in.”

3. On the Tyler Identity page, select “Register for a new account.”



4. Your email address will be the username for your account.

- ✓ The email address you choose will be the username for your account.
- ✓ Enter your first and last name as shown on your utility bill.
- ✓ Your password must be between 8 - 30 characters in length—it also must contain an uppercase letter, a number, and a special character.
- ✓ You will need this password for future use, so try to make it memorable.
- ✓ Select “Register”

Register for a new account

Email *
 User@emailprovider.net

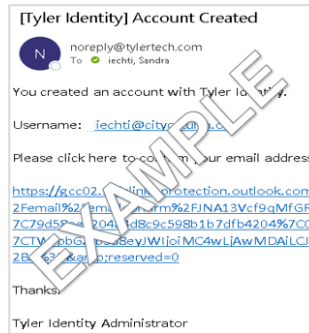
First name * Last name *
 First Name Last Name

Password * Confirm password *

Password must be between 8 and 30 characters in length
 Password must contain an uppercase character
 Password must contain a number
 Password must contain a special character

CANCEL REGISTER

5. Tyler Technologies will send a confirmation email to the address you provided. Click on the link in the email to begin confirmation.



6. After clicking on the confirmation link in your email, enter your newly created password and select "Confirm Email."

A screenshot of the "User Self-Service" "Email Confirmation" page. It has a blue header with the Tyler logo and "User Self-Service". Below the header is "Email Confirmation". There is a text input field labeled "Enter your password*" with a masked password ".....". At the bottom are two buttons: "CANCEL" and "CONFIRM EMAIL".

You'll be prompted to "click here" to take you back to the Tyler Technologies log in page.

A screenshot of the "User Self-Service" "Email Confirmation" page. It has a blue header with the Tyler logo and "User Self-Service". Below the header is "Email Confirmation". The main text says "Thank you for confirming your email. Click [here](#) to sign in." with a mouse cursor pointing to the "here" link.

Registration Complete!

Use your email address as your username and your new password to log-in to your City of Tulsa Utility Billing Account through Tyler Identity Solutions.

A screenshot of the Tyler Identity login page. It features the Tyler Identity logo at the top with the tagline "a total tyler solution". Below the logo is the slogan "Identify. Authenticate. Empower.". The main heading is "Sign in to your account". There are two input fields: "Username" and "Password". Below the "Password" field is a link "Register for a new account". At the bottom right is a blue "SIGN IN" button.