

Online at

311

By phone at

Customer Care Helpline

https://tulsa311.com/site/wss/home

City of Tulsa

www.cityoftulsa.org/utilities

You will need your Account Number and Customer I.D. to make a Utility Payment

Utility Billing Payment

1. From the Citizen Self Service page, select "Citizen Self Service" from the left menu.

	Luisa A New Kind of Energy.
	City of Tulsa, OK - Citizen Self Service BRAVO
Home	Welcome!
Citizen Self Service	

2. Select "Utility Billing."



3. Select the account on which you wish to make payment.

	Utility	Billing Accounts		
Home	Select an ad	Select an account to work with.		
Citizen Self Service				
General Billing	Linked accou	ints		
Utility Billing	Account ID	Customer ID		
	<u>999999</u>	9999999		
Accounts	999998	9999998		
Contact Us	-Jm			

4. The oldest bill due will show at the top of
the list. You must make payment on older
bills before paying the newest bill. Select
the bill on which you would like to make
payment, then click on "Pay."

Manage	Billing Bills						
Service Add	dress 9	999 N 999TH ST					
Account Nu	umber 9	99998					
As of		02/09/2021					
• Befor	re payment of ne	wer bills will be ac 2021 to 2022 only)	cepted, all past-due	bills must be includ	ed, starting with th	e oldest.	Show Past Bills
• Befor Dutstandin Pay Bill	re payment of ne • g Bills (bill years Bill	wer bills will be ac 2021 to 2022 only) Bill Date	cepted, all past-due Pay By	bills must be includ Charges	ed, starting with th Pending	e oldest. Balance Due	Show Past Bills
• Befor Dutstandin Pay Bill	re payment of ne 9 Bills (bill years Bill 80014468	wer bills will be ac 2021 to 2022 only) Bill Date 5/7/2021	cepted, all past-due Pay By 5/29/2021	bills must be includ Charges \$0.00	ed, starting with th Pending \$0.00	Balance Due	Show Past Bills Details Bill Details
• Befor Dutstandin Pay Bill	re payment of ne ng Bills (bill years Bill 80014468	wer bills will be ac 2021 to 2022 only) Bill Date S/7/2021	cepted, all past-due Pay By 5/29/2021	bills must be includ Charges \$0.00	ed, starting with th Pending \$0.00	Balance Due \$111.39	Show Past Bills Details Bill Details

Utility Billing Payment

5. The full amount will automatically show in the "Payment Amount" area. If you want to make a partial payment, you may put the amount you are wanting to pay in the area at this time. Select "Continue."

Pay Bills							
Bill Description	Bill Year	Bill Date	Bill Number	Due Date	Balance	Due Now	Payment Amount
Utilities	2021	5/7/2021	80014468	5/28/2021	\$111.39	\$111.39	\$ 111.39
						Continue	Cancel

Enter Email Address

Payment Type

💓 Utility Bill

Enter email address

Email 🚱

All

6. Enter your email to confirm payment. Select "Continue."

7. On the payment information screen. Make sure your name, phone, and zip code information is correct. Also ensure the amount you are paying is correct, then select the payment method either eCheck, debit card, or credit card. If you choose debit or credit payment, you will enter in the card information at this time including the card number, CVV, expiration date, and the Cardholder name. When this information is correct, select, "Continue."

8. You will be asked to confirm your payment. Select "Pay." You will be sent an email receipt showing the amount you paid online.

Re-Enter email	
Re-enter email address	
Continue	
ter Payment Information	
re required unless labeled as optional.	
2	Middle Name
	Photo Phane Phane
1ER	
1ER	Optional

CUSTOMER	
	Optional
Last Name	Daytime Phone Number
NAME	
ZIP Code	
99999	
Pay this Amount \$ 111.39	
Payment Method	
C echeck	eCheck / Bank Account
	Debit Car
	Credit Car
	Credit Can

ayment Method			VISA	***********4448
Payment Date				Now (06/18/2020)
Payment Amount				\$100.00
lick to read the Payment.	Authorization Terms	Authorization Terms		
lick the PAY button to	complete your payment			