



# **UTILITY RATES and CUSTOMER SERVICE FEES**

**Sewer and Stormwater Rates Effective October 1, 2021  
(October 2021 consumption for November 2021 bill)**

**Water, Refuse and EMSA Rates Unchanged**

**CITY OF TULSA**  
**WATER RATES – INSIDE CITY**

ORDINANCE NO. 24150, PASSED JUNE 19, 2019

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**MONTHLY METER CHARGES**

(All Classes)

	<u>Rate</u>	<u>Code</u>
¾" (inch) in size or less and deduct irrigation meters	\$ 6.38	W107
1" in size	10.16	W110
1-1/2" in size	13.15	W115
2" in size	25.51	W120
3" in size	58.06	W130, W330
4" in size	77.39	W140
6" in size	120.76	W160
8" in size	168.31	W180
10" in size	229.46	W190

**MONTHLY QUANTITY CHARGE**

(Rate per Thousand Gallons)

Single Family Residential	\$ 4.31	W311, W302, W313, W315, W511
Multi-Family Residential	3.74	W321, W322, W323, W324, W325, W521
Commercial	3.68	W331, W333, W335, W531
Construction Meter	3.68	W337
Industrial	2.68	W341, W343, W345, W541
Industrial - Large	1.80	W342, W347, W542
Parks / Cemeteries / Golf Courses	5.85	W351, W353, W355
Night Watering	4.91	W365

**MONTHLY PRIVATE FIRE PROTECTION  
SERVICE CHARGE**

2", 3" or 4" in size	\$ 9.03	F121, F130, F140
6" in size	26.25	F160
8" in size	54.54	F180
10" in size	100.57	F190

**CITY OF TULSA**  
**WATER RATES – OUTSIDE CITY**  
ORDINANCE NO. 24150, PASSED JUNE 19, 2019

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**MONTHLY METER CHARGES**

(All Classes)

	<u>Rate</u>	<u>Code</u>
¾" (inch) in size or less and deduct irrigation meters	\$ 8.54	W207
1" in size	10.43	W210
1-1/2" in size	13.46	W215
2" in size	26.18	W220
3" in size	62.71	W230
4" in size	79.77	W240
6" in size	124.33	W260
8" in size	173.28	W280
10" in size	235.96	W290

**MONTHLY QUANTITY CHARGE**

(Rate per Thousand Gallons)

Single Family Residential	\$ 5.39	W411 W413, W415, W611
Multi-Family Residential	4.82	W421, W422, W423, W424, W425, W621
Commercial	4.75	W431, W433, W435, W631
Industrial	3.37	W441, W443, W445, W641
Industrial - Large	2.33	W442, W447, W642
Parks / Cemeteries / Golf Courses	7.94	W451, W455
Night Watering	5.93	W465
Oologah Flowline (Untreated)	0.67	W461
Spavinaw Flowline (Untreated)	0.67	W462
Jay, OK – Eucha Flowline (Untreated)	0.11	W463
Master Meter – Permanent Service	3.50	W471
Master Meter – Emergency Service	11.00	W472
Master Meter – Limited Term Service	6.02	W473

**MONTHLY PRIVATE FIRE PROTECTION  
SERVICE CHARGE**

4" in size or less	\$ 10.85	F240
6" in size	31.51	F260
8" in size	67.16	F280
10" in size	120.77	F290

**CITY OF TULSA**  
**SANITARY SEWER RATES – INSIDE CITY**

ORDINANCE NO. 24624, PASSED JUNE 16, 2021

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**MONTHLY METER CHARGES**

(All Classes)

	<u>Rate</u>	<u>Code</u>
¾" (inch) in size or less, deduct meter	\$ 8.80	S107, S109
1" in size	13.54	S110
1-1/2" in size	14.97	S115
2" in size	29.56	S120
3" in size	34.49	S130
4" in size	49.93	S140
6" in size	65.12	S160
8" in size	86.23	S180
10" in size	102.96	S190

**MONTHLY QUANTITY CHARGE**

(Rate per Thousand Gallons)

Each thousand gallons - Winter Quarter Average	\$ 9.36	S301
Each thousand gallons – Return Factor	9.36	*S1xx

\*Return Factor Calculation Rate = Billed water usage X return factor percentage (xx) X \$9.36

**INDUSTRIAL USER (IDP)**  
**MONTHLY QUANTITY CHARGES**

Volume per thousand gallons	\$ 6.07	I300
Volume Calculation = Billed water usage x return factor percentage x \$6.07		
BOD (Biochemical Oxygen Demand) / COD (Chemical Oxygen Demand) per pound	0.7149	I301
BOD/COD Calculation = Billed water usage x return factor percentage x BOD Value x 0.0083400 x \$0.7149		
TSS (Total Suspended Solids) per pound	0.3751	I302
TSS Calculation = Billed water usage x return factor percentage x TSS Value x 0.0083400 x \$0.3751		
Monitoring	Actual Cost	

**FLAT CHARGES**

Sewer Service Only	\$ 56.06	S195
Septic Dumping Fee, per entry, for each thousand gallons (Mon.-Fri. 7a.m.-7p.m.)	137.56	S402
Septic Dumping Fee, per entry, for each thousand gallons (all other times)	206.34	S404

**CITY OF TULSA**  
**SANITARY SEWER RATES – OUTSIDE CITY**

ORDINANCE NO. 24624, PASSED JUNE 16, 2021

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**MONTHLY METER CHARGES**

(All Classes)

	<u>Rate</u>	<u>Code</u>
¾" (inch) in size or less	\$ 19.86	S207
1" in size	20.10	S210
1-1/2" in size	20.95	S215
2" in size	35.07	S220
3" in size	46.35	S230
4" in size	52.53	S240
6" in size	67.36	S260
8" in size	88.02	S280
10" in size	104.72	S290

**MONTHLY QUANTITY CHARGE**

(Rate per Thousand Gallons)

Each thousand gallons – Winter Quarter Average	\$ 13.38	S401
Each thousand gallons – Return Factor	13.38	*SOxx

\*Return Factor Calculation Rate = Billed water usage X return factor percentage (xx) X \$13.38

**INDUSTRIAL USER (IDP)**  
**MONTHLY QUANTITY CHARGES**

Volume per thousand gallons	\$ 8.42	I400
Volume Calculation = Billed water usage x return factor percentage x \$8.42		
BOD (Biochemical Oxygen Demand) / COD (Chemical Oxygen Demand) per pound	1.2425	I401
BOD/COD Calculation = Billed water usage x return factor percentage x BOD Value x 0.0083400 x \$1.2425		
TSS (Total Suspended Solids) per pound	0.6194	I402
TSS Calculation = Billed water usage x return factor percentage x TSS Value x 0.0083400 x \$0.6194		
Monitoring	Actual Cost	

**WHOLESALE USER WASTE CHARGE**

Treatment Only (per thousand gallons)	\$ 6.38	S414
Transportation and Treatment (per thousand gallons)	8.79	S415

**FLAT CHARGES**

Sewer Service Only	\$ 81.41	S295
Septic Dumping Fee, per entry, for each thousand gallons (Mon.-Fri. 7a.m.-7p.m.)	137.56	S402
Septic Dumping Fee, per entry, for each thousand gallons (all other times)	206.34	S404

# CITY OF TULSA

## REFUSE RATES - RESIDENTIAL

ORDINANCE NO. 23352, PASSED AUGUST 13, 2015

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### STANDARD AND PREMIUM SERVICES

		Weekly Pickup		Additional Bi-Weekly Pickup	
		<u>Rate</u>	<u>Code</u>	<u>Rate</u>	<u>Code</u>
Curbside	32 gallon	\$ 12.42	R32G	\$ +10.00	RPC2
	64 gallon	13.92	R64G	+10.00	RPC2
	96 gallon	15.42	R96G	+10.00	RPC2
	Add'l 96 gallon	6.00	R96X	+10.00	RPC2
Backyard		6.50	RPBY *RMBY	16.50	RPB2 *RMB2
Extended Backyard		13.00	RPXB *RMBX	23.00	RPX2 *RMBX
Physically Limited Backyard (curbside rate)			RPLD	+10.00	RPL2
Recycling	No cart	0.00	RY00		
	48 gallon	0.00	RY48		
	96 gallon	0.00	RY96		

**\*Mandatory Service Code** – Properties where the refuse hauler must travel more than four feet from the curb to pick up refuse must have backyard service. Travel greater than 100 feet from the curb requires the property to have premium service.

**Physically Limited Service** - Backyard or Extended Backyard service at Curbside Rates.

### OTHER CHARGES

	<u>Rate</u>	<u>Code</u>
Cart Replacement (each instance)	\$ 63.00	Q200
Increase Cart Size (each instance)	10.00	Q201
Decrease Cart Size (each instance)	10.00	Q206
Bulky Waste Collection Fee (each instance)	10.00	Q202

### ORDINANCE 21979, PASSED DECEMBER 18, 2008

Dead Animal Collection Fee – Commercial, less than 1 pound	No charge
Dead Animal Collection Fee – Commercial, small animal	15.00 Q203
Dead Animal Collection Fee – Commercial, large animal	50.00 Q204
Dead Animal Collection Fee – Residential, small animal	No charge
Dead Animal Collection Fee – Residential, large animal	50.00 Q204
Extra Refuse Collection Fee – 1 sticker per bag	00.50 N/A

# CITY OF TULSA

## REFUSE RATES - COMMERCIAL

ORDINANCE NO. 21574, PASSED JUNE 25, 2007

(Amended by Ordinance 21632)

### \$0.55 Disposal Service Unit Rate (DSUR) Frequency

Container Size	One a Week	Two a Week	Three a Week	Four a Week	Five a Week	Six a Week	Seven a Week	On Demand /Extra Service
BAG/BARREL 1/4 yard	\$ 0.60	\$ 1.19	\$ 1.79	\$ 2.38	\$ 2.98	\$ 3.57	\$ 4.17	\$ 0.14
BAG/BARREL 1/2 yard	1.19	2.38	3.57	4.76	5.95	7.14	8.34	0.28
BAG/BARREL 3/4 yard	1.79	3.57	5.36	7.14	8.93	10.72	12.50	0.41
ONE YARD	2.38	4.76	7.14	9.53	11.91	14.29	16.67	0.55
TWO YARD	4.76	9.53	14.29	19.05	23.82	28.58	33.34	1.10
THREE YARD	7.14	14.29	21.43	28.58	35.72	42.87	50.01	1.65
FOUR YARD	9.53	19.05	28.58	38.10	47.63	57.16	66.68	2.20
SIX YARD	14.29	28.58	42.87	57.16	71.45	85.73	100.02	3.30
EIGHT YARD	19.05	38.10	57.16	76.21	95.26	114.31	133.36	4.40

### CALCULATION

#### Standard Service:

Number of containers x Container Size x Frequency x Compaction Factor of 1 x 4.33 weeks per month =  
Volume x \$0.55 (DSUR) = Bill

#### On Demand Service:

Number of containers x Container Size x Frequency of 1 x Compaction Factor of \*1 or \*\*4 x = Volume x \$0.55 (DSUR) = Bill

\*20-yard Open Top    \$11.00

\*30-yard Open Top    \$16.50

\*\*42-yard Compactor

\$92.40

**CITY OF TULSA  
STORMWATER RATE  
INSIDE CITY ONLY**

ORDINANCE NO. 24630, PASSED JUNE 23, 2021

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	<u>Rate</u>	<u>Code</u>
Per each Equivalent Service Unit (ESU) of developed lot, tract, or parcel (per 2,650 square foot)	\$9.03	H100

**CITY OF TULSA  
MEDICAL SERVICE PROGRAM FEE  
INSIDE CITY ONLY**

ORDINANCE NO. 23133, PASSED JUNE 23, 2014

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	<u>Rate</u>	<u>Code</u>
Single Family Residential	\$5.45	E100
Multi-Family Residential per occupied residential living unit; total units x 50% presumed occupancy rate, rounded down but not less than one	\$5.45	E100

**CALCULATION**

Multi-Family: Number of units x 50% = billable units (rounded down) x \$5.45



**CITY OF TULSA**  
**CUSTOMER SERVICE FEES**  
RESOLUTION NO. 7384, PASSED JUNE 21, 2006

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<b><u>SERVICE FEES</u></b>	<b><u>Rate</u></b>	<b><u>Code</u></b>
Initiate, reinstate, or transfer service	\$ 20.00	U300
Meter size upgrade fee	10.00	U301
First requested in-house inspection	15.00	U303
Second requested in-house inspection Within 6 months, if nothing wrong	25.00	U302
Meter test and found in range (98.5 to 100%) will result in the following fees		
1" and smaller meter size	15.00	U350
1 ½"	25.00	U351
2"	40.00	U352
3"	80.00	U353
4"	90.00	U354
6"	130.00	U355
8"	160.00	U356
Field service fee for customer requested water turn on	15.00	Q101
Field service fee for customer requested water turn off	0.00	
Additional fee for customer requested after hours field service	15.00	Q106

**CITY OF TULSA**  
**FIELD COLLECTION FEES**  
RESOLUTION NO. 7384, PASSED JUNE 21, 2006

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<b><u>FIELD COLLECTION FEES</u></b>	<b><u>Rate</u></b>	<b><u>Code</u></b>
Field service fee for sending City employee to premises to effect payment of delinquent utility charges		
1 – 8 units	\$ 15.00	Q101
9 – 25 units	25.00	Q109
More than 25 units	35.00	Q110
Pull water meter	20.00	Q113
Reset water meter	35.00	Q102
 <b><u>ADDITIONAL FEES</u></b>		
Broken or missing padlock	20.00	Q103
Illegal connections or tampering – minimum fee, or actual cost, whichever is greater. Minimum fee:	60.00	Q105
Crimp Fee	30.00	Q107
Uncrimp Fee	No charge	Q111
Stolen or damaged water meter	65.00	Q104
Stolen or damaged water meter with Automated Meter Reader (AMR)	150.00	Q114
Removal and restoration of a service line due to collection action shall be billed the minimum fee or the actual cost of materials and labor, whichever is greater. Minimum fee:	55.00	Q112
Returned payment processing fee	25.00	Q108
Late payment fee – based on account balance	1.5%	LADJ
Payments via foreign banks	Actual Cost	