

# UPWARDLY GLOBAL & FLOURISH TULSA

## **Workforce Opportunity for Immigrant Professionals**

Welcoming, Recruiting, and Serving Immigrant Professionals

September 2021

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## **City of Tulsa Presenters**



**Krystal Reyes** 

Chief Resilience Officer City of Tulsa, Mayor's Office of Resilience and Equity



**Leticia Calvillo** 

Resilience Project Associate City of Tulsa, Mayor's Office of Resilience and Equity

### **About Flourish Tulsa**

 As part of the <u>New Tulsans Initiative</u>, the City of Tulsa has launched <u>Flourish</u> <u>Tulsa</u> to support internationally trained immigrants in our community.

• Through community partnerships, we are developing strategies to connect immigrants with employment in fields they have experience in and are passionate

about



## Flourish Tulsa Partners











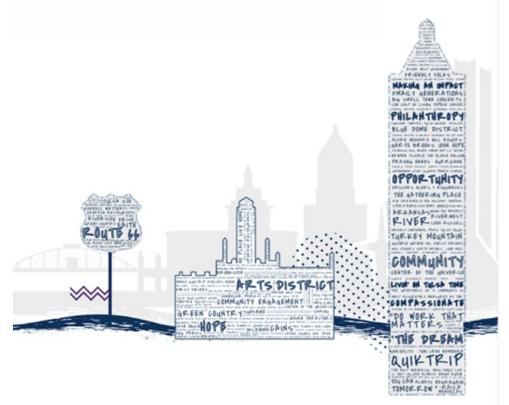








### **Outcomes**



- Outcome 1: Support employers/workforce providers with credential assessment and help the immigrant community access resources for credential recognition
- Outcome 2: Develop career pathways guides for internationally educated immigrants that meet sector need
- Outcome 3: Offer trainings for employers and workforce providers on cultural competency in working with skilled immigrant professionals

## **Today's Presenters**





**BIJAN YAMINAFSHAR**Employer Partnerships Manager
Upwardly Global



MAHLET MEMO
Manager, Jobversity
Upwardly Global



**EMILY HACKERSON**Director, Jobversity
Upwardly Global

## **Session Goal & Objectives**



**Goal:** Immigrant job seekers in Tulsa are placed in thriving wage jobs with access to career advancement opportunities

#### **Objectives:**

- Participants will understand the value of investing in career pathway and economic mobility opportunities for immigrants in OK
- Participants will understand the immigrant job seeker journey and visa basics
- Participants will understand the value of and receive practical tools for recruiting and hiring immigrant and refugee professionals



## Who we are

Upwardly Global's mission is to lift immigrant and refugee professionals out of un/underemployment into thriving wage jobs that align with their skills and education.

We advance equity, power the economy, and champion human potential through innovative skill-building, coaching, and networking programs.

## **Our Impact**

20+

Years of experience

1,000
Yearly job placements!

50+

Employer Partners

7,900+

Immigrant Professionals placed back in their career fields

\$55k

Avg.client income gain

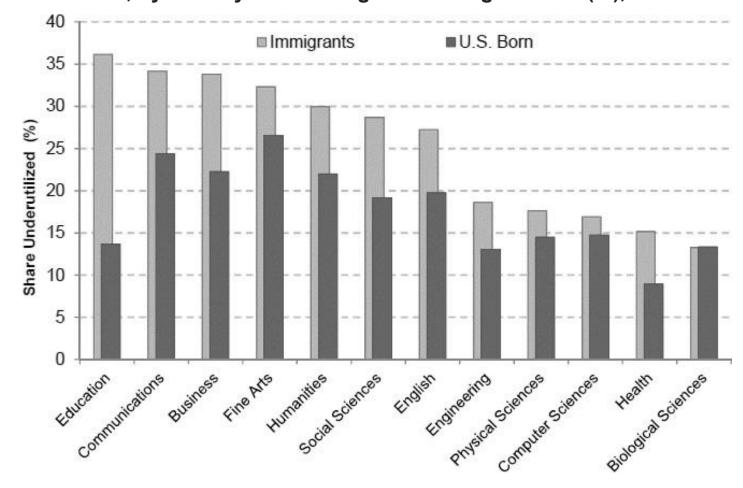


## Investing in Immigrant Talent & Development





Underemployment and Unemployment of College-Educated Adults in Labor Force, by Nativity and Undergraduate Degree Field (%), 2009-13



## **Immigrant Workforce in Oklahoma**







Immigrant Residents Immigrant Sha 238,488 6.0%

Immigrant Spending Power Immig

\$5.3B

Immigrant Share of Population

Immigrant Entrepreneurs

20,037

Immigrant Taxes Paid

\$1.9B

Data Year

2019

STEM workers who are immigrants	11.5%
Nurses who are foreign-born	6.4%
Health aides who are foreign-born	6.2%

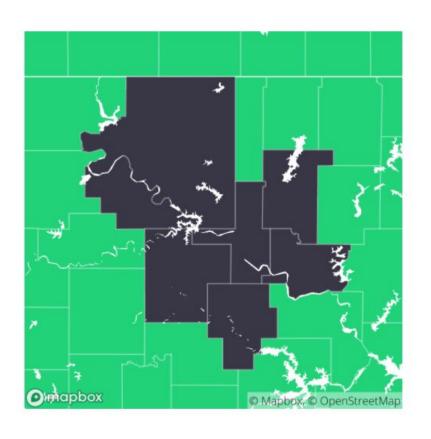
#### **Educational Attainment**

High School & Some College	39.9%
Bachelor's Degree	11.4%
Graduate Degree	13.9%

Source: New American Economy; Map the Impact, 2019

## **Immigrant Workforce in Tulsa**





Immigrants and the economy in:

## Tulsa Metro Area

Immigrant Residents

70,762

Immigrant Spending Power

\$1.5B

Immigrant Share of Population

7.1%

Immigrant Entrepreneurs

6,293

Immigrant Taxes Paid

\$537.4M

Data Year

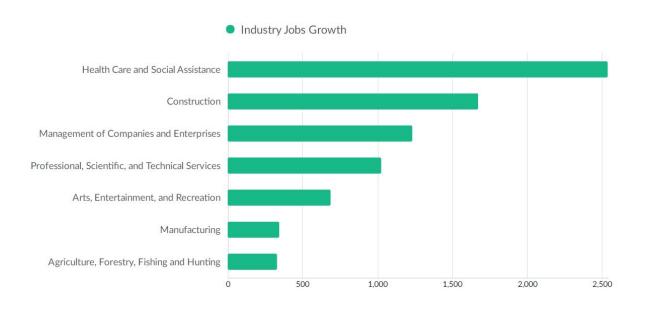
2019

Source: New American Economy; Map the Impact, 2019

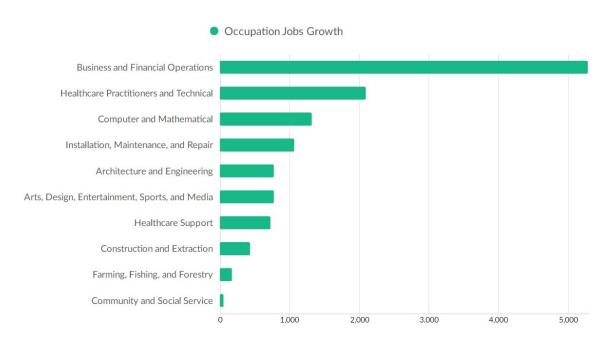
## **Opportunities for Tulsa**



#### **Top Growing Industries**



#### **Top Growing Occupations**





# **Career Pathways & Economic Mobility**

## **Career Pathways**

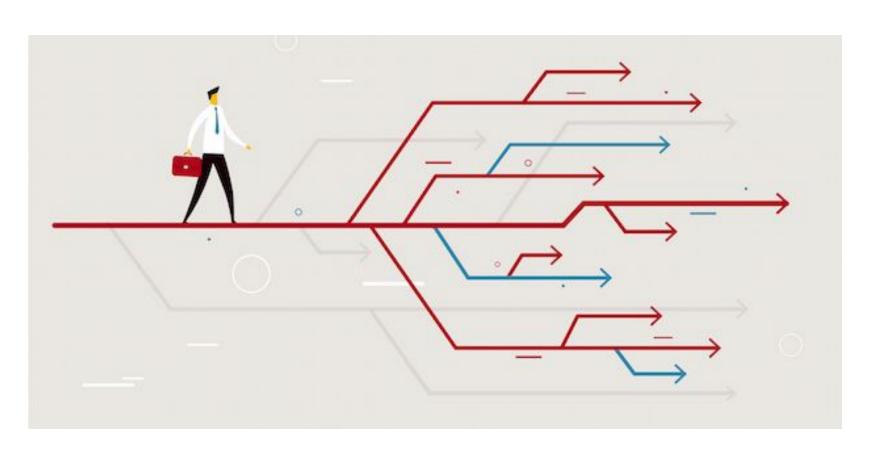


Engage in training and earn credentials as initial step in a career path Become employed in an entry-level job in occupation of training Reengage in training and earn additional credentials to support career advancement Get promoted in current job or advance in career within an industry

Source: Urban Institute: Building America's Workforce, 2021

## **Career Pathways: the business case**





Retain & grow key talent

- Get ahead of labor market competitors
- Decrease turnover

### Resources



## → For workforce developers

- <u>Career maps</u> (CUNY's Graduate Center)
- MyNextMove.org

## → For employers

- WholeStory: Natl. Training Database
- GUILD Education



# The Immigrant Job Seeker Journey

## **Immigrant & Refugee Professionals**



International work experience & global professional networks



Bilingual, speaking English and their native language(s)



Highly motivated, loyal to employers – 90% retention rate at 1-year mark



#### **WORK AUTHORIZED**

Fully authorized for work in the U.S. – No need for employment or visa sponsorship.



Average of 9 years' experience; more than 50% have management experience



Most have completed a BA/BS (or equivalent); 50% have a Master's degree

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### What Success Looks Like





**TEDROS** 



9+ years as a **Data Analyst &** Statistician in Eritrea Gained Asylum in the US **Security Guard** 





Business Analyst







8+ years in Industrial Engineering in Venezuela





















## Understanding visa status & work authorization

## **Understanding work status: Refugee Groups**

There are an estimated 17,000+ Oklahoma residents who fall into a "refugee group."

All statuses are granted based on a foundation of "credible fear" that must be proven and accepted through an arduous process. Refugees, Asylees, and SIVs have been forced to flee their countries for many reasons and are deeply vetted as part of the U.S. screening process.

All are legally authorized to work -- no visa sponsorship required.

#### **REFUGEE**

A refugee has a well-founded fear of persecution for reasons of race, religion, nationality, political opinion or membership in a particular social group.

#### **ASYLEE**

An asylee comes to the new country (usually on a temporary VISA like student or tourist) and applies to stay in the country once they arrive.

#### SIV (SPECIAL IMMIGRANT VISA)

This status is given to individuals who have worked with the U.S. Military or State department overseas, primarily in Iraq and Afghanistan.



## Afghanistan Placement & Assistance Program

Tulsa expects to receive

800+ individuals, ~200 families

Most, if not all, would qualify for refugee, asylee or SIV status if they had time to apply.

Individuals are entering the U.S. via **Humanitarian Parole** with extensive security clearances.

#### **Work Authorization:**

Applications will be submitted before families are resettled.

It is unknown when work permits will be received.

Expecting a big range of education, employment, and English language skills.

## Fully Work Authorized Visa & Status Types

**SB** = Green Card: Returning Resident

**SI** = Iraq or Afghan Translator – Special Immigrant Visa

**SQ** = Iraq or Afghan workers who worked for U.S Government – Special Immigrant Visa

**TPS** = Temporary Protected Status

**T-1/T2** = Victim of Human Trafficking/Spouse who has already decided a 2-year EAD

**U** = Victim of Criminal Activity/Spouse who has already revived a 2-year EAD

**CR-1** = Green Card: Spouse of US Citizen

**DV** = Green Card: Diversity Visa

F3/F4 = Green Card: Child of U.S Citizen

**1-94** = Refugee, Asylee, SIV or Parolee with Temporary Work Authorization

**1R-1** = Green Card: Spouse of a U.S. Citizen

R-5 = Green Card; Parent of a U.S Citizen

IW = Widow of U.S Citizen



### Resources



- → Working in the U.S.
  U.S. Citizenship & Immigration Services
- → <u>Untapped Talent: The Costs of Brain Waste</u> <u>Migration Policy Institute</u>
- → Statistics on Immigrants and Immigration in the U.S. Migration Policy Institute



## Recruiting, Hiring, & Retaining Immigrant Job Seekers

## **Our Approach**





Organizations need diverse talent. Upwardly Global connects employers with work-authorized immigrants and refugees who have brought their education, skills, experience and talent to the U.S. From Fortune 500 companies to tech startups, hundreds of companies in every sector are benefiting from the UpGlo talent pool.

## Upwardly Global

## **Our Approach**

Foreign-born job seekers face barriers and challenges throughout the entire job search process. We work with employers to address these barriers through engagement with their HR & Talent Acquisition teams, and interested general staff through:

- > Thought Leadership
- > Talent Pipelines
- > Volunteer Opportunities
- Hands on expertise in recruitment, retention and success of foreign-born highly skilled talent
- > Long-term partnerships to create lasting change



## What Employers Can Do





- Make online job applications international!
  - Include an option for foreign degrees and job locations outside the U.S. on drop-down menus
- Tap into sources of non-traditional talent such as local refugee resettlement agencies, and Upwardly Global.
- Recruiting depends on **networking**. Encourage employees to volunteer with organizations like UpGlo where they will meet immigrants and refugees with professional backgrounds.
- **Educate** front-line recruiting teams. Many immigrants and refugees have full work authorization and do not require visa sponsorship.





- Reconsider "red flags" on a resume
- During the interview, briefly familiarize the candidate with U.S. culture and your company's hiring process.
- Embrace the value that a low-skilled job—what we call a "survival job"—can bring to a candidate's skill-set and acclimation to U.S. culture.
- Redefine "overqualified." A health care or legal professional will not immediately be licensed to practice in the U.S.

## When Hiring...



- Contact references who are abroad by e-mail or through LinkedIn.
- Educate HR and hiring managers on immigration paperwork.
- Remove immigration status from the job requirements
- Involve immigrant employees
- Many refugees and immigrants may speak near-perfect English, or they may have a learning curve. They will learn on the job!

### **Inclusion**



- Create on-the-job training including internships or apprenticeships
- Assign a mentor for immigrants and refugees joining your organization. It's tough to be new at any job, imagine tackling a new language and culture as well!
- Engage new employees by asking to hear their stories—maybe you'll be inspired to share your own family's history!
- Establish employee resource groups

### Resources



#### **UpGlo Resources**

**Inclusive Hiring Guide** 

<u>Professional Licensing Guides</u> - Guide on steps required to earn a state professional license or credential

<u>UpGlo Healthcare Connect</u> - Matches internationally-trained health professionals with hospitals & government agencies

**FREE Online Courses** 

**Emergency Resources During COVID-19** 

#### **Other Resources**

Maryland Dept. of Labor Skilled Immigrant Task Force- Consortium of stakeholders that leverage skills foreign-trained professionals bring to the United States in order to meet local job market demand Tent Partnership for Refugees - Research, guidebooks, and other resources to help companies implement refugees initiatives



## Thank you! Questions?

## **Contact Information**





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