

Flood Insurance Available For All Tulsa Properties

Most homeowners' insurance policies do not cover flood losses. You can protect your home and its contents through the National Flood Insurance Program (NFIP).

Homeowners should obtain coverage for structure and contents. There can be more damage to the contents than the structure. Renters can buy contents coverage even if the owner does not insure the structure. There is a 30-day waiting period before the policy becomes effective.

Flood insurance is required by law in order to obtain federally secured financing to buy, build, or renovate a structure located in a flood hazard area. This financing includes federal grants, FHA and VA loans, and most conventional mortgage loans.

A publication called "A General Guide to Regulatory Floodplains" includes a map that shows where flood hazard areas are in the City of Tulsa. The guide can be requested from the City's Customer Care Center by calling (918) 596-2100. Property owners can also request a flood zone determination to learn if their property is in a flood zone. A legal description of the property, including lot, block and addition, is needed to make that request. To find out more about flood insurance, contact any licensed property/ casualty agent - the same person who sells your home and auto policies. All agencies charge the same premiums. You may be denied federal assistance after a disaster if you don't have flood insurance.

'No Solicitors' Signs Can Block Door-to-Door Sales

Did you know the curfew for solicitors doing business in your neighborhood is 7 p.m.?

Solicitors are also not allowed to try to sell you anything at your home if you post a sign that states, "No Solicitors," "No Soliciting," or "No Trespassing."

If you have a concern about solicitors disregarding the curfew in your neighborhood, call the Tulsa Police non-emergency number at: (918) 596-9222.

Tulsa OnLine: Access services and contact City departments via the Internet at: <http://www.cityoftulsa.org>



A Community Publication from the City of Tulsa

Free Landfill Days Oct. 25-26 for Tulsa utility customers

Free Landfill Days for City of Tulsa utility customers are scheduled October 25-26, 2014 at the Quarry Landfill on 46th Street North, approximately 1-1/2 miles east of U.S. 169.

On those days Tulsa utility customers can dispose of unwanted items at the landfill, with some exceptions as noted below.

The Quarry Landfill address is 13740 E. 46th St. North. The open hours will be 7 a.m. to 3 p.m. each day. The landfill closes promptly at 3 p.m.

Participants must show a City of Tulsa utility bill or a driver's license with an address within the Tulsa city limits in order to be admitted to the landfill.

No items containing Freon refrigerant will be accepted (air conditioners, refrigerators).

There are state-imposed fees for discarding tires. The fee is \$2 per tire for City of Tulsa customers during free landfill days.

Loads in trucks and trailers should be secured and covered to prevent contents from blowing out onto roadways and creating traffic hazards.

NOTE: There are two landfills on East 46th Street North. Look for the Quarry Waste Management Inc. signs.



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Printed on recycled & recyclable paper

Access City Services Online at www.cityoftulsa.org

Tulsans and Tulsa utility customers can access many City services and find answers to many questions at the City of Tulsa's website: www.cityoftulsa.org.

The City's website contains helpful information about many aspects of Tulsa's government and its programs and services. It also contains helpful links to specific City agencies, cultural organizations and more.

Through the City's Internet portal citizens can report problems like waterline leaks, potholes in city streets and more. Reporting problems on-line to the Customer Care Center, (or by calling (918) 596-2100) helps ensure that the information gets forwarded to the correct City department to deal with it, and creates a method of

tracking the complaint or question to make sure it is addressed.

Click on the "Report a Problem" link to see forms for specific problems, or a generic reporting form.

City of Tulsa water, sewer, stormwater and refuse collection customers can view their account information and pay their bills on-line also. Multiple methods of City utility bill payment are listed on the website.

By moving your cursor over the buttons on the blue navigation bar on the City of Tulsa's home page, one can access links to specific City departments, to current traffic accidents on city streets, to pages that show where street construction is in progress and more.

Agendas for upcoming meetings of the City Council or other City boards and authorities can also be found through the City's web portal. If you want to know how to bid on City contracts, how the City is spending federal aid money, what events are coming up at the BOK Center or Performing Arts Center, or how to get licenses for City-regulated jobs or permits for construction, signs and more, the City's website can help. It also contains links to many other helpful websites.

It is available 24 hours a day, so that even if you are busy during hours when City employees and elected officials are in their offices, you can still communicate and get needed information and assistance.

Report Sewage Overflows *Call Us First!*

If you see, hear or smell something you think might be a sewage overflow or backup in your home or business, report it immediately by calling (918) 586-6999.

The City of Tulsa's Water & Sewer Department has a customer service employee available around the clock and, if needed, a work crew is available to inspect and take action. Be prepared to describe the location(s) of the problem.

Remember, many sewer line blockages can be prevented by keeping cooking fats, oils or greases out of drains. Those materials congeal and block lines, which can result in expensive repairs to private lines and can create problems for your friends and neighbors when the blockages occur in the City's lines.

Return Nutrients to the soil: Mulch and Compost Leaves and Grass

Leaves and grass clippings have a tendency to clog storm sewers. It is a violation of city ordinances to dispose of yard wastes in the city's storm sewers.

Raking and bagging leaves and grass to be hauled away takes time and energy and doesn't return nutrients to the lawn. Composting and mulching may be a better choice.

Composting yard waste creates organic matter to build soil for gardens and flower beds. Mulching grass clippings allows the clippings to break down and returns their components to the soil so the grass nourishes itself,

Report the illegal dumping of yard wastes and chemicals to the City's Customer Care Center at (918) 596-2100.

Tulsa utility customers can also dispose of yard wastes, including grass, leaves and tree trimmings, by taking it to the City's mulch processing site at 2100 N.145th East Ave.