01 CITY CLOSINGS
UPCOMING CITY-OBSERVED HOLIDAYS

City of Tulsa offices will be closed for Veterans Day and during the holidays at Thanksgiving, Christmas and New Year’s. Emergency responders, including police and firefighters, will be available as always on those dates. The following closings will occur:

- Friday, Nov. 10 – Veterans Day
- Thursday/Friday, Nov. 23 – 24: Thanksgiving/Day After
- Monday/Tuesday, Dec. 25 – 26: Christmas Eve/Christmas
- Monday, Jan. 1, 2024 – New Year’s

Need assistance with a water or sewer problem during the above City-observed holidays? Call these 24-hour emergency numbers: Water (918) 596-9488 and Sewer (918) 586-6999. Details about City of Tulsa programs and services are available even on holidays. Many questions can be answered, problems reported, utility bills paid, etc. at: www.cityoftulsa.org

If you need additional assistance during the holidays, you also may call the following:

Non-Emergency Numbers
Police: (918) 596-9222
Fire: (918) 596-9977
Community Services Information: 211

02 CITY RATES EXPLAINED

Water, sewer, stormwater revenues fund operation, maintenance of systems.

03 PRACTICE FIRE SAFETY

Install smoke alarms and test them often. Map out a home escape plan.

+ PLUS: KEEP FATS, OIL, GREASE OUT OF SEwers.

04 SAFETY ON HALLOWEEN

Motorists, watch for trick-or-treaters, who also need to be careful.

WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311

02 NEW UTILITY RATES
HELP TO OPERATE, MAINTAIN SYSTEMS

Beginning with the November utility bill, the median residential utility customers will see a 4 percent increase in their combined water and sewer rates. The stormwater fee will increase 8 percent, or 83 cents per month – from $9.80 to $10.63.

A low usage customer’s water and sewer charges (3,000 gallons of water) will increase by $2.08 per month, or 7 cents a day – from $49.30 to $51.38. A median usage customer’s water and sewer charges (4,500 gallons of water) will increase by $2.66 per month, or 9 cents a day – from $65.79 to $68.44. A high usage customer’s water and sewer charges (12,000 gallons of water) will increase by $5.53 per month, or 18 cents a day – from $148.21 to $153.74.

These modest rate increases are necessary to operate, maintain, rehabilitate, and replace the water, sewer and stormwater utility systems. The Tulsa Metropolitan Utility Authority (TMUA) and the Stormwater Drainage Hazard Mitigation Advisory Board recommended the rate increases and the City Council approved them as part of the 2024 fiscal year budget process.

TMUA is a public trust created by City charter. TMUA’s primary responsibilities are to manage, construct, and maintain Tulsa’s water works and sanitary sewer systems, and to fix rates for water and sewer services rendered within its boundaries.

The Stormwater Drainage Hazard Mitigation Advisory Board was created by City ordinance to provide policy guidance for Tulsa’s stormwater management program and to advise the Tulsa City Council. The City of Tulsa’s stormwater fee pays for maintenance of the city’s stormwater drainage system, which includes manholes, inlets, discharge point structures, storm sewer lines, roadside ditches, bridges, culverts, improved creek channels, detention ponds, and mowing and vegetation control.

The stormwater fee also funds capital projects to increase storm sewer capacity, stabilize creek banks, and control erosion. This fee was initiated in 1986, to fund the City of Tulsa’s stormwater management program.
04  HALLOWEEN SAFETY
PEDESTRIANS, DRIVERS USE CAUTION

To keep trick-or-treating fun for kids on Halloween, adults need to pay special attention to safety. Motorists should watch carefully for children walking along the roads and be aware that costumed children having fun may forget to check for cars.

According to the National Safety Council, children are more than twice as likely to be hit by a car on Halloween than on any other day of the year. Lack of visibility because of low lighting at night also plays a factor in these incidents.

For safe Halloween trick-or-treating, here are some tips to follow, from the American Red Cross:

- Plan the trick-or-treat route – make sure adults know where children are going. A parent or responsible adult should accompany young children as they make their way around the neighborhood.
- Make sure trick-or-treaters can see, and be seen. Give them a flashlight to light their way. Add reflective tape to costumes and treat bags. Light-colored clothing is best for visibility.
- Walk on the sidewalks, where available, or walk at the edge of the roadway, facing traffic. Look both ways before crossing the street, and cross only at the corner. Don’t cross between parked cars.