



**UTILITY RATES  
and  
CUSTOMER SERVICE FEES**

**Water, Sewer, Residential Refuse and Stormwater Rates  
Effective October 1, 2023  
(October 2023 consumption for November 2023 bill)**

**Commercial Refuse and EMSA Rates Unchanged**

**CITY OF TULSA**  
**WATER RATES – INSIDE CITY**

ORDINANCE NO. 25074, PASSED JUNE 21, 2023

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**MONTHLY METER CHARGES**

(All Classes)

	<u>Rate</u>	<u>Code</u>
¾" (inch) in size or less and deduct irrigation meters	\$ 6.57	W107, W109
1" in size	10.16	W110
1-1/2" in size	13.55	W115
2" in size	25.51	W120
3" in size	59.08	W130, W330
4" in size	77.39	W140
6" in size	120.76	W160
8" in size	168.31	W180
10" in size	229.46	W190

**MONTHLY QUANTITY CHARGE**

(Rate per Thousand Gallons)

Single Family Residential	\$ 4.44	W311, W302, W313, W315, W511
Multi-Family Residential	3.86	W321, W322, W323, W324, W325, W521
Commercial	3.91	W331, W333, W335, W531
Construction Meter	3.91	W337
Industrial	2.87	W341, W343, W345, W541
Industrial - Large	1.91	W342, W347, W542
Parks / Cemeteries / Golf Courses	5.88	W351, W353, W355
Night Watering	5.06	W365

**MONTHLY PRIVATE FIRE PROTECTION  
SERVICE CHARGE**

2", 3" or 4" in size	\$ 9.14	F121, F130, F140
6" in size	26.57	F160
8" in size	56.61	F180
10" in size	101.80	F190

**CITY OF TULSA**  
**WATER RATES – OUTSIDE CITY**  
ORDINANCE NO. 25074, PASSED JUNE 21, 2023

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**MONTHLY METER CHARGES**

(All Classes)

	<u>Rate</u>	<u>Code</u>
¾" (inch) in size or less and deduct irrigation meters	\$ 8.54	W207
1" in size	10.43	W210
1-1/2" in size	14.27	W215
2" in size	28.80	W220
3" in size	68.98	W230
4" in size	84.98	W240
6" in size	124.33	W260
8" in size	173.28	W280
10" in size	235.96	W290

**MONTHLY QUANTITY CHARGE**

(Rate per Thousand Gallons)

Single Family Residential	\$ 5.45	W411 W413, W415, W611
Multi-Family Residential	4.90	W421, W422, W423, W424, W425, W621
Commercial	4.92	W431, W433, W435, W631
Industrial	3.48	W441, W443, W445, W641
Industrial - Large	2.40	W442, W447, W642
Parks / Cemeteries / Golf Courses	7.94	W451, W455
Night Watering	5.93	W465
Oologah Flowline (Untreated)	0.67	W461
Spavinaw Flowline (Untreated)	0.67	W462
Jay, OK – Eucha Flowline (Untreated)	0.11	W463
Master Meter – Permanent Service	3.50	W471
Master Meter – Emergency Service	11.39	W472
Master Meter – Limited Term Service	6.50	W473

**MONTHLY PRIVATE FIRE PROTECTION  
SERVICE CHARGE**

4" in size or less	\$ 11.94	F240
6" in size	34.66	F260
8" in size	73.88	F280
10" in size	132.85	F290

**CITY OF TULSA**  
**SANITARY SEWER RATES – INSIDE CITY**

ORDINANCE NO. 25074, PASSED JUNE 21, 2023

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**MONTHLY METER CHARGES**

(All Classes)

	<u>Rate</u>	<u>Code</u>
¾” (inch) in size or less, deduct meter	\$ 10.69	S107, S109
1” in size	13.54	S110
1-1/2” in size	16.89	S115
2” in size	33.81	S120
3” in size	39.45	S130
4” in size	55.47	S140
6” in size	70.72	S160
8” in size	93.28	S180
10” in size	109.57	S190

**MONTHLY QUANTITY CHARGE**

(Rate per Thousand Gallons)

Each thousand gallons - Winter Quarter Average	\$ 10.40	S301
Each thousand gallons – Return Factor	10.40	*S1xx

\*Return Factor Calculation Rate = Billed water usage X return factor percentage (xx) X \$10.02

**INDUSTRIAL USER (IDP)**  
**MONTHLY QUANTITY CHARGES**

Volume per thousand gallons	\$ 7.020	I300
Volume Calculation = Billed water usage x return factor percentage x \$7.020		
BOD (Biochemical Oxygen Demand) / COD (Chemical Oxygen Demand) per pound	0.7735	I301
BOD/COD Calculation = Billed water usage x return factor percentage x BOD Value x 0.0083400 x \$0.7735		
TSS (Total Suspended Solids) per pound	0.4055	I302
TSS Calculation = Billed water usage x return factor percentage x TSS Value x 0.0083400 x \$0.4055		
Monitoring		Actual Cost

**FLAT CHARGES**

Sewer Service Only	\$ 63.18	S195
Septic Dumping Fee, per entry, for each thousand gallons (Mon.-Fri. 7a.m.-7p.m.)	143.06	S402
Septic Dumping Fee, per entry, for each thousand gallons (all other times)	214.59	S404

**CITY OF TULSA**  
**SANITARY SEWER RATES – OUTSIDE CITY**

ORDINANCE NO. 25074, PASSED JUNE 21, 2023

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**MONTHLY METER CHARGES**

(All Classes)

	<u>Rate</u>	<u>Code</u>
¾” (inch) in size or less	\$ 19.86	S207
1” in size	20.10	S210
1-1/2” in size	20.95	S215
2” in size	37.91	S220
3” in size	51.73	S230
4” in size	56.55	S240
6” in size	71.81	S260
8” in size	94.36	S280
10” in size	110.65	S290

**MONTHLY QUANTITY CHARGE**

(Rate per Thousand Gallons)

Each thousand gallons – Winter Quarter Average	\$ 13.38	S401
Each thousand gallons – Return Factor	13.38	*SOxx

\*Return Factor Calculation Rate = Billed water usage X return factor percentage (xx) X \$13.38

**INDUSTRIAL USER (IDP)**  
**MONTHLY QUANTITY CHARGES**

Volume per thousand gallons	\$ 8.830	I400
Volume Calculation = Billed water usage x return factor percentage x \$8.830		
BOD (Biochemical Oxygen Demand) / COD (Chemical Oxygen Demand) per pound	1.2425	I401
BOD/COD Calculation = Billed water usage x return factor percentage x BOD Value x 0.0083400 x \$1.2425		
TSS (Total Suspended Solids) per pound	0.6194	I402
TSS Calculation = Billed water usage x return factor percentage x TSS Value x 0.0083400 x \$0.6194		
Monitoring		Actual Cost

**WHOLESALE USER WASTE CHARGE**

Treatment Only (per thousand gallons)	\$ 6.38	S414
Transportation and Treatment (per thousand gallons)	8.83	S415

**FLAT CHARGES**

Sewer Service Only	\$ 81.41	S295
Septic Dumping Fee, per entry, for each thousand gallons (Mon.-Fri. 7a.m.-7p.m.)	143.06	S402
Septic Dumping Fee, per entry, for each thousand gallons (all other times)	214.59	S404

**CITY OF TULSA**  
**REFUSE RATES - RESIDENTIAL**  
ORDINANCE NO. 25068, PASSED JUNE 21, 2023

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**STANDARD AND PREMIUM SERVICES**

Cart size, in gallons:	Weekly Service Rate (Once per Week Code)				Bi-Weekly Service Rate (Twice per Week Code)			
	32	64	96	Code	32	64	96	Code
Curbside	\$17.29	19.38	21.46	R <del>xx</del> G	\$31.21	33.30	35.38	RPC2
Backyard	26.34	28.43	30.51	R <del>P</del> BY / *R <del>M</del> BY	40.26	42.35	44.43	R <del>P</del> B2 / *R <del>M</del> B2
Extended Backyard	35.38	37.47	39.55	R <del>P</del> XB / *R <del>M</del> XB	49.30	51.39	53.47	R <del>P</del> X2 / *R <del>M</del> X2
Physically Limited	17.29	19.38	21.46	R <del>P</del> LD	31.21	33.30	35.38	R <del>P</del> L2
Additional 96gallon Cart			8.35	R96X			8.35	R96X
Recycling	N/A	0.00	0.00	No cart				
	N/A	RY48	RY96	RY00				

**\*Mandatory Service Code** – Properties where the refuse hauler must travel more than four feet from the curb to pick up refuse must have backyard service. Travel greater than 100 feet from the curb requires the property to have premium service.

**Physically Limited Service** - Backyard or Extended Backyard service at Curbside Rates.

**OTHER CHARGES**

	Rate	Code
Cart Replacement (each instance)	\$ 71.00	Q200
Increase Cart Size (each instance)	13.92	Q201
Decrease Cart Size (each instance)	13.92	Q206
Bulky Waste Collection Fee (each instance, up to 8 yards <sup>3</sup> )	10.00	Q202

ORDINANCE 21979, PASSED DECEMBER 18, 2008

Dead Animal Collection Fee – Commercial, less than 1 pound	No charge	
Dead Animal Collection Fee – Commercial, small animal	15.00	Q203
Dead Animal Collection Fee – Commercial, large animal	50.00	Q204
Dead Animal Collection Fee – Residential, small animal	No charge	
Dead Animal Collection Fee – Residential, large animal	50.00	Q204
Extra Refuse Collection Fee – 1 sticker per bag	00.50	N/A

**CITY OF TULSA**  
**REFUSE RATES - COMMERCIAL**  
ORDINANCE NO. 21574, PASSED JUNE 25, 2007  
(Amended by Ordinance 21632)

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**\$0.55 Disposal Service Unit Rate (DSUR)**  
**Frequency**

Container Size	One a Week	Two a Week	Three a Week	Four a Week	Five a Week	Six a Week	Seven a Week	On Demand /Extra Service
BAG/BARREL 1/4 yard	\$ 0.60	\$ 1.19	\$ 1.79	\$ 2.38	\$ 2.98	\$ 3.57	\$ 4.17	\$ 0.14
BAG/BARREL 1/2 yard	1.19	2.38	3.57	4.76	5.95	7.14	8.34	0.28
BAG/BARREL 3/4 yard	1.79	3.57	5.36	7.14	8.93	10.72	12.50	0.41
ONE YARD	2.38	4.76	7.14	9.53	11.91	14.29	16.67	0.55
TWO YARD	4.76	9.53	14.29	19.05	23.82	28.58	33.34	1.10
THREE YARD	7.14	14.29	21.43	28.58	35.72	42.87	50.01	1.65
FOUR YARD	9.53	19.05	28.58	38.10	47.63	57.16	66.68	2.20
SIX YARD	14.29	28.58	42.87	57.16	71.45	85.73	100.02	3.30
EIGHT YARD	19.05	38.10	57.16	76.21	95.26	114.31	133.36	4.40

**CALCULATION**

**Standard Service:**

Number of containers x Container Size x Frequency x Compaction Factor of 1 x 4.33 weeks per month =  
Volume x \$0.55 (DSUR) = Bill

**On Demand Service:**

Number of containers x Container Size x Frequency of 1 x Compaction Factor of \*1 or \*\*4 x = Volume x \$0.55 (DSUR) = Bill

\*20-yard Open Top \$11.00

\*30-yard Open Top \$16.50

\*\*42-yard Compactor

\$92.40

**CITY OF TULSA  
STORMWATER RATE  
INSIDE CITY ONLY**

ORDINANCE NO. 25067, PASSED JUNE 21, 2023

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	<u>Rate</u>	<u>Code</u>
Per each Equivalent Service Unit (ESU) of developed lot, tract, or parcel (per 2,650 square foot)	\$ 10.63	H100

**CITY OF TULSA  
MEDICAL SERVICE PROGRAM FEE  
INSIDE CITY ONLY**

ORDINANCE NO. 23133, PASSED JUNE 23, 2014

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	<u>Rate</u>	<u>Code</u>
Single Family Residential	\$5.45	E100
Multi-Family Residential per occupied residential living unit; total units x 50% presumed occupancy rate, rounded down but not less than one	\$5.45	E100

**CALCULATION**

Multi-Family: Number of units x 50% = billable units (rounded down) x \$5.45



**CITY OF TULSA**  
**CUSTOMER SERVICE FEES**  
 RESOLUTION NO. 7384, PASSED JUNE 21, 2006

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<b><u>SERVICE FEES</u></b>	<u>Rate</u>	<u>Code</u>
Initiate, reinstate, or transfer service	\$ 20.00	U300
Meter size upgrade fee	10.00	U301
First requested in-house inspection	15.00	U303
Second requested in-house inspection Within 6 months, if nothing wrong	25.00	U302
Meter test and found in range (98.5 to 100%) will result in the following fees		
1" and smaller meter size	15.00	U350
1 ½"	25.00	U351
2"	40.00	U352
3"	80.00	U353
4"	90.00	U354
6"	130.00	U355
8"	160.00	U356
Field service fee for customer requested water turn on	15.00	Q101
Field service fee for customer requested water turn off	0.00	
Additional fee for customer requested after hours field service	15.00	Q106

**CITY OF TULSA**  
**FIELD COLLECTION FEES**  
 RESOLUTION NO. 7384, PASSED JUNE 21, 2006

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<u><b>FIELD COLLECTION FEES</b></u>	<u>Rate</u>	<u>Code</u>
Field service fee for sending City employee to premises to effect payment of delinquent utility charges		
1 – 8 units	\$ 15.00	Q101
9 – 25 units	25.00	Q109
More than 25 units	35.00	Q110
Pull water meter	20.00	Q113
Reset water meter	35.00	Q102
 <u><b>ADDITIONAL FEES</b></u>		
Broken or missing padlock	20.00	Q103
Illegal connections or tampering – minimum fee, or actual cost, whichever is greater. Minimum fee:	60.00	Q105
Crimp Fee	30.00	Q107
Uncrimp Fee	No charge	Q111
Stolen or damaged water meter	65.00	Q104
Stolen or damaged water meter with Automated Meter Reader (AMR)	150.00	Q114
Removal and restoration of a service line due to collection action shall be billed the minimum fee or the actual cost of materials and labor, which ever is greater. Minimum fee:	55.00	Q112
Returned payment processing fee	25.00	Q108
Late payment fee – based on account balance	1.5%	LADJ
Payments via foreign banks	Actual Cost	