



EASY STEPS TO CONNECT WITH A TELEPHONIC INTERPRETER

1 Please have your Telephonic Instructions Card ready.

Telephonic Interpreting Card

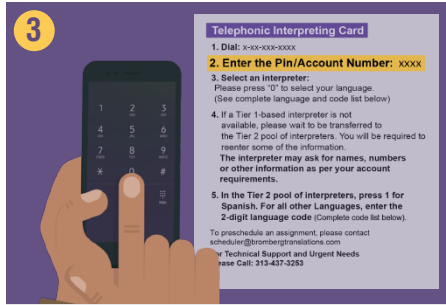
- Dial: x-xx-xxxx-xxxx
- Enter the Pin/Account Number: xxxx
- Select an interpreter:
Please press "0" to select your language. (See complete language and code list below)
- If a Tier 1-based interpreter is not available, please wait to be transferred to the Tier 2 pool of interpreters. You will be required to reenter some of the information.
The interpreter may ask for names, numbers or other information as per your account requirements.
- In the Tier 2 pool of interpreters, press 1 for Spanish. For all other Languages, enter the 2-digit language code (Complete code list below).

To preschedule an assignment, please contact scheduler@brombergtranslations.com
For Technical Support and Urgent Needs
Please Call: 313-437-3253

Language	code	Language	code	Language	code	Language	code
Albanian	47	French	26	Korean	30	Samoa	79
Amharic	39	Fulani	36	Kurdish	76	Serbian	62
Arabic	23	Georgian	82	Laotian	50	Serbo-Croatian	64
Armenian	59	German	61	Lithuanian	69	Somali	29
Bangla	58	Greek	68	Macedonian	93	Spanish	01
Bengali	48	Gujarati	40	Mai Mai	78	Swahili	38
Bosnian	37	Haitian Creole	28	Malayalam	75	Tagalog	46
Bulgarian	67	Hakka-Chin	95	Mandarin	24	Tamil	85
Burmese	21	Hakka-Chinese	87	Mandingo	89	Teddim	86
Cambodian	61	Hebrew	90	Marshallese	81	Thai	57
Canadian French	55	Hindi	43	Mongolian	72	Tibetan	63
Cantonese	31	Hmong	44	Nepali	25	Tigrinya	45
Chin	32	Ibo	65	Oromo	96	Tongan	97
Chinese	24	Indonesian	70	Pashto	77	Turkish	54
Chin-Hakha	95	Italian	56	Persian	74	Twi	66
Croatian	92	Japanese	63	Polish	42	Ukrainian	41
Dart	69	Karen	34	Portuguese	35	Urdu	49
Dutch	84	Karanni	60	Punjabi	49	Vietnamese	22
Farsi	33	Kinyarwanda	94	Romanian	52	Yoruba	88
Filipino	73	Kirundi	53	Russian	27	All other languages	99



Dial the access phone number listed on your card.



A recorded voice message will ask you to **enter your Account PIN code**. This is a unique account number assigned to your organization, so we know who is calling.



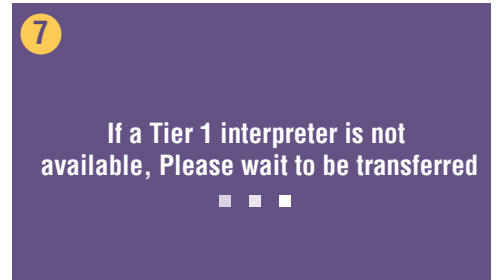
Follow the prompts to select your language. You have the list with all the language codes on your card. If you need a language that is not listed, please enter 99. We recommend to schedule very rare languages in advance, such as Mam or Marshallese, rather than attempting to connect on-demand. Please contact scheduler@brombergtranslations.com.



Do you want to add a participant to the call? Please press 1 to add a third-party to the call or press 2 to continue.



Your organization may require us to collect some information about who is using the service. The interpreter who answers the call will ask for names, numbers or other information as per your account requirements.



If a Tier 1 interpreter is not available, please wait to be transferred to the Tier 2 pool of interpreters



In the Tier 2 pool of interpreters, please reenter the Account PIN code. For Spanish, press 1. For all other Languages, enter the 2-digit language code.



Call our support team at 313-437-3253. If you have any questions during the process or face any technical issues, please call our support team at 313-437-3253.