CITY OF TULSA

WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 1

RESIDENT
2219 E 11th St
Tulsa OK 74104-3609

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).
The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

This notice is required by the Environmental Protection Agency (EPA) to inform customers that service lines will be inspected for lead.

The City of Tulsa began inspections in January 2024 and it will take an estimated four years to complete work.

We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

Daily results of service inspections are available via an online map found at: www.cityoftulsa.org/truereads

If you are receiving this letter, the City of Tulsa has not inspected your service line yet, but the City will inspect it during the True Reads meter replacement project. Beginning in January 2024 and taking an estimated four years to complete, the documented service line material is available to the public at **https://maps.cityoftulsa.org/truereads**. Results are updated daily as work is completed.

10100100101

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This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

A service line is the underground pipe that connects a home or building to the larger mainline in the street. The service line to a home is often installed at the time the house is built. For example, if your house was built in 1930, your service line was likely also installed in 1930.

The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

Lead is a toxic heavy metal that occurs naturally. Though lead can be found in all parts of our environment, much of our exposure comes from human activities including the use of fossil fuels, some types of industrial facilities, and past use of lead-based paint in homes. Lead enters drinking water primarily through the corrosion, or wearing away, of materials containing lead in household plumbing and the water distribution system, such as the pipes that connect your house to the water main (service lines). Lead solder and plumbing fixtures, such as faucets, within your home/building may also contribute to lead in your drinking water.

Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

- **Run your water to flush out lead.** If water has not been used for several hours, run water for 30 seconds to 2 minutes until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
- **Use cold or bottled water for drinking, cooking, and preparing baby formula.**
- **DO NOT boil water to remove lead.**
- **Identify and replace your plumbing fixtures that contain lead and/or lead solder.**

Visit EPA's web site at http://www.epa.gov/lead or contact your health care provider for more information on reducing lead exposure around your home/building and the health effects of lead.

How to Reach Us if You Have Questions

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CITY OF TULSA

WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 2

RESIDENT
2212 E 12th Pl
Tulsa OK 74104-4204

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

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00000200201

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CITY OF TULSA

WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 3

RESIDENT
2219 E 11th St
Tulsa OK 74104-3609

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

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00000300301

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00000310302

CITY OF TULSA

WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 4

RESIDENT
2237 E 12th Pl
Tulsa OK 74104-4203

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

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00000400401

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MP: 5

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00000500501

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- **Run your water to flush out lead.** If water has not been used for several hours, run water for 30 seconds to 2 minutes until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
- **Use cold or bottled water for drinking, cooking, and preparing baby formula.**
- **DO NOT boil water to remove lead.**
- **Identify and replace your plumbing fixtures that contain lead and/or lead solder.**

Visit EPA's web site at http://www.epa.gov/lead or contact your health care provider for more information on reducing lead exposure around your home/building and the health effects of lead.

How to Reach Us if You Have Questions

City of Tulsa staff are available to answer additional questions you may have. For questions, please **call 311.** For more information on Tulsa's efforts to find and remove lead in our system, please visit: www.cityoftulsa.org/truereads

PLEASE DISTRIBUTE THIS INFORMATION IN ITS ENTIRETY TO ALL TENANTS RESIDING AT THE ADDRESS LISTED ON THIS NOTIFICATION.

0000510502

CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 6

RESIDENT
2024 E 12th Pl
Tulsa OK 74104-4202

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).

The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

This notice is required by the Environmental Protection Agency (EPA) to inform customers that service lines will be inspected for lead.

The City of Tulsa began inspections in January 2024 and it will take an estimated four years to complete work.

We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

Daily results of service inspections are available via an online map found at: www.cityoftulsa.org/truereads

If you are receiving this letter, the City of Tulsa has not inspected your service line yet, but the City will inspect it during the True Reads meter replacement project. Beginning in January 2024 and taking an estimated four years to complete, the documented service line material is available to the public at **https://maps.cityoftulsa.org/truereads**. Results are updated daily as work is completed.

00000600601

Your property 2024 E 12th Pl is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

A service line is the underground pipe that connects a home or building to the larger mainline in the street. The service line to a home is often installed at the time the house is built. For example, if your house was built in 1930, your service line was likely also installed in 1930.

The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

Lead is a toxic heavy metal that occurs naturally. Though lead can be found in all parts of our environment, much of our exposure comes from human activities including the use of fossil fuels, some types of industrial facilities, and past use of lead-based paint in homes. Lead enters drinking water primarily through the corrosion, or wearing away, of materials containing lead in household plumbing and the water distribution system, such as the pipes that connect your house to the water main (service lines). Lead solder and plumbing fixtures, such as faucets, within your home/building may also contribute to lead in your drinking water.

Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

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00000610602

CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 7

RESIDENT
2308 E 12th Pl
Tulsa OK 74104-4235

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

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If lead is found, the homeowner will be immediately notified.

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00000700701

Your property 2308 E 12th Pl is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

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Helpful Information About Service Lines

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5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

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Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

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CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 8

RESIDENT
2304 E 12th Pl
Tulsa OK 74104-4235

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

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Here are Few Things You Should Know:

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We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

Daily results of service inspections are available via an online map found at: www.cityoftulsa.org/truereads

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00000800801

Your property 2304 E 12th Pl is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

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The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

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2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

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Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

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CITY OF TULSA

WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 9

RESIDENT
2246 E 12th Pl
Tulsa OK 74104-4204

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).
The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

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The City of Tulsa does not expect to find lead service lines in our system.

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00000900901

Your property 2246 E 12th Pl is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

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Frequently Asked Questions and Guidance

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00000910902

CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 10

RESIDENT
2020 E 12th Pl
Tulsa OK 74104-4202

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

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00001000001

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Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

Lead is a toxic heavy metal that occurs naturally. Though lead can be found in all parts of our environment, much of our exposure comes from human activities including the use of fossil fuels, some types of industrial facilities, and past use of lead-based paint in homes. Lead enters drinking water primarily through the corrosion, or wearing away, of materials containing lead in household plumbing and the water distribution system, such as the pipes that connect your house to the water main (service lines). Lead solder and plumbing fixtures, such as faucets, within your home/building may also contribute to lead in your drinking water.

Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

- **Run your water to flush out lead.** If water has not been used for several hours, run water for 30 seconds to 2 minutes until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
- **Use cold or bottled water for drinking, cooking, and preparing baby formula.**
- **DO NOT boil water to remove lead.**
- **Identify and replace your plumbing fixtures that contain lead and/or lead solder.**

Visit EPA's web site at http://www.epa.gov/lead or contact your health care provider for more information on reducing lead exposure around your home/building and the health effects of lead.

How to Reach Us if You Have Questions

City of Tulsa staff are available to answer additional questions you may have. For questions, please **call 311.** For more information on Tulsa's efforts to find and remove lead in our system, please visit: www.cityoftulsa.org/truereads

PLEASE DISTRIBUTE THIS INFORMATION IN ITS ENTIRETY TO ALL TENANTS RESIDING AT THE ADDRESS LISTED ON THIS NOTIFICATION.

CITY OF TULSA

WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 11

RESIDENT
2241 E 12th Pl
Tulsa OK 74104-4203

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).

The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

This notice is required by the Environmental Protection Agency (EPA) to inform customers that service lines will be inspected for lead.

The City of Tulsa began inspections in January 2024 and it will take an estimated four years to complete work.

We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

Daily results of service inspections are available via an online map found at: www.cityoftulsa.org/truereads

If you are receiving this letter, the City of Tulsa has not inspected your service line yet, but the City will inspect it during the True Reads meter replacement project. Beginning in January 2024 and taking an estimated four years to complete, the documented service line material is available to the public at **https://maps.cityoftulsa.org/truereads**. Results are updated daily as work is completed.

00001100101

Your property 2241 E 12th Pl is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

A service line is the underground pipe that connects a home or building to the larger mainline in the street. The service line to a home is often installed at the time the house is built. For example, if your house was built in 1930, your service line was likely also installed in 1930.

The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

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Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

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00001110102

CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 12

RESIDENT
2303 E 12th Pl
Tulsa OK 74104-4234

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

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The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

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00001200201

Your property 2303 E 12th Pl is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

A service line is the underground pipe that connects a home or building to the larger mainline in the street. The service line to a home is often installed at the time the house is built. For example, if your house was built in 1930, your service line was likely also installed in 1930.

The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

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Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

- **Run your water to flush out lead.** If water has not been used for several hours, run water for 30 seconds to 2 minutes until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
- **Use cold or bottled water for drinking, cooking, and preparing baby formula.**
- **DO NOT boil water to remove lead.**
- **Identify and replace your plumbing fixtures that contain lead and/or lead solder.**

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How to Reach Us if You Have Questions

City of Tulsa staff are available to answer additional questions you may have. For questions, please **call 311.** For more information on Tulsa's efforts to find and remove lead in our system, please visit: www.cityoftulsa.org/truereads

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CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 13

RESIDENT
2238 E 12th Pl
Tulsa OK 74104-4204

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).

The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

This notice is required by the Environmental Protection Agency (EPA) to inform customers that service lines will be inspected for lead.

The City of Tulsa began inspections in January 2024 and it will take an estimated four years to complete work.

We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

Daily results of service inspections are available via an online map found at: www.cityoftulsa.org/truereads

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00001300301

Your property 2238 E 12th Pl is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

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Helpful Information About Service Lines

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The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

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What Are the Health Effects of Lead?

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Where Does Lead Come From?

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Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

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00001310302

CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 14

RESIDENT
2234 E 12th Pl
Tulsa OK 74104-4204

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

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00001400401

Your property 2234 E 12th Pl is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

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CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 15

RESIDENT
2235 E 12th Pl
Tulsa OK 74104-4203

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

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00001500501

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Helpful Information About Service Lines

A service line is the underground pipe that connects a home or building to the larger mainline in the street. The service line to a home is often installed at the time the house is built. For example, if your house was built in 1930, your service line was likely also installed in 1930.

The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

Lead is a toxic heavy metal that occurs naturally. Though lead can be found in all parts of our environment, much of our exposure comes from human activities including the use of fossil fuels, some types of industrial facilities, and past use of lead-based paint in homes. Lead enters drinking water primarily through the corrosion, or wearing away, of materials containing lead in household plumbing and the water distribution system, such as the pipes that connect your house to the water main (service lines). Lead solder and plumbing fixtures, such as faucets, within your home/building may also contribute to lead in your drinking water.

Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

- **Run your water to flush out lead.** If water has not been used for several hours, run water for 30 seconds to 2 minutes until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
- **Use cold or bottled water for drinking, cooking, and preparing baby formula.**
- **DO NOT boil water to remove lead.**
- **Identify and replace your plumbing fixtures that contain lead and/or lead solder.**

Visit EPA's web site at http://www.epa.gov/lead or contact your health care provider for more information on reducing lead exposure around your home/building and the health effects of lead.

How to Reach Us if You Have Questions

City of Tulsa staff are available to answer additional questions you may have. For questions, please **call 311.** For more information on Tulsa's efforts to find and remove lead in our system, please visit: www.cityoftulsa.org/truereads

PLEASE DISTRIBUTE THIS INFORMATION IN ITS ENTIRETY TO ALL TENANTS RESIDING AT THE ADDRESS LISTED ON THIS NOTIFICATION.

CITY OF TULSA

WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 16

RESIDENT
2016 E 12th Pl
Tulsa OK 74104-4202

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).

The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

This notice is required by the Environmental Protection Agency (EPA) to inform customers that service lines will be inspected for lead.

The City of Tulsa began inspections in January 2024 and it will take an estimated four years to complete work.

We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

Daily results of service inspections are available via an online map found at: www.cityoftulsa.org/truereads

If you are receiving this letter, the City of Tulsa has not inspected your service line yet, but the City will inspect it during the True Reads meter replacement project. Beginning in January 2024 and taking an estimated four years to complete, the documented service line material is available to the public at **https://maps.cityoftulsa.org/truereads**. Results are updated daily as work is completed.

00001600601

Your property 2016 E 12th Pl is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

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A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

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Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

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Where Does Lead Come From?

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Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

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How to Reach Us if You Have Questions

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CITY OF TULSA

WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 17

RESIDENT
2229 E 12th Pl
Tulsa OK 74104-4203

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

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The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

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We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

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00001700701

Your property 2229 E 12th Pl is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

A service line is the underground pipe that connects a home or building to the larger mainline in the street. The service line to a home is often installed at the time the house is built. For example, if your house was built in 1930, your service line was likely also installed in 1930.

The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

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Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

- **Run your water to flush out lead.** If water has not been used for several hours, run water for 30 seconds to 2 minutes until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
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- **DO NOT boil water to remove lead.**
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How to Reach Us if You Have Questions

City of Tulsa staff are available to answer additional questions you may have. For questions, please **call 311.** For more information on Tulsa's efforts to find and remove lead in our system, please visit: www.cityoftulsa.org/truereads

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CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 18

RESIDENT
2240 E 12th Pl
Tulsa OK 74104-4204

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).

The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

This notice is required by the Environmental Protection Agency (EPA) to inform customers that service lines will be inspected for lead.

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We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

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00001800801

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This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

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Frequently Asked Questions and Guidance

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Where Does Lead Come From?

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Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

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CITY OF TULSA

WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 19

RESIDENT
2048 E 12th Pl
Tulsa OK 74104-4202

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).

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00001900901

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00001910902

CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 20

RESIDENT
2212 E 12th St
Tulsa OK 74104-3808

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

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00002000001

Your property 2212 E 12th St is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

A service line is the underground pipe that connects a home or building to the larger mainline in the street. The service line to a home is often installed at the time the house is built. For example, if your house was built in 1930, your service line was likely also installed in 1930.

The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

Lead is a toxic heavy metal that occurs naturally. Though lead can be found in all parts of our environment, much of our exposure comes from human activities including the use of fossil fuels, some types of industrial facilities, and past use of lead-based paint in homes. Lead enters drinking water primarily through the corrosion, or wearing away, of materials containing lead in household plumbing and the water distribution system, such as the pipes that connect your house to the water main (service lines). Lead solder and plumbing fixtures, such as faucets, within your home/building may also contribute to lead in your drinking water.

Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

- **Run your water to flush out lead.** If water has not been used for several hours, run water for 30 seconds to 2 minutes until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
- **Use cold or bottled water for drinking, cooking, and preparing baby formula.**
- **DO NOT boil water to remove lead.**
- **Identify and replace your plumbing fixtures that contain lead and/or lead solder.**

Visit EPA's web site at http://www.epa.gov/lead or contact your health care provider for more information on reducing lead exposure around your home/building and the health effects of lead.

How to Reach Us if You Have Questions

City of Tulsa staff are available to answer additional questions you may have. For questions, please **call 311.** For more information on Tulsa's efforts to find and remove lead in our system, please visit: www.cityoftulsa.org/truereads

PLEASE DISTRIBUTE THIS INFORMATION IN ITS ENTIRETY TO ALL TENANTS RESIDING AT THE ADDRESS LISTED ON THIS NOTIFICATION.

00002010002

CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 21

RESIDENT
2216 E 12th St
Tulsa OK 74104-3808

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).

The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

This notice is required by the Environmental Protection Agency (EPA) to inform customers that service lines will be inspected for lead.

The City of Tulsa began inspections in January 2024 and it will take an estimated four years to complete work.

We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

Daily results of service inspections are available via an online map found at: www.cityoftulsa.org/truereads

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00002100101

Your property 2216 E 12th St is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

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The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

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Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

- **Run your water to flush out lead.** If water has not been used for several hours, run water for 30 seconds to 2 minutes until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
- **Use cold or bottled water for drinking, cooking, and preparing baby formula.**
- **DO NOT boil water to remove lead.**
- **Identify and replace your plumbing fixtures that contain lead and/or lead solder.**

Visit EPA's web site at http://www.epa.gov/lead or contact your health care provider for more information on reducing lead exposure around your home/building and the health effects of lead.

How to Reach Us if You Have Questions

City of Tulsa staff are available to answer additional questions you may have. For questions, please **call 311.** For more information on Tulsa's efforts to find and remove lead in our system, please visit: www.cityoftulsa.org/truereads

PLEASE DISTRIBUTE THIS INFORMATION IN ITS ENTIRETY TO ALL TENANTS RESIDING AT THE ADDRESS LISTED ON THIS NOTIFICATION.

00002110102

CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 22

RESIDENT
2218 E 12th St
Tulsa OK 74104-3808

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).

The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

This notice is required by the Environmental Protection Agency (EPA) to inform customers that service lines will be inspected for lead.

The City of Tulsa began inspections in January 2024 and it will take an estimated four years to complete work.

We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

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00002200201

Your property 2218 E 12th St is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

A service line is the underground pipe that connects a home or building to the larger mainline in the street. The service line to a home is often installed at the time the house is built. For example, if your house was built in 1930, your service line was likely also installed in 1930.

The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

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Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

- **Run your water to flush out lead.** If water has not been used for several hours, run water for 30 seconds to 2 minutes until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
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- **DO NOT boil water to remove lead.**
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How to Reach Us if You Have Questions

City of Tulsa staff are available to answer additional questions you may have. For questions, please **call 311.** For more information on Tulsa's efforts to find and remove lead in our system, please visit: www.cityoftulsa.org/truereads

PLEASE DISTRIBUTE THIS INFORMATION IN ITS ENTIRETY TO ALL TENANTS RESIDING AT THE ADDRESS LISTED ON THIS NOTIFICATION.

CITY OF TULSA

WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 23

RESIDENT
2220 E 12th St
Tulsa OK 74104-3808

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).

The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

This notice is required by the Environmental Protection Agency (EPA) to inform customers that service lines will be inspected for lead.

The City of Tulsa began inspections in January 2024 and it will take an estimated four years to complete work.

We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

Daily results of service inspections are available via an online map found at: www.cityoftulsa.org/truereads

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00002300301

Your property 2220 E 12th St is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

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Helpful Information About Service Lines

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The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
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Frequently Asked Questions and Guidance

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What Are the Health Effects of Lead?

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00002310302

CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 24

RESIDENT
2224 E 12th St
Tulsa OK 74104-3808

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

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00002400401

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CITY OF TULSA
WATER AND SEWER
2317 S Jackson Ave.,
Tulsa, OK 74107

MP: 25

RESIDENT
2228 E 12th St
Tulsa OK 74104-3801

PWS Name: City of Tulsa **PWSID:** OK1020418 **Date of Mailing:** 11/10/25

Annual Utility Customer Service Line Notice

This letter includes important information about your water service line and is required by the Environmental Protection Agency (EPA).

The City of Tulsa is committed to providing safe and reliable water to all residents, businesses, and visitors. As part of an annual requirement for all utility companies across the United States, the City is required to send this notification with information about your water service line.

Here are Few Things You Should Know:

This notice is required by the Environmental Protection Agency (EPA) to inform customers that service lines will be inspected for lead.

The City of Tulsa began inspections in January 2024 and it will take an estimated four years to complete work.

We have not yet inspected your service line but will do so during the True Reads meter replacement project.

The City of Tulsa does not expect to find lead service lines in our system.

If lead is found, the homeowner will be immediately notified.

Daily results of service inspections are available via an online map found at: www.cityoftulsa.org/truereads

If you are receiving this letter, the City of Tulsa has not inspected your service line yet, but the City will inspect it during the True Reads meter replacement project. Beginning in January 2024 and taking an estimated four years to complete, the documented service line material is available to the public at **https://maps.cityoftulsa.org/truereads**. Results are updated daily as work is completed.

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Your property 2228 E 12th St is being served by a service line of **UNKNOWN** material. The service line is the underground pipe that carries water from the main water line on the street to your home. **Service lines are classified as "unknown" material if the material the pipe is made of has not been determined yet.** Since the material is currently not known, we are required by the EPA to inform customers that, although unlikely, it is possible it may be a lead pipe. People living in homes with a lead or galvanized pipe previously connected to a lead service line (also known as galvanized requiring replacement) have an increased exposure to lead from their drinking water.

This notification letter is a requirement as part of the Environmental Protection Agencies (EPA) Lead and Copper Rule Improvements. This federal regulation requires all water systems throughout the country with lead, galvanized requiring replacement, or unknown service lines in their inventory to inform customers of the potential risks of lead exposure until their service line can be confirmed 'non-lead'. **Based on historical information and completed inspections, the City of Tulsa does not expect to find lead service lines in our system. If a lead service line is found, the homeowner will be immediately notified.**

Helpful Information About Service Lines

A service line is the underground pipe that connects a home or building to the larger mainline in the street. The service line to a home is often installed at the time the house is built. For example, if your house was built in 1930, your service line was likely also installed in 1930.

The City of Tulsa has historical records that copper and galvanized service lines were widely used throughout the city. Lead service lines (if found) would be a rare occurrence, but we recognize there is no safe level of lead, and the City of Tulsa is committed to ensuring our system is free of lead pipes.

A TYPICAL RESIDENTIAL DRINKING WATER SERVICE CONNECTION:

1. The **customer-owned service line** is the pipe that is under the property of the address and connects to the utility-owned service line. This line is being inspected through the True Reads project.
2. The **utility-owned service line** connects the customer-owned service line to the water main. This portion of service line is in the "right-of-way" and is owned by the City of Tulsa. This line is also being inspected through the True Reads project.
3. The **water meter** is the device that measures how much water a building has used. As part of the True Reads project, 140,000 water meters are being replaced.
4. **Gooseneck connectors** are the fitting that allows services lines to attach to each other. Connectors are included in service line inspections.
5. The **water main** is the large pipe that brings clean, treated water from the City of Tulsa water treatment plants to different areas of town, typically located in the street.

Frequently Asked Questions and Guidance

While it is unlikely that your service line is lead or galvanized requiring replacement, below is additional information on lead and how you can reduce your risk to lead exposure:

What Are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Where Does Lead Come From?

Lead is a toxic heavy metal that occurs naturally. Though lead can be found in all parts of our environment, much of our exposure comes from human activities including the use of fossil fuels, some types of industrial facilities, and past use of lead-based paint in homes. Lead enters drinking water primarily through the corrosion, or wearing away, of materials containing lead in household plumbing and the water distribution system, such as the pipes that connect your house to the water main (service lines). Lead solder and plumbing fixtures, such as faucets, within your home/building may also contribute to lead in your drinking water.

Steps You Can Take to Reduce Your Exposure to Lead in Your Drinking Water:

Although we are taking action to reduce lead levels, elevated lead levels may also be due to conditions unique to your home, such as the presence of lead solder or brass faucets, fittings, and valves that may contain lead. There are actions you can take to reduce exposure. We strongly urge you to take the steps below to reduce your exposure to lead in drinking water.

- **Run your water to flush out lead.** If water has not been used for several hours, run water for 30 seconds to 2 minutes until it becomes cold or reaches a steady temperature before using it for drinking or cooking.
- **Use cold or bottled water for drinking, cooking, and preparing baby formula.**
- **DO NOT boil water to remove lead.**
- **Identify and replace your plumbing fixtures that contain lead and/or lead solder.**

Visit EPA's web site at http://www.epa.gov/lead or contact your health care provider for more information on reducing lead exposure around your home/building and the health effects of lead.

How to Reach Us if You Have Questions

City of Tulsa staff are available to answer additional questions you may have. For questions, please **call 311.** For more information on Tulsa's efforts to find and remove lead in our system, please visit: www.cityoftulsa.org/truereads

PLEASE DISTRIBUTE THIS INFORMATION IN ITS ENTIRETY TO ALL TENANTS RESIDING AT THE ADDRESS LISTED ON THIS NOTIFICATION.