



Household Pollutant Collection Facility Annual Report 2025

Prepared By:

STORMWATER MAINTENANCE AND OPERATIONS

Public Works Department

March 12, 2025

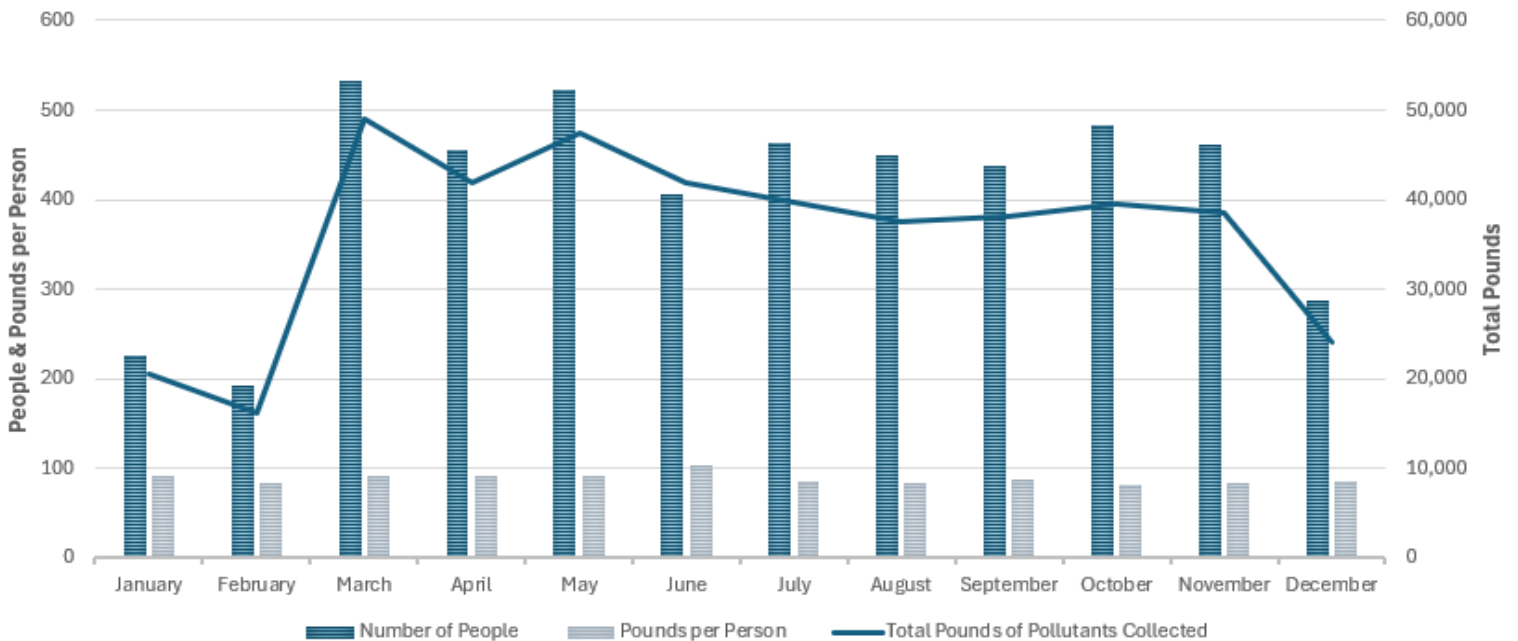


Household Pollutant Collection Facility

Annual Report 2025

This report summarizes the 2025 operations of the City of Tulsa Household Pollutant Collection Facility (HPCF). The goal of this facility is the collection of household generated hazardous waste in an effort to reduce the amount of pollutants discarded in household drains, storm sewer systems, or landfills, and to improve the environmental quality of the land and water in the City of Tulsa. The Household Pollutant Collection Facility is a joint project of three City of Tulsa Department/Divisions (Solid Waste, Water and Sewer, and Stormwater). After obtaining a permit from the Oklahoma Department of Environmental Quality (ODEQ), the Household Pollutant Collection Facility opened on January 6, 2016, and we are happy to celebrate 10 years of successful and safe operations serving the citizens of Tulsa and surrounding communities in 2026. Due to the success of the facility and increased demand, the facility received its own supervisor and three full-time employees to handle day to day operations. This year, the facility set yet another record with 4,918 customers and increased total pollutant intake to 433,929 pounds – outdoing last year’s totals on customers and total weight taken in. Both record-setting figures reflect the growing public demand for household waste disposal. See the chart below for month-to-month trends in total customers and pollutant poundage:

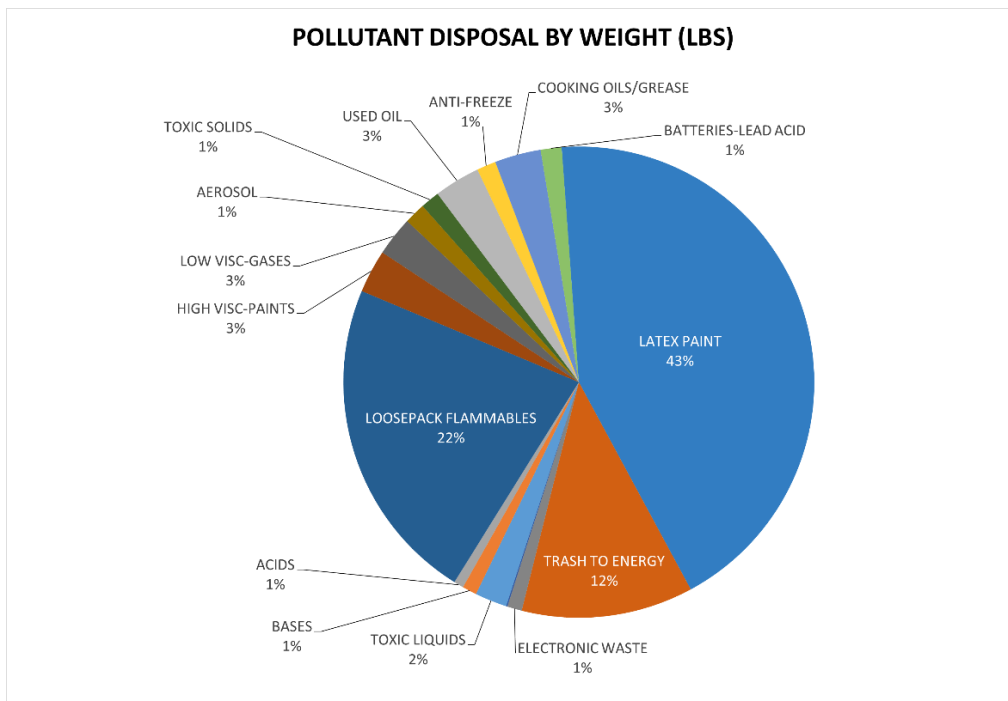
HPCF DATA 2025



Customers: The Household Pollutant Collection Facility served 4,918 customers in 2025, an increase of 646 compared to last year’s total. Customer participation from surrounding communities also increased to 851 customers, a 21.2% increase. Citizens from many miles away continue to hear about the HPCF and travel long distances to properly dispose of their unwanted household chemicals. See appendices for maps of customer locations. Citizens of Tulsa still made up the great majority of customers at 85.1% of participants. There is a substantial difference between the average weight brought in by Tulsa citizens (92.3 lbs) and outside Tulsa City limits/Metropolitan Environmental Trust (Met) member citizens (71.4 lbs). This difference is largely due to the voucher program only allowing for 45 lbs of pollutants at no cost to the customer. The number of customers from other municipalities can be seen below.

Tulsa – 4,067	Bartlesville—1	Claremore – 18
Broken Arrow—392	Sand Springs—53	Glenpool—18
Jenks—103	Skiatook—3	Sapulpa - 21
Owasso—96	Collinsville—27	Coweta—4
Bixby—89	Tulsa County—7	Other—19

Pollutants Collected: As previously stated, 433,929 lbs of household pollutants from 4,918 customers were properly disposed of through the Household Pollutant Collection Facility. This equates to an average of 88.2 lbs per customer, which is still about 3 times the national disposal average of 28 lbs. per customer. Compared to 2024, the HPCF collected more pounds of pollutants (+ 52,039 lbs) from more customers (+ 646 customers) in 2025. The most abundantly disposed of nonhazardous pollutant in the facility was latex paint at 251,459 lbs. The most abundantly disposed of hazardous material disposed of through our disposal contractor was high-viscous flammable liquids (oil-based paint), which accounted for 18% of the total pollutant weight disposed through the contractor. Other materials included aerosols (cans of spray paint, stains, insect repellent, etc.), toxic solids (granular fertilizers and pesticides), flammable materials, oxidizers (bleach, pool chemicals), acids (cleaners), bases (soaps and drain cleaners), NiCad and lithium batteries, mercury thermostats and fluorescent light bulbs.



Other waste streams included:

- 2,400 gallons of used oil
- 900 gallons of antifreeze
- 8,381 lbs of batteries
- 500 gallons of cooking oil and grease
- 5,643 lbs of recycled goods (primarily cardboard and plastics)
- 5,846 lbs of small electronics

The HPCF also repurposed some of the used oil with its used oil heater, which supplemented other sources of heat in the HPCF through the winter.

Promotion and Advertising: The HPCF continues to be promoted to the citizens of Tulsa through radio, social media, and streaming ads. An advertisement was also listed in the Met’s Recycling Directory booklet. Stormwater Quality promoted this facility at staffed events such as the Home and Garden Show, State Fair, TU football and basketball games, and our sponsorship booth at Tulsa Drillers and Oilers games. The [HPCF General Brochure](#) and the [Disposal of Non-Accepted Items](#) were handed out at many public events as well as in the facility. The website for the facility <https://www.cityoftulsa.org/hpcf> and the Stormwater Quality website www.tulsastreams.com still appear to be the most common source of information on the facility to citizens.

Maps have also been created to help guide advertising, specifically looking to target areas of Tulsa with low participation rates. See appendixes.

Various promotional products were also given away at various events. These included fridge magnets, chip clips, stress balls, rain gauges and branded tote bags. These items were given away to remind the public about the facility and provide important contact information with the facility’s address on each item.

City of Tulsa Gov
July 9, 2025 · 🌐

Proper disposal of household pollutants is so important to our environment and our health. Let the City help you get rid of these items the right way at the Household Pollutant Collection Facility.

You can find full details of accepted items and information about drop-off if you're not a Tulsa resident at www.cityoftulsa.org/HPCF
4502 S. Galveston Ave.
Open Wednesdays and Saturdays, 8 a.m. - 11:30 a.m.; Noon - 4:30 p.m.

#Tulsa #SafetyIsNoAccident #SOS

Visit HPCF Today!

Don't toss old paint, chemicals, batteries, or electronics in the trash.

Save Our Streams | CITY OF TULSA

The media consultant, Byers Creative, continued to be the marketing and advertising agency for the HPCF. They purchased and ran ads utilizing the below methods. These external advertising efforts were lacking compared to previous years. In the coming year, increased advertising will be a priority with the addition of two education coordinators. Although there was less advertising with Byers, promotion of the facility through City events and social media seems to have compensated, which could explain the increase in both customers and weight this year. Other groups, including the City of Tulsa’s Solid Waste Division, also educate citizens on where they can dispose of household chemicals properly which protects the solid waste and recycling process.

Media	Impressions	Reach	Cost	Other Details
Pandora (English)	13,892	11,136 and listen-through rate of 97.4%	\$250.00	HPCF/Swap Shop English – February 1 -March 15, 2025
Pandora (Spanish)	13,892	6,997 and Listen-through rate of 93%	\$244.87	HPCF/Swap Shop Spanish – February 1 -March 15, 2025
Spotify (English)	52,418	20,048	\$250.00	HPCF/Swap Shop English – February 1 -March 15, 2025
Spotify (Spanish)	38,760	10,987	\$250.00	HPCF/Swap Shop Spanish – February 1 -March 15, 2025
Total	118,962		994.87\$	

Swap Shop: The Swap Shop offers new or lightly used household chemicals and makes them available to citizens for use rather than the City paying to dispose of them. This allows the product to be used for what it was manufactured for and reduces overall disposal costs. Several years ago, the Swap Shop was relocated and renovated to a more prominent place in the Facility with increased square footage for inventories, better lighting, and accessibility. The Swap Shop originally opened in March of 2017, and this aspect of the HPCF has come a long way toward improving the appearance and experience for citizens since then. When customers bring goods into the HPCF for disposal, they are asked if they are interested in taking up to 5 items home with them from the Swap Shop, including a free promotional bag branded with the facility’s name. Participation increased yet again with another record in 2025, with 2,602 people signing waivers upon taking items compared to last year’s 1,819 customers – an increase of 783 customers compared to last year. These customers took home 10,318 items, totaling 26,352 lbs, which is almost double the poundage from the prior year. The high poundage totals this year are likely due to an increased demand for paint-related products and fertilizer. The Swap Shop set records in both customer totals and poundage this year and continues to show how word has traveled that the Facility is a great place to “shop” for products without having to bring anything for disposal; however shelves have been difficult to keep stocked with growing demand. Many customers come specifically for and to donate items to the Swap Shop, which has been a great avenue to bring in more customers to drop off pollutants. All these metrics reflect a cost-saving to the City of Tulsa instead of paying for the disposal of these products and aids in the program’s goal to prevent pollutants from entering our creeks.

See photo below of bare shelves after a typical week in the Swap Shop:

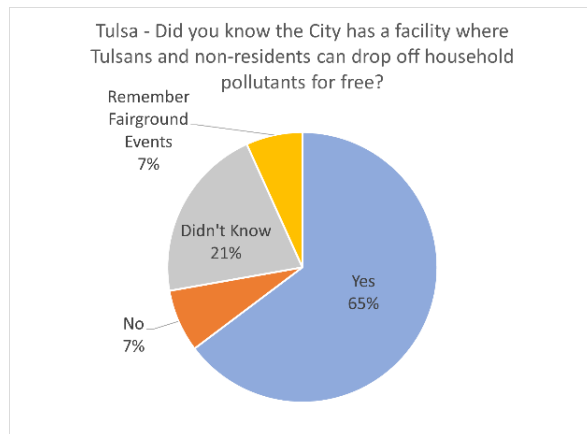
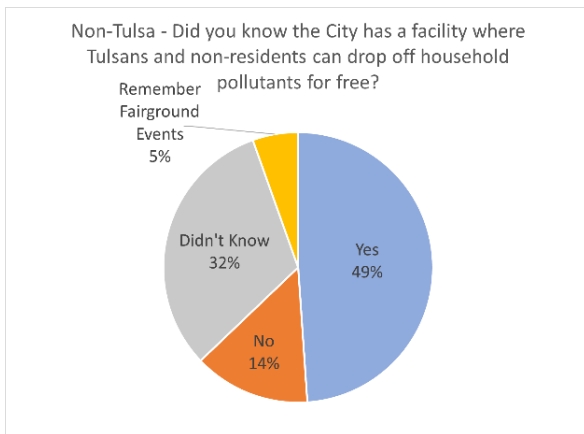


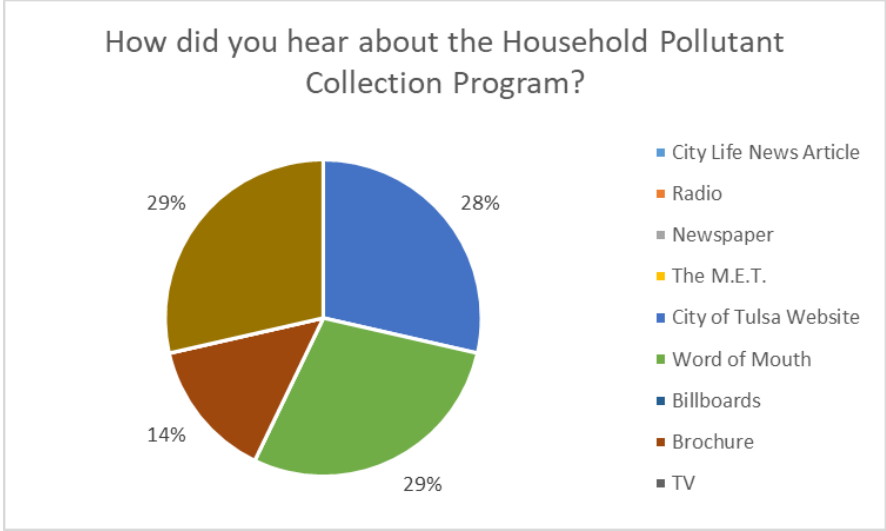
Before



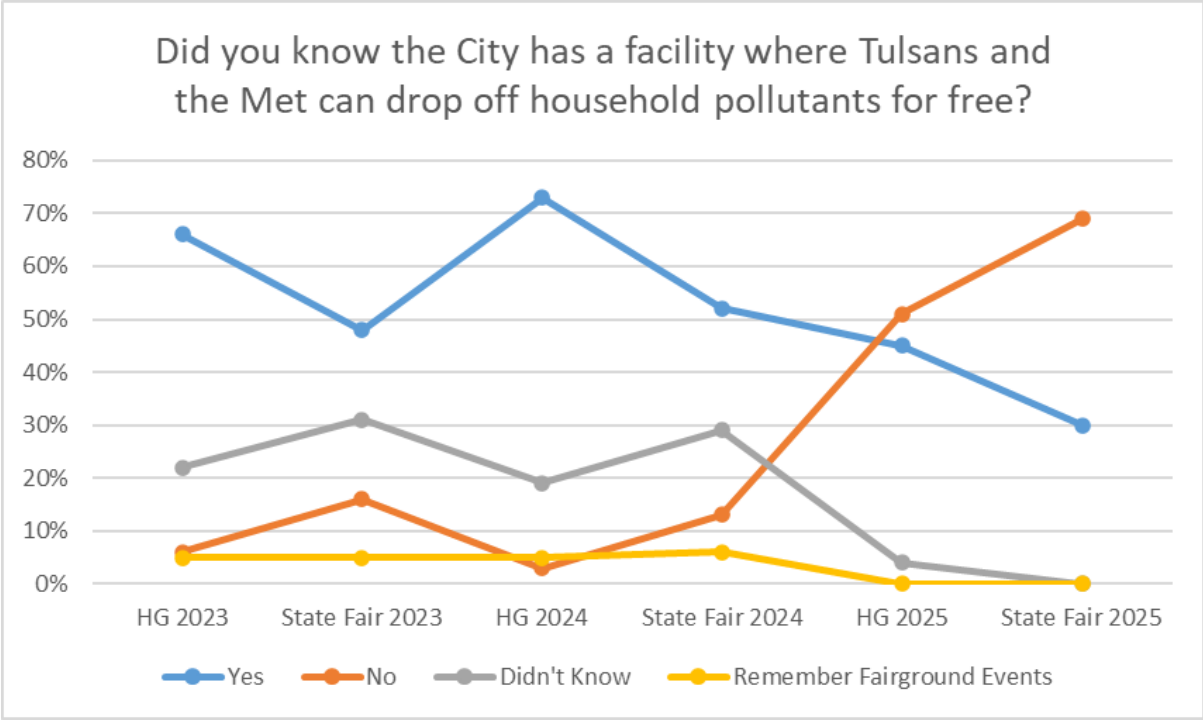
After

Customer Surveys: All citizens that completed a survey are still overwhelmingly pleased with their service. They have noted that staff is friendly and helpful and wait times are short. In the past, surveys have shown that vehicles are bringing in pollutants from multiple households in one load. In addition to information gathered at the HPCF, during other large events like the Tulsa State Fair and Home and Garden Show, surveys were used to gauge how aware attendees were of the HPCF, and it appears there is still room for education and outreach on the services this facility offers. Generally, Tulsans were more aware of the facility than non-Tulsans. When asked how they heard about the facility, word of mouth, the Met, and the city website were the top answers.



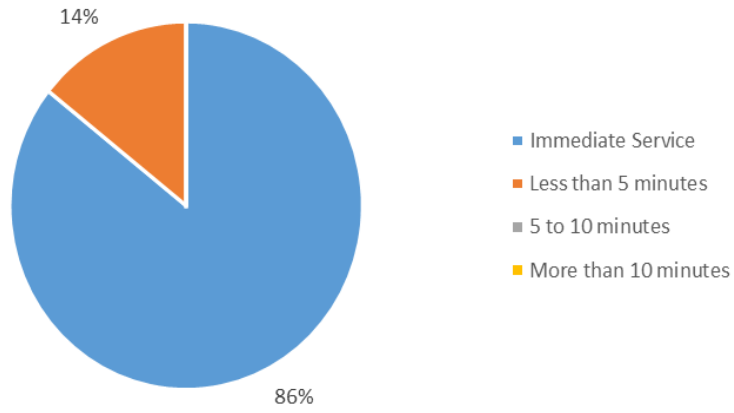


The graph below shows survey results from the HG (Home and Garden Show) and State Fair events. Note that this is a limited sample size and Non-Tulsa residents are factored in to the results.

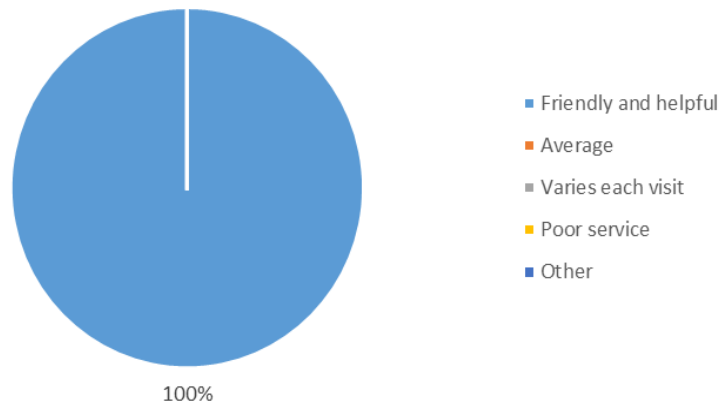


Additional survey results for 2025 are below on the following charts:

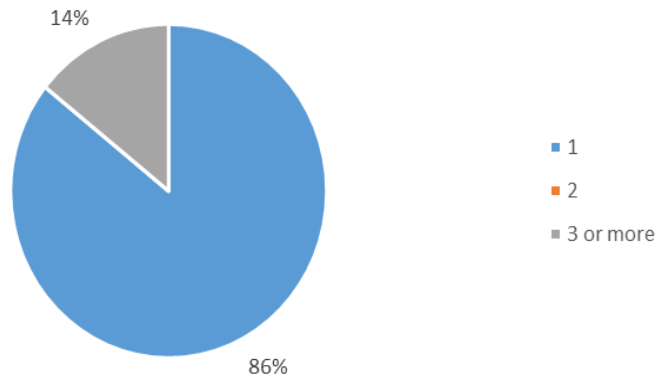
How long did you wait for an attendant?



How would you rate the staff?



From how many households are you bringing in waste?





Staffing: The facility was open 102 days of 2025. The labor hours for the facility were shared among the Solid Waste and the Stormwater funds. Solid Waste added two additional full-time employees in early 2019 in anticipation of increased traffic due to the acceptance of latex paint. After March 2024, the TLRS position was no longer working in the facility and had to be replaced by a Stormwater Maintenance and Operations (SMO) employee. In 2025, an HPCF (SMO-funded) full-time supervisor worked in the facility, along with the two Solid Waste employees, and the last position being filled by a new full-time employee funded by SMO. Any vacancy or leave of the above-mentioned employees was filled by a Stormwater Maintenance and Operations employee. The hourly breakdown is as follows:

Work Group	Scheduled Hours	Actual Hours
Solid Waste Employees	1360	1538.75
Stormwater Maintenance and Operations	1936	1874.5

Incoming Revenue: The HPCF received revenue through battery and services to non-Tulsa residents (both Met and non-Met communities). Compared to 2025, revenues increased in every category.

Revenue Source	Amount
Met	\$47,430.00
Sapulpa	\$310.00
Batteries	\$1,320.44
Customer Payments	\$37,860.44
Total	\$86,920.88

Year in Review, Future Plans and Concerns: A working supervisor was added to the facility in late 2024 to provide dedicated oversight to daily operations. 2025 was the first full year for this supervisor role overseeing the facility. The work of the new supervisor has enhanced the facility's efficiency and allowed the previous supervisor responsible for the facility to focus more on their division's specific tasks. The facility set a record with residents served, and the poundage collected was also broken from the record set in 2024. The high poundage collected in 2025 is a sign that the facility will likely continue to see increased numbers throughout the next several years. Looking to the future, several large facility renovation plans have been discussed. This work could include maintaining a more consistent temperature in the building (insulation and heat/air system), adding fencing and new gates to section off other Division operations from the public, and adding/reconfiguration of water and sewer lines to the Facility. Additions and modifications such as these are a part of the facility's ongoing commitment to safety. As previously stated, TLRS is no longer providing a position to work in the facility. This position was filled by a full-time Environmental Monitoring Technician (ST-24) in 2025. This position has allowed staff that would fill in previously to focus on their main duties, which benefited each respective program. The newest Stormwater Discharge Permit for the City of Tulsa requires the facility to be open for two weekdays and at least a part-day on the weekend. With this requirement in mind, the facility will look to expand days of operation in the near future.



In Summary: The HPCF operation continued its high level of customer service with growing levels of participation and poundage collected. The increasing numbers continue to show how necessary and important the need for citizens to have a year-round safe and convenient disposal facility for household chemicals. Insulating the HPCF for safer conditions to work in during hot summers and cold winters is still a primary concern and is planned to be completed in 2026. The Swap Shop set another record level for customers and pounds taken in, increasing significantly. Citizen participation increased in most participating zip codes, including within the City of Tulsa and Met communities. Advertising will continue to be improved and developed in order to inform citizens of Tulsa to dispose of their household chemicals properly. As stated in previous reports, some major facility renovation projects have been identified, with overall hopes of increasing ease of services to the public and the convenience factor. This

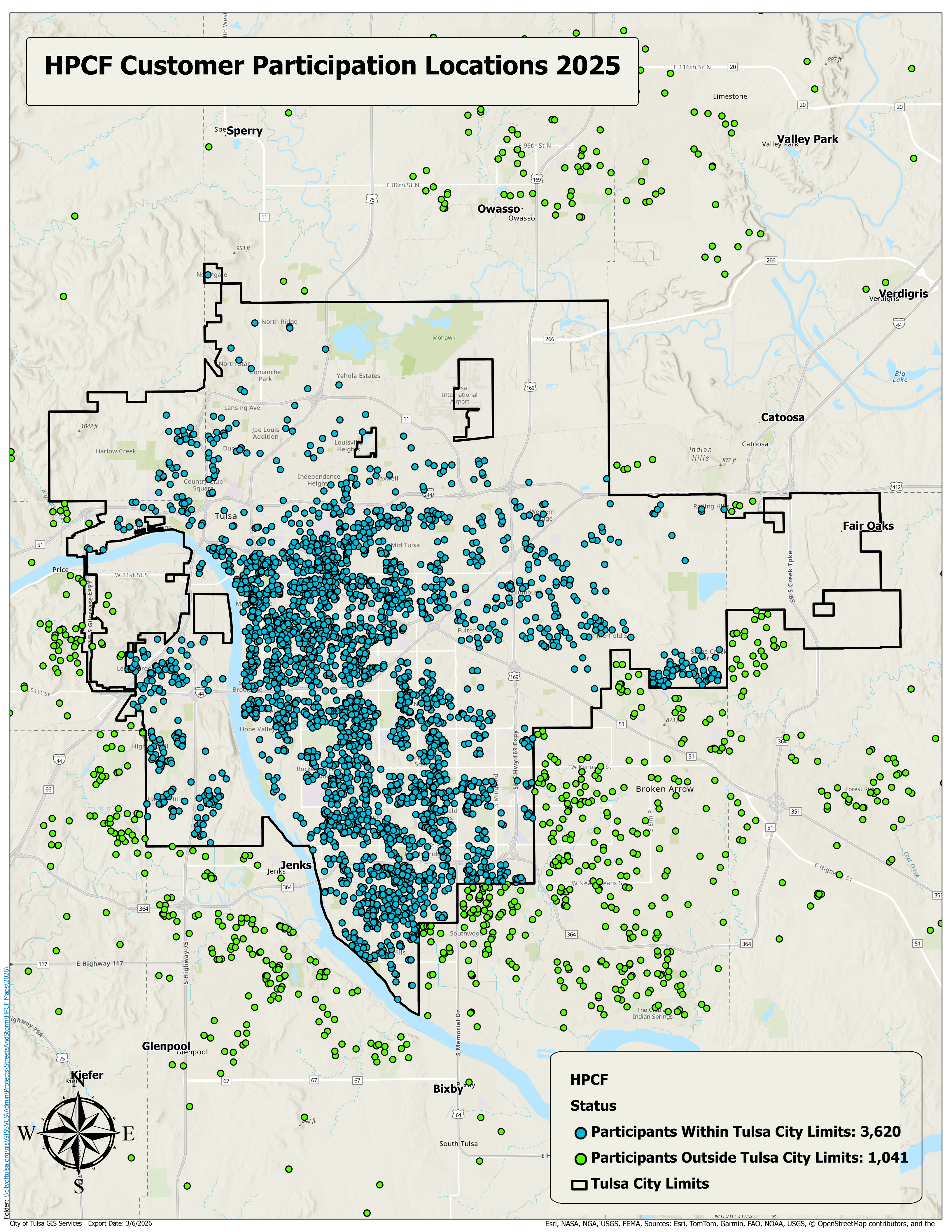


includes a reconfigured entry and exit, climate-controlled building, and adding water and sewer utilities to the building. Facility workers continued to excel in their work and will attend trainings and workshops to maintain safe knowledgeable service and proper disposal of household pollutants. The facility will continually look to improve participation, for ways to improve customer service, and provide the most efficient and proper disposal of household pollutants.





HPCF Customer Participation Locations 2025



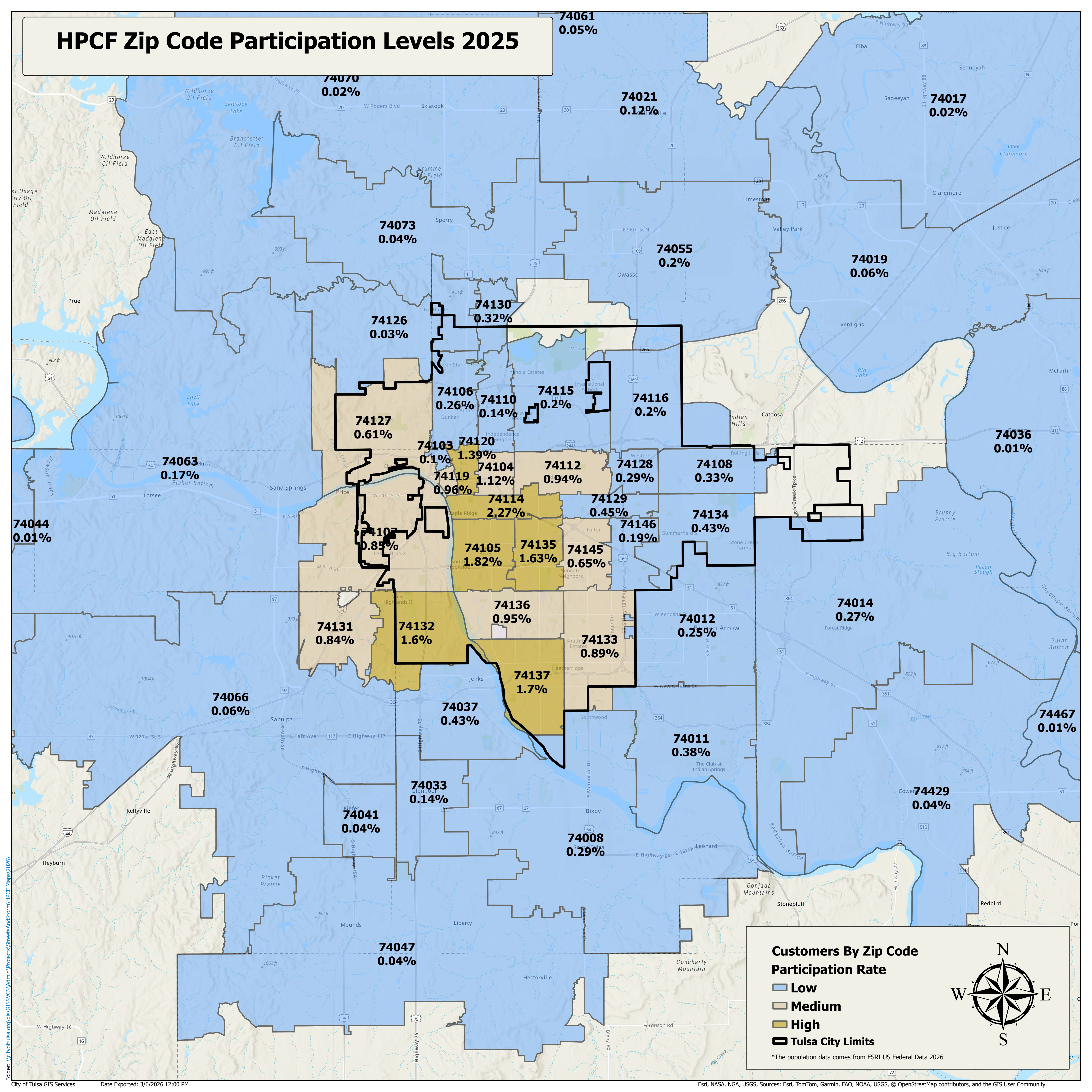
HPCF

Status

- Participants Within Tulsa City Limits: 3,620
- Participants Outside Tulsa City Limits: 1,041
- Tulsa City Limits

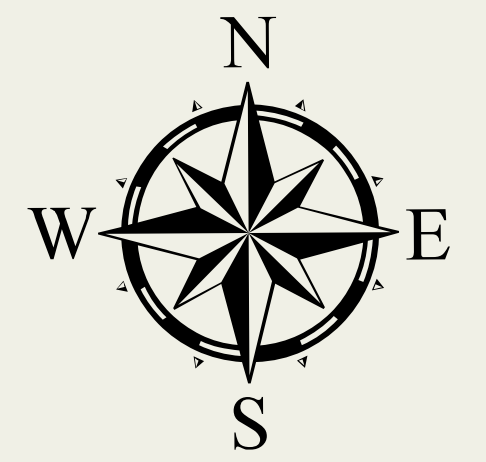


HPCF Zip Code Participation Levels 2025



Customers By Zip Code Participation Rate

- Low
- Medium
- High
- Tulsa City Limits



*The population data comes from ESRI US Federal Data 2026