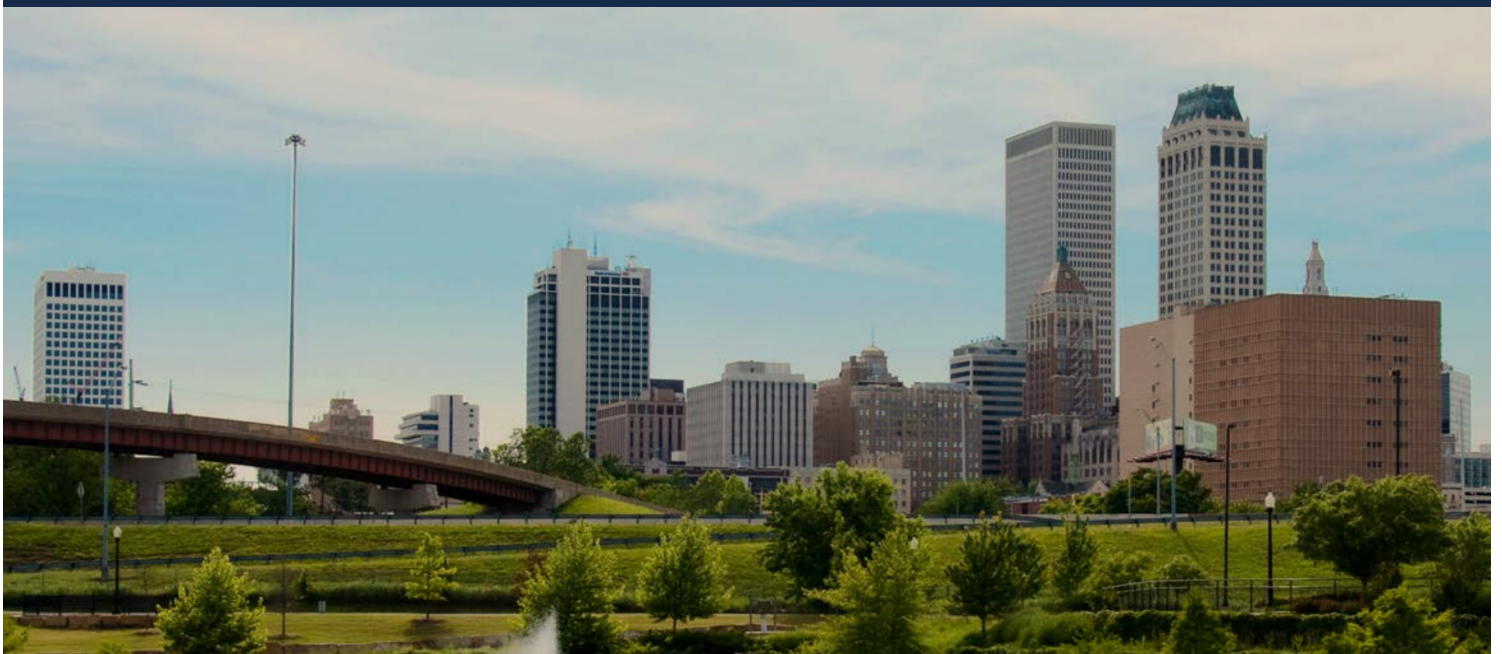




FINANCE DEPARTMENT
Grants Administration

SECOND YEAR ANNUAL ACTION PLAN 2026

July 1, 2026 – June 30, 2027



WWW.CITYOFTULSA.ORG

Executive Summary

AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The City of Tulsa is pleased to submit its 2026 - 2027 Annual Action Plan. This is the second year of the 2025 - 2029 Consolidated Plan. The Consolidated Plan is carried out through Annual Action Plans, which provide a concise summary of actions, activities, and the specific federal and non-federal resources that will be used each year to address the priority needs and specific goals identified in the Consolidated Plan.

2. Summarize the objectives and outcomes identified in the Plan

The primary objective of the Annual Action Plan is to improve the quality of life of principally low- and moderate-income Tulsans, by creating suitable living environments, improving the availability of affordable housing, and enhancing economic opportunities. The Annual Action Plan process identified the same overarching needs within the community as identified in the Consolidated Plan. The following nine priority needs adopted are:

1. Affordable Housing Units
2. Housing Assistance
3. Homelessness Services
4. Neighborhood Investments
5. Assistance for People Experiencing and Fleeing Domestic Violence
6. Mental Health Treatment
7. Assistance for Those with Disabilities
8. Services for Low-Income Households to Meet Basic Needs
9. Job Creation & Employment Opportunities

These priority needs were considered in the development of the goals set forth in this Plan. The City's goals for the 2025 - 2029 Consolidated Plan are as follows:

- Acquisition and New Construction of Affordable Housing
- Housing Rehabilitation
- Rental Housing Subsidies
- Homelessness Services
- Housing and Service for People with HIV/AIDS
- Services for Special Populations
- Services for Low Income Populations
- Public Infrastructure and Facilities

- Clearance and Demolition
- Small Business Loans
- Employment Opportunities

3. Evaluation of past performance

The City of Tulsa continues to improve its processes and delivery of services to address the housing, community development, and economic development objectives that were identified in the 2025 - 2029 Consolidated Plan. We are currently in the second year of the plan which will end on June 30, 2027. Complete and detailed year-end reports have been written, summarizing the results of activities that have taken place during each year of the previous Consolidated Plan period, 2020 - 2024. Copies of these reports can be found at <https://www.cityoftulsa.org/government/departments/finance/grants/plans-and-reports/>.

Utilizing Community Development Block Grant (CDBG), HOME Investment Partnerships Program (HOME), Emergency Solutions Grant (ESG), and Housing Opportunities for Persons with AIDS (HOPWA) funds, the City of Tulsa has promoted Decent Housing, Suitable Living Environments, and Economic Opportunities. During the final year of the City's 2020 - 2024 Consolidated Plan, the City expended approximately \$7.7 million and has:

- Served 10,479 people through public service activities
- Provided HOPWA services including STRMU, TBRA and Permanent Housing Placement to 137 persons with AIDS
- Assisted 27 persons with Homeless Prevention activities
- Provided emergency shelter to 855 people
- Assisted 358 persons with Street Outreach activities
- Created or retained 58 FTE jobs
- Rehabilitated 122 homeowner homes
- Assisted 31 first time homebuyers
- Rehabilitated 2 public facilities that will serve 2,836 low- and moderate-income citizens
- Demolished 18 substandard structures

4. Summary of Citizen Participation Process and Consultation Process

The goals of the City's citizen participation process relate to the Consolidated Plan and Annual Action Plans are:

- To increase the involvement of low-income persons, residents of public housing, minority populations, non-English speaking persons, and persons with special needs;
- To clarify roles and responsibilities to enable a variety of organizations to participate cooperatively in meeting the goals and objectives identified by the community;
- To ensure that all citizens and organizations have an opportunity to participate in the evaluation of funded activities.

During the development of this Second Year Annual Action Plan, citizens were provided with the following opportunities to participate in the process:

- Needs Assessment Public Hearing – July 10, 2025
- The U.S. Department of Housing and Urban Development (HUD) Community Development Committee meeting to set Priority Needs and Goals – July 10, 2025
- HUD Community Development Committee (CDC) meetings for recommendation of awards (Appendix A) – January 29, 2026, and February 3, 2026

5. Summary of public comments

During the Needs Assessment Public Hearing, five speakers presented information to the HUD Community Development Committee. The expressed needs were as follows:

- Designated housing and supportive services for Tulsa's most vulnerable populations including seniors and those with disabilities, especially those with developmental disabilities.
- Prioritization of support for people fleeing domestic violence. Oklahoma still ranks 2nd in the nation for domestic violence rates, with Tulsa County ranking first in Oklahoma. Domestic violence is commonly linked to homelessness, with many victims experiencing unsheltered homelessness at some point in their life.
- Legal services for individuals at risk of experiencing homelessness due to eviction, with eviction filings decreasing since 2019 since eviction court, as well as other services, were put in place.
- Small Business Revolving Loan Fund for small businesses and entrepreneurs who are located in Tulsa's under-resourced areas.
- Mental health and behavioral support for children to improve academics and lead to gainful employment.

The HUD Committee, during regular meetings held on January 29th and February 3rd, 2026, made recommendations for funding.

The public hearing on the draft 2026 - 2027 Annual Action Plan was held on March 31, 2026. The expressed needs were as follows:

- Needed investment in Tulsa's 61st and Peoria neighborhood.

No other comments were received.

6. Summary of comments or views not accepted and the reasons for not accepting them

No comments were disregarded during the comment period.

7. Summary

The City of Tulsa looks forward to meeting the community's underserved needs and improving the quality of life of principally low- and moderate-income Tulsans. The second year of the 2025 - 2029 Consolidated Plan will see 16 external agencies and 2 City departments conducting 30 activities totaling \$6,016,314.40 in grant funding, which does not include administration costs.

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
Lead Agency	City of Tulsa	Finance-Grants Administration
CDBG Administrator	City of Tulsa	Finance-Grants Administration
HOPWA Administrator	City of Tulsa	Finance-Grants Administration
HOME Administrator	City of Tulsa	Finance-Grants Administration
ESG Administrator	City of Tulsa	Finance-Grants Administration

Table 1 – Responsible Agencies

Narrative (optional)

Consolidated Plan Public Contact Information

The City of Tulsa Finance Department Grants Administration is the lead entity responsible for preparing the Consolidated Plan and for the administration of the Community Development Block Grant (CDBG), the HOME Investment Partnerships Program (HOME), Housing Opportunities for Persons With AIDS (HOPWA) and the Emergency Solutions Grant (ESG).

Consolidated Plan Public Contact Information

Questions or comments regarding the plan should be addressed to:

Rhys Williams, Grants Manager
City of Tulsa, Grants Administration
175 E 2nd Street, Suite 1560
Tulsa, OK 74103-3208
GrantsAdmin@cityoftulsa.org

AP-10 Consultation – 91.100, 91.200(b), 91.215(I)

1. Introduction

The City of Tulsa Grants Administration is committed to working with local agencies and service providers to create solutions to best address the needs of the community. The entities that have provided input and insight into the 2026 - 2027 Annual Action Plan are listed in the following section.

Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I))

Tulsa benefits from a strong and cohesive coalition of local government officials, service providers, lenders, and volunteers. These various groups coordinate effectively to avoid duplication of services and facilitate a delivery system that meets the needs of Tulsa's various populations.

The City continues a targeted public outreach effort to educate and engage the public in the annual planning and funding opportunities process. Activities include:

- Posting and advertising all public meetings with adequate advance notice to citizens to maximize participation
- Ensuring all public meetings, and other forms of communication, are accessible to people with disabilities and non-English speaking persons
- Utilizing web-based communication tools to solicit input from citizens
- Working with local service providers, Indian Nations Council of Governments (INCOG), the Housing Authority of the City of Tulsa, local lenders, and others to leverage public and private resources
- Coordinating resources and services for affordable and supportive housing, in conjunction with local service providers, housing officials, lending institutions, developers, and nonprofit organizations, including the City's Continuum of Care
- Conducting meetings with HUD funded grantees
- Meeting with funded agencies to discuss their programs, successes and challenges
- Providing on-going citizen participation opportunities in HUD Community Development Committee meetings

In March 2023, Tulsa’s first independent study of Tulsa’s housing crisis, conducted by Development Strategies and Homebase, was published and prepared for Housing Solutions and was supported by the City of Tulsa.

This study summarizes the following:

1. Housing is needed in Tulsa across the affordability spectrum
2. There is no single solution or strategy that will make it possible to meet demand
3. More than half of housing demand is for units at or below 100% average median income.
4. Meeting demand will not solve all of Tulsa's housing challenges.

The total 10-year demand broken down by affordability in areas that HUD funding could help address is as follows:

- Extremely Low Income (<30% AMI or <\$20,000)- 2,160 units
- Very Low Income (30% AMI to 50% AMI or \$20,000 to \$30,000)- 1,790 units
- Low Income (50% to 80% AMI or \$33,000 to \$54,000)- 2,290 units

An Affordable Housing Trust Fund, established in February 2021, aligns with the City's Affordable Housing Strategy to create an economically thriving community with quality housing opportunities for all residents.

As of April 9, 2024, the Mayor/Council Housing, Homelessness, and Mental Health (3H) Task Force has released its Path to Home recommendations, which include four goals and 33 actions to address community needs, where Housing Production and Preservation is the first goal.

In November 2024, \$75 million in Improve Our Tulsa (IOT) sales tax revenue was earmarked to be spent in the following ways to support the 3H Task Force recommendations:

- Housing Grant Fund, \$25 million:
Leverage other programs, such as the Low-Income Housing Tax Credit (LIHTC) to increase the supply of affordable housing for households at or below the 60% area median income.
- Housing Investment Fund, \$7 million
Deploy revolving funds to increase the supply of affordable housing for households earning up to 120% of the area median income.
- Housing Acquisition Fund, \$10 million
Acquire strategic sites across the city to produce housing units.

- **Housing Infrastructure, \$25 million**
Invest in strategic areas where increase in capacity could enable more housing development with focus on projects that will utilize existing public infrastructure.
- **Housing Preservation & Rehabilitation, \$5 million**
Preserve housing by investing in rehabilitation of vacant and abandoned housing units.
- **Administrative Costs, \$350,000**
Ensure the program's funds have proper administrative oversight.
- **Outcome Evaluation, \$150,000**
Establish metrics and evaluate the outcomes of the different programs in terms of number of units produced, leverage, and affordability.
- **Bond Issuance & Interest Costs, \$2.5 million**
Advance funding to get projects committed financing.

For more information about Path to Home, including an updated list of accomplishments and progress being made on the 33 recommendations, visit: cityoftulsa.org/pathtohome.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The City of Tulsa and the Tulsa City/County Continuum of Care (CoC) have made great strides in the development of a more inclusive coordination and consultation process. Although it is still a work in progress, the focus remains to collaborate on all aspects of the Emergency Solutions Grant process including planning, funding, implementing, and evaluating homeless assistance and prevention programs at the local level. The HUD Community Development Committee's responsibilities include the following duties which play an important role in fulfilling the City's collaboration with the CoC:

- Receiving public input of needs
- Receiving input from the CoC regarding homelessness, priorities, goals, outcomes, and evaluation measures
- Consulting with the CoC regarding allocation of funds, developing performance standards, and evaluating outcomes of ESG assisted projects

The Homeless Management Information System (HMIS) lead agency, Center for Housing Solutions, and the HMIS administrator participate in the A Way Home for Tulsa (Tulsa CoC) governance council meetings bringing forward HMIS data standards, policies and performance reports for review and approval. The administrator provides access to licenses, hands-on training, and technical support to all ESG subrecipients and submits performance reports to the City of Tulsa for the ESG programs. Based on an agreement between the City of Tulsa and the HMIS lead, the City of Tulsa allocates a minimum of 3% of the ESG funds each year to assist the HMIS lead in meeting the regulatory requirements of the data collection and mandatory reporting.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

A member of the CoC sits on the HUD Community Development Committee and provides expertise during the allocation process. To ensure compliance with the HEARTH Act, Grants Administration (GA) continues to work closely with the City’s Continuum of Care and Emergency Solutions grant recipients serving the homeless and attends monthly COC meetings.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction’s consultations with housing, social service agencies and other entities

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	City of Tulsa Parks and Recreation Department
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Non-Housing Community Development

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for City departments and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
2	Agency/Group/Organization	Salvation Army
	Agency/Group/Organization Type	Services-homeless Disaster Services
	What section of the Plan was addressed by Consultation?	Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meetings for abuse victim/ senior, Fair Housing, public service, and homeless service providers and East Tulsa community meeting; provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
3	Agency/Group/Organization	Domestic Violence Intervention Services, Inc.
	Agency/Group/Organization Type	Housing Services-Victims of Domestic Violence Services-Education CoC Partner

	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Non-Housing Community Development
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the Needs Assessment public hearing and stakeholder meetings for abuse victim/ senior and homeless service providers; provided data and input relating to domestic violence and other related issues for the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
4	Agency/Group/Organization	Habitat Housing Inc dba Boomtown Development Company
	Agency/Group/Organization Type	Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Anti-poverty Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the Needs Assessment public hearing and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
5	Agency/Group/Organization	Tulsa Center for Individuals with Physical Challenges
	Agency/Group/Organization Type	Services-Persons with Disabilities
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for abuse victim/ senior service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
6	Agency/Group/Organization	Tulsa Health Department
	Agency/Group/Organization Type	Services-Children Services-Persons with HIV/AIDS Services-Health Services-Education Service-Fair Housing Health Agency Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Lead-based Paint Strategy Non-Homeless Special Needs Non-Housing Community Development
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in a one-on-one interview and in the stakeholder meetings for Fair Housing; provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.

7	Agency/Group/Organization	Legal Aid Services of Oklahoma
	Agency/Group/Organization Type	Service-Fair Housing Planning organization Law Firm
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meetings for Fair Housing and homeless service providers; provided data and input relating to evictions and other related issues for the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
8	Agency/Group/Organization	Restore Hope Ministries, Inc.
	Agency/Group/Organization Type	Services-Children Regional organization Food, Rental Assistance
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for homeless service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.

9	Agency/Group/Organization	Mental Health Association in Tulsa, Inc.
	Agency/Group/Organization Type	Housing Services-Persons with Disabilities Services-homeless Services-Health Services-Employment Regional organization Mental Health
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for homeless service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
10	Agency/Group/Organization	Center for Housing Solutions, Inc.
	Agency/Group/Organization Type	Regional organization Planning organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless

		Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in a one-on-one interview and attended the stakeholder meeting for homeless service providers; provided data and input relating to the homeless response system and other related issues for the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
11	Agency/Group/Organization	Resonance Center For Women, Inc.
	Agency/Group/Organization Type	Housing Services-Education Reentry/Substance Disorder Treatment
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Non-Homeless Special Needs Anti-poverty Strategy Non-housing Community Development
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for public service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.

12	Agency/Group/Organization	South Tulsa Community Center
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Employment Food
	What section of the Plan was addressed by Consultation?	Public Housing Needs Non-Homeless Special Needs Anti-poverty Strategy Food
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the South Tulsa community meeting and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
13	Agency/Group/Organization	Community Action Project of Tulsa County
	Agency/Group/Organization Type	Services-Children Services-Education
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Anti-poverty Strategy
	How was the Agency/Group/Organization consulted and what are the	The organization provided written comments for the Needs Assessment public hearing and participated in the North Tulsa community meeting; provided data and input relating to early

	anticipated outcomes of the consultation or areas for improved coordination?	childhood education and other related issues for the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
14	Agency/Group/Organization	Housing Authority of the City Of Tulsa
	Agency/Group/Organization Type	Housing PHA Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in a one-on-one interview; provided data and input relating to public housing needs and other related issues for the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
15	Agency/Group/Organization	Tulsa CARES
	Agency/Group/Organization Type	Housing Services-Persons with HIV/AIDS Services-Health Health Agency Food/Mental Health
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs HOPWA Strategy

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in a one-on-one interview; provided data and input relating to HOPWA and other related issues for the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
16	Agency/Group/Organization	City of Tulsa Mayor's Office
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Anti-poverty Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in a one-on-one interview; provided data and input relating to the City's Financial Empowerment strategy and other related issues for the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
17	Agency/Group/Organization	Tulsa Development Services
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Housing Community Development

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for City departments and provided input relating to the development of the Consolidated Plan goals and priority needs.
18	Agency/Group/Organization	Tulsa Department of City Experience (now Planning and Neighborhoods)
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs Non-Housing Community Development
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for City departments and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
19	Agency/Group/Organization	Downtown Tulsa Partnership
	Agency/Group/Organization Type	Regional organization Business Leaders Civic Leaders

	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Non-Housing Community Development
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for City departments and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
20	Agency/Group/Organization	Tulsa Public Works Department
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Non-Housing Community Development
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for City departments and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
21	Agency/Group/Organization	Catholic Charities of Eastern Oklahoma
	Agency/Group/Organization Type	Housing Services-Children Services-Victims of Domestic Violence Services-homeless

		Services-Health Services-Education Services-Employment Agency - Emergency Management Regional organization Legal
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Non-Homeless Special Needs Anti-poverty Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meetings for workforce development and abuse victim/ senior service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below
22	Agency/Group/Organization	OSU Extension
	Agency/Group/Organization Type	Services-Education Publicly Funded Institution/System of Care
	What section of the Plan was addressed by Consultation?	Non-Housing Community Development
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the	The organization participated in the stakeholder meetings for abuse victim/ senior and public service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.

	consultation or areas for improved coordination?	
23	Agency/Group/Organization	Green Country Habitat for Humanity
	Agency/Group/Organization Type	Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Anti-poverty Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the Needs Assessment public hearing and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
24	Agency/Group/Organization	SOAR Partners, LLC
	Agency/Group/Organization Type	Planning organization Consultant
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the Needs Assessment public hearing and the West Tulsa community meeting; provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.

25	Agency/Group/Organization	Lend A Hand Community Action Network Foundation
	Agency/Group/Organization Type	Services-Elderly Persons Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homelessness Needs - Unaccompanied youth
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the Needs Assessment public hearing and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
26	Agency/Group/Organization	Lindsey House
	Agency/Group/Organization Type	Housing Services-Children Services-homeless Services-Education Regional organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Families with children
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the	The organization participated in the stakeholder meeting for homeless service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.

	consultation or areas for improved coordination?	
27	Agency/Group/Organization	Tulsa Grants Administration Department
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Non-housing Community Development Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for Fair Housing providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
28	Agency/Group/Organization	Eden Village of Tulsa
	Agency/Group/Organization Type	Housing Services-Persons with Disabilities Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the	The organization participated in the stakeholder meeting for homeless service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.

	consultation or areas for improved coordination?	
29	Agency/Group/Organization	The Zarrow Family Foundation
	Agency/Group/Organization Type	Foundation Other- CoC Partner
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for homeless service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
30	Agency/Group/Organization	John 3:16 Mission
	Agency/Group/Organization Type	Services- Children Services- Education Services- Employment Services- Homeless Other- Emergency Shelter Other- Services- Food
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for homeless service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
31	Agency/Group/Organization	Four Mile Capital- The Meridia Apartments
	Agency/Group/Organization Type	Housing Private Sector Banking/ Financing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for homeless service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
32	Agency/Group/Organization	9b Corp
	Agency/Group/Organization Type	Planning organization Other- Research organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis Non-housing Community Development Strategy Anti-poverty Strategy

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for public service providers and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
33	Agency/Group/Organization	3H Task Force- Tulsa City Council
	Agency/Group/Organization Type	Other government - Local Planning organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis Non-housing Community Development Strategy Homelessness Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the stakeholder meeting for the 3H Task Force and provided input relating to the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
34	Agency/Group/Organization	Counseling & Recovery Services of Oklahoma
	Agency/Group/Organization Type	Housing Services- Children Services- Education Services- Health Other- Services- Mental Health

		Other- Services- Substance Abuse Treatment Other- CoC Partner
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs Non-housing Community Development Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the West Tulsa community meeting; provided input for the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.
35	Agency/Group/Organization	James Lankford- US Senator's Office for Oklahoma
	Agency/Group/Organization Type	Other government - Federal
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Non-housing Community Development Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization participated in the West Tulsa community meeting; provided input for the development of the Consolidated Plan goals and priority needs. For anticipated outcomes see narrative below.

Identify any Agency Types not consulted and provide rationale for not consulting

All consultation categories required by HUD were addressed, and the City ensured additional outreach to thoroughly explore community needs. No agency was intentionally excluded from consultation.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care (COC)	The Center for Housing Solutions	The goals of the Strategic plan, concerning homeless services, are aimed to work in conjunction with the goals of the Continuum of Care plan.
PLANiTULSA: The City of Tulsa Comprehensive Plan, as amended	City of Tulsa	The City of Tulsa's comprehensive plan is a long-term plan for the City. The Consolidated Plan will aid the City in working towards the goals set regarding Housing / Economic Development
Oklahoma Long Range Transportation Plan	Oklahoma Department of Transportation	Both plans seek to improve transportation links within areas that are currently lacking services.
Tulsa Equality Indicators	Tulsa Area United Way	The information contained in this report was used as a tool to inform the City and the community on prioritization of needs and goals related to The Consolidated Plan.
Tulsa Housing Strategy	City of Tulsa	This plan informed the housing needs assessment and market analysis as well as strategies for allocating funds.
A Way Home for Tulsa's Strategic Plan	COC	This plan informed information related to needs of those experiencing homelessness and special populations.
Pathways to Opportunity	Tulsa Public Schools	This plan informed the needs of Tulsa's youth in education.

Table 3 – Other local / regional / federal planning efforts

Narrative (optional):

The City of Tulsa consulted with both Tulsa County and the Indian Nations Council of Government (INCOG). A member of INCOG sits on the HUD Community Development Committee and was involved during the development of the goals and the allocation process.

AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

The Citizen Participation Plan and Title 12 §800 of City of Tulsa Municipal Code are the guiding documents that facilitate the process for the determination of needs, priorities, and allocation of HUD funds. The HUD CDC receives citizen input and makes funding recommendations (Appendix A).

The CDC solicits public input regarding the long-term and short-term needs of the community to develop funding priorities. This committee consists of the following members who all have voting privileges: the 9 City Councilors and Mayor who shall serve ex-officio; 5 residents of the City of Tulsa, designated by the City Council, 3 of whom shall reside within a low to moderate income census tract, with no more than one representative from each Council district; 1 representative from the Indian Nations Council of Governments (INCOG); 1 representative from a financial institution; 1 representative from the Continuum of Care; 1 representative with grant allocation experience; and 1 representative from the City of Tulsa Planning Department. The Mayor shall designate the representatives from a financial institution, the Continuum of Care, and the individual with grant allocation experience.

The priority needs for the City of Tulsa’s 2026-2027 Annual Action Plan were determined through analysis of information gathered from a variety of sources and projections of anticipated goals for the First-Year Annual Action Plan. The priority needs were presented to the HUD CDC and approved along with the second-year goals on July 10, 2025, which were then presented to the Mayor and City Council for approval. The priority needs and goals were accepted by the Mayor and City Council on July 16, 2025, and included in the 2026 Request for Proposals released by Grants Administration on September 2, 2025.

Citizen Participation Outreach

1	Public Hearing	Non-targeted/broad community	A total of 14 people attended the Needs Assessment Public Hearing on July 10, 2025, to express needs of the community regarding HUD funding.	<p>Speakers expressed the need for:</p> <p>Designated housing and supportive services for Tulsa's most vulnerable populations including seniors and those with disabilities, especially those with developmental disabilities.</p> <p>Prioritization of support for people fleeing domestic violence.</p> <p>Legal services for individuals at risk of experiencing homelessness due to eviction.</p> <p>Small Business Revolving Loan Fund for small businesses and entrepreneurs who are located in Tulsa's under-resourced areas.</p> <p>Mental health and behavioral support for children to improve academics and lead to gainful employment.</p>	All comments were considered in the prioritization of needs identified.	https://tulsa-ok.granicus.com/player/clip/6834
2	Public Meeting		A total of 44 unique attendees attended the HUD Community Development Meetings held on January 29, 2026, and February 3, 2026, where funding for the 2026-2027 Annual Plan projects were considered.	Several agencies provided more information on their proposed program/project to the HUD Community Development Committee. No public comments were made or received in writing.	N/A	https://tulsa-ok.granicus.com/player/clip/7340 https://tulsa-ok.granicus.com/player/clip/7343

Table 2 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources – 91.220(c)(1,2)

Introduction

Currently, the City of Tulsa receives CDBG, HOME, HOPWA, and ESG funding. These funding sources are expected to be available over the second year of the five-year Consolidated Plan timeframe.

It is anticipated that funding levels will be similar over the 5 years of this Consolidated Plan. These anticipated amounts are noted in the chart below. As all funding sources are subject to annual Congressional appropriations, as well as potential changes in funding distribution formulas,

these figures are subject to change. Any increases or decreases in program funding will be made proportionately across the Strategic Goals.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 2				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public – federal	Acquisition Admin and Planning Economic Development Housing Housing Services Public Improvements Public Services	3,634,124	2,083,492.14	299,338.36	6,016,954.50	18,050,863.5	Program Income (PI) includes estimated Revolving Loan (RL) (\$2m) for ED activity and PI (\$83,492.14) realized but not allocated. Prior year includes \$299,338.36 in uncommitted carryover funds. Remainder includes estimated future Annual Allocations

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 2				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental rehab	1,720,962.56	0	18,235.34	1,739,197.90	5,217,593.7	PI includes (\$0) realized but not allocated. Prior year includes \$18,235.34 in carryover funds. Remainder is estimated future Annual Allocations
HOPWA	public - federal	Permanent housing placement STRMU Supportive services TBRA Master Leasing	900,791	0	0	900,791	2,702,373	Remainder is estimated future Annual Allocations
ESG	public - federal	Shelter/Shelter Services Housing Relocation and Stabilization/Financial assistance and Services	308,447	0	0	308,447	925,341	Remainder is estimated future Annual Allocations

Table 3 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

The federal, state, and local resources available to address the needs identified in the plan include federal formula grant funds under CDBG, ESG, HOME, and HOPWA. The local Continuum of Care (CoC) also awards grant funds under the competitive McKinney-Vento Homeless Assistance Act. These funds will be leveraged with the City's general funds, various state and county resources, local nonprofit resources, and private foundation grants.

Public Services projects will concentrate efforts to address the needs of families, children, and youth in high-risk populations consistent with the identified priority needs. Use of CDBG and ESG funds will leverage other nonprofit resources and private foundation funds to assist low-income households.

Physical improvements will use a combination of public funds, CDBG funds, City general funds, and nonprofit and private foundation funds to enhance selected projects.

HOME Match: The sources of matching contributions for HOME funds will be from developers and subrecipients' nonfederal contributions, the City and its Community Housing Development Organization(s) (CHDOs). The City requires developers, subrecipients and CHDOs to match up to 25% of award. First re-use CHDO proceeds, as regulated by HOME, are used as leverage to fund HOME activities. Banked match is available if organizations are not able to generate the required match. The City has \$14.7 million in available banked match as of June 30, 2025.

Emergency Solutions Grant Match: The jurisdiction will fulfill the ESG requirement of a matching contribution equal to the grant program funds. Each organization is required to provide matching funds equal to the amount of funds awarded; this stipulation is included in the written agreement. The City of Tulsa will provide in-kind administrative funds, as necessary, to match administrative funds received. Documentation of match is required when subrecipients submit the monthly request for funds.

If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

N/A

Discussion

The Expected Amount Available for the Remainder of Consolidated Plan is an estimate of the funds expected to be received during the last year of the Consolidated Plan. Estimates were calculated using the confirmed funding to be received during the first year of the Consolidated Plan plus expected program income. Funding amounts that were included in the draft plan for public comment were based on prior year funding.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Acquisition and New Construction of Housing	2025	2029	Affordable Housing	Citywide	Affordable Housing Units	CDBG: 0 HOPWA: \$0 HOME: \$1,073,306.10 ESG: \$0	Rental units constructed: 9 Household Housing Unit Direct Financial Assistance to Homebuyers: 15 Households Assisted
2	Housing Rehabilitation	2025	2029	Affordable Housing	Citywide	Affordable Housing Units	CDBG: \$1,609,747.56 HOPWA: \$0 HOME: \$499,419.10 ESG: \$0	Homeowner Housing Rehabilitated: 134 Household Housing Unit
3	Rental Housing Subsidies	2025	2029	Affordable Housing	Citywide	Housing Assistance Assistance for Those with Disabilities	CDBG: \$0 HOPWA: \$0 HOME: \$166,472.70 ESG: \$0	Tenant-based rental assistance / Rapid Rehousing: 25 Households Assisted
4	Homeless Services	2025	2029	Homeless	Citywide	Housing Assistance Homelessness Services Assistance for People Experiencing and Fleeing Domestic Violence Mental Health Treatment Assistance for Those with Disabilities	CDBG: \$451,694.94 HOPWA: \$0 HOME: \$0 ESG: \$308,447	Public service activities other than Low/Moderate Income Housing Benefit: 4913 Persons Assisted Tenant-based rental assistance / Rapid Rehousing:

								35 Households Assisted Homeless Person Overnight Shelter: 4100 Persons Assisted Homelessness Prevention: 110 Persons Assisted
5	Housing and Services for People with AIDS	2025	2029	Non-Housing Community Development	Citywide	Housing Assistance Assistance for Those with Disabilities Services for Low Income Households to Meet Basic Needs	CDBG: \$0 HOPWA: \$900,791 HOME: \$0 ESG: \$0	Public service activities other than Low/Moderate Income Housing Benefit: 200 Persons Assisted Tenant-based rental assistance / Rapid Rehousing: 50 Households Assisted Homelessness Prevention: 65 Persons Assisted
6	Services for Special Populations	2025	2029	Non-Housing Community Development	Citywide	Assistance for People Experiencing and Fleeing Domestic Violence Mental Health Treatment Assistance for Those with Disabilities Services for Low Income Households to Meet Basic Needs	CDBG: \$0 HOPWA: \$0 HOME: \$0 ESG: \$0	Public Services other than Low/Moderate Income Housing Benefit: 0 Persons Assisted
7	Support Services for Low Income Populations	2025	2029	Non-Housing Community Development	Citywide	Services for Low Income Households to Meet Basic Needs	CDBG: \$70,916.42 HOPWA: \$0 HOME: \$0 ESG: \$0	Public Services other than Low/Moderate Income Housing Benefit: 50 Persons Assisted
8	Public Facilities and Infrastructur	2025	2029	Non-Housing Community Development	Citywide	Neighborhood Investments	CDBG: \$464,853.43 HOPWA: \$0	Public Facility or Infrastructure Activities other than Low/Moderate

	e Improvements						HOME: \$0 ESG: \$0	Income Housing Benefit: 230 Persons Assisted
9	Clearance and Demolition	2025	2029	Non-Housing Community Development	Citywide	Neighborhood Investments	CDBG: \$477,704.83 HOPWA: \$0 HOME: \$0 ESG: \$0	Buildings Demolished: 32
10	Small Business Loans	2025	2029	Non-Housing Community Development	Citywide	Job Creation and Employment Opportunities	CDBG: \$2,814,717.61 HOPWA: \$0 HOME: \$0 ESG: \$0	Jobs created/retained: 35 Jobs
11	Employment Opportunities	2025	2029	Non-Housing Community Development	Citywide	Job Creation and Employment Opportunities	CDBG: \$76,137.05 HOPWA: \$0 HOME: \$0 ESG: \$0	Public Services other than Low/Moderate Income Housing Benefit: 22 Persons Assisted

Table 4 – Goals Summary

Goal Descriptions

1	Goal Name	Acquisition and New Construction of Housing
	Goal Description	Acquisition or new construction of affordable multi-family rental units with special consideration given to housing for seniors and the disabled as these types of units are the most limited in the City. Down payment and closing cost assistance for first time homebuyers.

2	Goal Name	Housing Rehabilitation
	Goal Description	Rehabilitation of owner-occupied housing to allow residents to maintain housing that is already affordable to them and allow seniors to age in place. Rehabilitation of multi-family rental housing, with special consideration given to housing with units for seniors and those with physical disabilities.
3	Goal Name	Rental Housing Subsidies
	Goal Description	Direct rental housing subsidies to make rental costs more affordable for low income and special populations.
4	Goal Name	Homeless Services
	Goal Description	Shelter operations and services for those experiencing homelessness, including provision of shelter beds, outreach, and services such as case management and healthcare. Homelessness prevention services for those at risk of homelessness. The goal outcome indicator for Street Outreach activities is Overnight Shelter.
5	Goal Name	Housing and Services for People with AIDS
	Goal Description	Direct assistance and services for those living with HIV and AIDS to ensure stable living environments and access to proper treatment.
6	Goal Name	Services for Special Populations
	Goal Description	Provide services for special populations identified in the priority need assessment, domestic violence treatment and prevention, mental treatment, and services for those with disabilities.
7	Goal Name	Support Services for Low Income Populations
	Goal Description	Services for low-income communities and households struggling with meeting basic needs. These needs may include food security, assistance programs for seniors to maintain daily living, childcare, and programs to support youth.

8	Goal Name	Public Facilities and Infrastructure Improvements
	Goal Description	Acquisition, construction or rehabilitation to public facilities and infrastructure that is not for general government use, particularly facilities that support youth like parks and recreation centers, and infrastructure needs like sidewalks/trail Improvement, road improvements, lighting, and bus stops. Consultation also identified a need to make ADA compliant upgrades to neighborhood sidewalks and facilities.
9	Goal Name	Clearance and Demolition
	Goal Description	Community outreach indicated a need to address neighborhood conditions through the cleanup of blighted properties to make way for greater community redevelopment and growth.
10	Goal Name	Small Business Loans
	Goal Description	Assistance in the form of loans, grants or technical assistance to private for-profit entities for creation or retention of jobs or for provision of goods and services. Technical assistance and training for micro-enterprise activities.
11	Goal Name	Employment Opportunities
	Goal Description	Assistance for enhancement of employment and job training opportunities for residents.

Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.215(b)

Throughout the course of the PY26 Annual Action Plan, 463 families, individuals, or households will be assisted with affordable housing solutions. All funding streams will be utilized to achieve this goal.

Projects

AP-35 Projects – 91.220(d)

Introduction

The City of Tulsa will provide activities that support one or more of the following projects during Program Year 2026.

Projects

#	Project Name
1	Administration
2	Acquisition and New Construction of Housing
3	Housing Rehabilitation
4	Housing Assistance
5	Public Services (CDBG)
6	ESG26 City of Tulsa
7	Economic Development
8	Public Facilities and Infrastructure Improvements
9	2026-2027 Tulsa Cares OKH26F002
10	Clearance and Demolition

Table 57 – Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

The priority needs for the City of Tulsa’s 2025-2029 Consolidated Plan were determined through analysis of information gathered from a variety of sources. The priorities for the Second Year Annual Action Plan were determined at the Needs Assessment Public Hearing on July 10, 2025, and included in the Request for Proposals issued September 2, 2025. Agencies were asked to identify which priority their program most closely related. During the evaluation phase, all applications were screened to ensure the proposed project or activity met one of the priority needs.

For PY26, bonus points were awarded to CDBG and HOME applications that demonstrated alignment with Housing and Homelessness Priorities developed by the Mayor's administration. These included proposed programs/projects that: (1) Preserved or increased the number of affordable housing units; (2) Reduced the number of problematic, unsafe, or unsanitary properties; or (3) Provided services or solutions to homelessness.

Most agencies do not have necessary funds to provide all services needed by the clients and have stated in their applications that without HUD funds the project or program may not be able to fully serve the clients' needs.

AP-38 Project Summary

1	Project Name	Administration
	Target Area	Citywide
	Goals Supported	Acquisition and New Construction of Affordable Housing Housing Rehabilitation Rental Housing Subsidies Homelessness Services Housing and Services for People with HIV/AIDS Services for Special Populations Services for Low Income Populations Public Infrastructure and Facilities Clearance and Demolition Small Business Loans Employment Opportunities
	Needs Addressed	Affordable Housing Units Housing Assistance Homelessness Services Neighborhood Investments Assistance for People Experiencing and Fleeing Domestic Violence Mental Health Treatment Assistance for those with Disabilities Services for Low Income Households to Meet Basic Needs Job Creation & Employment Opportunities
	Funding	CDBG: \$726,824 HOPWA: \$27,023 HOME: \$172,096
	Description	Administration and planning of the HUD grant programs.
	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	N/A

	Location Description	N/A
	Planned Activities	Administration
2	Project Name	Acquisition and New Construction of Housing
	Target Area	Citywide
	Goals Supported	Acquisition and New Construction of Housing
	Needs Addressed	Affordable Housing Units
	Funding	HOME: \$967,101
	Description	Acquisition or new construction of affordable single-family and multi-family rental units with special consideration given to housing for seniors and those with physical disabilities. Down payment and closing costs assistance for first-time homebuyers.
	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 15 households will receive downpayment assistance through Habitat for Humanity, and the City will invest in 9 new affordable rental units.
	Location Description	
	Planned Activities	Marshall Manor Habitat for Humanity Downpayment Assistance
3	Project Name	Housing Rehabilitation
	Target Area	Citywide
	Goals Supported	Housing Rehabilitation
	Needs Addressed	Affordable Housing Units
	Funding	CDBG: \$1,415,296.50 HOME: \$450,000.90
	Description	Rehabilitation of owner-occupied housing. Rehabilitation of multi-family rental housing, with special consideration given to housing with units for seniors and those with physical disabilities.

	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	Approximately 134 households will receive assistance with home rehab and repairs. Additionally, CDBG funds will be used for housing services.
	Location Description	
	Planned Activities	HOME Homeowner Rehabilitation CDBG Emergency Repair
4	Project Name	Housing Assistance
	Target Area	Citywide
	Goals Supported	Rental Housing Subsidies
	Needs Addressed	Housing Assistance
	Funding	CDBG: \$45,000 HOME: \$150,000
	Description	Tenant-based Rental Assistance for low-moderate income households.
	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	Approximately 25 households will be assisted.
	Location Description	
	Planned Activities	HOME TBRA Center for Housing Solutions - TBRA (CDBG)
5	Project Name	Public Services (CDBG)
	Target Area	Citywide
	Goals Supported	Homeless Services Services for Special Populations Support Services for Low Income Populations Employment Opportunities

Needs Addressed	Homelessness Services Neighborhood Investments Assistance for People Experiencing and Fleeing Domestic Violence Mental Health Treatment Assistance for those with Disabilities Job Creation & Employment Opportunities Services for Low Income Households to Meet Basic Needs
Funding	CDBG: \$526,422
Description	Crisis services for children, adults, and special populations, educational programs for children and youth, employment training and placement services, food security, services for seniors and the homeless, shelter operations, and transportation services. This includes TBRA for persons experiencing or at risk of homelessness.
Target Date	6/30/2027
Estimate the number and type of families that will benefit from the proposed activities	Approximately 4,817 people will be served through the activities under this project.
Location Description	
Planned Activities	Tulsa Day Center – Medical Clinic Youth Services – Transitional Living for Homeless Youth Salvation Army – Center of Hope Gatesway Foundation – Pathway to Permanency CAPTC – Housing Stability Resonance – Take 2 Café Grand Mental Health – 24/7 Street Outreach John 3:16 – Refuge, Recovery, and Housing Legal Aid – Eviction Defense

6	Project Name	ESG26 City of Tulsa
	Target Area	Citywide
	Goals Supported	Homeless Services
	Needs Addressed	Housing Assistance Homelessness Services Assistance for People Experiencing and Fleeing Domestic Violence Mental Health Treatment Assistance for those with Disabilities
	Funding	ESG: \$308,447
	Description	Emergency Solutions Grant activities will be conducted by multiple agencies, including Youth Services of Tulsa, Tulsa Day Center, Salvation Army, Hope Project, and Center for Housing Solutions.
	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	Approximately 4,413 individuals will be assisted across all activities.
	Location Description	N/A
	Planned Activities	City of Tulsa – Administration Youth Services of Tulsa – Adolescent Shelter Tulsa Day Center – Emergency Shelter Salvation Army – Center of Hope Shelter Tulsa Day Center – Emergency Rapid Rehousing Center for Housing Solutions – Street Outreach Center for Housing Solutions – HMIS Restore Hope Ministry – Homelessness Prevention Initiative John 3:16 – Shelter Overcomers
7	Project Name	Economic Development
	Target Area	Citywide

	Goals Supported	Small Business Loans
	Needs Addressed	Job Creation & Employment Opportunities
	Funding	CDBG: \$2,474,711
	Description	Assistance in the form of loans, grants or technical assistance to private for-profit entities for creation or retention of jobs or for provision of goods and services.
	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 35 jobs will be created through the funds used to support small business under this Plan.
	Location Description	
	Planned Activities	TEDC Small Business Loan Program
8	Project Name	Public Facilities and Infrastructure Improvements
	Target Area	Citywide
	Goals Supported	Public Facilities and Infrastructure Improvements
	Needs Addressed	Neighborhood Investments
	Funding	CDBG: \$408,701
	Description	Acquisition, construction, or rehabilitation to public facilities that are not for general government use, including, but may not be limited to, senior centers and transportation infrastructure.
	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	Infrastructure and facility improvements contemplated under this Plan will serve an estimated 230 people.
	Location Description	
	Planned Activities	Comanche Park Choice Neighborhood Tulsa Children's Coalition – McClure
	Project Name	2026-2027 Tulsa Cares OKH26F002

9	Target Area	Citywide
	Goals Supported	Housing and Services for People with HIV/AIDS
	Needs Addressed	Housing Assistance Assistance for those with Disabilities
	Funding	HOPWA: \$873,768
	Description	Provide housing and supportive services to low-income persons with HIV/AIDS.
	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	Services funded under this project will assist approximately 331 people through TBRA, STRMU, PHP, and supporting services.
	Location Description	
	Planned Activities	Tulsa CARES will utilize HOPWA funds totaling \$813,032 to provide TBRA, STRMU, permanent housing placements and support services to persons with HIV/AIDS through its HIV Resources Consortium.
10	Project Name	Clearance and Demolition
	Target Area	Citywide
	Goals Supported	Clearance and Demolition
	Needs Addressed	Neighborhood Investments
	Funding	CDBG: \$420,000
	Description	Clearance or demolition of substandard structures and hazardous contaminants.
	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	Approximately 32 parcels will be addressed through this clearance and demolition project.
	Location Description	
	Planned Activities	Clearance and demolition.

AP-50 Geographic Distribution – 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The City is not establishing Geographic Priorities.

Affordable Housing

AP-55 Affordable Housing – 91.220(g)

Introduction

The City will utilize CDBG, HOME, ESG and HOPWA funds to support the following affordable housing goals:

Homelessness:

- ESG will fund rapid rehousing activities for 35 households.

Non-homeless households:

- CDBG will support the rehabilitation of 124 housing units.
- HOME will support the construction of 9 new units, the rehabilitation of 10 housing units, TBRA will support 25 households, and Down Payment Assistance for 15 housing units.
- ESG will support 110 households with homelessness prevention assistance.

Special-needs households:

- HOPWA will support 135 households/persons with TBRA and STRMU.

Discussion

Tulsa CARES will utilize HOPWA funds to support 50 households with Tenant Based Rental Assistance (TBRA) and 65 persons Short Term Mortgage Rent Utility Assistance (STRMU). Rental assistance will be provided in the form of Homelessness Prevention to 110 persons with ESG funds managed by Restore Hope Ministry.

The rehabilitation of owner-occupied units will be funded with both CDBG and HOME. CDBG funds will provide homeowners with up to \$10,000 to carry out repairs to ensure safe and sanitary living conditions. HOME funds will provide loans up to \$45,000 for major repairs of owner-occupied housing. CDBG funds will support 124 housing units and HOME 10 housing units.

HOME assistance will be provided to 15 low to moderate income households to purchase their first home. HOME assistance will also be awarded to Vintage Housing for the Construction of the Marshall

Manor Apartments, assisting 9 Low to Moderate income households.

One Year Goals for the Number of Households to be Supported	
Homeless	35
Non-Homeless	293
Special-Needs	135
Total	463

Table 5 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	305
The Production of New Units	9
Rehab of Existing Units	134
Acquisition of Existing Units	15
Total	463

Table 6 - One Year Goals for Affordable Housing by Support Type

Discussion

The number for Special Needs is not duplicated in the other categories. Rental Assistance above includes mortgage assistance through HOPWA STRMU. Acquisition of Existing Units includes downpayment assistance to low-income homebuyers.

AP-60 Public Housing – 91.220(h)

Introduction

The City will continue to support public housing projects during the Consolidated Plan. The City will help support Tulsa Housing Authority with CDBG funds toward infrastructure improvements specifically associated with the 2021 Choice Neighborhood Implementation Grant.

Actions planned during the next year to address the needs to public housing

Additionally, THA will receive the first-year commitment for the 2021 Choice Neighborhood Implementation Grant at Comanche Park Apartments in North Tulsa. The City has pledged \$1.5 million over five years for this project. The allocation in PY26 is \$309,701 to be used for infrastructure needs.

Actions to encourage public housing residents to become more involved in management and participate in homeownership

The Housing Authority of the City of Tulsa (THA) provides Resource Centers at its remaining public housing family community. A computer lab is furnished on-site with updated systems and high-speed internet access which can be used for job searches and other related activities. The resource centers are staffed by a Service Coordinator that provides intake, assessment, planning, coordination, and delivery of services that support economic development and self-sufficiency. The service coordinators identify barriers, such as transportation, childcare, and education. They offer programs that will enhance the resident's quality of life and prepare them to enter the workforce, thereby breaking the cycle of poverty. The service coordinators also provide information to the residents to assist them with pursuing homeownership.

Public housing residents are encouraged to enroll in the Family Self-Sufficiency (FSS) Program. This program provides community support and resources to assist families with becoming self-sufficient. The Family Self-Sufficiency Coordinator meets with the interested resident and if selected for the program, the participant establishes a set of goals such as employment or homeownership. Monthly meetings are held to assess progress and assist the participants with any barriers in reaching their stated goals. An incentive of the FSS is an escrow account; as the family's income increases, contributions are made to the escrow account on the family's behalf. Once the family is determined "Self-Sufficient" by meeting their goals and moving out of public housing, the money in the escrow account is paid to the participant. No conditions are imposed on the use of the money. The family is encouraged to pursue homeownership and information on Homebuyer Education Programs is provided to them.

Residents of THA communities are actively involved in the planning and development of programs for their communities. Each community is encouraged to establish a Resident Association which meets monthly to discuss areas of concern as well as plan events and activities for their communities. Each association has a set of bylaws that outlines how the association will operate. Training involving job duties, parliamentary procedures, communication, and financial bookkeeping is provided to all Resident Association officers.

If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

The Housing Authority of the City of Tulsa is not designated as troubled.

Discussion

No further discussion.

AP-65 Homeless and Other Special Needs Activities – 91.220(i)

Introduction

The City of Tulsa collaborates with and engages a range of stakeholders dedicated to supporting a community-wide effort to end and prevent homelessness. City departments and leaders coordinate internal ongoing planning meetings and participate in external stakeholder meetings to ensure coordination of services and leveraging of resources. The city is an active participant in Continuum of Care (CoC) planning as a voting member on the CoC Leadership Council. CoC member organizations hold seats and participate in city led initiatives (e.g., committees, feedback sessions). The city uses ESG funding to provide vital services to those at-risk of homelessness through Homelessness Prevention activities and those experiencing literal homelessness through Emergency Shelter activities and Street Outreach. ESG funds are also used to support funding costs of the local HMIS database.

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The continued refinement of the CoC's coordinated assessment and referral process will greatly facilitate the exchange of information necessary to provide the most expeditious and effective delivery of services to a homeless person or family presenting for the first time. Regular meetings of the A Way Home for Tulsa (AWH4T) Leadership Council are held to discuss issues and trends on which the homeless services provider community can focus and divert resources, as needed. A well-developed committee structure within the CoC membership ensures that problems are recognized and solved as they arise, that existing plans are followed and that full utilization of the services offered by its members is realized.

CoC governance structure is designed to include Federal, State, local and private entities serving individuals experiencing homelessness in the planning and coordination of services. The CoC lead agency, The Center for Housing Solutions, Inc. ("Housing Solutions"), facilitates multiple opportunities for coordination and planning with stakeholder groups directly and indirectly related to preventing and ending homelessness. CoC shelter and housing programs leverage community-based and entitlement services within the continuum to provide wrap-around services for individuals. The CoC is integrally involved with local VA efforts to eliminate Veteran Homelessness. The CoC and private philanthropic partnerships have leveraged public dollars to secure 1,000+ units to preserve affordable housing stock and increase supportive housing. Finally, the CoC is active in the Interagency Council on Homelessness of Oklahoma, or "ICHO", and provides leadership in that group's attainment of its goals.

Addressing the emergency shelter and transitional housing needs of homeless persons

Providing readily available emergency shelter and basic needs to meet the immediate needs of those experiencing homelessness is a critical component of the community's crisis response system. Nightly emergency shelter capacity exceeds 600 beds and includes specialized services for families, individuals and families fleeing domestic violence. Emergency shelter providers include Salvation Army, John 3:16 Mission, Tulsa County Social Services, Family Promise, Youth Services of Tulsa, Heroes Hope, Tulsa Day Center, Mental Health Association HCHV, and CREOKS Winter Shelter. Domestic Violence Intervention Services (DVIS) provides crisis shelter for victims of domestic violence and human trafficking. Youth Services of Tulsa (YST) operates a shelter for unaccompanied youth ages 12 through 17. Additionally, CREOKS Health Services opened an emergency winter shelter in November 2025 to additional capacity during the coldest months of the year. 2-1-1 Helpline provides 24/7 access to shelter information, and the shelter operators have policies in place to expedite referrals when capacity is exceeded at a facility. Community shelters act as the no-wrong-door entry points for funneling the homeless to those permanent housing programs that can most closely address the housing needs for those that are present. TDC, the Metal Health Association of Oklahoma, and YST operate drop-in centers to provide daytime shelter services with connection to service support.

Stabilization of needs with connection to permanent housing is the long-term objective of shelter services. Average shelter stay is now 72 days per HUD FY 2025 data, and 78 for the "Adult Only" population. Transitional housing provides short-term, non-permanent housing options for individuals and families who may not yet have the ability to attain or sustain independent housing. Youth Services of Tulsa and Domestic Violence Intervention Services (DVIS) all offer transitional housing options within the CoC. Transitional housing has been proven to be most successful for youth aged 16 to 24 (YST) and for individuals fleeing domestic violence (DVIS).

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were

recently homeless from becoming homeless again

As part of the CoC strategic plan implementation, the lead agency, Housing Solutions, will provide training open to all community providers for housing stability, fair housing, and other evidence-based interventions with the goal of increasing competency to support service delivery using best practices that empower the provider and the participant across the Tulsa CoC. The City of Tulsa is supporting permanent housing transitions and affordable housing access by providing a full-time Housing Policy Director and Housing Coordinator guided by Tulsa's first Affordable Housing Strategy. As part of this strategy, a Housing Trust Fund is being established that will support developers to create or maintain the affordable housing stock to help individuals and families sustain housing while gaining self-sufficiency.

All CoC-funded programs utilize the Coordinated Entry System (CES) when assisting each individual or family and offer a "No Wrong Door" approach by utilizing a closed-loop referral system when individuals and families present at one of the multiple entry points. Once entered into the system, they are assessed to identify needs and are referred directly to a provider in the system unless that service does not exist. Once received, the next steps are determined. If the provider is unable to assist the referred individual/family, they are referred elsewhere, if possible. The members of the Continuum and local ESG-funded program subrecipients work together to identify which eligible persons could benefit the most from assistance with the highest priority given to relative levels of acuity and the lack of housing stability based on the common assessment.

As noted previously, the CoC aligns itself with best practices that diverts a community's focus from addressing the needs of people in emergency or transitional housing to assist people experiencing a housing crisis in quickly regaining stability through permanent housing. Preventing homelessness, reducing emergency shelter stays, and preventing recidivism are the intended outcomes of this approach.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services,

employment, education, or youth needs.

The CoC created a 5-year strategic plan. As part of that process, a Discharge Planning subcommittee worked on creating strategies to support individuals being discharged from the criminal justice system, foster-care system, and the healthcare system. Community stakeholders that did not previously engage with the CoC provided feedback for real world solutions such as connecting individuals to resources prior to discharge and establishing a peer mentorship program to support long-term success. The 2019-2024 Strategic Plan was updated again in 2025 reflecting similar goals and updated objectives in an effort to continue making progress in these areas.

In addition, state statutes require that all publicly funded institutions, including inpatient mental health, corrections, health care, and the foster care system, have discharge planning in place. The Oklahoma Department of Human Services received a planning grant to retool the systems supporting youth aging out of foster care.

Discussion

The City of Tulsa and homelessness service providers, including Tulsa's CoC, are committed to providing solutions and serving the needs of individuals experiencing homelessness. The Tulsa CoC lead agency, Housing Solutions, empowers the local homelessness system through the provision of free community-wide training aimed at supporting staff and leadership with the tools needed to serve the needs of our citizens. Trainings may include Housing-Focused Case Management, Motivational Interviewing, Trauma-Informed Care, and more.

The Tulsa City and County Continuum of Care, in alignment with the Strategic Plan, expanded the CoC Written Standards with the creation of the local CoC Service Standards. The City of Tulsa adopted the CoC Service Standards to serve as the ESG Written Standards for the jurisdiction. In addition to the required elements of the ESG and CoC Written Standards, the Service Standards provides Tulsa's homelessness service providers with a guide for delivering services across the continuum in a safe and comprehensive way.

AP-70 HOPWA Goals– 91.220 (I)(3)

One-year goals for the number of households to be provided housing through the use of HOPWA for:	
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	65
Tenant-based rental assistance	50
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	0
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	1
Total	116

AP-75 Barriers to affordable housing – 91.220(j)

Introduction:

In March 2023, Tulsa’s first independent study of Tulsa’s housing crisis, conducted by Development Strategies and Homebase, was published and prepared for Housing Solutions and was supported by the City of Tulsa.

This study summarizes the following:

- Housing is needed in Tulsa across the affordability spectrum
- There is no single solution or strategy that will make it possible to meet demand
- More than half of housing demand is for units at or below 100% average median income.
- Meeting demand will not solve all of Tulsa’s housing challenges

The total 10-year demand broken down by affordability in areas that HUD funding could help address is as follows:

- Extremely Low Income (<30% AMI or <\$20,000)- 2,160 units
- Very Low Income (30% AMI to 50% AMI or \$20,000 to \$30,000)- 1,790 units
- Low Income (50% to 80% AMI or \$33,000 to \$54,000)- 2,290 units

An Affordable Housing Trust Fund, established in February 2021, aligns with the City’s Affordable Housing Strategy to create an economically thriving community with quality housing opportunities for all residents.

As of April 9, 2024, the Mayor/Council Housing, Homelessness, and Mental Health (3H) Task Force has released its Path to Home recommendations, which include four goals and 33 actions to address community needs, where Housing Production and Preservation is the first goal.

In November 2024, \$75 million in Improve Our Tulsa (IOT) sales tax revenue was earmarked to be spent in the following ways to support the 3H Task Force recommendations:

- Housing Grant Fund, \$25 million:
Leverage other programs, such as the Low-Income Housing Tax Credit (LIHTC) to increase the supply of affordable housing for households at or below the 60% area median income.
- Housing Investment Fund, \$7 million
Deploy revolving funds to increase the supply of affordable housing for households earning up to 120% of the area median income.
- Housing Acquisition Fund, \$10 million
Acquire strategic sites across the city to produce housing units.

- **Housing Infrastructure, \$25 million**
Invest in strategic areas where increase in capacity could enable more housing development with focus on projects that will utilize existing public infrastructure.
- **Housing Preservation & Rehabilitation, \$5 million**
Preserve housing by investing in rehabilitation of vacant and abandoned housing units.
- **Administrative Costs, \$350,000**
Ensure the program’s funds have proper administrative oversight.
- **Outcome Evaluation, \$150,000**
Establish metrics and evaluate the outcomes of the different programs in terms of number of units produced, leverage, and affordability.
- **Bond Issuance & Interest Costs, \$2.5 million**
Advance funding to get projects committed financing.

For more information about Path to Home, including an updated list of accomplishments and progress being made on the 33 recommendations, visit cityoftulsa.org/pathtohome.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

Public policies are meant to address the overall needs of citizens in the City. Yet there are times where they may have a negative effect on certain aspects of the community, specifically affordable housing and residential investment. Affordable housing and public and private residential investments are key components in furthering fair housing in any community. The primary tool communities have for identifying contributing factors for these barriers to housing is an assessment of fair housing and fair housing choice.

In 2024, the City began an update to the previous 2020 assessment. Initial analysis from the 2024 update has found:

- A limited supply of affordable housing and extensive cost burden, especially for extremely low- and very low- income renters, causing those renters to face significant affordability “gaps”.
- Wages are not keeping pace with increases in housing and other basic costs of living further straining the cost burden of housing.
- Fair housing education is lacking and must be better understood by community residents and property owners.
- People with disabilities and seniors continue to experience challenges in housing that is free from environmental barriers.

The City plans corresponding actions designed to strengthen the supply of affordable housing and narrow the affordability “gaps.” Elements of those actions appear within this Consolidated Plan and beyond. Additionally, the City anticipates a review of public policies that may impede the development of affordable housing and to improve the understanding of their consequences.

Discussion:

No further discussion.

AP-85 Other Actions – 91.220(k)

Introduction:

The City will use CDBG, ESG, HOME and HOPWA funds to provide a variety of services within the City of Tulsa. The sections below address specific projects funded. A complete list of activities, by funding source, is included in Appendix A.

Actions planned to address obstacles to meeting underserved needs

For PY26, the City of Tulsa will provide funds to 16 external agencies and 2 City departments to conduct activities across this Annual Action Plan. By awarding a variety of agencies and multiple activities, the City is seeking to address obstacles to meeting the underserved needs of the community.

The City of Tulsa plans to serve 9,561 people with CDBG Public Services, ESG, and HOPWA funds. Broken down by funding source, CDBG Public Services will account for approximately 4,817 people, Emergency Solutions will account for 4,413 people, and HOPWA will serve 331 people.

Public facility improvements will benefit 230 people and will meet the low- to moderate-income clientele national objective. The Tulsa Children’s Coalition will upgrade the HVAC at McClure ECEC by replacing worn equipment, this will assist 230 persons.

Additionally, in partnership with the Tulsa Housing Authority, the fourth year of the Choice Neighborhood Implementation for the Commanche Apartments located in the Pheonix District will continue.

Through an economic development activity for small business loans, 35 jobs will be created, of which at least 51% will be for low to moderate income persons. CDBG funds are used to provide loans to businesses normally excluded from the economic mainstream.

The City of Tulsa's Department of Planning and Neighborhoods (DPN) will use CDBG funds to conduct clearance and demolition activity in low to moderate-income census tracts within the City.

Actions planned to foster and maintain affordable housing

The City of Tulsa has awarded funding that will foster and maintain affordable housing. One City department will conduct owner occupied housing rehabilitation projects for 134 homeowners.

HOME assistance will be provided to 15 low- to moderate-income households to purchase their first home.

Actions planned to reduce lead-based paint hazards

The City of Tulsa ensures that inspections for lead-based paint (LBP) hazards will occur, as required, for all funded housing activities. Proper notifications will be provided regarding lead-based paint hazards. All housing units constructed prior to 1978 will be tested for LBP by a certified LBP inspector or Risk Assessor. If LBP is detected, all covered renovations will follow HUDs Lead Safe Housing Rules and be performed by certified firms using certified renovators and other trained workers.

Actions planned to reduce the number of poverty-level families

The City identified priorities that will encompass services that assist in breaking the cycle of poverty. Of the proposals received, 29 were chosen for funding and will meet the following needs to reduce the number of poverty level-families:

- Education programs for children and youth including early childhood education, after school programs, and transitional living programs for homeless youth
- Mentoring, life skills, education, job training, and placement services for unemployed, underemployed, and those recently released from prison
- Crisis services for children, adults, and special populations
- Services to seniors, homeless individuals, and families

Actions planned to develop institutional structure

During Program Year 2026, the City of Tulsa plans to continue providing training and technical assistance for all grant recipients to ensure the jurisdiction has a strong delivery system. Grant-specific roundtable sessions will be scheduled as needed; these have proven invaluable in the past by keeping an open dialogue with agencies regarding project activities, best practices, and compliance requirements.

Actions planned to enhance coordination between public and private housing and social service agencies

Tulsa benefits from a strong and cohesive coalition of local government officials, service providers, lenders, and volunteers. These various groups coordinate effectively to avoid duplication of services and facilitate a delivery system that meets the needs of Tulsa's various populations. The City continues a targeted public outreach effort to educate and engage the public.

Discussion:

No further discussion.

Program Specific Requirements

AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

Introduction:

Community Development Block Grant Program (CDBG) Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	\$99,664
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan.	0
5. The amount of income from float-funded activities	0
Total Program Income	\$99,664

Other CDBG Requirements

1. The amount of urgent need activities.	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two, or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	92.00%

**HOME Investment Partnership Program (HOME)
Reference 24 CFR 91.220(l)(2)**

- 1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:**

The City of Tulsa does not use any form of assistance that is not described in Section 92.205(b).

- 2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:**

The City of Tulsa homeownership program activity uses the recapture provisions of 24 CFR 92.254(a)(4)(ii). It is believed this process is the closest to normal market approaches to financing, the easiest for borrowers to understand, enables the deed restriction requirements of the alternative option to be avoided (which we believe constitutes a barrier to private financing participation), and better enables HOME funds to be marketed in coordination with other private lending. An ongoing homeownership assistance activity has been the City's goal and is in keeping with the basic HOME program descriptions.

A purchaser of a property may apply for and be provided with HOME assistance subject to the property and said buyer meeting HOME program eligibility criteria, a written agreement to comply with program terms and conditions, and the availability of funds. Mortgages include the "principal residence" requirement of the program during the affordability period, failure of which will constitute a default of the second mortgage.

The recapture option is a mechanism to recapture all or a portion of the direct HOME subsidy if the HOME recipient decides to sell the house within the affordability period at whatever price the market will bear. Forgiveness will be tied to the length of time the homebuyer has occupied the home in relation to the period of affordability and the net proceeds of the sale. The affordability period is based on the amount of HOME funds provided for the property and is forgiven as designated in the GRANTS ADMINISTRATION HOME policies and procedures. Calculations for the recapture include the HOME Investment, the Homebuyer Investment, and the Net Proceeds. These are defined as:

1. HOME Investment is all HOME funds contributed to the unit and any direct subsidies consisting of any financial assistance that reduces the purchase price from fair market value to an affordable price, or otherwise subsidizes the purchase;

2. Homebuyer Investment consists of the portion of initial down payment paid by the homebuyer combined with the value of any capital improvements made with the homebuyer funds; and
3. Net Proceeds are the sales price minus closing costs and any non-HOME loan repayments. To allow low-income homebuyers to retain some net value in their property should they need to sell, the City of Tulsa recaptures HOME funds using the following steps:

a) Reduction during affordability period. The HOME investment amount to be recaptured will be reduced on a prorated basis for the time the homeowner has owned and occupied the housing measured against the required affordability period;

b) Owner investment returned first. From the net proceeds of the sale, the homebuyer may recover their entire investment before the HOME investment is recaptured; and

c) Shared Net Proceeds. If the net proceeds are not sufficient to recapture the full HOME investment (or a reduced amount according to the time the homeowner occupied the home), plus enable the homeowner to recover the amount of their down payment and any capital improvement investment made since purchase, the net proceeds will be divided proportionally. The formula used will be HOME Investment multiplied by Net Proceeds divided by HOME Investment plus Homeowner Investment equals HOME Recapture.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds. See 24 CFR 92.254(a)(4) are as follows:

The administration of homebuyer programs includes thoroughly informing each potential homebuyer of all the requirements under the HOME Program. This will ensure they understand what is required through the affordability period and the recapture provisions if they sell the property prior to the expiration of the affordability period. This information is included in the Homebuyer Written Agreement and explained verbally by a housing counselor. In addition, a second mortgage is executed at closing and is not released until after the affordability period has expired. Provisions in these documents include the following criteria, which are verified annually until the end of the affordability period:

- Principle Residence
- Current on Mortgage, Taxes, and Insurance
- Upkeep of Property (no code violations from the City of Tulsa)

All organizations that administer the program for the City are required to keep an inventory of all properties that remain under the affordability period. This information is submitted to Grants

Administration at the end of each program year.

4. **Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:**

The City of Tulsa does not use HOME funds to refinance existing debt.

5. **If applicable to a planned HOME TBRA activity, a description of the preference for persons with special needs or disabilities. (See 24 CFR 92.209(c)(2)(i) and CFR 91.220(l)(2)(vii)).**

The PY26 TBRA Activity will contain a preference for households in which at least one household member was formerly incarcerated and/or the household is experiencing literal homelessness or is at imminent risk of homelessness. For this program, formerly incarcerated is defined as 1) persons exiting the corrections system, with a preference for persons currently exiting and at risk of homelessness due to a lack of stable housing; 2) individuals currently experiencing homelessness who were formerly incarcerated. For this program, literal homelessness and/or at-risk of homelessness is defined using HUD definitions outlined in 24 CFR.

6. **If applicable to a planned HOME TBRA activity, a description of how the preference for a specific category of individuals with disabilities (e.g. persons with HIV/AIDS or chronic mental illness) will narrow the gap in benefits and the preference is needed to narrow the gap in benefits and services received by such persons. (See 24 CFR 92.209(c)(2)(ii) and 91.220(l)(2)(vii)).**

N/A

7. **If applicable, a description of any preference or limitation for rental housing projects. (See 24 CFR 92.253(d)(3) and CFR 91.220(l)(2)(vii)). Note: Preferences cannot be administered in a manner that limits the opportunities of persons on any basis prohibited by the laws listed under 24 CFR 5.105(a).**

N/A

**Emergency Solutions Grant (ESG)
Reference 91.220(l)(4)**

1. Include written standards for providing ESG assistance (may include as attachment)

In accordance with 24 CFR 576.400(d) the City of Tulsa has adopted written standards for the provision of ESG assistance in collaboration with the Tulsa Continuum of Care (CoC). These written standards are included in Appendix E.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

Tulsa's Continuum of Care's coordinated entry system is All Doors Open. This system is designed to provide each individual, or family, with adequate services and support to meet their housing needs, with a focus on returning them to housing as quickly as possible. The components of All Doors Open are listed below:

1. Access and Screening
2. Assessment
3. Prioritization and By-Name List(s)
4. Case Conferencing
5. Referral
6. Placement

The system operates with a decentralized "no-wrong-door" system of access, so that persons in need can enter the system at multiple participating agencies in different geographic locations. The system has also added the inclusion of diversion and rapid exit as a "front door" approach to help curb system inflow. All Doors Open strives to serve all residents in need and continuously seeks partnerships with public service institutions (health departments, county clinics, human services), faith-based organizations, other institutions (hospitals and jails), and mainstream resources to serve as access points.

At various provider access points, individuals and families experiencing a housing crisis complete a screening tool that considers the individual or family's need for specialized services and the ability to prevent or divert the individual or family from experiencing homelessness. Should homelessness not be avoidable, a standardized common assessment tool is used to determine the individual or family's vulnerability. The common assessment tool is integrated into the Homeless Management Information System (HMIS) and may be conducted at partner agencies including shelters, drop-in centers, transitional housing programs, outreach programs, telephonically, or wherever people who are experiencing homelessness first enter Tulsa's coordinated entry system.

Housing programs, including permanent supportive housing, rapid re-housing, transitional housing, and safe-haven housing fill available spaces in their programs from a By-Name-List of eligible individuals and families generated from HMIS. To ensure the most vulnerable are housed first, the By-Name-List is prioritized based on common assessment scores and length of time homeless. This coordination improves the targeting of housing resources and reduces the need for people to separately seek assistance at various partner providers.

The HMIS system is fully compliant with HUD's requirement for victim services and does not include domestic abuse service providers.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The HUD grant selections are made through a joint process adopted by the Tulsa City Council and Mayor in which applications are accepted from nonprofit agencies serving within the corporate limits of the City of Tulsa. Through public meetings and surveys, the HUD Community Development Committee determines the needs of the community, sets the funding priorities, and reviews the community development plan. The Continuum of Care and/or member agencies present homeless needs at the Needs Assessment Public Hearing. Applications are created based on the priority needs determined by the committee and grant guidelines. Upon review of the applications, the HUD Community Development Committee submits funding recommendations to the Mayor and City Council for approval. A member of the Continuum of Care is appointed by the Mayor to serve on the HUD Community Development Committee for the award of ESG funds as well as the other HUD funds.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

As part of the written agreement, subrecipients are required to provide for the participation of a homeless individual or formerly homeless individual in a policy-making function within the organization. This may include involvement of a homeless or formerly homeless person on the Board of Directors or similar entity that considers and sets policy or makes decisions for the organization.

5. Describe performance standards for evaluating ESG.

The City of Tulsa contractually holds subrecipients responsible for meeting the accomplishments established for each grant activity in a written agreement. Each agency is also required to report program outcomes and participant demographics into HMIS and submit quarterly reports to the City. The City works closely with subrecipients and the CoC to develop program and service outcome

benchmarks. The *A Way Home For Tulsa (AWH4T) Service Standards* are used as a guideline for ensuring the success and effectiveness of all homeless programs including ESG. These standards are included in Appendix E. The 4 goals included in the standards are the following:

1. Stop Homelessness Before It Begins
2. Transform the Homeless System of Care to Be More Effective, Equitable, and Person-Centered
3. Increase Access to Housing
4. Partner Across Tulsa to Build Solutions and Access Resource

Appendix A

City Council Resolutions

(Published In the Tulsa World

May 3, 2026)

RESOLUTION 20500

A RESOLUTION BY THE CITY OF TULSA, OKLAHOMA, APPROVING THE PROGRAM YEAR (PY) 2026 ANNUAL ACTION PLAN AND PROJECTED USE OF FUNDS BEGINNING JULY 1, 2026, TO BE FUNDED BY COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG) FUNDS, HOME INVESTMENT PARTNERSHIP ACT (HOME) FUNDS, EMERGENCY SOLUTIONS GRANT (ESG) FUNDS, HOUSING OPPORTUNITIES FOR PERSONS WITH AIDS (HOPWA) FUNDS; AUTHORIZING THE MAYOR TO SUBMIT A FINAL STATEMENT AND TO SIGN ALL ASSURANCES, UNDERSTANDINGS, AND CONTRACTS ASSOCIATED WITH SAID GRANTS FROM THE UNITED STATES DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT, AND IN ACCORDANCE WITH ALL REQUIREMENTS.

WHEREAS, the total funds available for allocation during the PY 2026 Annual Action Plan beginning July 1, 2026, included PY 2026 entitlement funds, carry-over funds, and program income received, and

WHEREAS, during public meetings, held on January 29 and February 3, 2026, the Housing and Urban Development (HUD) Community Development Committee of the City of Tulsa (a committee formed by Ordinance #23362 to recommend funding allocations) performed a review of the specific agency requests for Housing and Urban Development (HUD) funds available to the City of Tulsa; and

WHEREAS, a draft Second-Year Annual Action Plan was made available from March 2, 2026, through April 1, 2026, for public comments regarding the needs, priorities and proposed use of the HUD grant funds available to the City of Tulsa; and

WHEREAS, the HUD Community Development Committee held a public hearing on March 31, 2026, wherein it received comments regarding the proposed agency requests for HUD grant funds available to the City of Tulsa; and

WHEREAS, at two (2) public meetings of the City Council of the City of Tulsa on February 25, 2026, and March 4, 2026, the Council reviewed the recommendations of the City of Tulsa's Housing and Urban Development Community Development Committee and the Mayor as well as the specific monetary amounts recommended for each program and project for the period beginning July 1, 2026; and

WHEREAS, the City Council and the Mayor of the City of Tulsa now desire to establish and make a final determination of specific programs and projects as well as the specific monetary amounts to be funded by the HUD grants; and

WHEREAS, the City Council of the City of Tulsa approves, and desires to authorize the Mayor of the City of Tulsa to execute and submit, the PY 2026 Annual Action Plan, including funding allocations for the HUD grant programs, for the period beginning July 1, 2026.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL AND THE MAYOR OF THE CITY OF TULSA, OKLAHOMA:

Section 1: That the specific programs and projects, as well as the specific monetary amounts applicable to each, which will be funded for the second year of the Five-Year Consolidated Plan period commencing July 1, 2026, by CDBG funds available to the City of Tulsa, under applicable federal laws, shall be and hereby are designated as follows:

COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG) ALLOCATIONS—
PROGRAM YEAR 2026

Agency	Project/Activity/Program	Funding
Salvation Army	Center of Hope	\$70,462.00
Youth Services of Tulsa	Transitional Living Program for Homeless Youth	\$68,470.00
Resonance	Take 2 Café Reentry Program	\$66,940.00
CAPTC	Housing Stability	\$62,350.00
Grand Mental Health	24/7 Street Outreach	\$59,290.00
Gatesway Foundation	Pathway to Permanency	\$57,760.00
John 3:16	Refuge, Recovery, and Housing	\$51,640.00
Tulsa Day Center	Medical Clinic	\$48,580.00
LASO	Eviction Defense	\$40,930.00
City of Tulsa Department of Planning and Neighborhoods (DPN) Housing	DPN Housing Services - Project Delivery Cost ER & HM	\$488,160.00
City of Tulsa DPN	Emergency Repairs Program	\$927,136.50
City of Tulsa DPN	DPN - Demolition - Slum & Blight	\$420,000.00
Tulsa Housing Authority	Choice Neighborhood Year 4/5 - Comanche	\$309,701.00
Center for Housing Solutions	Tenant Based Rental Assistance (TBRA) Admin	\$45,000.00
Tulsa Children’s Coalition	HVAC Upgrades at McClure ECEC	\$99,000.00
TEDC	Small Business Loan Fund (SBLF)	\$375,000.00
	CDBG Project/Program Costs	\$3,190,419.50
	Administration	\$701,897.00
	Total CDBG	\$3,892,316.50

Section 2: That the specific programs and projects, as well as the specific monetary amounts applicable to each, which will be funded for the second year of the Five-Year Consolidated Plan period commencing July 1, 2026, by the HOME, ESG, and HOPWA grant funds available to the City of Tulsa, under applicable federal laws, shall be and hereby are designated as follows:

HOME INVESTMENT PARTNERSHIP (HOME) GRANT ALLOCATIONS—
PROGRAM YEAR 2026

Agency	Project/Activity/Program	Funding
VHI	Marshall Manor (formerly Roma Berry)	\$734,002.00
HTFH	2026 Homeownership DPA Habitat	\$150,000.00
City of Tulsa DPN	Homeowner Loans	\$450,000.73
Center for Housing Solutions	HOME TBRA	\$150,000.00
	HOME Project/Program Costs	\$1,484,002.73
	Administration	\$162,862.00
	Total HOME	\$1,646,864.73

**EMERGENCY SOLUTIONS GRANT (ESG) ALLOCATIONS—
PROGRAM YEAR 2026**

Agency	Project/Activity/Program	Funding
Restore Hope Ministry	Homelessness Prevention Initiative	\$55,200.00
Tulsa Day Center	Emergency Rapid Rehousing Program	\$34,970.00
Center for Housing Solutions	Street Outreach	\$44,060.00
John 3:16	J316 Shelter Overcomers	\$20,000.00
Tulsa Day Center	Emergency Shelter Operations	\$29,860.00
Youth Services of Tulsa	Adolescent Emergency Shelter	\$33,230.00
Salvation Army	Center of Hope	\$56,240.00
ESG Program/Project Costs		\$273,560.00
HMIS-Center for Housing Solutions		\$9,169.00
Administration		\$22,923.00
Total ESG		\$305,652.00

**HOUSING OPPORTUNITIES FOR PERSONS WITH AIDS (HOPWA) GRANT
ALLOCATIONS— PROGRAM YEAR 2026**

Agency	Project/Activity/Program	Funding
HIV Resource Consortium, Inc. DBA Tulsa CARES	Housing Services Program	\$813,032.00
HOPWA Project/Program Costs		\$813,032.00
Administration		\$25,145.00
Total HOPWA		\$838,177.00

Section 3: That the above programs and projects, and the specific funding amounts indicated for each, are contingent upon final HUD Program Year 2026 allocations, and the approval by the United States Department of Housing and Urban Development of the PY 2026 Annual Action Plan for the City of Tulsa, Oklahoma, for the award of HUD grant funds for the period beginning July 1, 2026, for the total cost listed in Sections 1 and 2, above.

Section 4: That the above programs and projects, and the specific funding amounts indicated for each, shall be subject to the contingency provisions established as written in an instrument titled, “City of Tulsa 2026 Program Year Annual Action Plan – Contingency Provisions”, attached hereto and made a part hereof as Exhibit A.”

Section 5: All programs and projects, and the specific funding amounts indicated are subject to and contingent upon compliance with all federal, state, and municipal laws and regulations.

Section 6: That the Mayor of the City of Tulsa, Oklahoma, is hereby acknowledged to be the authorized chief executive and administrative officer of

the City of Tulsa, Oklahoma, a municipal corporation, and is directed to act in connection with the foregoing provisions of this Resolution with regard to executing and submitting any documents necessary for the PY 2026 Annual Action Plan, including funding requests for HUD grant funds.

ADOPTED by the Council: APR 22 2026
Date


Chairman of the Council

OFFICE OF THE MAYOR

Received by the Mayor: _____, at _____
Date Time

Monroe Nichols IV, Mayor

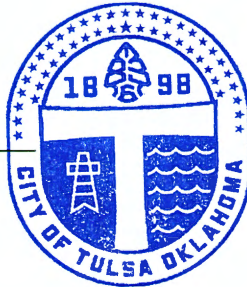
By: _____
Secretary

APPROVED by the Mayor of the City of Tulsa, Oklahoma, this 29th day of APR 29 2026, 2026.


Mayor Krystal S. Reyes
Mayor Pro Tem

ATTEST:


City Clerk



APPROVED:


Assistant City Attorney

EXHIBIT A

City of Tulsa 2026 Program Year Annual Action Plan – Contingency Provisions

To account for potential changes to the projected HUD Program Year 2026 (PY26) block grants allocations, the City of Tulsa is recommending the following contingency provisions;

REDUCED ALLOCATIONS - If PY26 allocations are lower than projected, the City will make the provision in the order listed below until all funds have been allocated;

Community Development Block Grant (CDBG)

- Fund administration costs at 20% of grant allocation;
- Fund Public Service at the recommended level, or 15%, whichever is less;
- Fund City set asides the recommended level in the following order;
 - DPN Emergency Repairs
 - DPN Housing Prog Delivery Emergency Repairs
 - DPN Housing Prog Delivery HOME Loans
 - DPN Demolition Program
 - Choice Neighborhood Comanche Year 4
- Fund Non-Public Service at the recommended level, Starting with the highest scoring application

HOME Investment Partnership Program

- Reduce administration costs to the maximum allowable 10% of grant allocations
- Fund PY26 CHDO Project(s) to recommended level, starting with the highest scoring application
- Fund City of Tulsa DPN program to the recommended level

Emergency Solutions Grant (ESG)

- Reduce administration costs to the maximum allowable of grant allocations
- Decrease Shelter and Street Outreach available amount to the maximum 60% allowable. Proportionally decrease all funded activities from the estimated funding levels to the nearest \$100, to match actual allocation amounts.
- Proportionally decrease all other ESG-funded activities to the nearest \$100 from the estimated funding levels to match actual allocation amounts.

Housing Opportunities for People with HIV/AIDS (HOPWA)

- Reduce administration costs to the maximum allowable of grant allocations
- Proportionally decrease all funded activities from the estimated funding levels to match actual allocation amounts.

INCREASED ALLOCATIONS - If PY26 allocations are higher than projected, the City will make the provision in the order listed below until all funds have been allocated;

Community Development Block Grant (CDBG)

- Increase administration costs to the maximum allowable 20% of grant allocations (If required)
- Increase TEDC Small Business Loan Program to no more than \$500,000
- Increase DPN Emergency Repair Program project costs to no more than \$1,305,000

HOME Investment Partnership Program

- Increase administration costs to the maximum allowable 10% of grant allocations (If required)
- Fund approved rehabilitation and new construction projects up to the requested amount, starting with the highest-scoring application.
- Fund other recommended projects to the requested amount, starting with the highest scoring application.

Emergency Solutions Grant (ESG)

- Increase administration costs to the maximum 7.5% allowable of grant allocations
- Increase Shelter and Street Outreach available amount up to the maximum 60% allowable. Increase approved projects up to the requested amount, starting with the highest-scoring application.
- Increase approved rapid rehousing/homelessness prevention projects up to the requested amount, starting with the highest-scoring application.

Housing Opportunities for People with HIV/AIDS (HOPWA)

- Increase administration costs to the maximum 3% allowable of grant allocations
- Proportionally increase all funded activities from the estimated funding levels to match actual allocation amounts.

Appendix B

Alternative/Local Data Sources

Appendix C

Maps

N/A

Appendix D

Target Areas

N/A

Appendix E

ESG Standards



Service Standards

A WAY HOME FOR TULSA

UPDATED 9/18/2024

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1 GENERAL

All agencies in Tulsa County providing outreach, drop-in centers, emergency shelter, coordinated entry, temporary and permanent housing, and supportive services to persons experiencing homelessness should use these standards as a benchmark and model for agency- and program-level policies and procedures.

Local funders are encouraged to use the Tulsa Homeless Services Standards to assess agency and program capacity, operations, and performance.

1.1 PURPOSE

The Tulsa Homeless Services Standards were developed with the expectation of providing quality, standardized services to support people in exiting homelessness as quickly as possible and preventing its recurrence.

A Way Home for Tulsa (AWH4T) exists to plan and implement strategies that support a system of outreach, engagement, assessment, prevention, and evaluation for those experiencing homelessness, or those persons at risk of homelessness, within the Tulsa County. AWH4T utilizes the Continuum of Care (CoC) model mandated by the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 (HEARTH Act) amendment to the McKinney-Vento Homeless Assistance Act as further promulgated by the U.S. Department of Housing and Urban Development (HUD) CoC Interim Rule (24 CFR Part 578) (the Interim Rule). AWH4T's primary emphasis is on providing crisis housing, permanent housing, and related supportive services under the Housing First concept. The group's work includes gathering and analyzing information to determine the local needs of people experiencing homelessness, implementing strategic responses and measuring results. It is the mission of AWH4T to prevent and end homelessness in Tulsa County through partnerships among nonprofit providers, private businesses, governmental entities, philanthropic individuals and organizations, the investment community, and citizens.

1.2 STAFF

The ideal staff/client ratio should be determined based on the unique needs of the population(s) served, the physical configuration of the program (per building/site), and the number of clients served. For site-based programs, programs have trained, on-site staff persons (paid or volunteer), available and accessible in sufficient number to provide a safe environment during all hours that a facility is open to clients.

Appropriate criminal background checks will be conducted on all staff members that work with children. Programs must have a policy prohibiting staff from establishing sexual relationships with program clients.

Programs create repeatable systems for hiring that minimize individual bias and maximize organizational objectives. Programs conduct deliberate outreach to and by diverse individuals to diverse networks to ensure that applicants to open staff positions are diverse and actively cultivate relationships with individuals from underrepresented backgrounds. Deliberate outreach to individuals and organizations across industries allows for access to fresh pools of talent with a greater diversity of backgrounds. Programs use language for job announcements, marketing materials, and applications for professional development programs that are inclusive and encourages diverse people to apply.

1.2.1 STAFF TRAINING

All programs must ensure that staff receive regular, high-quality training, including staff participation in CoC training. The CoC has the responsibility of providing access to training to support programs in implementing these homeless services standards.

For site-based programs, there is always at least one staff person on-site at each facility who has had training and orientation on the following topics:

1. CPR
2. First Aid
3. Crisis intervention and de-escalation techniques
4. Cultural sensitivity
5. Sexual harassment
6. Universal Precautions (disease transmission prevention)
7. Child abuse/neglect reporting laws (if program provides services to children)
8. Search and Seizure/Probable Cause (shelter programs only)
9. TB Prevention (shelter programs only)
10. Medication handling (shelter programs only if shelter handles medication)

In temporary or winter shelters, staff receive at minimum a one-time training per season/year on these subjects.

1.3 ADMISSION PROCEDURES, ELIGIBILITY, AND DOCUMENTATION

Programs have committed themselves to promoting equal opportunity and non-discriminatory treatment in all aspects of the housing related services they provide and to comply with and support the federal government, the State of Oklahoma, and the City of Tulsa in prohibiting all forms of discrimination against classes identified in the following:

- The Federal Fair Housing Act ("FHA" 42 U.S.C 3601, 3602, 3603, 3604, et seq.), the implementing regulations at 24 CFR part 100, Executive Order 11063, HUD Notice CPD-15-02 and 24 CFR Parts 5, 200, 203, 236, 400, 570, 574, 576, 882, 891 and 982.
- The Oklahoma Fair Housing Act ("OKFHA" Okla. Rev. Statutes Title 25 §1451, et seq.).
- Tulsa Revised Ordinances, Title 5 §104.

As a matter of internal policy and in conformity with the authorities referenced above, programs do not support any form of discrimination based on any other factor illegal under federal, state or city statute,

regulation, or ordinance (any of which is an "Unlawful Category"). Programs may not discriminate based on race, color, national origin, religion, sex, age, familial status, ancestry, marital status, sexual orientation, gender identity, or disability. Programs must provide notice of this non-discrimination policy to clients and prospective clients.

The program's admission process must include written eligibility criteria that are fair and objective. The process must also include verbal or written notification in no higher than a fifth grade reading level, in the frequently encountered languages of limited English proficient groups eligible to be served by the program, or in a fashion readily accessible to accommodate hearing impaired, Deaf, and sight impaired individuals (e.g., Braille, audio, large type, assistive listening devices, and sign language interpreters), upon request, of reasons for non-acceptance. The eligibility information must be made available to clients at intake and staff must provide answers to questions about the admission criteria and process.

Programs must have formal appeal procedures through which clients may appeal unfavorable admission or eligibility decisions. Programs must provide clients with a copy of the policy for appeals at intake in no higher than a fifth-grade reading level and, in a fashion, readily accessible to accommodate hearing impaired, Deaf, and sight impaired individuals (e.g., Braille, audio, large type, assistive listening devices, and sign language interpreters). See Procedures to Protect Client Rights, Section 1.6. In addition, any person who believes that they or a family member has experienced actions in violation of any of the above policies may report the issue to the CoC. The CoC will investigate the claim and take remedial action as appropriate, taking into account the outcomes of the program's established due process procedures.

1.3.1 HOUSING FIRST

Programs adhere to a Housing First approach to applicant admission, which is also reflected in their written policies and procedures:

- Tenant screening and selection practices promote accepting applicants regardless of their sobriety or use of substances, completion of treatment, mental health status, or participation in services.
- Applicants are not rejected based on poor credit or financial history, employment status, poor or lack of rental history, criminal convictions unrelated to tenancy (except as mandated by funding requirements), or behaviors that indicate a lack of housing readiness.
- Any rejections of potential clients for safety or health reasons should be rare and considered on a case-by-case basis. A program may reject a potential client if they have posed a direct threat to the health or safety of the program's staff or clients in the past, subject to the program's written guidelines regarding expulsion, which specify whether and when expelled clients may again be eligible for program participation. Programs may not make assumptions about how a particular potential client is likely to behave based on experience with other clients.

1.3.1.1 HOUSING FIRST AND YOUTH

A youth-focused approach to Housing First goes beyond assisting young people merely to become independent, but rather, enables them to make a successful transition to adulthood. Accommodation and support must first be designed and implemented in recognition of the developmental needs and

challenges of youth and second, foster and enable a transition to adulthood and wellness based on a strengths-based approach.

In addition to accessing housing (and obtaining rent supplements), young people are provided with a range of social supports include facilitating reconnection with family and natural supports where safe and appropriate, are provided with referrals and assistance in accessing services and supports, in re-engaging with education and training and setting career goals and career goals. In terms of youth engagement, young people are supported in volunteering, exploring community resources and opportunities in their community, attending community events, identifying interests, and exploring opportunities for them to become involved in programming.

Some youth – particularly very young teens – may not have attained the necessary life skills, independence, and maturity to maintain their own apartment (while others will). Furthermore, young people with mental health and addictions issues (or a combination of both) in some cases find that independent living is isolating and may become an enabling environment for drug use and therefore would prefer to address other developmental/health issues prior to independent living. Young people can exercise some choice regarding the location and type of housing they receive (e.g., neighborhood, congregate setting, scattered site, etc.). Choice may be constrained by local availability and affordability. This may mean that some young people want independent scattered site housing, but others may feel that congregate transitional housing models better suit their needs.

For young people with addiction challenges, a recovery orientation means access to a harm reduction environment. However, as part of the spectrum of choices that underlies both Housing First and harm reduction, people may desire and choose ‘abstinence only’ housing. There should be no requirement of sobriety or abstinence.

1.3.1.2 RECOVERY HOUSING

Notwithstanding its emphasis on a Housing First approach, AWH4T also recognizes the importance of providing individual choice to support various paths towards recovery. Some people pursuing recovery from addiction express a preference for an abstinence-focused residential or housing programs where they can live among and be supported by a community of peers who are also focused on pursuing recovery from addiction. AWH4T supports individual choice by ensuring that housing options are available for people at all stages of recovery, including people who continue to use drugs or alcohol and people who are opting and striving for abstinence. Housing First and recovery housing should be developed to run robustly in parallel ways that allow people to move freely back and forth between them as the individual chooses.

Where a person experiencing homelessness with a substance use disorder indicates that their preference is to live in a community that uses a peer community to support sobriety, recovery housing is an appropriate option. The key is that the program participant has sought out this type of program as their preferred choice for supporting their personal commitment to their sobriety and holistic recovery.

Recovery housing programs provide a progression of support throughout the recovery process. Programs focused on addiction treatment and recovery that are short-term provide more intensive support, particularly at the beginning of the recovery process, while longer-term programs provide fewer supports.

Recovery housing programs to have the following defining characteristics and best practices:

1. Program participation is self-initiated (there may be exceptions for court ordered participation) and residents have expressed a preference for living in a housing setting targeted to people in recovery with an abstinence focus;
2. There are minimal barriers to entry into programs, so that long periods of sobriety, income requirements, clean criminal records, or clear eviction histories are not required for program entry;
3. Generally, housing is single-site because of the benefits of the creation of a recovery-oriented community, but may include other housing configurations;
4. Residents have personal privacy and 24/7 access to the housing, with community space for resident gatherings and meetings;
5. Holistic services and peer-based recovery supports are available to all program participants;
6. Along with services to help achieve goals focused on permanent housing placements and stability, and income and employment, programs provide services that align with participants' choice and prioritization of personal goals of sustained recovery and abstinence from substance use;
7. Relapse is not treated as an automatic cause for eviction from housing or termination from a program – the program includes relapse support;
8. Discharge from the program should only occur when a participant's behavior substantially disrupts or impacts the welfare of the recovery community in which the participant resides, and the participant may apply to reenter the housing program if they express a renewed commitment to living in a housing setting targeted to people in recovery with an abstinence focus; and
9. Participants who determine that they are no longer interested in living in a housing setting with an abstinence focus, or who are discharged from the program or evicted from the housing, are offered assistance in accessing other housing and services options, including options operated with harm reduction principles.

1.4 PROTOCOLS, POLICIES, AND PROCEDURES

Programs have reasonable guidelines for clients that are appropriate for the program model, target population, and services provided. Such guidelines clearly inform clients of the obligations upon which their continued participation in the program depends and the sanctions for non-compliance. Programs provide clients with a copy of the guidelines at intake in the frequently encountered languages of limited English proficient groups eligible to be served by the program and in a fashion readily acceptable to accommodate hearing impaired, Deaf, and sight impaired individuals. In addition, it makes immediately available and accessible the guidelines in a location readily accessible to clients and visitors in no higher than a fifth-grade reading level, in the frequently encountered languages of limited English proficient groups eligible to be served by the program, and in a fashion readily accessible (e.g., Braille, audio, large type, assistive listening devices, and sign language interpreters).

The program guidelines specify the rights of clients and the procedures in place to protect their rights and dignity. See Procedures to Protect Client Rights. This information is provided in a manner which is clear and easily understood by clients. The program guidelines are applied to all clients unless a client has asked for a reasonable accommodation due to their disability. Clients are permitted to exercise these rights without fear of reprisal.

The program guidelines include the policy and procedures governing how and when searches of clients' private possessions may be conducted, if applicable. The program guidelines specify the reasons or conditions for which a client may be sanctioned or expelled, including those behaviors which constitute gross misconduct and are grounds for immediate discharge from the program and those which would prompt a written warning if violated and potential discharge if violated repeatedly and specifying whether and when expelled clients may again be eligible for program participation. The program guidelines describe the formal appeal procedures through which clients may appeal program regulations, sanctions, or expulsions.

1.4.1 PROTECTION OF CLIENT CHOICE

Programs adhere to a Housing First approach, which is also reflected in their written policies and procedures:

- Supportive services that are highly tenant-driven without predetermined goals and that emphasize engagement and problem solving over therapeutic goals and service plans.
- Participation in services or program compliance is not a condition of housing tenancy or program participation.
- The use of alcohol or drugs in and of itself, without other program guideline violations, is not a reason for termination from the program.
- Case managers and service coordinators are trained in and actively employ evidence-based, trauma-informed practices for client engagement, including, but not limited to, motivational interviewing and client-centered counseling.
- Services are informed by a harm-reduction philosophy that recognizes drug and alcohol use and addiction as a part of tenant's lives, where tenants are engaged in nonjudgmental communication regarding drug and alcohol use, and where tenants are offered education regarding how to avoid risky behaviors and engage in safer practices, as well as connected to evidence-based treatment if the tenant so chooses.
- Program facilities may include special physical features that accommodate disabilities, reduce harm, and promote health and community and independence among tenants.
- Programs serving homeless youth should use a positive youth development model and be culturally competent to serve unaccompanied youth under 25 years of age. Providers should work with the youth to engage in family reunification efforts, where appropriate and when in the best interest of the youth.

1.4.2 INFECTIOUS DISEASE

The CoC will follow national, state, and local public health agency guidelines to respond to infectious disease outbreaks, such as COVID-19 and Monkeypox. This is in addition to implementing CDC guidelines related to homeless populations and service providers.

1.5 PROCEDURES TO PROTECT CLIENT RIGHTS

1.5.1 BASIC RIGHTS

The rights and dignity of clients are respected by program staff and policies. At a minimum, clients are afforded the following rights and protections:

- Clients are entitled to safe, healthy environments for service delivery, housing, and shelter. Clients are treated with respect and dignity as individuals.
- Clients with disabilities receive reasonable accommodations as needed under the Fair Housing Act and Titles II and III of the Americans with Disabilities Act.
- Programs maintain clear, transparent policies and procedures to inform clients about eligibility, admissions, sanctions, dismissal, and grievances. Clients have the right to remain in the program and may not be dismissed involuntarily without reasonable cause, notice, and due process.
- Confidentiality of clients' information is respected, with necessary exceptions with full disclosure to clients for referrals and further treatment. This includes medical, financial, personal, behavioral health, and other information which a client might reasonably expect to be kept private. Clients sign clear disclosure statements regarding any private information that will be shared.
- Programs provide client-centered services and reasonable flexibility to tenants in paying their rent, including special payment arrangements such as representative payee or assistance with financial management.
- Programs make efforts to maximize client choice in housing and services, including type and location of housing when possible.
- Housing program staff help tenants understand their legal obligations as tenants to reduce the risk of eviction.

1.5.2 OPPORTUNITIES FOR CLIENTS IN PROGRAM ADMINISTRATION

Programs recognize the value of client voice in improving program design and community impact. Programs strive to gather meaningful feedback and utilize it to improve service delivery and system design:

- Programs provide meaningful opportunities for clients to give input and be involved in program design and policies.
- Clients have ongoing opportunities to share opinions and make suggestions.

- Programs have policies outlining how client feedback will be utilized and heard, how it will reach high-level staff and be considered when designing and implementing programs.

1.5.3 PROTECTION AGAINST DISCRIMINATION

Programs do not discriminate based on any protected characteristic, including race, color, national origin, religion, sex, age, familial status, ancestry, marital status, sexual orientation, gender identity, or disability – shelter, housing, and services programs ensure equal access to all eligible households. Disability and mental health status are never reasons to deny services or program access to a potential client.

Programs require ongoing staff participation in CoC training around inclusion and unconscious bias mitigation, with an emphasis on senior and mid-level managers and hiring/recruiting officials.

Programs maintain a written policy on religious freedom of clients and staff. Clients are not required to participate in religious worship or instruction, and any religious activities – including activities that involve overt religious content such as worship, religious instruction, or proselytization – must be performed separately in time or location from programs that are supported with direct Federal financial assistance (including through prime awards or sub-awards). Program staff do not, in providing assistance, discriminate against a client or prospective client on the basis of religion or religious belief. In providing services and in their outreach activities related to such services, programs do not discriminate against current or prospective clients on the basis of religion, a religious belief, a refusal to hold a religious belief, or a refusal to attend or participate in a religious practice.

Clients with disabilities receive reasonable accommodations to allow program participation. Programs grant client requests to change program policies or procedures when reasonable and necessary due to client’s disability. Such an accommodation is treated equally whether requested at intake, during participation, or at exit.

Staff and clients have the right to report discrimination or harassment without fear of retaliation by the program or staff. Programs continually review policies and procedures in order to reasonably accommodate client needs.

1.5.3.1 SERVICE ANIMALS

In shelter and public services spaces, service animals are allowed in all areas of the facility where clients are customarily allowed to go. This includes common areas and sleeping areas in shelters. Clients may not be asked to pay a fee related to their service animals.

Staff may not request documentation for service animals. Staff may only ask the person with a service animal two questions:

1. “Is this a services animal that is required because of a disability?”
2. “What work or tasks has the animal been trained to perform?”

If it is readily apparent or already known that the animal is trained to do work or perform tasks for a person with a disability, staff may not make these inquiries. Staff cannot ask for documentation, ask about the nature of the disability, or require the animal to demonstrate.

Please note that service animals are subject to the same licensing and vaccination rules that are applied to all dogs by local animal control and public health requirements, including the City of Tulsa Animal Welfare Department. Program staff may ask a client to provide documentation of their animal's compliance with local law, or if that is not available, arrange for a veterinarian to examine and/or vaccinate the animal.

Agencies make reasonable modifications to allow service animals unless the modification would fundamentally alter the nature of the services or facilities. ADA-covered facilities cannot deny access unless the animal is out of control and the handler does not effectively act to control it, is not housebroken (trained to control waste elimination except in illness or accident) or poses a direct threat to the health or safety of others that cannot be reduced to an acceptable level by modification of other policies or practices. Any determination of direct threat from the animal must be based on individualized assessment of the specific animal's conduct, not on breed stereotypes or other generalizations.

1.5.3.2 ASSISTANCE ANIMALS

Housing and shelter providers may not refuse to make reasonable accommodations in protocols, policies, practices, or services when necessary to give a person with an assistance animal equal opportunity to use and enjoy a dwelling. Providers should engage in an interactive process with the client to discuss proposed accommodations or reasonable alternatives.

If not already known or apparent, providers may request reliable documentation of a disability and the client's disability-related need for the assistance animal. Providers may not request extensive documentation or medical records.

Housing and shelter providers may refuse to allow a particular assistance animal if it would cause undue financial or administrative burden, fundamentally alters the nature of the housing provider's services, directly threatens the health or safety of others, or causes substantial physical damage to the property of others.

1.5.4 BEST PRACTICES IN SERVING TRANSGENDER AND GENDER NON-CONFORMING PERSONS

The Equal Access Rule, announced in January 2012, codified HUD's commitment to the fair administration of its funded projects "regardless of marriage status, sexual orientation or gender identity." Following that announcement, in September 2016, HUD further required that decisions related to placement and accommodations in single-sex shelters and facilities must be made in accordance with the client's gender identity. The Equal Access Rule prohibits discrimination on both actual and perceived gender identity. The purpose of these best practices is to ensure the safety, dignity, and well-being of transgender and gender non-conforming persons accessing programs.

1.5.4.1 COMMON DEFINITIONS

The best practice is to treat transgender and gender non-conforming clients with respect. Respect is key to ensuring safety and equal access for all clients. The use of language is one way that staff can show respect. Staff should take care to use words that affirm clients' identities and to avoid words that are offensive.

Transgender and gender non-conforming people vary in what terms they use and prefer to use to describe their experiences. If you are unsure if a term is affirming or offensive to an individual client, you may ask the client what terms they prefer.

The following list of common definitions will be helpful when working with transgender and gender non-conforming clients:

- **Assigned sex:** A person's sex as assigned at birth, typically by a doctor or midwife, based on the person's internal and/or external anatomy. One's assigned sex may or may not correspond to one's gender identity or expression.
- **Gender affirmation surgeries:** Also known as "sexual reassignment surgery." A variety of medical treatments that may be recommended by a healthcare provider to a transgender person to treat distress caused by the discrepancy between their gender identity and sex assigned at birth. There is not just one surgery but many surgeries. Avoid using the term "sex change surgery."
- **Gender identity:** A person's internal or innate sense of being male, female, or another gender. One's gender identity may or may not match their assigned sex at birth and may or may not be visible based on outward appearance.
- **Gender expression:** A person's external expression of gender identity (note that many times people do not feel they can safely express their gender identity). Gender expression may be exhibited through behavior, clothing, hairstyle, body language, and voice. Gender expression does not always correspond to a person's gender identity and may change over time or even day-to-day.
- **Gender non-conforming person:** An individual who does not conform to traditional gender roles or stereotypes. Traditional roles and stereotypes vary based on different cultural and societal ideals. Individuals may be perceived as having a different gender than their outward appearances (behavior, clothing, hairstyle, body language, voice).
- **Gender transition:** Gender transition is a personal process that a transgender person goes through when they begin to live and identify as the gender they see themselves as. This process includes a social transition, with a person changing their gender expression, such as clothes and hairstyle. It also includes a change in pronouns, and possibly their first name, to be reflective of the gender they are transitioning to. This process may also include support from a therapist and a medical transition, which can be hormone replacement therapy and/or gender affirmation surgeries. Some transgender people may not have access to gender affirmation medical treatment due to the prohibitive cost, lack of access to providers, physical health issues, lack of health insurance coverage, and/ or personal reasons. The reality is that many transgender people live, present, and are accepted as the gender they see themselves as without gender affirmation medical treatment, hormones, and/or gender affirmation surgeries.
- **Preferred name:** The name with which a person identifies and prefers others to use. A person may or may not do a legal name change.
- **Sexual orientation:** An individual's physical or emotional attraction to the same and/or opposite sex. Sexual orientation is distinct from one's gender expression or identity.

- **Transgender:** An umbrella term for people whose gender identity and/or gender expression is different from their assigned sexes, whether or not they have had any gender-related medical or surgical treatments. Avoid saying “a transgender” and the spelling “transgendered.”
- **Transgender man (or “FTM”):** A person who has transitioned from “female to male,” meaning a person who was assigned female sex at birth but now identifies and lives as a male. The individual may or may not have undergone medical treatments. Transgender men use male pronouns like “he,” “him,” and “his.” Avoid saying “a transgender” and the spelling “transgendered.”
- **Transgender woman (or “MTF”):** A person who has transitioned from “male to female,” meaning a person who was assigned male sex at birth but now identifies and lives as a female. The individual may or may not have undergone medical treatments. Transgender women use female pronouns like “she,” “her,” and “hers.” Avoid saying “a transgender” and the spelling “transgendered.”

1.5.4.2 RECOMMENDED POLICIES AND PROCEDURES

1.5.4.2.1 RESPECT AT ALL STAGES

Program staff take steps to show transgender and gender non-conforming clients that they are welcome and respected. At all times, starting with intake and ending with discharge, program staff refer to clients by clients’ preferred names and pronouns. In addition, program staff do not ask probing questions about a client’s gender identity or gender expression unless the information is relevant to ensuring that the client has a safe stay or a positive experience in the program. For example, a staff member working with a client to determine sleeping arrangements does not inquire about whether the client has had any gender affirmation surgeries. If the client raises a topic, then the staff member can discuss it with the client, as long as the discussion is respectful and on the client’s terms.

If the information is collected, intake forms include a space for “gender identity or preferred gender,” “preferred name,” and “preferred pronouns,” as opposed to “legal name” and “sex.” If there are forms that are not within the program’s purview to change, staff explain the limitations of the form to the client so that the client understands that the shelter or program staff supports the client’s identity. Throughout the process, intake staff should avoid making assumptions about a client’s gender based on anything other than the client’s description of their own gender. For example, staff should not assume gender based on the client’s voice, clothing, appearance, or documentation or ID.

1.5.4.2.2 CONFIDENTIALITY

When working with transgender and gender non-conforming clients, it is especially important to respect the clients’ right to privacy. Disclosing a person’s status as transgender may put that client’s safety at risk. For example, program staff must be careful to always use the client’s preferred name and pronouns, since using a former name or the wrong pronoun could disclose a client’s status as a transgender person. Furthermore, program staff should discuss in a private/confidential space any matters that could disclose a client’s transgender status.

If information regarding a client’s legal name and/or sex at birth is needed and/or collected, it should be kept confidential unless the client chooses to disclose or requests that staff disclose this information. A breach in this protocol may endanger a transgender person’s safety. Only staff who must know, in order

to keep the client safe or for essential functions, should be told of the client's transgender or gender non-conforming status, unless the client freely chooses to share this information.

1.5.4.2.3 HARASSMENT

Harassment can be traumatic for any client. Programs should revise their existing harassment policies to explicitly cover harassment related to gender identity and expression. Specific forms of harassment that a transgender or gender non-conforming person may confront based on their gender identity or expression include, but are not limited to, the following:

- Deliberately not using the client's preferred name, misusing a form of address, and/or not using the preferred gender pronoun
- Asking inappropriate personal questions about the client's body, genitals, gender identity or expression, or gender transition, including whether the individual has or plans to have medical or surgical procedures
- Disclosing to others that the client is transgender or gender non-conforming
- Posting offensive pictures, or sending offensive electronic or other communications related to the client, including telephone, internet, and text-messaging harassment
- Making derogatory remarks, jokes, insults, threats, or epithets including negative stereotypes about transgender and gender non-conforming people or homophobic comments in the presence of any client
- Asking a client's former name

In addition to taking initiative to ensure that no staff or clients engage in harassment, programs take all possible steps to ensure that no outside vendors, service providers, or other third parties harass transgender or gender non-conforming clients. If any instance of harassment does occur, program staff and leadership follow the same policies and procedures as with any other client issue and with the same level of urgency as they would use for harassment based on race, color, national origin, religion, sex, age, familial status, disability, ancestry, marital status, sexual orientation, gender identity, or any other category or identity. Policies and procedures should:

- Include specific behaviors that violate standards of respectful behavior, such as language, actions and non-verbal intimidation
- Escalate corrective actions if an individual repeats the same violation of standards after educational opportunities are offered
- Focus corrective actions on aggressors who violate project protocols, not on the subject of their harassment
- If a client continues to disrespect a transgender individual, consider as interim steps:
 - Requiring that the harassing client stay away from the transgender individual

- Making changes in sleeping arrangements without limiting the freedom of the transgender individual, for example, by moving the harassing client
- Pursuing other interventions that do not result in the expulsion of the harassing client

In no instance should interim or final steps involve expulsion of the harassed client.

1.5.4.2.4 PROTECTING CLIENT CHOICE

In circumstances in which shelters, programs, housing, or other facilities (e.g., showers, bathrooms) are sex segregated, transgender individuals are accommodated based on the gender the individual lives and identifies as. For instance, a transgender woman (MTF) should be placed in women's programs, and a transgender man (FTM) should be placed in men's programs, unless the individual indicates that they wish to be placed elsewhere. Some transgender and/or gender nonconforming individuals may not feel ready to be in the gendered space with which they identify. A failure to appropriately assign transgender and/or gender non-conforming clients could result in violence, harassment, sexual assault, and other types of abuse.

Transgender and gender non-conforming persons are allowed to stay in a sex-segregated program and access sex-segregated facilities that correlate with the gender with which they identify. These choices should not be made by staff and should not be dependent on gender-related medical treatment or status. The majority of transgender clients will choose women's programs and facilities if they live and identify as women, and men's programs and facilities if they live and identify as men. However, a client who feels that they would be unsafe in the program that matches their gender identity should be allowed to stay/participate in another program in which they feel safe.

Programs discuss with transgender and gender non-conforming clients their concerns regarding personal, emotional, and/or physical safety. Review all available options for sleeping arrangements and bathroom and shower facilities, including men's, women's, and gender neutral or single occupant. Conduct these conversations in such a way that they are private and confidential and do not bring unwanted attention to the individual or situation. A client may change their preferred gender or name during their participation in the program. When this occurs, staff discusses options with the client and identify whether any changes in accommodations should be made in order to ensure the client's safety and well-being.

Men's and women's programs post welcoming messages. For example, a women's program could post a sign saying: "We have many types of women here: women of different races, religions, sexual orientations, gender expressions, and gender identities."

1.5.4.2.5 IMPLEMENTATION

Programs should take steps to create an accepting environment. Doing so will also help educate staff and other clients. The following are specific actions that programs can take to demonstrate that their environment is accepting:

- Posting welcoming signs that indicate "transgender people are welcome here" or "we serve many types of women here" and making materials with information about resources available to transgender and gender non-conforming clients freely available and easily accessible to all clients

- Making immediately available and accessible the shelter or program’s non-discrimination policy in clear sight of all clients
- Including this section of Tulsa Homeless Services Standards in the staff and volunteer handbooks, for the easy reference of both new hires and seasoned staff

1.5.5 PROTECTION OF PRIVACY

Clients are entitled to enjoy the maximum amount of privacy under the circumstances.

Clients have the right to have private written and verbal communications, including the right to meet with legal representatives and legal counsel.

Clients are entitled to receive and send mail or any other correspondence without interception or interference, where mail service is available.

1.5.6 PROTECTION AGAINST UNREASONABLE SEARCHES AND SEIZURES

1.5.6.1 PROGRAMMATIC OR ROUTINE SEARCHES

Routine or programmatic searches are searches or inspections that do not target individual clients but are conducted for all clients on a routine basis according to a program’s written policies and procedures. Programmatic or routine searches include routine bag checks when clients enter program facilities, and room inspections for purposes of pest control. Searches may only be conducted on a programmatic or routine basis when the program has a sufficiently compelling policy reason to conduct such searches, and the search is the least intrusive means to accomplish the goal.

Programmatic or routine searches are permitted only within program facilities, or as a condition to entry to a program facility. Programs must have written policies and procedures regarding when and how program staff will conduct routine searches and what will be done with items of client property that are not permitted in the program facility. Clients must be informed of the program’s policies and procedures regarding routine searches, including storage of items not permitted in the program facility, treatment of illegal or dangerous items, and any consequences to the client, at or prior to entry into the program.

Clients must be permitted to refuse to consent to a routine search and elect to exit the program. If a client possesses items not permitted in the program facility, the client must be given the option to retain the items and decline to enter the facility.

Where feasible, programs should offer to retain and store items for the client and return the items when the client exits the facility. If the client chooses to surrender items not permitted in the facility, and the program cannot legally or safely store items (e.g., weapons, illegal drugs), program staff should contact law enforcement or other appropriate authority to arrange for storage or disposal. The program may not disclose information regarding the client’s possession of illegal or dangerous items, without the client’s prior written consent. Clients must be informed of this course of action prior to surrendering the item.

1.5.6.2 TARGETED SEARCHES AND SEIZURES

The following standards apply to congregate living facilities, including site-based emergency shelters and site-based transitional housing. Programs and program staff should not conduct targeted searches of

clients or seize client property in other types of facilities (e.g., program offices, facilities providing supportive services), or in permanent housing units occupied by clients. All programs and program staff must respect tenants' rights and protections, when they apply.

Programs must have a policy and procedure governing when and how searches of clients' private possessions may be conducted. These policies and procedures must be in writing and shall be in no higher than a fifth-grade reading level, in the frequently encountered languages of limited English proficient groups eligible to be served by the program, and in a fashion readily accessible to accommodate sight impaired individuals (e.g., Braille, audio, large type, assistive listening devices, and sign language interpreters). These policies and procedures either shall be given to clients at intake or made immediately available and accessible.

The program guidelines include the policy and procedures governing how and when searches of clients' private possessions may be conducted. Unless the law requires otherwise, searches will only be conducted when there is "probable cause" to believe that the person has in his or her possession something which may jeopardize the safety of other clients or staff, including a weapon, or illegal material, including illegal drugs. The search policy must include specific factors to be considered in determining "probable cause." The least intrusive means to search will be utilized. The more intrusive the search, the more compelling the circumstances must be to justify the search.

Searches must be made in a reasonable manner with respect for the individual's dignity and privacy. Searches may only be conducted to the extent required in order to find a weapon, illegal material, drugs or alcohol. For example, if a gun is suspected to be in a person's possession, a locker may be searched but not a wallet. Whenever possible, the individual must be given an opportunity to be present during all inspections of his or her belongings.

Before a search is conducted, the program's written search policy shall be given and explained to the person to be searched and the client must be given an opportunity to voluntarily consent to a search. If the person does not consent to the search, and "probable cause" exists to search, the person must be given the choice of being discharged or being searched. Searches of an individual's body must be made by a program staff member of the same gender as the individual being searched.

Unless only one staff person is present at the program, searches must be conducted in the presence of at least two program staff members. If a search is conducted, the following information must be documented in the person's record or if individual records are not kept, in the program's log:

1. The facts establishing reasonable grounds for the search
2. Whether the client consented to the search or was discharged
3. The scope of the search and the manner in which it was conducted
4. The individuals' name(s), gender(s) and role(s) who were present at the search.

Illegal contraband confiscated during a search may be turned over to law enforcement. Oral information identifying from whom the contraband was confiscated may not be communicated to law enforcement unless in response to a subpoena. Written information identifying from whom the contraband was confiscated may not be turned over to law enforcement unless in response to a warrant or subpoena.

When the circumstances permit, senior management should supervise interactions with law enforcement.

1.5.7 CONFIDENTIALITY

Programs respect clients' right to confidential treatment of personal, social, financial, and medical records. Programs must develop and follow written policies and procedures regarding the confidentiality of information about clients. HMIS participating agencies comply with all confidentiality, privacy, and security standards in the Oklahoma Homeless Management Information System Standard Operating Policies and Procedures.

Without a client's lawful consent to disclose information, all information and records obtained in the course of providing behavioral health services is kept strictly confidential, even to other program staff. Information gathered during other, non-mental health related support services is also kept confidential unless otherwise necessary, following all application privacy, confidentiality, and data security laws and regulations for those services.

Programs ensure that their procedures conform with all applicable legal and statutory requirements including, but not limited to, laws governing health care records and information, information about behavioral health consumers, victims of domestic violence, the federal drug and alcohol confidentiality law, and laws and regulations pertaining to the confidentiality of HIV information. When appropriate, programs should obtain legal counsel regarding the confidentiality of records and the general conditions under which they may be subpoenaed. Additional legal counsel is sought, if necessary, when courts, public officials, investigative units, or law enforcement bodies seek special or unusual information about a client.

Programs comply with mandatory reporting laws and protect clients and the community when a client may be dangerous to self or others. To this end, programs must establish and follow written policies regarding disclosure of sensitive information about the client. Internal policies and procedures are developed for recording and periodically reviewing these cases to determine that appropriate disclosure takes place.

When programs receive a valid request for the release of confidential information, programs obtain the informed, written consent of the client as required by law. Programs provide a copy of the signed consent to the person giving consent and place a copy in the case record. Documentation of a client's consent includes the following elements as well as any other elements that may be required by applicable law:

1. The signature of the person whose information will be released, or the legal guardian of a client who is not able to provide such informed consent
2. The specific information to be released
3. The purpose for which the information is sought
4. The date the consent takes place
5. The date the consent expires

6. The identity of the person to whom the information is to be given
7. The identity of the person within the organization who is releasing the confidential information
8. A statement that the person or family served may withdraw their consent at any time

In the absence of a subpoena or other legal requirement, programs and program staff will not provide information about clients to law enforcement or other outside entities without written consent of the client.

Programs protect the confidentiality and privacy of clients by prohibiting participation in public performances against the wishes of the client or without informed consent of that person (and, for a minor, of the client and the client's parent or guardian); the required or coerced use of public statements that express gratitude to the organization; and the use of identifiable photographs, videotapes, audio-taped interviews, artwork, or creative writing for public relations purposes without the informed consent of that client (and, for a minor, of the client and the client's parent or guardian).

1.6 CLIENT COMPLAINT PROCESS

Programs within the A Way Home for Tulsa (AWH4T) Continuum of Care (CoC) are required to implement an internal grievance process, designed to address and resolve conflicts that clients may encounter while participating in the program. This process is underpinned by comprehensive policies and procedures focused on conflict resolution, emphasizing the importance of transparency, accessibility, and fairness.

To ensure that all clients are fully informed and empowered to utilize the grievance process, programs are mandated to have written policies and procedures readily available. These documents include a clear statement on the client's right to request reasonable accommodations. Upon intake, as well as upon receiving any warning or discharge notice, each client is provided with a copy of these grievance policies and procedures. To accommodate diverse needs, these materials are prepared in a language and format that are easily understandable, targeting a fifth-grade reading level. They are also made available in all languages frequently encountered among limited English proficient groups eligible for the program's services. Furthermore, to ensure inclusivity, materials are accessible to individuals with hearing or sight impairments, provided in formats such as Braille, audio, large print, through assistive listening devices, and with the availability of sign language interpreters.

The core of the grievance process is to prevent the escalation of conflicts, resolve existing conflicts, and enhance the program environment for both clients and staff. With a primary focus on conflict resolution rather than assigning fault, the process encourages the utilization of informal avenues for dispute resolution whenever feasible.

Acknowledging the importance of representation, the grievance procedures grant clients the right to be represented by a third-party advocate throughout the process. Programs make reasonable efforts to coordinate with the client's advocate to schedule appeals, ensuring that clients can present their case before a neutral decision-maker.

For grievances that need to be escalated beyond the internal processes of individual programs, clients can submit their complaints via email or written documentation directly to the CoC's lead agency, Housing Solutions, through a dedicated email address: issues@housingsolutionstulsa.org.

1.6.1 SCOPE

For the purposes of this policy, a “complaint” is a formal expression of dissatisfaction from a client/program participant, towards a CoC member agency.

1. Complaints may be filed regarding many issues that include, but are not limited to acts of:
 - a. Harassment;
 - b. Harm/Harmful acts;
 - c. Gross misconduct (examples: violence, sexual misconduct);
 - d. Fair Housing Act/Legal violations;
 - e. Neglect (examples: reduction or lack of access to necessary services and staff
 - f. In instances where maintenance requests have gone unanswered, a complaint may be filed.

PLEASE NOTE: This complaint process is not meant to address matters related to décor—such as wall color or carpeting—nor initial maintenance requests. These requests should be directed to the housing provider/landlord.

2. A complaint may be filed by a program participant, resident, or their representative. A representative can be a case manager, family member, or other individual the participant designates as an advocate.
 - a. Any advocate doing advocacy in a non-legal capacity may disclose information for the individual who filed the complaint.
 - b. It is recommended to provide a verbal or written release of information if ongoing communication will be directed toward the representative on behalf of the client if a pre-existing one is not in place.
3. These policies cannot be used to delay removal/eviction from a program in extreme circumstances where there is the threat of harm to the health and safety of the client, staff, or another program participants/site residents. The grievance process is still available to the individual, though removal/eviction may continue.
 - a. For programs that exist in scatter-site locations, if a lease lists a specific action that results in an immediate eviction - that's a legal issue that service providers might not be able to do anything about but they can and should meet with the client to walk them through their options.

1.6.2 INTERNAL COMPLAINT POLICY AND PROCEDURE REQUIREMENTS

AWH4T partner agencies must have an internal written policy and procedure to address complaints.

Complaint procedures are focused on preventing the escalation of conflicts, resolving conflicts, and improving overall program environments for both clients and staff. To this end, programs must maximize the use of informal avenues for resolving disputes whenever possible.

The following outlines the minimum requirements for an agency's internal complaint policy and procedures:

1. Where appropriate, internal agency policy and procedures must be posted at program sites in plain view of participants, at a minimum in English and Spanish. In instances where a program is embedded in scatter-site housing, or other mixed program/non-program housing, this is not required.
2. Agencies must provide an explanation of the complaint process to participants upon program admission, upon receipt of any notice of need for corrective action, and upon receiving a warning of discharge notice—verbally and in written form in a language that they understand and is accessible to individuals with hearing or visual impairments. Written and verbal explanations of the complaint policy must be made available upon request to program participants.
 - a. **Additional Consideration:** Admission into a program involves a great deal of paperwork, and often a significant adjustment period. To that end, it is strongly recommended that agency/program staff have a dedicated meeting three weeks after a client has been admitted into a program to review the agency and CoC complaint policies with the client, where no other policies or paperwork will need to be reviewed and/or signed.
3. Internal complaint policy and procedures, and verbal and written explanations, must:
 - a. Specifically inform participants of their right to file a complaint via the agency's internal complaint process.
 - b. Provide participants with clear procedures to file a complaint using the agency's internal complaint process.
 - c. Clearly explain the participant's right to be represented by a third-party representative, including their case manager, family member, or other individual they wish to designate as an advocate.
 - d. Include a policy regarding the confidentiality of the complaint, noting that information regarding the complaint will only be shared with the participant and necessary staff in its resolution.
 - e. Include an anti-retaliation policy explaining that the participant will not receive punitive treatment because of filing a complaint.

- f. Provide a timeline for resolution of internal complaints that does not exceed 14 days. In instances where client health, safety, or housing access is at risk, it is expected that this timeline will be accelerated to preserve client wellbeing.
- g. Explicitly inform participants of their rights to engage in the external complaint process outlined later in this document if the client feels the agency's internal process did not adequately resolve their complaint.

1.6.2.1 RECORDKEEPING

Agencies must keep a record of all complaint forms and documentation relevant to individual complaints for a period no shorter than five (5) years.

1.6.2.2 ACCESSIBILITY

Agencies must make every reasonable effort to ensure the internal and external complaint processes are accessible to their clients. This includes making accommodations for language and disability access.

Paper copies of the external CoC complaint form must be made available to clients upon resolution of the agency's internal complaint process, and on the request of the client.

Agencies needing assistance in meeting the above, or other, accessibility requirements can contact Housing Solutions for recommendations.

1.6.3 COC COMPLAINT POLICY

If, after completing the internal complaint process for an agency, the individual filing the complaint would like additional review on the matter, they may file a complaint with the AWH4T CoC as outlined below:

1.6.3.1 FILING OF COMPLAINT

To file a complaint, the individual or their representative will need to complete and submit the A Way Home for Tulsa CoC Complaint form.

1. **Electronic:** The complaint form can be accessed at [CoC Grievance Form | Housing Solutions Tulsa](#).
2. **Paper:** The complaint form can be printed off, filled out by hand, and can be submitted electronically to issues@housingstulsa.org, or by mail to:

Housing Solutions
Attn: Complaints Coordinator
P.O. Box 4628
Tulsa, OK 74159

Please Note: Written complaints not submitted on the official form will be accepted. We ask that you include the best way to contact so a CoC Lead Agency member can follow up with you to gather further information to start the complaint process.

3. **Phone:** If an individual needs assistance completing the complaint form, they may call Housing Solutions at (918)-322-9922. Housing Solutions staff or their representative will complete the form by telephone on the individual's behalf.

The above are just the most common ways to convey a desire to engage in the complaint process. There is no wrong way to start the complaint process so long as a member of the lead CoC agency can readily contact the person making the complaint.

All complaints will be shared with a select team of reviewers tasked with investigating complaints (more information below), and any entities deemed necessary in the investigation and resolution processes.

1.6.3.2 TRANSPARENCY

To ensure transparency and equity, all external CoC complaints will go to the designated members of A Way Home for Tulsa's investigation panel (see next section for panel members list).

Lead Agency will coordinate the communication and investigation process.

Confirmation of receipt will be provided to the client and/or their representative via their preferred contact method as indicated on the complaint form.

1.6.3.3 INVESTIGATION OF COMPLAINTS

Complaints filed using the external CoC complaint procedure will be investigated by an investigation panel convened by A Way Home for Tulsa. Members of this panel will include one designee from the lead CoC agency (Housing Solutions), as well as the following members of the A Way Home for Tulsa Leadership Council:

- Chair
- Vice Chair
- Participant Advisory Group designee
- Youth Action Board designee
- Tulsa CoC HMIS Lead Agency designee

In instances where an AWH4T member that would normally be involved in the investigation or resolution process is a representative of, or is otherwise meaningfully involved with, the agency a complaint is filed against, they will recuse themselves. A replacement will be identified by the remaining stakeholders.

The investigators will acknowledge receipt of a complaint within three (3) business days of submission if submission is made electronically or by phone and start the investigation no later than five (5) business days after submission. If submission is made by mail, acknowledgement of receipt will be made within (3) business days of receipt by mail.

In instances where the investigators identify that the complaint is related to a health or safety issue (e.g., violence against a client, pest infestation), or the imminent loss of housing, the investigator will acknowledge receipt and begin the investigation within two (2) business days.

In the above timeframe, the investigators will notify the following individuals of the receipt of a complaint and the beginning of the investigation process:

- The client that has filed the complaint and/or their representative;
- The AWH4T representative of the agency the complaint has been filed against.

1.6.3.4 INVESTIGATION PROCESS

Investigations will entail document review, interviews, and meetings. This may include but is not limited to review of internal complaint documents submitted to the partner agency by the participant, interviews and/or meetings with program staff, the participant and/or their representatives, and other parties deemed relevant to the investigation by the investigator.

Participants and their representatives are asked to make every effort to engage with the investigators during their investigation. The investigators will make every reasonable accommodation to ensure full participation of the participant and/or their representative.

- If during the investigation, the individual who filed the complaint is unresponsive to outreach for more than 10 business days, the complaint will be considered closed.
- The investigators will make at least four (4) attempts to contact the individual using their preferred form of contact as indicated on the complaint form.
- At any time, the individual who filed the complaint can re-engage the investigators and re-open a complaint that was closed mid-way through the investigation process.

CoC member programs are expected to cooperate with all reasonable requests for documentation and participation from the investigators.

1.6.3.5 RESOLUTION

The investigators will review the collected information and issue the recommendation(s) for resolving the complaint within 30 business days of submission.

Complaints regarding health and safety, or where loss of housing is imminent, will be prioritized and may be resolved on a faster timeline.

Resolutions may include, but are not limited to recommendations for:

- Direct resolution between the agency and the participant;
- Participant re-assessment or re-prioritization for housing services;
- Development of a corrective plan between the agency and A Way Home for Tulsa;

- Adjustments to internal agency policies.

Before the recommended resolution(s) finalization, the investigators will review the recommendations with the program participant and/or their representative for approval.

1.6.3.6 CONFIDENTIALITY

All AWH4T Leadership Council members and other CoC stakeholders involved in the filing and resolution of complaints will keep participant and program information learned through the complaint proceedings confidential. Any submissions made by a client or client representative served by a Victim Service Provider (VSP) must remain anonymous unless a time limited release of information is provided and allows for additional household information to be disclosed.

1.6.3.7 RECORDKEEPING AND ACCOUNTABILITY

The lead CoC agency will keep complaint records on file for a minimum of two (2) years.

The lead CoC agency will track and report on complaint trends to the A Way Home for Tulsa Leadership Council annually to inform system improvement opportunities. Complaint trends may include:

- Complaint types;
- Complaints pending resolution;
- Corrective actions plans between the CoC and partner agencies;
- Needs for system-wide trainings or activities.

The lead CoC agency or their representative will follow up with program participants who have completed the complaint process to ensure satisfactory resolution. This will occur twice in the 30 days following the issuance of recommendations.

1.6.3.8 ACCOMMODATIONS

Individuals needing accommodations or other assistance with the complaint process should contact Housing Solutions at (918)-322-9922 or at issues@housingsolutionstulsa.org.

1.6.3.9 ANTI-RETALIATION

A Way Home for Tulsa provides program participants with the opportunity to file complaints without fear of retaliation from the party accused or their representatives.

- Retaliation includes, but is not limited to:
- Harassment
- Intimidation
- Program dismissal

- Reduction in or refusal to provide services
- Violence

1.6.4 COMPLAINT PROCESS OVERVIEW

1	2	3	4
Complete Internal Agency Process	Submit CoC Complaint	Investigation	Resolution
Program participant or representative completes the internal complaint process for the agency they are complaining against.	Program participant or representative submits CoC complaint via electronic or written form.	AWH4T Investigation Panel initiates the investigation process.	Investigators will present proposed resolution(s) to the participant and for approval. Upon approval, recommended resolution(s) are issued to the agency the complaint was filed against.

1.6.4.1 CLIENT TERMINATION

A program may terminate assistance to a client who repeatedly violates program requirements or conditions of occupancy. Termination under this section does not bar the program from providing further assistance later to the same individual or family.

Programs that provide permanent supportive housing for hard-to-house populations persons must exercise judgment and examine all circumstances in determining whether termination is appropriate. A client’s assistance should be terminated only in the most severe cases. The termination process is designed to allow due process to the client who can appeal the termination decision.

The client must receive a written copy of the program guidelines and the termination due process before the client begins to receive assistance. If a client is already enrolled in a program, a written copy of the guidelines and termination due process must be provided annually.

1.6.4.2 ROLE OF THE CASE MANAGER

The case manager will assist the client to avoid jeopardizing their housing placement (where the client is housed) and participation in the program. The case manager will inform the client when their behaviors may lead to termination from the program and will develop a written agreement with the client to resolve the issues that may result in program termination and consequent eviction from the housing unit (if applicable). The case manager’s supervisor will facilitate a meeting with the client and case manager to review the remediation plan outlined in the written agreement, explain the consequences of continued non-compliance with program and/or occupancy agreements, with the ultimate consequence for housed clients being termination of rental assistance for violations of program requirements and/or eviction from the premises by the landlord for occupancy agreement violations. This delineation of roles between the

case manager's supervisor and the case manager will assist in protecting the established working relationship between the case manager and the client.

If the client refuses to enter into a written agreement and the program and/or occupancy agreement violations persist, the case manager must collect written documentation supporting the reasons for program termination and include the written agreement, if any, noting the degree of implementation and results.

Violations that may result in program termination include:

- Refusal to provide documentation or signature required for program eligibility (e.g. annual recertification);
- Abandonment of the unit without notice to the program staff for more than 30 consecutive days (please note that this does not include instances in which program staff are notified of time-limited vacancy from the unit, however, the length of time away from the unit will be dependent upon the specific requirements of the program funding source);
- Violent or threatening behavior, or other behavior that seriously threatens the health and safety of the client, family members in the household, or other tenants;
- Violent or threatening behavior towards the case manager, other program staff, landlord, property manager, other tenants; and

Legal eviction by a landlord constituting extreme violation of occupancy requirements. Program termination is an option of last resort – programs take a client-centered and trauma-informed approach to supporting clients in addressing nonpayment and late payment of rent and health and safety concerns.

In situations where the client or their family is involved in violent or criminal activity that endangers the safety of the client, family members in the household, or the safety of other tenants, the client may be required to leave the housing unit immediately. In this instance, if it is safe to do so, the case manager will assist the client with locating other housing arrangements or services.

If the violent or threatening behavior is directed towards the case manager, other program staff, landlord, property manager, or other tenants, the program will terminate the client from the program. The program will work with the Coordination Center to transfer the client to another RRH or PSH program if appropriate and if doing so is not likely to put the client, household members, program staff, or tenants at risk of harm.

1.6.5 EVICTION PROCEEDINGS BY A LANDLORD

If a landlord initiates eviction proceedings against a program client in the absence of a program termination notice, the client must inform the case manager of the eviction proceedings and provide a copy of the landlord's eviction letter and all court summons and eviction notices. The case manager will assist the program client to find another unit, with the assistance of . Legal eviction by a landlord may constitute extreme violation of occupancy requirements and subjects the client to possible termination from the program if the reasons for eviction constitute program violations stated above.

1.6.6 CLIENT APPEAL TO THE PROGRAM

A program terminating a client must provide a written letter to the client informing the client of the termination decision along with the reasons for termination, and the date of termination from the program that will result in ending the rental subsidy and/or eviction from the unit if the landlord is a sponsor agency. The letter must provide 30-day notice for termination. The letter must also include a description of the appeal process including the deadline date for the appeal, the person to be contacted to schedule an appeal hearing, and an appeal form to be completed by the program if applicable. The recipient or subrecipient must specify whether supportive services will continue during the 30-day period.

1.6.6.1 CLIENT APPEAL TO THE CONTINUUM OF CARE

If the client's appeal to the program results in the termination being upheld, the client has the right to appeal to the CoC, whose decision is binding. The appeal must be submitted in writing to the CoC Coordinator. The client can also request that the program deliver their appeal request directly to the CoC Coordinator on their behalf. Upon receipt of the appeal request, the CoC Coordinator must convene an appeals panel within ten business days to render a final decision. The appeals panel must consist of the coordinator (or their designee) and at least two neutral CoC members (from agencies other than the program). The client must attend the appeal hearing and be provided a means of transportation to the hearing if requested by the client. The client must be given the opportunity to present their reasons for remaining in the CoC program. Failure on the part of the client to attend will automatically uphold the termination decision unless the client has made good faith efforts to contact the CoC prior to the appeals hearing stating the reasons for not being able to attend.

1.7 FAMILY POLICIES

1.7.1 EDUCATION

Programs assisting families with children or unaccompanied youth:

- Take the educational needs of children into account when placing families in housing and, to the maximum extent practicable, place families with children as close as possible to their school of origin so as not to disrupt such children's education;
- Inform families with children and unaccompanied youth of their educational rights, including providing written materials, help with enrollment, and linkage to McKinney Vento Liaisons as part of intake procedures;
- Do not require children and unaccompanied youth to enroll in a new school as a condition of receiving services;
- Allow parents or the youth (if unaccompanied) to make decisions about school placement;
- Do not require children and unaccompanied youth to attend after-school or educational programs that would replace/interfere with regular day school or prohibit them from staying enrolled in their original school;

- Make immediately available and accessible notices of student's rights at each program site that serves children and families experiencing homelessness in the frequently encountered languages of limited English proficient groups eligible to be served by the program; and
- Designate staff that will be responsible for:
 - Ensuring that children and youth in their programs are in school and are connected to appropriate services in the community, including early childhood programs as available; and
 - Coordinating with the CoC, the Department of Social Services, the County Office of Education, the McKinney Vento Coordinator, the McKinney Vento Educational Liaisons, and other mainstream providers as needed.

1.7.2 ADMISSION AND SEPARATION

Programs may not use the age or gender of a family member under 18 or the gender or marital status of a parent or parents as the basis for denying admission to a family. Programs that serve families may not deny admission to any member of a family that is being served by the program (with exceptions in domestic violence situations). "Family member" means any member of a household as defined or identified by the household, and is not limited to persons related by birth, adoption, or marriage.

The CoC work closely with providers to ensure that placement efforts are coordinated to avoid involuntary family separation, including referring clients for the most appropriate services and housing to match their needs.

Continuing efforts are made among cold winter shelters to ensure that families are not separated, and the 211 system is used to help identify the needs of families and keep them together.

1.8 SAFEGUARDS FOR DOMESTIC VIOLENCE SURVIVORS

All efforts are made to protect the privacy and safety of survivors of domestic violence, dating violence, sexual assault, stalking, and human trafficking (hereinafter "domestic violence survivors").

1.8.1 PRIVACY AND SAFETY

The location of domestic violence programs shall not be made public.

No program will deny or terminate assistance or evict a client solely because they are a domestic violence survivor or due to acts of violence perpetrated against them.

1.9 FOOD SERVICES

All programs that provide food services on-site comply with the following standards:

- If a program provides meals, they are well-balanced and nutritious. The meals may be provided either directly or through a contractual arrangement.
- All health codes are observed in the preparation and storage of food.

- Programs providing food services make a reasonable effort to meet all clients' cultural needs as well as medically appropriate dietary needs as prescribed by appropriate medical or dental personnel.
- Programs providing food services on-site provide food buying and menu planning by a staff member, consultant or volunteer knowledgeable in nutrition.

1.10 TRANSPORTATION SERVICES

All programs providing transportation services with agency vehicles comply with the following standards:

- The program has written policies and procedures that guide the use and maintenance of agency motor vehicles used for client transportation.
- If the program serves people with children, it has sufficient car seats and booster seats for infants and toddlers, and children six years or younger and/or 80 pounds or below must use them in a manner complying with existing law.
- All vehicles (personal and agency) used for transportation are fully and adequately insured, operated only by licensed drivers, and have up-to-date registration. All drivers and passengers use seat belts, as required by law.
- Mass transport vehicles receive, at a minimum, an annual safety inspection by qualified individuals. Documentation of immediate completion of safety repairs is kept on file.
- Programs ensure transportation is provided for those requiring wheelchair accessibility.

1.11 EMERGENCY PROCEDURES

1.11.1 STANDARDS FOR PROGRAM FACILITIES

There are posted policies and procedures for responding to emergencies. Programs have written protocols to guide staff response to crises including, but not limited to, physical injury, client suicide attempts, overdoses, and domestic or other violence. The protocols should outline the way in which police and fire departments should enter the facility, what they can expect of clients and staff when they enter the facility, and which staff to interact with. This document should be created in cooperation with the police and fire departments and should be part of an ongoing relationship with these departments.

Programs have fire safety systems including a posted evacuation plan and map in each room and all items required by building, safety, and health codes. Programs have always at least one designated individual person on site who has had training and orientation on emergency procedures.

Programs always have first aid equipment and supplies for medical emergencies available. These supplies are checked regularly to ensure they are up to date and their location in the facility is clearly marked. Programs have a phone available 24 hours per day to contact the fire department, paramedics, police, and site supervisor personnel, and posts a list of such emergency numbers.

Programs promptly and appropriately respond to the medical problems of clients and staff. Universal precaution practices are used to prevent transmission of diseases and are implemented under the

presumption that blood and body fluids from any source are to be considered potentially infectious. Supplies necessary for maintaining universal precautions, such as sharps containers, are available.

A map designating the location of the gas main will be conspicuously posted and known to the program's on-site emergency response designee. A gas shut-off tool must be attached near the gas main. Instructions for using the gas shut-off tool must be posted next to the tool in the frequently encountered languages of limited English proficient groups eligible to be served by the program.

1.11.2 DISASTER PREPAREDNESS AND RESPONSE

Agencies should participate in community-wide disaster preparedness efforts, including training and drills and comply with the City of Tulsa/Tulsa County Emergency Operations Plan.

2 COORDINATED ENTRY

Coordinated Entry Systems are important in ensuring the success of homeless assistance and homeless prevention programs in communities. Such systems help communities systematically assess the needs of program participants and effectively match each individual and family with the most appropriate resources to address that individual or family's particular need. Under the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH Act) and the interim rule for the Continuum of Care Program, each CoC must establish and operate a centralized or coordinated assessment system (24 CFR 587.7 (a)(8)).

Most communities lack the resources needed to meet all the needs of people experiencing homelessness. This, combined with the lack of well-developed coordinated entry processes, can result in severe hardships for people experiencing homelessness. Coordinated Entry Systems help communities prioritize assistance based on vulnerability and acuity of service needs to ensure that people who need assistance the most can receive it in a timely manner. A Coordinated Entry System also provides information about service needs and gaps to help communities plan and identify needed resources.

A Coordinated Entry System (CES) is intended to increase and streamline access to housing and services for individuals and families experiencing homelessness, match appropriate levels of housing and services based on their needs, and prioritize individuals and families with severe service needs for the most intensive interventions.

U.S. Department of Housing and Urban Development (HUD) defines a centralized or coordinated assessment/entry system as "a centralized or coordinated process designed to coordinate program participants' intake, assessment, and provision of referrals. A centralized or coordinated assessment system covers the geographic area, is easily accessed by individuals and families seeking housing or services, is well advertised, and includes a comprehensive and standardized assessment tool" (24 CFR 578.3) Participation in the coordinated intake system is required for HUD CoC and ESG grantees.

Tulsa's coordinated entry system is designed to meet the requirements of the HEARTH Act, under which, at a minimum, Continuums of Care must adopt written standards that include:

1. Policies and procedures for providing an initial housing assessment to determine the best housing and services intervention for individuals and families;
2. A specific policy to guide the operating of the centralized or coordinated assessment system on how its system will address the needs of individuals and families fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, or stalking, but who are seeking shelter services from non-victim service providers;
3. Policies and procedures for evaluating individuals' and families' eligibility for assistance;
4. Policies and procedures for determining and prioritizing which eligible individuals and families will receive transitional housing assistance;
5. Policies and procedures for determining and prioritizing which eligible individuals and families will receive rapid rehousing assistance; and

6. Policies and procedures for determining and prioritizing which eligible individuals and families will receive permanent supportive housing assistance.

2.1 COMMON GOALS

1. The process will be easy for the individual or family, and provide quick and seamless entry into homelessness services;
2. Individuals and families will be referred to the most appropriate resource(s) for their individual situation;
3. The process will prevent duplication of services;
4. The process will reduce length of homelessness; and
5. The process will improve communication among agencies.

2.2 GUIDING PRINCIPLES

The goal of is to provide each individual or family with adequate services and support to meet their housing needs, with a focus on returning them to housing as quickly as possible. Below are the guiding principles:

1. **Adopt Community Standards:** Allow flexibility for customization beyond baseline standard.
2. **Individual choice:** Individuals will be given information about the programs available to them and have choice about which programs they want to participate in. Individuals are also engaged as key and valued partners in implementation and evaluation to obtain their feedback on the effectiveness of the system.
3. **Promote person-centered practices:** Every individual should be treated with dignity, offered at least minimal assistance, and participate in their own housing plan.
4. **Housing First:** In alignment with HUD and federal guidance, Housing Solutions utilizes Housing First philosophy and practices.
5. **Prioritize the most vulnerable:** Acuity and vulnerability serve as the primary factor for prioritization. Limited resources should be directed first to individuals or families that are most vulnerable. Less vulnerable individuals or families are assisted as resources allow.
6. **Collaboration:** Because this is being implemented community-wide, it requires a great deal of collaboration between AWH4T CoC, providers, mainstream assistance agencies, funders, and other key partners. Collaboration will be fostered through open communication, transparent work by a strong governing council (AWH4T), consistently scheduled meetings between partners, and regular reporting on the performance of coordinated entry.
7. **Accurate data:** Data collection is a key component of the CES processes. Data from both the screening and assessment processes reveals what resources are needed most. To capture this data accurately, participating providers enter screening and referral data into the 360 Degree Referral System and common assessment and housing placement data into Homeless

Management Information System (except for special populations outlined later in this document).

8. **Transparency:** Engage others in open communication and discussion about coordinated entry. Make thoughtful decisions that are inclusive of differing views, expertise and experiences and informed by data. Communicate systemic decisions directly, openly, and clearly.
9. **Performance-driven decision making:** Decisions about and modifications to the CES processes will be driven primarily by the need to improve system performance on key outcomes. These outcomes include reducing new entries into homelessness for the first time, reducing the length of homelessness, and reducing repeat entries into homelessness. Changes may also be driven by a desire to improve processes-oriented outcomes, including reducing the amount of wait time for services and/or housing.

2.3 SYSTEM OVERVIEW

2.3.1 LOCAL VISION FOR COORDINATED ENTRY

All individuals and families experiencing or at risk of homelessness in Tulsa County geographic area will have fair and standardized access to the most appropriate housing intervention and services. Services are provided in a person-centered, culturally competent setting that supports participant choice and dignity.

2.3.2 SYSTEM DESIGN

The Tulsa City/County Coordinated Entry System "" described in these standards will coordinate and strengthen access to housing for individuals and families who are at risk of or experiencing homelessness. Tulsa institutes consistent, uniform, and standardized referral processes to determine, secure and prioritize immediate and long-term housing needs. When serving individuals and families, the key question becomes not whether this individual or family is eligible for our program, but "What housing and service assistance options are best for this individual or family among the various options available in the CoC?" The question is designed to:

1. Support anyone who needs assistance to know where to go to get that assistance, to be assessed in a standard and consistent way, and to connect with support and housing services that best meet their individual needs;
2. Ensure clarity, transparency, consistency and accountability for individuals and families experiencing homelessness, referral sources, and services providers throughout the access, screening and assessment, prioritization and referral processes;
3. Ensure that individuals and families gain access as efficiently and effectively as possible to the type of intervention most appropriate to their immediate and long-term housing needs;
4. Facilitate exits from homelessness to stable housing in the most rapid manner possible given available resources;
5. Ensure that individuals and families who are the most vulnerable have priority access to available eligible housing resources; and

6. Ensure that individuals and families who have been homeless the longest and/or are the most vulnerable have priority access to scarce permanent supportive housing resources.

The coordinated entry system serves all individuals and families who are experiencing or at risk of homelessness as defined under the federal HEARTH Act and its implementing regulations. CES serves Tulsa County; the entire geographic area of the Tulsa City/County CoC.

AWH4T uses a decentralized “no-wrong-door” system of access, so that persons in need can enter the system at multiple participating agencies in different geographic locations. CES strives to be inclusive and continuously seeks partnerships with public service institutions (health departments, county clinics, human services), faith-based organizations, other institutions (hospitals and jails), and mainstream resources to serve as access points.

At various provider access points, individuals and families experiencing a housing crisis complete a screening tool that considers the individual or family’s need for specialized services and the ability to prevent or divert the individual or family from experiencing homelessness. Should homelessness not be avoidable, a standardized common assessment tool is used to determine the individual or family’s vulnerability. The common assessment tool is integrated into the Homeless Management Information System (HMIS) and may be conducted at partner agencies, including shelters, drop-in centers, transitional housing programs, outreach programs, telephonically, or wherever people who are experiencing homelessness first enter Tulsa’s coordinated entry system.

Housing programs, including permanent supportive housing, rapid re-housing, transitional housing, and safe-haven housing fill available spaces in their programs from a By-Name-List of eligible individuals and families generated from HMIS. To ensure the most vulnerable are housed first, the By-Name-List is prioritized based on common assessment scores and length of time homeless. This coordination improves the targeting of housing resources and reduces the need for people to separately seek assistance at various partner providers.

2.3.3 DISCLAIMER

The AWH4T’s four core functions (access, assessment, prioritization and referral) are designed to ensure individuals and families experiencing homelessness have fair and equal access to housing programs and services within the Continuum of Care. It is not a guarantee that the individual or family will meet final eligibility requirements for a service or housing program.

2.4 KEY TERMS

- **360 Degree Referral System:** The web-based software powered by UniteUs used to make and receive referrals to community resources.
- **Access points:** Access points are the places—either virtual or physical—where an individual or family in need of assistance accesses the coordinated entry process.
- **Built for Zero:** The Built for Zero Initiative is a rigorous national change effort designed to help a core group of committed US communities end chronic and veteran homelessness. AWH4T was selected to participate in 2015.

- **By-Name-Lists:** List of individuals and families experiencing homelessness in the service area prioritized for housing interventions. Housing Solutions maintains individual By-Name-Lists for chronic individuals, families, Veterans, and youth.
- **Case conferencing:** Regular meetings in which partner provider staff track, engage, and connect individuals and families experiencing homelessness to permanent housing. These meetings occur regularly for Chronic Individuals, Veterans, Youth, and Families.
- **Case conferencing lead (CCL):** Partner provider staff who attend case conferencing on regular basis and are assigned to prioritized individuals or families. The CCL works with the individual or family to gather required documents, assess individual and family preference and eligibility for housing services, and coordinate with partner providers to facilitate referrals.
- **Chronic By-Name-List (CHBNL):** The community list of individuals and families experiencing chronic homelessness, prioritized based on acuity.
- **Common assessment:** A standard set of questions used by all CES partner providers by which individuals and families experiencing homelessness are quickly assessed and prioritized based on their unique circumstances and needs. utilizes the Vulnerability Index – Service Prioritization Decision Assistance Tool (COMMON ASSESSMENT) as the common assessment.
- **Housing Solutions:** The local non-profit organization serving as the Lead Agency for AWH4T.
- **Coordinated entry:** The CoC Program interim rule at 24 CFR 578.3 defines centralized or coordinated assessment as the following: “a centralized or coordinated process designed to coordinate client intake assessment and provision of referrals. A centralized or coordinated assessment system covers the geographic area, is easily accessed by individuals and families seeking housing or services, is well advertised, and includes a comprehensive and standardized assessment tool.”
- **Coordinated outreach:** AWH4T’s Coordinated Outreach Task Force providing regular, targeted street outreach and comprised of a diverse group of AWH4T and external partner provider staff. Includes all other partner providers providing regular street outreach to individuals and families experiencing unsheltered homelessness.
- **Diversion:** A strategy that prevents homelessness for people seeking shelter by helping them identify immediate alternate housing arrangements and, if necessary, connecting them with services and financial assistance to help them return to permanent housing.
- **Family By-Name-List (FBNL):** The community list of families experiencing homelessness, prioritized based on acuity.
- **Inactive status:** Individuals and families become inactive if there is no contact with the assigned Case Conferencing Lead (CCL) or other providers within 90 days.
- **Participating provider:** An organization that provides housing or services to people experiencing or at risk of homelessness.

- **Prioritization:** People experiencing (or at-risk of) homelessness will be prioritized in a transparent, consistent manner that takes into account the individual’s vulnerability and needs. Prioritization will be a transparent process for the benefit of both providers and those seeking assistance.
- **Screening tool:** The common screening tool designed to connect unique populations to specialized services, prioritize prevention referrals, pursue diversion opportunities and refer individuals and families to emergency resources.
- **Street outreach:** Mobile assessors contact and engage persons experiencing homelessness living on the streets and connect them to housing and other community services. Outreach workers are trained in administering the common assessment tool and enter those customers in HMIS for prioritization and housing referral through Coordinated Entry.
- **Veterans By-Name-List (VBNL):** The community list of Veterans experiencing homelessness, prioritized based on acuity.
- **Vulnerability Index - Service Prioritization Decision Assistance Tool (COMMON ASSESSMENT):** A survey administered both to individuals and families to determine risk and prioritization when providing assistance to persons experiencing or at risk of homelessness.
- **Youth By-Name-List (YBNL):** The community list of transitional-age-youth experiencing homelessness, prioritized based on acuity.

2.5 PROCESS WORKFLOW

2.5.1 STEP ONE: ACCESS AND SCREEN

Individuals and families access coordinated entry through any of the partner providers, 360 Degree Connection Center (2-1-1), Tulsa Day Center for the Homeless, or through coordinated street outreach.

Partner providers may conduct the screening onsite or connect the individual or family to 2-1-1 connection center or Tulsa Day Center for the Homeless for screening. Individuals and families are screened for specialized services (youth and DV) and prevention/diversion supports. Individuals and families in need of prevention supports are prioritized and referred to eligible prevention providers. The prescreen/diversion tool is completed and documented in the 360 Degree Referral System.

Individuals and families that are literally homeless and cannot be diverted from homelessness receive referrals to needed support services and emergency shelter.

2.5.2 STEP TWO: ASSESSMENT

Individuals or families that are literally homeless and cannot be diverted through the screening are assessed using the common assessment tool, the COMMON ASSESSMENT. Trained staff utilize the population appropriate COMMON ASSESSMENT version and obtain ShareLink Authorization for Use and Disclosure (Attachment C). Upon completion of the common assessment, trained staff begin the process of documenting HUD chronicity and gathering disability documentation, as required. The common assessment and authorization are documented in the Homeless Management Information System (HMIS).

2.5.3 STEP THREE: PRIORITIZATION AND BY-NAME-LIST(S)

The individual or family is added to the appropriate By-Name-List in HMIS. For more information about how individuals and families are added to the By Name Lists, see the By Name List section of this manual. By-Name-Lists prioritize individuals and families based on a three-tiered system:

1. Common Assessment score;
2. Length of Time Homeless; and
3. History of victimization, veteran status, or currently unsheltered.

2.5.4 STEP FOUR: CASE CONFERENCING

As individuals and families move to the top of the list, they are staffed at community case conferencing meetings (Fresh Start). During case conferencing, a lead is identified and assigned to the individual or family. The case conferencing lead (CCL) is expected to report updates on the individual's or family's housing preferences, last contact, recommended housing plan match (PSH, RRH, SSVF, HUD-VASH, etc.), and document-ready status.

2.5.5 STEP FIVE: REFERRAL

Once the individual or family has been matched based on eligibility, they are referred to an available housing resource as they become available. The CCL works with the individual or family to complete or update the required documents and submit to the housing supports.

2.5.6 STEP SIX: PLACEMENT

Once the individual/household enrolls in the permanent housing program, they are removed from the By-Name-List(s) and program entry is documented in HMIS by the provider. The CCL, either directly or through targeted coordination with provider case management, work with the housing provider to assist the individual or family in moving-in. Once an individual or family moves into permanent housing, the move-in is documented in HMIS by the provider. Individuals and families may continue to be staffed in case conferencing if there are unmet supports critical to housing stability.

2.6 ROLES AND RESPONSIBILITIES

2.6.1 AWH4T GOVERNING ENTITY

AWH4T is the designated Governing Board for the CoC. AWH4T is responsible for compliance with HUD requirements under the CoC Interim Rule that include:

1. Establishing a coordinated entry system;
2. Meeting the HUD coordinated entry requirements, described above, in the CoC Interim Rule, and in any other HUD Notice, and in the Annual CoC Notice of Funding Availability;
3. Establishing written standards for CoC assistance; and

4. Coordinating with ESG recipients in establishing the coordinated entry system and CoC written standards.

2.6.2 CES TASK FORCE

The AWH4T Coordinated Entry Task Force includes participation from the following participating provider agencies. Task force membership remains open to community members and participating agencies.

1. Department of Veteran Affairs Center
2. Tulsa Day Center for the Homeless
3. Housing Solutions
4. Youth Services of Tulsa
5. Domestic Violence Intervention Services Volunteers of America
6. Tulsa County Social Services
7. Tulsa Housing Authority
8. Family & Children's Services
9. Surayya Anne Foundation
10. Tulsa Cares
11. Restore Hope Ministries
12. Mental Health Association of Oklahoma
13. Salvation Army, Center of Hope

The responsibilities of the CES Task Force are as follows:

1. Serving as a forum for CoC member, provider, and community participation in planning, implementing and operating the coordinated entry system;
2. Developing specific, program, policy, and technology options and solutions for recommendation to and approval by AWH4T;
3. Coordinating with the staff of the CoC and CES Lead Agency designated for the coordination of the program;
4. Coordinating with the CoC's technology provider, to include the Homeless Management and Information System (HMIS) and any other technology approved and adopted by AWH4T to support the system, such as the 360 Degree Referral System;

5. Monitoring the overall implementation of coordinated entry and working with the CES Lead Agency and Data Quality and Management Committee to coordinate annual work plans for improvement; and
6. Developing annual plans for marketing with the Communications Committee and the CES Lead Agency.

2.6.3 AWH4T AND CES LEAD AGENCY

Housing Solutions serves as Lead Agency for the AWH4T CoC and the CES. Housing Solutions works in coordination with AWH4T partners agencies to address the broad array of individual and family needs through referral to providers of necessary services.

1. Serving as the primary community contact for coordinated entry;
2. Developing and monitoring the implementation plan and timelines;
3. Ensuring a consistent and accurate flow of information between AWH4T Governance Council, and CES Taskforce;
4. Providing regular and adequate reporting from the 360 Degree Referral System and HMIS to meet operational and evaluation needs;
5. Ensuring all participating provider staff within the CES have completed the required training;
6. Attending all HUD and other Technical Assistance Coordinated Entry and CE Lead trainings;
7. Providing updates on Coordinated Entry System updates, changes, etc. to the local community and stakeholders;
8. Working collaboratively with the non-HMIS participating providers;
9. Maintaining records of all Partner Provider Agreements and Staff Agreements for coordinated entry;
10. Supporting participating staff and providers in complying with Coordinated Entry System standards;
11. Conducting marketing and outreach activities as required by policy and annual marketing and communication plan;
12. Ensuring the CES has established an after-hour plan for accessing emergency services. Ensures all relevant stakeholders are aware of the plan; and
13. Complying with all HMIS policies and procedures.

Housing Solutions, as the CES Lead is not responsible for changing data for other HMIS-using providers or pulling reports for other HMIS-using providers, unless there is an Agency Partnership Agreement between the partner providers that is submitted to, and approved by, Housing Solutions and A Way Home for Tulsa Governance Council.

2.6.4 PARTNER PROVIDERS

All programs that receive HUD CoC and ESG funding are required by their funding sources to participate in coordinated entry. All other programs, providers, or agencies serving the community are welcomed and encouraged to become partners in coordinated entry. Partners with programs not required by their funder to participate in CES will sign a Partner Provider Agreement (Attachment A) agreeing to participate in coordinated entry. In general, partner providers are responsible for:

1. Ensuring that persons seeking assistance have prompt access to screening and assessment in a safe environment;
2. Carrying out screening and assessment of individuals and families, responding to their immediate needs, using tools and technology, and supporting referral of persons per protocols;
3. Attending trainings;
4. Following standards;
5. For receiving providers – accepting and promptly acting on individual and family referrals through CES;
6. Participating in case conferences requested to resolve housing placement issues or concerns; and
7. Complying with fair housing legal requirements in all housing transactions and tenant selection plans and procedures.

All providers that receive ESG funding for a homelessness prevention project are required to participate in coordinated entry (HUD Notice CPD- 17-01). Homelessness prevention projects that are not ESG funded are encouraged to use the CE System to prioritize prevention funding. CES utilizes the 2-1-1 360 Degree Connection Center as a centralized access point for prevention services. The Connection Center screens, prioritizes, and makes referrals to prevention services including ESG funded prevention programs and the Veteran Affairs Supportive Services for Veteran Families (SSVF) program. Participating prevention service providers prioritize the processing of referrals based upon prevention screening scores.

2.6.4.1 NEW PARTICIPATING PROVIDERS

A Way Home for Tulsa welcomes other community providers to participate in the CE system. AWH4T develops marketing and recruitment strategies annually to engage needed providers to coordinated entry based on need and demand for services by the individuals and families served. All interested providers are encouraged to contact Housing Solutions Housing and Homelessness Coordinator for the Coordinated Entry System to begin the on-boarding process.

2.7 NON-DISCRIMINATION POLICY

The AWH4T CoC permits recipients of Federal and State funds to comply with applicable civil rights and fair housing laws and requirements. AWH4T takes all necessary steps to ensure that CES is administered in accordance with the Fair Housing Act which prohibits discrimination in all housing transactions on the basis of race, national origin, sex, color, religion, disability status, ancestry, marital status, sexual orientation, gender identity, and familial status. This also includes protection from housing

discrimination based on source of income. The CES Partner Provider Agreement requires participating providers to use CES in a consistent manner with the statutes and regulations that govern their agencies and service and housing programs. It is further recognized that the Fair Housing Act recognizes that a housing provider may seek to fulfill its “business necessity” by narrowing focus on a subpopulation within the homeless population. The CES may allow filtered searches for subpopulations while preventing discrimination against protected classes.

1. Participating providers must comply with the non-discrimination and equal opportunity provisions of Federal civil rights laws, including the following:
2. Fair Housing Act – prohibits discriminatory housing practices based on race, color, religion, sex, national origin, disability, or familial status;
3. Section 504 of the Rehabilitation Act – prohibits discrimination on the basis of disability under any program or activity receiving Federal financial assistance;
4. Title VI of the Civil Rights Act – prohibits discrimination on the basis race, color, or national origin under any program or activity receiving Federal financial assistance;
5. Title II of the Americans with Disabilities Act prohibits public entities, which includes State and local governments, and special purpose districts, from discriminating against individuals with disabilities in all their services, programs, and activities, which include housing, and housing related services such as housing search and referral assistance; and
6. Title III of the Americans with Disabilities Act – prohibits private entities that own, lease, and operate places of public accommodations, which include shelters, social service establishments, and other public accommodations providing housing, from discriminating on the basis of disability.

Programs treat all persons equally, courteously, and professionally during all points in the occupancy cycle, providing them with the same information, asking them for the same kind of information, and making decisions regarding their tenancy using the same criteria. Programs do not target certain groups of clients to any specific areas of the community.

The Tulsa CoC is committed to adopting a Housing First approach and reducing barriers for accessing housing and services. Individuals are not screened out of the assessment process due to perceived or actual barriers to housing or services, including, but not limited to, too little or no income, active or a history of substance abuse, domestic violence history, resistance to receiving services, the type or extent of a disability or related services or supports that are needed, history of evictions or poor credit, lease violations or history of not being a leaseholder, or criminal record.

2.7.1 COMPLAINTS

All locations where persons are likely to access or attempt to access the coordinated assessment system will include signs or brochures displayed in prominent locations informing participants of their right to file a non-discrimination complaint and containing the contact information needed to file a non-discrimination complaint. The requirements associated with filing a non-discrimination complaint, if any, will be included on the signs or brochures.

To file a non-discrimination complaint, contact:

Olivia Denton Koopman
Director of Data & Analytics
Housing Solutions
housingsolutions@housingolutionstulsa.org

2.8 ACCESS POINTS

Access points are locations where people experiencing homelessness can complete the assessment survey to participate in coordinated entry. provides access to screening, assessment, housing, and services from multiple locations throughout the CoC service area including emergency shelters, street outreach workers, drop-in centers, housing and homelessness service providers, and the 2-1-1 360 Degree Connection Center. access is designed to promote inclusion and partnership throughout the community, thus expanding the number of resources and connections to the individuals and families at-risk of or experiencing homelessness.

Access points are sited in proximity to public transportation and other services to facilitate participant access, but a person with a mobility or other impairment may request a reasonable accommodation to complete the coordinated assessment process at a different location. Reasonable accommodations requests should be made to the 360 Degree Coordination Center via 2-1-1, which will arrange alternative transportation or an alternative location for people who have disabilities or who are otherwise unable to reach any CoC provider.

2.8.1 PARTICIPATING PROVIDERS

Provider uses a “no-wrong-door” model of access with centralized supports to make services accessible to individuals and families in need. This benefits persons in need because they can contact the system at any one of multiple access points in different geographic locations and by different modes of contact (phone, in person, text, etc.). This design benefits the system by increasing opportunity for engagement and participation from providers with varying levels of capacity, thus expanding the service system. The principles of this approach are:

- An individual and family can receive integrated services through any of the participating programs;
- An individual and family gains equal access to information and advice about housing and resource assistance for which they are eligible, in order to assist them in making informed choices;
- Participating providers have a responsibility to respond to the range of needs pertaining to homelessness and housing, and act as the primary contact for persons who apply for assistance unless or until another provider assumes that role;
- Participating providers will guide the individual and family in applying for assistance or accessing services from another provider regardless of whether the original provider delivers the specific services required by a presenting individual or family; and

- Participating providers will work collaboratively to use available community resources to achieve the best possible outcomes for individuals or family, particularly for those with high, complex, or urgent needs.

Access Points

360 Degree Connection Center (2-1-1)	Centralized access point for assistance, screening, and common assessment tool by phone or text.	24 hours a day, seven days a week
Tulsa Day Center for the Homeless	Centralized access point for screening and common assessment, and referrals in person.	Monday – Friday 9:00a – 4:00p
Partner Providers	Participating providers offer screening and common assessment or assist individuals and families to connect to one of the centralized points of access.	During provider’s defined regular business hours
Street Outreach	AWH4T Coordinated Street Outreach and individual partner provider outreach offer screening and common assessment to individuals and families.	Weekly

Specialized Access Points

Domestic Violence Intervention Services	Specialized access point for individuals and families fleeing or attempting to flee domestic violence.	24 hours a day, seven days a week at 918-743-5763
Youth Services of Tulsa	Specialized access point for unaccompanied youth.	During provider’s defined regular business hours
360 Degree Connection Center (2-1-1)	Specialized access point for prevention.	24 hours a day, seven days a week

2.8.1.1 MAINSTREAM RESOURCES

The AWH4T CoC encourages providers of mainstream resources to participate in coordinated entry through AWH4T Governance or at-large memberships, marketing dissemination, and by becoming access points for the Coordinated Entry System. participating providers and access points provide referrals and assist with access to mainstream resources, and health and behavioral health care including, but not limited to, Medicaid and Medicare, and community based emergency assistance

services such as Supplemental Nutritional Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), Women Infant and Children (WIC), Social Security Income (SSI) /Social Security Disability Income (SSDI), Unemployment, Veteran Administration (VA), Child Care Waiver, and Subsidized Public Housing and Housing Choice Vouchers. Staff at participating provider agencies are aware of all mainstream benefits available in the community and make appropriate referrals.

2.8.1.2 STREET OUTREACH

Mobile street outreach is one of the most important aspects of coordinated entry and serves as an access point for the system. Dedicated staff from various AWH4T participating providers help to ensure that all those experiencing homelessness are being engaged and assessed in a coordinated manner. The main goal of street outreach is to develop trust and rapport and meet an individual or family where they're at to create accessibility and reduce potential barriers. Through street outreach, unsheltered individuals and families can access CES through completion of the common assessment tool with a member of the AWH4T Coordinated Outreach Team. Outreach staff administer the common assessment and obtain HMIS and other referral system use and disclosure releases and enter data into HMIS. If the common assessment tool is not able to be completed in the field, the outreach worker must ensure that the individual or family is informed of where they can go to complete the common assessment and are given a flyer with assessment site locations.

2.8.2 REQUIREMENTS

The minimum requirements for a program to participate as an access point are:

- Agree to follow CES standards;
- Have at least one staff person trained and authorized to utilize the 360 Degree Referral System and HMIS;
- Have at least one staff person trained to administer the screening tool;
- Be accessible to individuals with disabilities, including individuals who use wheelchairs, as well as people in the CoC who are least likely to access homeless assistance;
- Ensure effective communication with individuals with disabilities and provide appropriate auxiliary aids and services necessary to ensure effective communication (e.g., Braille, audio, large type, assistive listening devices, and sign language interpreters);
- Provide referrals to community resources, as appropriate, to individuals and families completing the screening and common assessment tool; and
- Process referrals received through the 360 Degree Referral System.

2.8.3 EMERGENCY SERVICES

Access to emergency services, such as domestic violence and emergency services hotlines, drop-in service programs, emergency shelters, or other short-term crisis residential programs is not prioritized through the Coordinated Entry System. All persons in need of emergency services should be connected to those services as requested.

Program utilizes 2-1-1 24-hour access point as the after-hours service for individuals and families experiencing homelessness in need of emergency services. Staff at the 2-1-1 Connection Center field calls from all of CoC geographic region in Tulsa County and throughout Eastern Oklahoma. 2-1-1 staff conduct real time warm transfers of victims of domestic violence to specialized service providers and provide referrals to other appropriate emergency services as needed. 2-1-1 also serves as primary access point for prevention and diversion screening and common assessment.

Program will maintain connections with the emergency care system using the following techniques:

1. Encouraging emergency service providers to operate as coordinated assessment access points;
2. Encouraging emergency service providers that do not operate as access points to promptly forward information about homeless residents who have been served at night or on the weekend to an appropriate coordinated assessment access point, so that those residents can be integrated into the coordinated entry system as soon as the access point opens for business;
3. Ensuring that all emergency services connected with the CoC, including all domestic violence hotlines, emergency service hotlines, drop-in service programs, emergency shelters, domestic violence shelters, special population shelters, and other short-term crisis residential programs, can receive and care for residents even during hours when access points may be closed for business.

2.8.4 CULTURAL AND LINGUISTIC COMPETENCE

All assessment staff must be trained at least once on how to conduct a trauma-informed assessment of participants, with the goal of offering special consideration to survivors of domestic violence and/or sexual assault to help reduce the risk of re-traumatization.

All assessment staff must be trained at least once on safety planning and other next-step procedures to be followed if safety issues are identified in the process of conducting an assessment.

All staff administering assessments use culturally and linguistically competent practices to reduce barriers for underserved populations, including but not limited to immigrants and refugees, youth, individuals with disabilities, and LGBTQ individuals. AWH4T shall further these practices by:

1. Incorporating cultural and linguistic competency training and person-centered approaches into the required annual training protocols for participating projects and staff members;
2. Using culturally and linguistically competent questions for all persons that reduce cultural or linguistic barriers to housing and services; and
3. Providing staff access to and training in the procedures for obtaining interpretation and accessibility services.

2.8.5 MARKETING AND ADVERTISING

All marketing materials and outreach strategies utilized must ensure that all people in different populations and subpopulations in the Tulsa County area, including people experiencing chronic homelessness, veterans, families with children, youth, and survivors of domestic violence, have fair and

equal access to coordinated entry processes, regardless of the location or method by which they access the system. AWH4T is required to advertise, conduct outreach activities, promote an after-hours plan for emergency services and provide appropriate accommodations to ensure that the coordinated entry system, coordinated entry is available to all eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, ancestry, or marital status.

A Way Home for Tulsa's may use the following strategies to market and advertise the system to the end user: participating provider website promotions and linkages (including 2-1-1 360 Degree Referral Connection Center and the ability to "push" information via text messages); handouts and flyers, social media campaigns, and education and engagement of frontline workers, case managers, stakeholder and the general public; publication of cultural and linguistically appropriate and accessible materials; ongoing recruitment and outreach to community organization for participation in the ; promotion of the after-hours 2-1-1 360 Degree Referral Connection Center access point for connection to emergency services to other crisis response systems, including shelters, law enforcement, emergency rooms, and crisis lines. Housing Solutions provides support and infrastructure for AWH4T Governance to implement annual marketing strategies.

2.8.6 SAFEGUARDS FOR DOMESTIC VIOLENCE SURVIVORS

All participating providers, including non-victim service providers, must provide safe and confidential access to the CES for all people, including those who are fleeing, or attempting to flee, domestic violence (including dating violence, sexual assault, trafficking, and/or stalking). This includes providing a private space for data collection and a process for a non-identifiable referral to the Non-HMIS List if requested.

All persons accessing the CES are asked, via the common screening tool, if they are fleeing or attempting to flee domestic violence. If persons are identified as fleeing or attempting to flee domestic violence, the participating provider, including non-victim service providers, must provide immediate referral to and assistance accessing emergency services, such as domestic violence hotlines and shelters. The persons have the right to decline all referrals to, or assistance with access to, emergency services. Declining referrals or assistance with access will not negatively impact the persons' access to the Coordinated Entry System.

All staff conducting assessments at DV-dedicated and non-DV-dedicated access points will be trained on the complex dynamics of domestic violence, privacy and confidentiality, and safety planning, including how to handle emergency situations.

All staff conducting assessments are trained in the complex dynamics of domestic violence, privacy and confidentiality, and safety planning, including how to handle emergency situations.

2.8.7 TRAINING AND AUTHORIZATION OF USERS

The CoC and CES Lead Agency, Housing Solutions will provide quarterly training opportunities, which may be in-person, a live or recorded online session, or a self-administered training, to participating staff at organizations that serve as access points or otherwise conduct screening and/or assessments. Training opportunities will be advertised and solicited directly to service providers in the CoC geographic area.

The purpose of the quarterly CES training is to provide all staff participating in and understanding of the coordinated entry system goals, guiding principles, standards, four core functions, and the tools and technology. Training will include:

1. Instructions on CES standards;
2. Instructions on all coordinated entry system tools and documents used in preventions/diversion screens, common assessment and referrals to services and housing;
3. Non-discrimination policy as applied to the CES;
4. Instructions for use of electronic systems/platforms used to support the four core functions of CES (access, assessment, prioritization, and referral) including HMIS and the 360 Degree Referral System; and
5. Overview of key components of CES to include housing first philosophy and trauma-informed care and strategies to implement these approaches.

All training is tailored to the individual needs of the service providers. Training protocols may vary depending on provider. The general training curriculum will be reviewed and updated by the Coordinated Entry Task force annually.

Lead Agency staff will monitor the quality and consistency of assessments entered into HMIS and provide feedback, training, and adjustments to policies and procedures as necessary to address issues that may arise. Additionally, [COC LEVEL] staff may revoke the right of any individual user or agency to participate in HMIS and/or coordinated assessment if the individual or agency violates user agreements or policies and procedures.

2.9 ASSESSMENT

Program uses a phased approach to screening and assessing individuals and families seeking housing assistance, progressively collecting only information needed related to the individual or family's current housing crisis to prioritize and refer individuals and families to eligible housing and support services.

2.9.1 CONFIDENTIALITY AND CONSENT

Maintaining the confidentiality of an individual's or family's sensitive information is an important way of gaining the trust of those accessing CES and ensuring vulnerable populations are protected from potential harm resulting from the collection and disclosure of sensitive information about their lives. All participating providers and staff are expected to adhere to the following privacy protocols:

1. Individual/family consent will be obtained in order to share and store information for the purposes of assessing and referring through the coordinated entry process. Written consent is obtained through the Service Point Authorization of Use and Disclosure, and Release of Information, prior to administering the common assessment. This disclosure allows individual and family data to be shared between AWH4T HMIS-participating organizations that are presently either a registrant in HMIS or that otherwise may be contacted by a participating organization with whom individual and family records may be shared to coordinate desired services and supports including case conferencing. Individuals and families who choose not to provide

authorization for use and disclosure or release should not be denied access to services based upon this choice.

2. Individuals/families are free to decide what information they provide during the coordinated entry process.
3. Providers are prohibited from denying assessment or services to an individual/family if they refuse to provide certain pieces of information unless that information is necessary to establish or document program eligibility per the applicable program regulation.
4. Providers and projects are prohibited from denying services if the individual/family refuses to allow their data to be shared unless Federal statute requires collection, use, storage, and reporting of personally identifying information as a condition of program participation.
5. Records containing personally identifying information must be kept secure and confidential. The address of any family violence project must not be made public.
6. does not require disclosure of specific disabilities or diagnoses. Specific diagnosis or disability information may be obtained for purposes of determining program eligibility.
7. Individuals/families must be informed of the ability to file a non-discrimination complaint.
8. An individual/family may not be denied access to the coordinated entry process based on the person's status or history as a victim of domestic violence, dating violence, sexual assault, stalking, or trafficking. No provider will enter any information for any individuals and families fleeing domestic violence into HMIS so long as that individual and family is considered to be in danger from an abuser.
9. Photos should be taken at the time of assessment but are not required. Photos are encouraged for by-name and by-face identification for outreach. If a photo is taken and uploaded into HMIS, a photo release must be signed by the individual prior to the photo being taken.

2.9.2 DATA SECURITY PROTECTIONS

Coordinated Entry uses both a 360 Degree Referral System and HMIS database to operate its referral process. The CoC maintains HMIS Data Security Standards and Protections. HMIS is an internet-based database that is used by homeless service organizations across Oklahoma to record and store individual/family level information about the numbers, characteristics and needs of those at risk of and those currently experiencing homelessness. The recommendation is to use the Unite Us 360 Degree Referral System to support prevention and diversion and referral processes and utilize HMIS as the primary tool for prioritization and housing program entry. The "By Name" or "Prioritization" List is generated and reported from HMIS, and to access that list, a reporting license is required. Housing Solutions serves as the HMIS and 360 Degree Referral System administrators.

There are several other documents relating to HMIS that also must be adhered to when using HMIS for Coordinated Entry. These include the Service Point Memorandum of Agreement, Service Point User Agreement, and Service Point Business Associate Agreement. Housing Solutions maintains HMIS Data Security and Privacy Standards that meet all HUD regulations. It is the responsibility of those with an HMIS license to protect the data coming out of the system and not share any personally identifying

information with those who do not have an HMIS permissions or where a Service Point Authorization for Use and Disclosure has not been obtained. This includes information from the By-Name-Lists. See the Data Security Policy in the HMIS Policies and Procedures for more detailed information regarding the protection of individual data and personally identifying information.

2.9.3 CONDUCTING THE SCREENING

The first step for all individuals and families seeking housing assistance is a screening tool to identify and refer specialized services, prevention referrals, and attempt diversion opportunities. The CES Screening Tool (Attachment D) is the common tool developed and adopted by the CoC. The CES Screening Tool (referred to as screening tool) is designed to ask only the questions necessary to inform the screener of eligibility and make appropriate intervention referrals on behalf of the individual or family.

When an individual or family contacts an access point for housing assistance, the screening tool is completed and used to identify and refer unique populations to specialized access points, prevention services, and diversion opportunities. This tool can be completed in person or over the phone.

2.9.3.1 GUIDING PRINCIPLES FOR THIS PROCESS

1. The screening tool will be the same regardless of access point;
2. Completion of the screening tool is not required to access emergency services hotlines, drop-in service programs, emergency shelters, or other short-term crisis residential programs;
3. Staff administering the screening tool are trained in trauma-informed approaches;
4. The screening tool is offered and conducted with a person-centered approach, allowing the individual or family to decline to answer questions;
5. The individual or family must provide verbal authorization prior to administering the screening tool;
6. The individual or family must provide authorization prior to sharing any of their data;
7. The screening tool is completed in the 360 Degree Referral System; and
8. Referrals are made in real-time using the 360 Degree Referral System.

2.9.3.2 STEP 1: CONSENT

Opportunity for consent is included in the script imbedded in the screening tool. Providers will use the script and obtain and document verbal consent in the assessment.

2.9.3.3 STEP 2: SCREEN

The screening tool is administered in the 360 Degree Referral System.

2.9.3.4 STEP 3: REFER

Providers make referrals to community resources and supports as needed to all individuals and families screened. Individuals and families experiencing homelessness who are unable to be diverted are referred

to emergency shelter/services and continue to the common assessment tool procedures of this document.

- **Prevention.** Individuals and families in need of eviction prevention assistance are prioritized and referred to homelessness prevention providers using the 360 Degree Connection Center (2-1-1).
- **Diversion.** Individuals and families who do not need or are unable to be referred to prevention providers are screened for diversion opportunities. Referrals to community supports that may divert the individual or family from entering or remaining homeless are made by the provider in the 360 Degree Referral System.

Individuals and families at-risk of homelessness and unable to be referred to resources or supports through diversion are provided information on emergency resources and encouraged to contact an access point if their circumstances change to be re-assessed.

Individuals and families who are homeless and unable to be referred to resources or supports to be diverted out of homelessness are provided referrals to emergency shelter and services and proceed to the common assessment tool.

When an individual or family is determined to be under the age of 18 during the screening process, the provider will refer to and offer assistance to connect to Youth Services of Tulsa for specialized services.

2.9.4 CONDUCTING THE COMMON ASSESSMENT

Program utilizes the COMMON ASSESSMENT as the common assessment tool.

There are three versions of this tool designed for specific populations:

- **COMMON ASSESSMENT:** Single adults and households without children under the age of 18
- **YOUTH COMMON ASSESSMENT:** Youth age 18-24
- **FAMILY COMMON ASSESSMENT:** Families with at least one adult and one child under the age of 18

The common assessment tool is offered following completion of the screening tool and only to individuals and families that are literally homeless. requires that the common assessment be offered as soon as possible, or within 14 business days of the date the screening tool is completed.

2.9.4.1 GUIDING PRINCIPLES FOR THIS PROCESS

1. The common assessment tool will be the same regardless of access point;
2. Completion of the common assessment tool is not required to access emergency services hotlines, drop-in service programs, emergency shelters, or other short-term crisis residential programs;
3. The individual or family must provide written or verbal authorization prior to administering the common assessment tool;

4. Partner providers will use the population-appropriate version of the common assessment tool;
5. The common assessment tool should be conducted in a setting that promotes safety and privacy; and
6. The individual or family must provide consent prior to sharing any data in HMIS.

2.9.4.2 STEP 1: CONSENT

The first step in administering the common assessment tool is obtaining authorization to share the assessment in HMIS. The ShareLink Authorization for Use and Disclosure (Attachment C) is the shared release required for data sharing in HMIS. Providers must obtain consent from the individual or family before sharing any data in HMIS. When an individual or family consents to the shared release, providers document the release in HMIS.

2.9.4.2.1 NO CONSENT

Individuals and families may decline to share information in HMIS. In this case, the COMMON ASSESSMENT should not be entered into HMIS. Providers will follow the steps for the Non-HMIS List for eligible individuals and families.

2.9.4.3 STEP 2: ASSESS

The common assessment tool is administered and entered directly into HMIS.

All of the questions on the assessment are designed to be answered with one-word “yes” or “no” answers. There is no need for respondents to go into detail describing their situation or past history. Respondents should be told that it is important to answer the questions honestly and accurately in order to match them to the best services for them.

All coordinated entry participants are free to decide what information they provide during the assessment process, to refuse to answer assessment questions, and to refuse housing and service options without retribution or limiting their access to other forms of assistance. The assessment process does not require disclosure of specific disabilities or diagnosis. Specific diagnosis or disability information may only be obtained for purposes of determining program eligibility to make appropriate referrals.

2.9.4.4 STEP 3: REFER

Providers make referrals to community resources and supports as needed to all individuals and families screened. It is very unlikely that a housing placement will be available immediately or even in the near term, due to the overwhelming need in our community. Thus, it is important to provide information about resources that can meet immediate needs, such as shelter, food, and health care. currently prioritizes the following populations. Individuals and families in these populations are referred to the By-Name-List and prioritized for referral to available housing resources:

- Chronic Individuals
- Veterans
- Youth

- Families

2.9.4.4.1 NOT ELIGIBLE FOR PRIORITIZATION

If the individual or family is not eligible for prioritization, the provider refers the individual or family directly to eligible supports and services in the community that may address their need(s), including emergency shelter and mainstream resources, and encourage the individual or family to contact any of the coordinated entry access points if their circumstances change.

2.9.5 UPDATES TO ASSESSMENTS

The COMMON ASSESSMENT is re-administered annually to capture changes in circumstances, or when an individual or family experience a significant change in their circumstances. This may include, but is not limited to, a significant change in:

- Amount of income or benefits,
- Health or disabling condition,
- Ability to care for oneself or dependents,
- Family composition, and/or
- Exposure to imminent danger or risk of severe physical harm.

2.9.6 SAFEGUARDS FOR DOMESTIC VIOLENCE SURVIVORS

Individuals and families fleeing or attempting to flee domestic violence (DV) may access the coordinated entry dedicated DV access point directly or through identification and referral to specialized services during the screening at any of the coordinated entry partner providers.

Individual and family safety is the highest priority. In order to offer equal access while prioritizing safety, the domestic violence service provider will determine when to administer the coordinated entry common assessment process for individuals and families seeking housing assistance. The common assessment tool is completed on paper only, does not include any personally identifiable information, and is not entered into HMIS. The provider completing the assessment will include the name of the provider, the appropriate staff contact, and an alternate staff contact.

If the individual or family is eligible for prioritization, the provider reviews the Rights and Responsibilities of Persons Served (Attachment H) with the individual or family and seeks verbal or written consent of their understanding of these rights and responsibilities. The common assessment tool is assigned a unique identifier and submitted to Housing Solutions Lead Agency Coordinator. Housing Solutions Lead Agency Coordinator maintains the de-identified information on the Non-HMIS list. As resources become available for the individual, the Lead Agency Coordinator works closely with the provider to coordinate the referral.

If the individual or family is not eligible for prioritization, the provider administering the common assessment tool should refer the individual or family directly to eligible supports and services in the community that may address their need(s), including emergency shelter and mainstream resources, and

encourage the individual or family to contact any of the coordinated entry access points if their circumstances change.

Individuals or families fleeing domestic violence may choose not to seek services from the domestic violence service provider. In these cases, the individual or family access coordinated entry in accordance with the processes described in this document.

2.10 BY-NAME-LIST

2.10.1 PRIORITIZATION

Program prioritizes individuals and families for Permanent Supportive Housing, Transitional and Safe Haven Housing, and Rapid Re-Housing. Prioritization within CES is meant to quickly connect individuals and families most vulnerable to available resources.

Program prioritizes individuals and families on population specific HMIS By-Name-Lists for Chronic (CHBNL), Veterans (VBNL), Families (FBNL), and Youth (YBNL) or on a Non-HMIS list. An individual or family is added to a By-Name-List through standardized HMIS reporting or by the Lead Agency Coordinator at case conferencing. Individuals and families are prioritized on the By-Name-Lists based on three tiers:

1. Tier 1: COMMON ASSESSMENT Score
2. Tier 2: Length of time of current homelessness
3. Tier 3: History of victimization (domestic violence), veteran status, or currently unsheltered

Veterans unable to be served by SSVF or VA homeless services will receive prioritization within Tier 2.

2.10.1.1 GUIDING PRINCIPLES FOR THIS PROCESS

1. Prioritization is maintained on the By-Name-List;
2. Prioritization is defined and applied consistently for all populations;
3. Prioritization is consistent with AWH4T Service Standards;
4. Prioritization is not required to access emergency services hotlines, drop-in service programs, emergency shelters, or other short-term crisis residential programs; and
5. Prioritization is required for Prevention, Safe Haven, Transitional Housing, Rapid Rehousing, and Permanent Supportive Housing CoC and ESG projects.

2.10.2 HMIS BY-NAME-LISTS

Individuals and families are added to the HMIS By-Name- List(s) through weekly standardized reporting in HMIS based on established data indicators.

Conditions to add to CHBNL:

1. Disabling condition field is marked as “yes”; and

2. Total number of months homeless on the street, in ES, or SH in the past three years is at least 12.

Condition to add to VBNL: Military Service field is marked as “yes.”

Condition to add to YBNL: Individual or Head of Household age is between 18 and 24.

Condition to add to FBNL: Household includes at least one adult and one dependent under the age of 18.

2.10.3 NON-HMIS LISTS

Individuals and families who choose not to share information in HMIS may be added to the Non-HMIS list through the Lead Agency Coordinator during case conferencing.

A completed COMMON ASSESSMENT must be documented in HMIS or provided to the Lead Agency Coordinator to add to Non-HMIS List(s).

Verification of Chronic Homelessness (Attachment I) must be documented in HMIS or provided to the Lead Agency Coordinator to add to the Non-HMIS Chronic List.

If a provider is unable to obtain authorization to share information with the Lead Agency, the provider will assign the common assessment tool a unique identifier and submit to the Lead Agency Coordinator. The Lead Agency Coordinator will maintain the de-identified information on the Non-HMIS List(s).

2.10.4 NO COMMON ASSESSMENT

Individuals and families may decline to complete the common assessment. This does not disqualify them from potential housing opportunities. In the event that an individual or family declines to complete the common assessment, they can be added to the By-Name-List or Non-HMIS list through the Lead Agency Coordinator. Such clients are discussed at case conferencing to identify outreach, engagement, and services needed to build relationships of trust.

2.10.5 SAFEGUARDS FOR DOMESTIC VIOLENCE SURVIVORS

Program will maintain a separate By-Name-List outside of HMIS for survivors referred by domestic violence service providers. No client data will be entered into HMIS, in order to maintain confidentiality and safety for survivors and compliance with federal law. Anytime there is an opening in a permanent housing program, CES staff will reference both the HMIS By-Name-List and the By-Name-List outside of HMIS to determine the most highly prioritized eligible individual/household.

2.10.6 REMOVAL FROM BY-NAME LISTS

Individuals and families may be removed from a By-Name-List for a variety of reasons weekly as HMIS reports are updated. When this happens, the individual or family is moved to inactive status. Individuals and families can move from inactive to active anytime they re-engage with coordinated entry.

- Conditions for removal:
- Become inactive;
- No longer meet population definition for list participation;

- Permanent housing placement;
- No longer reside in service area; or
- No longer in need of housing assistance.

2.10.7 CASE CONFERENCING

CES utilizes case conferencing (Fresh Start) to prioritize and match individuals and families to housing resources and share housing vacancies. Through the case conferencing process, individuals and families are assigned a case conferencing lead (CCL). The CCL works with the individual or family to gather required documents, assess individual and family preference and eligibility for housing services, and coordinate with partner providers to facilitate referrals. The CCL provides updates at case conferencing on last contact, recommended housing plan match (PSH, RRH, TH/SH, etc.) and document-ready status.

In the event a CCL determines the COMMON ASSESSMENT score does not reflect the actual vulnerability of the individual or family, the CCL may advocate for the individual or family to receive higher or lower intensity resources during case conferencing.

Case conferencing occurs regularly for each By-Name-List. Contact the Lead Agency Coordinator for the current schedule. The meeting structure is as follows:

1. Identify vacancies/openings;
2. Ensure all individuals and families are matched to a CCL;
3. Ensure all individuals and families are matched to a program type;
4. Case conference top 15 most vulnerable persons/households;
5. Determine who is document-ready and able to be referred.

2.11 HOUSING REFERRALS

2.11.1 HOUSING PROGRAM ELIGIBILITY DETAILS AND UNIT AVAILABILITY

Participating providers maintain their basic program eligibility in the 360 Degree Referral System. The eligibility criteria is used to ensure, to the greatest extent possible, that only eligible individuals and families are referred to an available program or unit. It is the responsibility of the participating providers to submit updates to program eligibility when changes occur. Any changes in eligibility or capacity must be reported to the Lead Agency Coordinator as early as possible, or within two (2) business days of the change effective date. Housing providers (PSH and TH/SH) are responsible for maintaining updated inventory in HMIS.

2.11.2 MATCHES TO HOUSING OPPORTUNITIES

When a PSH or TH/SH unit or RRH financial assistance becomes available, individuals and families matched and eligible for the program are referred for the specific program opening.

2.11.2.1 GUIDING PRINCIPLES FOR THIS PROCESS

- Individuals and families are referred to providers based on prioritization and eligibility;
- Data is tracked by the Lead Agency Coordinator and through HMIS data standards.
- Individuals and families are not declined based on perceived or actual barriers; and
- Partner providers comply with the non-discrimination policy.

2.11.3 SAFEGUARDS FOR DOMESTIC VIOLENCE SURVIVORS

When an anonymous client from a domestic violence service provider receives a housing referral, coordinated entry staff will contact the service provider. It is the responsibility of the service provider to reach out to the client and connect them with the housing provider. The standard policies regarding the length of time to look for someone and the individual's/household's right to decline a referral still apply.

2.11.4 PROVIDER RESPONSIBILITIES

Referral to a receiving program does not signify admission to that program. Rather, the receiving program will carry out its own intake process, including but not limited to an application, verification process, and admission decision. aims to reduce the amount of time between unit availability and referral through the pre-referral work and the case conferencing process.

2.11.4.1 MAKING THE REFERRAL

1. **Immediately upon assignment of CCL:** Individuals and families are matched to program types and work with the assigned CCL to gather housing-ready documents completed and uploaded into HMIS.
2. **Within 48 hours of unit availability:** Housing provider references the By-Name-Lists to identify the matched individual or family with the highest priority and notifies the CCL of opening.
3. **Within five business days:** CCL works with the provider to contact the individual or family, making at least five attempts at different times of day via different avenues of communication. If contact is not made within seven business days, the provider repeats Step 2 with the next highest priority.
4. **Within one business day:** Once contact is made, individual or family can either accept or decline the referral.
5. **Immediately:** If referral is declined, the provider repeats Step 2 of this process with the next highest priority. The individual or family maintains their place in the By-Name-List(s) when they reject referral options.
6. **Within two business days:** If the referral is accepted, CCL notifies the provider. Provider and CCL work collaboratively to update/gather any remaining documentation needed. The referral is made once the provider has all required referral documentation.

2.11.4.2 RECEIVING THE REFERRAL

1. **Within five business days:** Once the referral is made, the receiving program attempts to contact the individual or family to schedule an appointment. If the provider is unable to make contact with the individual or family after a minimum of five attempts at different times of day via different avenues of communication, the provider repeats Step 2 of the Making the Referral process.
2. **Within one business day:** If the individual or family misses the appointment, the provider attempts to schedule a 2nd appointment. If the provider cannot make contact or the individual or family miss the 2nd scheduled appointment, the provider notifies the CCL, declines the referral and starts over with Step 2 of Making the Referral.
3. **Within 30 days:** If the individual or family is accepted, the receiving program records project start date in HMIS and works with the individual or family and CCL to arrange move-in.
4. **Within one business day of move-in:** The provider records housing move-in date in HMIS.

Partner providers are expected to accept all eligible referrals from coordinated entry. Partner providers may have site specific or other funder required considerations that warrant a provider to decline a referral. In the event that a referral is declined, the partner provider will document the reason for declining the referral and submit to the Lead Agency Coordinator. It is the responsibility of the provider to notify the individual or family and the CCL of the denial.

The two reasons why a partner provider operating a CoC- or ESG-funded program may reject a client referred by the Coordinated Entry system are if:

1. That individual or family is ineligible to participate in the program because of restrictions imposed by government regulations or outside funding sources; or
2. The program lacks the capacity to safely accommodate that client.

Declined referrals will be tracked and monitored by the Lead Agency Coordinator. The Lead Agency Coordinator will seek clarification on program eligibility and requirements for housing providers who frequently decline referrals. Rates of declined referrals will be reviewed regularly as part of the evaluation procedures.

2.12 EMERGENCY TRANSFER PLAN

2.12.1 EMERGENCY TRANSFER QUALIFICATIONS

A client qualifies for an emergency transfer if:

1. The client is a survivor of domestic violence, dating violence, sexual assault or stalking;
2. The client expressly requests the transfer; *and*
3. Either:
 - a. The client reasonably believes there is a threat of imminent harm from further violence if the client remains in the same dwelling unit; or

- b. If the client is a survivor of sexual assault, the sexual assault occurred on the premises during the 90-calendar-day period preceding the date of the request for transfer.

2.12.2 EMERGENCY TRANSFER PROCESS

Participants may submit an emergency transfer request directly to program staff. The program must communicate with the Coordination Center to inform them that an emergency transfer request has been made and whether the request is for an internal transfer (a transfer where the client would not be categorized as a new applicant), external transfer, or both. Participants may seek an internal and external emergency transfer at the same time if a safe unit is not immediately available. If the participant receives tenant-based rental assistance, the program will take reasonable steps to support the participant in securing a new safe unit as soon as possible and a transfer may not be necessary.

2.12.2.1 INTERNAL TRANSFER

Where the participant requests an internal emergency transfer, the program should take steps to immediately transfer the participant to a safe unit if a unit is available. Requests for internal emergency transfers should receive at least the same priority as the program provides to other types of transfer requests.

If a safe unit is not immediately available, program staff will inform the participant that a unit is not immediately available and explain the participants' options to:

1. Wait for a safe unit to become available for an internal transfer,
2. Request an external emergency transfer, and/or
3. Pursue both an internal and external transfer at the same time in order to transfer to the next available safe unit in the CoC.

2.12.2.2 EXTERNAL TRANSFER

If a participant requests an external emergency transfer, the participant has priority over all other applicants for housing assistance, provided the household meets all eligibility criteria required by the program. After the agency communicates the participant's emergency transfer request to the Coordination Center, the Coordination Center will facilitate referral of the participant to the next available appropriate unit through the CES.

The household retains their original homeless or chronically homeless status for purposes of the transfer.

2.12.3 DOCUMENTATION AND RECORD KEEPING

To request an emergency transfer, the participant should submit a written request to program staff, certifying that they meet the emergency transfer qualification requirements. The program may – but is not required to – request additional documentation of the occurrence for which the participant is requesting an emergency transfer. No other documentation is required.

Programs must retain records of all emergency transfer requests and their outcomes for a period of five years following the grant year of the program in which the household was a participant. CoC-funded programs must report emergency transfer requests to HUD annually.

2.12.4 EMERGENCY TRANSFER CONFIDENTIALITY MEASURES

Programs will ensure strict confidentiality measures are in place to prevent disclosure of the location of the client's new unit to a person who committed or threatened to commit an act of domestic violence, dating violence, sexual assault, or stalking against the client.

Any information provided by a client when requesting an emergency transfer, including the fact that domestic violence occurred, must be kept in strict confidence by the program. No employees or contractors may have access to confidential information unless explicitly authorized by law. The information must not be entered into any shared database or disclosed to anyone unless the disclosure is:

1. Requested or consented to in writing by the individual in a time-limited release;
2. Required for use in an eviction proceeding or hearing regarding termination of assistance; or
3. Otherwise required by applicable law.

Besides the program staff person receiving the request and anyone else at the agency who absolutely must know to fulfill obligation to report to HUD (if applicable), no one must know about any details related to the emergency transfer. The landlord does not have a right to know the details related to the emergency transfer either.

2.12.5 FAMILY SEPARATION

Where a family receiving tenant-based rental assistance separates as part of the emergency transfer, the family member(s) receiving the emergency transfer will retain the rental assistance when possible. The program will work with AWH4T and the household to support an effective transfer in situations where the program is not a good fit for the family member(s) receiving the emergency transfer.

2.13 ADMINISTRATIVE STRUCTURE

2.13.1 SYSTEM OVERSIGHT

Oversight of the CES, including implementation of the common assessment, By-Name-Lists, prioritization, and referrals, will be provided by the CES Task Force. The Lead Agency, Housing Solutions, will staff implementation of the CES and report back on progress to the CES Task Force.

2.13.2 EVALUATION

At least once per year, the CES Task Force will consult with each participating project, and with project participants, to evaluate the intake, assessment, and referral processes associated with the CES. The CES Task Force will solicit feedback addressing the quality and effectiveness of the entire coordinated entry experience for both participating projects and for households. All feedback collected will be private and must be protected as confidential information.

The CES Task Force employ multiple feedback methodologies each year to ensure that participating projects and households have frequent and meaningful opportunities for feedback. Each year, the CES Task Force will use at least two of the following methods:

- HMIS data analysis of at least a representative sample of participating providers and households;
- Surveys designed to reach at least a representative sample of participating providers and households;
- Focus groups of five or more participants that approximate the diversity of the participating providers and households; or
- Individual interviews with enough participating providers and households to approximate the diversity of participating households.

As part of the evaluation process, the CES Task Force will examine how the coordinated entry system is affecting the CoC's HUD System Performance Measures and will consider what changes are necessary to the processes, policies, and procedures in light of the analysis.

2.13.3 PARTICIPANT GRIEVANCES

This policy refers to individual and family grievances regarding the Coordinated Entry System only. If an individual or family has a grievance regarding a particular partner provider or representative of that agency, they should follow that participating provider's grievance procedure.

The partner provider completing the screening tool, common assessment, and/or receiving the referral should address any complaints by individuals and families as best as they can in the moment. As a first step, the individual or family and the participating provider will try to work out the problem directly. If this does not resolve the issue, the individual or family may begin the grievance procedure.

The individual or family has the right to request reasonable accommodation and to be assisted by an advocate of their choice (e.g., provider staff person, case manager, co-worker, friend, family member, etc.) at each step of the grievance process. The individual or family has the right to withdraw their grievance at any time. Any grievance paperwork filed by an individual or family should note their name(s) and contact information so the AWH4T Coordinator (CoC lead) can make contact to discuss the issues. There are two levels of review available for each grievance:

2.13.3.1 LEVEL 1

The first person to review the grievance is the A Way Home for Tulsa Coordinator (CoC lead). The person with the grievance should contact the A Way Home for Tulsa Coordinator (CoC lead) with a statement describing the alleged violation of the Coordinated Entry System policies and procedures, and any actions taken on behalf of the individual/family or partner provider to resolve the issue. The statement may be written or, if oral, then recorded by A Way Home for Tulsa Coordinator (CoC lead). A Way Home for Tulsa Coordinator (CoC lead) will contact the partner provider in question to request a response to the grievance. Once the A Way Home for Tulsa Coordinator (CoC lead) has gathered relevant information about the situation, they will decide if the grievance is warranted and determine what, if any, action needs to be taken. If both the individual/family and the provider agree, the process ends, and the resolution is implemented. If the individual/family or the provider disagrees, the grievance moves to the next level.

2.13.3.2 LEVEL 2

The A Way Home for Tulsa Governance Council Chair reviews the grievance if there is dissatisfaction with the A Way Home for Tulsa Coordinator (CoC lead) resolution. The Governance Council Chair may designate one or more Governance Council members or other entity to review the situation. After gathering relevant information, the Governance Council Chair or designated Governance member(s) or other entity will inform the individual/family and participating provider what will happen to resolve the grievance. This is the final step in the process and the decision of the A Way Home for Tulsa Governance Council is final.

2.13.4 PROVIDER GRIEVANCES

It is the responsibility of all boards, staff, and volunteers participating providers to comply with the protocols and regulations of the Coordinated Entry System. Anyone filing a complaint concerning a violation or suspected violation of the standards must be acting in good faith and have reasonable grounds for believing a partner provider is violating the Coordinated Entry System standards.

To file a grievance regarding the actions of a partner provider, contact the A Way Home for Tulsa Coordinator (CoC lead) with a written statement describing the alleged violation of the Coordinated Entry System policies and procedures, and the steps taken to resolve the issue locally. The A Way Home for Tulsa Coordinator (CoC lead) will contact the partner provider in question to request a response to the grievance. Once the A Way Home for Tulsa Coordinator (CoC lead) has received all documentation they will decide if the grievance is warranted and determine if further action needs to be taken. If the partner provider filing the grievance, or the partner provider against whom the grievance is filed, is not satisfied with the determination they may file an appeal with the A Way Home for Tulsa Governance Council Chair. This must be done by providing a written statement regarding the reasons for the appeal. The A Way Home for Tulsa Governance Council Chair will bring the matter to the Governance Council members for discussion and a final decision.

2.13.5 TERMINATION

Any participating partner provider may terminate their participation in the CES by giving written notice. Housing programs that are required to participate due to HUD guidelines will need HUD / AWH4T approval to terminate participation.

3 OUTREACH

The primary purpose of the AWH4T Coordinated Outreach Services Standards is to improve service coordination and collaboration across partner agencies serving the unsheltered population. These standards establish a shared understanding of what coordinated outreach looks like, how it should be conducted, and what desired outcomes are for outreach across AWH4T member organizations. Other key goals for the coordinated outreach standards include:

- Community alignment and outreach services that promote dignity;
- Everyone who conducts street outreach will have a basic understanding of how to do so in a client-centered manner;
- There will be transparency within the community and across street outreach staff about expectations for street outreach efforts, ensuring equitable treatment for all unsheltered persons and accountability for all agencies;
- Shared definitions will exist across all agencies along with shared data goals and guidelines;
- Well-documented and standardized information will be available to new outreach staff to help them find and engage unsheltered persons, determine how much time to spend in the field, and understand what data and coordination expectations they will need to meet;
- Communication will be open, clear, and consistent for street outreach staff from across organizations to work together;
- There will be consistency in outreach and access to comprehensive services for a wide group of unsheltered persons without duplication of efforts;
- Data quality for street outreach efforts will be improved in HMIS as a result of having a clear prescribed method on what, when, and how often street outreach workers will enter data; and
- AWH4T will be able to evaluate and improve how our local homeless response system works to meet the needs of clients affiliated with street outreach efforts.

The AWH4T Coordinated Outreach Services Standards is a living document, designed to be regularly updated and evaluated in alignment with the Strategic Plan to reflect the emerging needs, challenges, and trends regarding street outreach within the community.

3.1 DEFINING STREET OUTREACH

Street outreach in the A Way Home for Tulsa Continuum of Care is defined as a professional homeless services intervention focused on supporting unsheltered individuals to gain access to housing. Street outreach is conducted by various partner agencies that coordinate to deliver a robust and timely response to persons experiencing unsheltered homelessness in our community. Street outreach providers adhere to a Housing First service model and this approach is documented in written policies and procedures. AWH4T coordinated outreach is client-centered, consistent, comprehensive, and fully integrated into the coordinated entry system to achieve the best possible outcomes on the fastest possible timeline.

Street outreach seeks to engage individuals living unsheltered in a culturally competent and trauma-informed manner, provide links to appropriate services, and use diversion and problem-solving techniques to connect clients with safe housing options whenever possible. In addition to housing-focused case management, street outreach facilitates access to voluntary, individualized, wraparound services needed to stay healthy and stable, including substance use treatment, mental health care, medical services, ID recovery, benefits, and employment.

Outreach often requires time and interactions with individuals experiencing unsheltered homelessness, therefore regular follow-up is key to success. Each interaction should be seen as an opportunity for outreach staff to support the client in connecting with housing and services.

Street outreach is understood to be a critical and necessary service to people experiencing unsheltered homelessness in Tulsa County. Coordinated street outreach is an essential component of the system of care for people experiencing homelessness in the community.

3.2 DEFINING COORDINATED OUTREACH

The coordinated outreach process will be spearheaded by Housing Solutions' Outreach Team. This team will establish regular communication between direct service providers, including case conferencing, taking action on immediate needs affecting direct service work, and geographic coverage collaboration across agencies providing street outreach services.

3.2.1 SERVICE-LEVEL COORDINATION AMONG STREET OUTREACH PROVIDERS

The Housing Solutions Outreach Team will convene and lead the general service-level coordination of street outreach staff from across organizations, including monthly meetings of Coordinated Outreach Leads. The objective of this meeting will be to share experiences among peers and learn about local trends, including new encampments, geographic areas needing focus, developments in coordinated entry, and new available resources.

The Housing Solutions Outreach team will also lead the response to the Tulsa Police Department's community alerts by addressing them directly and/or requesting the support of other outreach teams as needed. When facing a crisis situation where an individual may be a threat to themselves or the public, the Tulsa Police Department will remain on the scene to work together with the outreach team in de-escalating the situation.

The Housing Solutions Outreach Team will be responsible for staying abreast of available shelter and temporary or permanent housing options and matters regarding the Coordinated Entry System. It is the Housing Solutions Outreach Team's responsibility to disseminate this information to outreach team staff and provide updates on these topics at each Coordinated Outreach Lead meeting.

3.2.2 STREET OUTREACH AND THE COORDINATED ENTRY SYSTEM

Street outreach staff shall complete all necessary assessments and documentation to refer an unsheltered household to housing and services through the coordinated entry system. Please refer to the AWH4T Services Standards for the Coordinated Entry System.

Coordinated outreach leads shall participate in coordinated entry case conferencing and work together with site-based access points in ensuring continuity of services.

When an unsheltered household is prioritized within the top 25 households on one of the coordinated entry by-name lists, coordinated outreach leads will direct outreach staff to locate the individual, secure homelessness and disability documentation as needed, and provide transportation.

3.2.3 GEOGRAPHIC COVERAGE AND OVERLAP

All AWH4T organizations engaging in outreach activities shall strategize and collaborate in order to ensure complete geographic coverage of Tulsa County. Geographic coverage strategies will account for each agency's outreach funding stream and any resulting restrictions.

When more than one street outreach team serves overlapping geographic areas, those teams shall coordinate to reduce duplication of service. This coordination will occur through a regular case conferencing meeting hosted by the Housing Solutions Outreach Team and will include considerations for the different types of outreach that may be provided. This meeting may remain separate or may be incorporated into the monthly Coordinated Outreach Lead meetings, depending on the needs of outreach staff and privacy considerations for unsheltered persons.

3.2.4 INDIVIDUAL CLIENT CARE COORDINATION

Street outreach staff shall work effectively with other homeless service providers. Whenever street outreach staff are reallocating contact with an unsheltered person to another street outreach staff or any other staff or program from the same or different organization, all reasonable efforts shall be made to ensure that there is a complete and transparent sharing of information, as well as a warm handoff. Warm handoffs occur best when all relevant parties, including the unsheltered person, are in the same location and are sharing information transparently. Street outreach staff will use their judgement and discretion to decide how long the warm handoff should be based on each unsheltered person's situation and needs and given the limitations of staff's caseload and funding stream requirements.

Several agencies provide supportive services to unsheltered persons experiencing homelessness. Please refer to points of contact listed to coordinate access to services in cases where a street outreach client is unable to visit their offices – [Outreach Contacts](#)

3.2.5 HOURS OF OPERATION

Street outreach staff shall provide service within their contractually obligated hours.

Street outreach teams shall provide outreach services at different times of the day, including early morning and evening hours, and also to provide services on weekends when operationally possible to meet the needs of the unsheltered population being served. Late evening outreach may be needed to address inclement weather and to conduct the annual Point-in-Time Count. Coordination of outreach schedules will occur through a regular case conferencing meeting hosted by the Housing Solutions Outreach Team and will include considerations for the different types of outreach that may be provided. This meeting may remain separate or may be incorporated into the monthly Coordinated Outreach Lead meetings, depending on the needs of outreach staff and privacy considerations for unsheltered persons.

In geographic areas served by multiple street outreach teams, those teams shall reasonably coordinate to provide the greatest amount of street outreach coverage each day and across multiple days of the week, including weekends, to provide the greatest opportunities for engagement with unsheltered persons.

4 DROP-IN CENTERS

4.1 ASSESSMENT AND INTAKE

Drop-in centers will offer a basic intake within 24 hours of the first point of contact with a client, subject to immediate client needs and in alignment with trauma-informed care principles. If the client declines to complete the intake, the drop-in center will document this decision and the client's reasoning. Intake documents will include:

1. Completed common assessment; and
2. Signed acknowledgement of receiving program guidelines.

4.2 SERVICE REQUIREMENTS

Drop-in centers provide services in a safe, welcoming, minimally intrusive environment that is designed to foster trust and personal engagement. These programs offer the following services:

- Information and referral
- Food or snacks
- Bathrooms
- Seating accommodations
- Access to telephones or charging capacity

Drop-in centers may also provide, either directly or by referral:

- Crisis intervention
- Emergency services
- Legal and advocacy services
- Mental health and substance abuse counseling
- Case management
- Service coordination (including developing an individualized housing and service plan that outlines a path to permanent housing stability)
- Facilities for personal hygiene (showers and laundry)
- Employment and education assistance
- Public assistance eligibility assistance
- Classes in living skills

- Preventive health education, including information about prevention of HIV/AIDS, Tuberculosis and Sexually Transmitted Disease
- Parenting education
- Community space
- Meeting space
- Linkage to medical service
- Domestic violence counseling
- Transportation
- Mail, voicemail, computer access
- Clothing
- Client storage
- Staff are available during drop-in center operating hours to provide ongoing services and overall supervision.

4.3 BEST PRACTICES

To meet the difficult challenge of engaging clients experiencing homelessness, effective staff must be flexible, empathetic, respectful, non-judgmental, committed, and persistent and should have specialized knowledge of the issues facing the people they serve, be aware of the availability of services and systems of care such as housing, medical, behavioral health, and substance use disorder treatment. Drop-in center staff should be trained on assertive engagement, a synthesis of evidence-based practices including motivational interviewing, strength-based practice, and assertive community treatment and incorporates concepts around trauma-informed care, harm reduction, anti-oppression, and unconditional positive regard to create opportunities for meaningful engagement.

4.3.1 HARM REDUCTION

Drop-in programs operate using a harm reduction model. Harm reduction refers to policies, programs and practices that aim to reduce the harm associated with substance abuse in people unable or unwilling to stop. The defining features are the focus on the prevention of harm, rather than on the prevention of substance use itself, and the focus on people who continue to use substances. Harm reduction incorporates a spectrum of strategies from safer use, to managed use, to abstinence, to meeting clients “where they’re at,” addressing conditions of use along with the use itself. Clients will be at different stages of recovery, and interventions must be tailored to those stages.

Harm reduction complements approaches that seek to prevent or reduce the overall level of substance consumption. It is based on the recognition that many people continue to use substances despite even the strongest efforts to prevent the initiation or continued use of substance. Harm reduction accepts that many people who use substances are unable or unwilling to stop at any given time. Access to good treatment is important for people with substance abuse problems, but many people are unable or

unwilling to get treatment. Harm reduction interventions are facilitative rather than coercive and are grounded in the needs of individuals.

The Harm Reduction Coalition, a national advocacy and capacity-building organization that works to promote the health and dignity of individuals and communities who are impacted by drug use, considers the following principles central to harm reduction practice:

- Accept, for better and or worse, that licit and illicit substance use is part of our world and choose to work to minimize its harmful effects rather than simply ignore or condemn it.
- Understands substance use as a complex, multi-faceted phenomenon that encompasses a continuum of behaviors from severe abuse to total abstinence and acknowledge that some ways of using are clearly safer than others.
- Establish quality of individual and community life and well-being – not necessarily cessation of all substance use – as the criteria for successful interventions and policies.
- Call for the non-judgmental, non-coercive provision of services and resources to people who use substances and the communities in which they live in order to assist them in reducing attendant harm.
- Ensure that substance users and those with a history of substance use routinely have a real voice in the creation of programs and policies designed to serve them.
- Affirms substance users themselves as the primary agents of reducing the harms of their substance use and seek to empower users to share information and support each other in strategies which meet their actual conditions of use.
- Recognize that the realities of poverty, class, racism, social isolation, past trauma, sex-based discrimination and other social inequalities affect both people’s vulnerability to and capacity for effectively dealing with substance-related harm.
- Does not attempt to minimize or ignore the real and tragic harm and danger associated with licit and illicit drug use.

4.3.2 CLIENT-CENTERED, FLEXIBLE APPROACH

Drop-in centers will deliver voluntary services to reflect the core principles of Housing First, using a client-centered, flexible, harm reduction approach.

Rather than...	Use this...
<p>Client must be sober to use facilities or be on premises.</p> <p>Clients prescribed medications for mental health conditions must take those as instructed in order to remain on site.</p>	<p>Clients engaging in behavior that is disruptive to other clients or staff will be requested to terminate that behavior or go to another area of facility. Staff are trained in harm reduction and to recognize signs of health crisis related to substances.</p>
<p>No pets or animals of any kind.</p>	<p>The program supports client use of service animals as required by the Americans with Disabilities Act. [If the program can accommodate pets, include information about kennels or other support.]</p>
<p>Possession of alcohol, drugs, drug paraphernalia or weapons will result in immediate dismissal.</p>	<p>The program provides amnesty bins at entry that clients may use to store personal items without repercussions. Clients may access their bin as requested and take items with them upon exit.</p>
<p>Clients unable to follow program guidelines will be expelled.</p>	<p>Program staff are trained in de-escalation and conflict resolution tactics. Staff will expel clients only as a last resort.</p>

4.4 FACILITY MANAGEMENT

4.4.1 CODES AND ORDINANCES

The drop-in center conforms to all applicable state and local building, fire and health regulations, including wheelchair accessibility standards. The drop-in center does not exceed the maximum occupancy issued to it by the Fire Department and conspicuously posts the maximum occupancy issued to them by the Fire Department. The drop-in center conforms to all pertinent requirements of the Americans With Disabilities Act (ADA) and the Federal Fair Housing Amendments Act (FHAA).

4.4.2 LAYOUT AND FURNISHINGS

The drop-in center is well arranged and carefully planned to provide as safe and secure an environment as possible.

The drop-in center should provide a private/quiet space that allows children to do their homework (as relevant) and clients to study and work. The drop-in center includes some outdoor space for client use only. The outdoor area is enclosed and appropriately screened to ensure privacy.

The drop-in center provides the necessary equipment and furnishings to support drop-in center activities. All drop-in center equipment and furnishings are maintained so they are clean, safe and appropriate for their intended function.

If a drop-in center provides food on site, tables and chairs must be provided in the dining area.

4.4.3 AMENITIES

The drop-in center has a heating and ventilation system that is in proper working order and maintains a minimum temperature appropriate for the population served.

The drop-in center takes incoming emergency phone messages and messages from other service providers such as case managers or advocates, for clients during business hours and has a process for making these messages available to them. Messages are taken without confirming whether or not the individual is a client of the agency. The drop-in center has or provides access to a phone that clients can use within reasonable limits. This phone is made as private as possible.

4.4.4 TOILET FACILITIES

The drop-in center has a sufficient supply of functional, clean wash basins and private toilets that include stalls have doors on the stalls with functional locks. The drop-in center provides separate bathrooms for male and female in ratios appropriate to the capacity of the drop-in center. The drop-in center provides toilets and wash basins accessible to clients with disabilities.

The drop-in center provides toilet tissue, soap, and a means for washing and drying hands. If the drop-in center provides showers on site, towels and soap must be provided. The drop-in center provides containers for disposal of feminine hygiene products. Drop-in centers supply deodorant, shampoo, toothbrushes, toothpaste, condoms, feminine hygiene products, and diapers.

The drop-in center allows guests to use bathrooms and showers (if applicable) that correspond to their gender identity. If the guest has concerns, the drop-in center provides bathroom and shower facilities based on a guest's concerns regarding safety and social comfort and provides, if possible, gender-neutral bathrooms and showers for all guests to use. However, the drop-in center does not require this as the only option for transgender and gender non-conforming guests because restricting choices in this way may draw unwanted attention to the individual or situation. Drop-in centers may wish to post signs in bathrooms reminding all guests to please let other guests use the restroom in peace, as each of us can decide for ourselves which restroom we belong in.

4.4.4.1 WEAPONS

Drop-in centers prohibit possession of weapons by everyone (clients, staff, volunteers, guests, etc.) at the facility. The program makes immediately available and accessible its policy regarding the discovery of weapons, including a list of items considered to be weapons.

Work tools and any other devices, which may be used in a manner that could cause serious bodily injury, must be checked in at the front desk and appropriately stored, before the client is allowed in other areas of the drop-in center.

Items which require check-in must be tagged with the client's name and date of check-in. All check-in items must be immediately stored in a locked box, closet or cabinet, which is to be located in a secure area of the facility. Clients may retrieve the items whenever they are ready to leave the facility.

4.4.5 STORAGE OF PERSONAL POSSESSIONS AND MEDICATIONS

Drop-in centers which hold funds or possessions on behalf of clients have a written policy and established procedure for securing and returning clients' belongings. The policy specifies how the stored items will be safeguarded, the drop-in center's liability for items that are lost or stolen, and the length of time funds or possessions will be held. Drop-in centers must explain this policy to clients before holding any funds or possessions for them, and drop-in centers must make immediately available and accessible this policy in the frequently encountered languages of limited English proficient groups eligible to be served by the program.

If the drop-in center holds possessions on behalf of a client, those funds or possessions are returned the same day if possible, and no later than two business days after the demand for return.

Drop-in centers comply with local and federal laws and regulations regarding the storage of record-keeping concerning medications. Drop-in centers have established procedures for preserving clients' confidentiality in the storage of and keeping of records concerning medications.

4.4.6 COMMUNICABLE DISEASES

All drop-in center clients should be given information about and, if appropriate, referred to City-/County-sponsored disease testing (e.g., for TB and HIV/AIDS) and child immunizations.

Staff use universal precautions when disposing of items such as diapers, tissues, band-aids, etc. Gloves and plastic bags are used when handling and disposing of these items.

The program notifies clients anytime there is a possibility that they were exposed to a communicable disease that is spread through casual contact. Notification must include posting a written warning about possible exposure in a conspicuous location, in no higher than a fifth grade reading level, in the frequently encountered languages of limited English proficient groups eligible to be served by the program, and in a fashion readily accessible to accommodate hearing impaired, Deaf, and sight impaired individuals (e.g., Braille, audio, large type, assistive listening devices, and sign language interpreters). The warning includes the date of the exposure, the disease, the onset time of the disease, its symptoms and how it is treated.

The program consults a medical professional when deciding if a client or potential client is infected with a contagious communicable disease that might endanger the health of other clients.

The program maintains written policies regarding mandatory implementation of universal precautions, control of tuberculosis, (per the Oklahoma State Department of Health's guidelines), and notification of clients of possible exposure to a communicable disease.

The program maintains written policies on client confidentiality issues regarding communicable diseases, including HIV/AIDS.

Program admission and exit policies and daily operation procedures adhere to protocols established by the Center for Disease Control.

4.4.7 PEST CONTROL

The drop-in center works actively to prevent insect and rodent infestations and to eliminate them if they occur. In kitchen, dining areas, and food storage areas, (if applicable) the drop-in center takes precautions such as wiping up spills and crumbs frequently; storing food at least six inches off the floor and away from the walls; checking incoming boxes for insects and rodents excluding clients' personal belongings; filling in all crevices and cracks in walls; elevating garbage containers off the floor; having annual pest control inspections; and installing self-closing doors, where appropriate, on the outside of the facility.

Drop-in centers should have monthly pest control inspections. The drop-in center notifies clients of any pest-control maintenance activities. Notification must be given 24 hours in advance. The material safety data sheets are requested from any exterminators hired and kept on file.

4.5 CLIENT EXPULSION

Drop-in centers have written policies and procedures for expelling an individual or family from the facility that:

1. Are clear and simple, avoiding overly rigid and bureaucratic rules;
2. Require that all reasonable efforts are made to provide an appropriate referral;
3. Are immediately available and accessible in no higher than a fifth grade reading level, in all appropriate languages, or in a fashion readily accessible to accommodate hearing impaired, Deaf, and sight impaired individuals (e.g., Braille, audio, large type, assistive listening devices, and sign language interpreters);
4. Include a definition of the reasons or conditions for which an individual or family may be expelled;
5. Delineate a clearly defined process for expulsion including due process provisions; and
6. Describe the conditions or process for re-admission to the facility.

5 EMERGENCY SHELTER

5.1 ELIGIBILITY AND SCREENING

All shelters will have written policies and procedures for admission eligibility and allowable length of stay. Policies and procedures as well as clients' rights and responsibilities in accessing shelter services are to be clearly explained to clients upon admission.

Notwithstanding restraints on program capacity and resource limitations, shelters shall follow a Housing First model with low barrier admission policies. A shelter may turn away a prospective client if:

1. The shelter has no availability;
2. The household includes a child under the age of 18 and the provider operates a single adult shelter;
3. The shelter serves minors and the prospective client is a registered sex offender; or
4. An agreement with a legal guardian or appropriate authorities has not been secured for an unaccompanied minor.

A shelter may not turn away an individual or family qualifying under Category 4 of HUD's definition of homeless related to persons fleeing domestic violence except directly to a mutually agreed upon, more specialized referral via a warm hand-off with a phone call and transportation or via other mutually agreed upon safe transition protocol.

The age and gender of a child under 18 cannot be used as a basis for denying any family's admission to a shelter.

Having an outstanding warrant does not disqualify a person from entering a shelter. Shelters may provide a voluntary program to help resolve outstanding warrants.

Shelters are prohibited from denying assistance to clients if they refuse to permit the shelter to share their information with other providers. In cases where a client does not consent to having their information shared, the information must still be collected by the shelter to determine eligibility, but it must not be shared via the HMIS if the program client objects.

5.2 ASSESSMENT AND INTAKE

Shelters will offer a basic intake within 24 hours of the first point of contact with a client, subject to immediate client needs and in alignment with trauma-informed care principles. If the client declines to complete the intake, the shelter will document this decision and the client's reasoning. Intake documents will include:

1. Completed common assessment; and
2. Signed acknowledgement of receiving program guidelines.

Comprehensive assessments of admitted shelter program clients shall be conducted within one week of basic intake. Such assessments focus on:

1. Completed common assessment for those who have not completed one;
2. Immediate health and safety needs relevant to providing temporary accommodations; and
3. Information relevant to securing housing, including client preferences; factors that would cause a landlord to reject the person's application (past evictions, criminal history, etc.); factors that directly led to housing instability or homelessness in the past (failure to pay rent, lease violations, etc.); and other information necessary to link clients to financial assistance and housing-related resources.

5.3 EMERGENCY SHELTER SERVICES

Shelters shall make every effort to ensure that their services are accessible and appropriate for individuals and families with the highest level of vulnerability and the highest barriers to housing that are likely to be homeless longest. Staff supervision, whether paid or volunteer, must be provided during the hours of operation.

5.3.1 TEMPORARY AND BASIC SHELTER SERVICES

All temporary and basic shelters must comply with the following standards, except where the standard is designated as applying to only a certain shelter type.

Temporary and basic shelters provide services coordinated to meet the immediate safety and survival needs of the individual or family served, including shelter, food, clothing and other support services. These services are provided in a minimally intrusive environment.

At a minimum, temporary and basic shelters provide the following services directly on-site:

1. Sleeping accommodations;
2. Personal hygiene supplies and facilities, including toilets and wash basins;
3. Showers and/or bathtubs (temporary shelters may provide referrals to other facilities for these services).

In addition to these services, temporary and basic shelters provide either directly or by referral the following services:

1. Food;
2. Information and referral;
3. Crisis intervention;
4. Mailing address;
5. Linkage to medical services;
6. Clothing; and
7. Laundry facilities, either on-site or located within walking distance.

The use of services beyond the provision of food and shelter should be encouraged.

5.3.2 SERVICE-ENRICHED SHELTER SERVICES

In addition to meeting basic needs, service-enriched shelters are designed to increase the client's coping and decision-making capacities and assist in planning for the client's reintegration into community living. Staff are aware of and know how to access other community resources that can help clients achieve their housing placement and stabilization goals. Staff helping to re-house clients are aware of and know how to access a wide array of housing options (public/private, subsidized/unsubsidized, all local supportive housing, etc.) directly or through to help clients achieve their housing goals.

Service-enriched shelter programs are characterized by:

1. Comprehensiveness, by directly providing a range of services or by serving as part of a network that provides a range of services;
2. Immediacy, by providing for timely intervention and avoidance of delays in implementing a workable plan; and
3. Continuity and linkage to after care (to the extent possible when funding is available), by providing services in cooperation with other resources and ensuring appropriate follow-up after the child, adult, or family has left the program.

In addition to providing the services of a basic shelter above, service-enriched shelters make available, either directly or by referral, the following services:

1. Crisis intervention;
2. Assessment for child abuse and/or neglect (in family shelters);
3. Service coordination (including developing an individualized housing and service plan that outlines a path to permanent housing stability);
4. Emergency and ongoing identification of medical and health needs and referral for care;
5. Public assistance eligibility assistance;
6. Educational and employment assistance; and
7. Exit planning and relocation assistance.

In addition to these services, service-enriched shelters also provide some or all of the following services, as indicated by the service population:

1. Education related to activities of daily living (life skills);
2. Preventive health education, including information about prevention of HIV/AIDS, Tuberculosis and Sexually Transmitted Disease;
3. Substance abuse and mental health counseling;

4. Support groups;
5. Structured social/recreational activities;
6. Parenting education;
7. Job referral and placement;
8. Childcare;
9. Transportation;
10. Legal services;
11. Domestic violence counseling; and
12. Other appropriate services as necessary for the service population.

If the shelter provides referrals for mental health, substance abuse, health care, or developmental disability services, this same referral information must be offered to every client. Then, the program providing these services may separately ask questions about the issues relevant to the provision of that service.

Any services related to an individual's disability may not be required as a condition of receiving shelter unless the shelter is specifically designated for individuals with disabilities and has a mandatory service component according to its funding criteria.

Ongoing assessment of adjustment to community living arrangements is conducted throughout the individual's or family's term of residence in the program. Service-enriched shelters develop exit plans with the individuals served and provide or offer referrals for identified services that address their ongoing needs. Exit planning is initiated at intake.

5.4 CLIENT-CENTERED, FLEXIBLE APPROACH

Clients are encouraged to take advantage of housing-focused case management services to return to permanent housing as rapidly as possible. Case managers will deliver voluntary services to reflect the core principles of Housing First, using a client-centered, flexible, harm reduction approach.

Rather than...	Use this...
Clients must maintain enrollment in substance treatment program.	Clients may enroll and remain in shelter regardless of substance use or sobriety. Staff use a client-centered, harm reduction approach when addressing substance use with clients.

Rather than...	Use this...
<p>Client must be sober to use facilities or be on premises.</p> <p>Clients prescribed medications for mental health conditions must take those as instructed in order to remain on site.</p>	<p>Clients engaging in behavior that is disruptive to other clients or staff will be requested to terminate that behavior or go to another area of facility. Staff are trained in harm reduction and to recognize signs of health crisis related to substances.</p>
<p>Minimum income must be maintained to remain in program.</p>	<p>Clients may enroll and remain in shelter.</p>
<p>Attendance at weekly case management meetings is required to stay in shelter.</p>	<p>Case management is strongly encouraged to assist clients in housing location and to work toward personal goals. Refusal of case management services will not result in termination or negative consequences. Clients may choose which services meet their needs.</p>
<p>No pets or animals of any kind.</p>	<p>The shelter supports client use of service animals as required by the Americans with Disabilities Act. [If the shelter can accommodate pets, include information about kennels or other support.]</p>
<p>Clients must make measurable progress on stated goals in order to stay in shelter.</p>	<p>Clients may remain in shelter regardless of adherence to service plans.</p>
<p>Clients must arrive by 8 PM each night to keep their bed. No schedule changes can be made without prior approval.</p>	<p>Clients may arrive at any time of night to accommodate work schedules or other personal needs or preferences.</p>
<p>Clients must leave by 8 AM to seek employment, housing, education, or work on other goals.</p>	<p>Client choice is respected, and the shelter facility is open 24 hours for current clients. Shelter computers may be used to seek employment, housing, education, or other personal use.</p>
<p>Possession of alcohol, drugs, drug paraphernalia or weapons will result in immediate dismissal.</p>	<p>The shelter provides amnesty bins at entry that clients may use to store personal items without repercussions. Clients may access their bin as requested and take items with them upon exit.</p>

Rather than...	Use this...
<p>Random searches may be conducted by staff at any time. This includes security searches of your person and/or your belongings.</p>	<p>Clients' autonomy will be respected. We respect privacy of your belongings and will not enter your private space or locker except in the case of emergency.</p>
<p>Clients must pass background checks to stay in shelter.</p>	<p>Clients' prior criminal convictions, charges, or arrests will not be a barrier to staying in the shelter (<u>except where the prospective client is a registered sex offender and and the admitting program facility shelters minors</u>). Staff will not request this information unless in context of case management in which it is directly relevant. Arrests, charges, or convictions that occur during a client's stay in shelter will not be held against them (<u>except where the prospective client is a registered sex offender and the admitting program facility shelters minors</u>).</p>
<p>Clients must save 30% of their income for future housing.</p>	<p>A voluntary savings program is encouraged, with clients suggested to save 30% of their income for future housing. Case management staff can assist with accessing resources to open a bank account if desired.</p>
<p>For single-sex or sex-segregated facilities: Staff will make bed assignments to men's or women's areas according to client sex listed on identity documents.</p>	<p>Clients choose to stay in men's or women's area according to client's self-identified gender identity. Staff will not ask about client's sex assigned at birth or on identity documents at intake, and staff will accept a client whose gender expression does not fit stereotypical gender expression.</p>
<p>All clients must pass a TB test before allowed to stay in the shelter.</p>	<p>TB testing is offered in a mobile clinic van outside the shelter on a biweekly basis. Clients should obtain a TB test as soon as possible after entering the shelter to ensure the health of all clients.</p>
<p>Clients must take all belongings with them upon exiting the shelter in the morning.</p>	<p>The shelter provides large lockers and locks for use during stay, to allow clients to safely store belongings.</p>
<p>Clients unable to follow program guidelines will be discharged.</p>	<p>Shelter staff are trained in de-escalation and conflict resolution tactics. Staff will discharge clients only as a last resort.</p>

Rather than...	Use this...
Case managers require clients to apply for all mainstream benefits for which they are eligible.	Clients are encouraged to apply for all mainstream benefits for which they are eligible. The shelter partners with local Medicaid offices to offer application assistance on site on a weekly basis, as well as referrals to attorneys to assist with SSI and SSDI applications and appeals.
Housing plans offered by case management dictate strict adherence to set activities related to application for housing.	Financial assistance and supportive services are offered in a manner which gives minimum assistance initially and increases assistance over to if needed to resolve the housing crisis. Type, duration, and amount of assistance is based on individual assessment of needs and support systems.

5.5 FACILITY MANAGEMENT

All shelters, temporary, basic, and service-enriched, must comply with the following standards, except where the standard is designated as applying to only certain shelter types.

5.5.1 CODES AND ORDINANCES

The shelter conforms to all applicable state and local building, fire and health regulations, including wheelchair accessibility standards.

The shelter does not exceed the maximum occupancy issued to it by the Fire Department for the entire shelter nor for the individual rooms used as sleeping quarters.

The shelter conspicuously posts the maximum occupancy issued to them by the Fire Department for the entire shelter and for the individual rooms used as sleeping quarters.

The shelter conforms to all pertinent requirements of the Americans With Disabilities Act (ADA) and the Federal Fair Housing Amendments Act (FHAA).

5.5.2 LAYOUT AND FLOOR PLAN

The shelter is well arranged and carefully planned to provide as safe and secure an environment as possible. The shelter provides adequate separation of families, couples and single adults, and adequate separation of single women and single men. Shelters should provide accommodations which protect the family unit whenever possible, allowing parents and children to be accommodated together.

In some cases, typical sleeping arrangements may not be safe for transgender or gender non-conforming guests. If there is any question of safety, provide transgender and gender non-conforming guests the option of sleeping within sight and hearing of staff. If available, a single room may also be offered. Be aware that these arrangements may draw unwanted attention to the situation, so it's important to allow transgender and gender-nonconforming guests to decide for themselves the most appropriate option.

Room accommodations, bathrooms, lounges and other common spaces in the shelter should be wheelchair accessible. Wheelchair access should be provided to all common areas and to not less than 10% of the sleeping units.

The shelter should provide a private/quiet space that allows children to do their homework and clients to study and work. The shelter includes some outdoor space for client use only. The outdoor area is enclosed and appropriately screened to ensure privacy.

If the shelter provides clients with separate rooms with doors, clients must be able to secure the door while in the room, and staff must have keys to all rooms.

If a shelter provides food on-site, the sleeping area must be separate from the dining area.

Service-Enriched Shelter Standard: The shelter includes rooms for providing on-site services, as applicable.

5.5.3 FURNISHINGS

The shelter provides the necessary equipment and furnishings to support shelter activities. All shelter equipment and furnishings are maintained so they are clean, safe and appropriate for their intended function.

At a minimum, shelters provide clients with a clean bed, mat, or cot that is a minimum of 27 inches in width or a double bed for an adult couple. Winter shelters and rotating church shelters, at a minimum, provide clients with a mat. The shelter should use vinyl mattress covers or mattresses that are resistant to bacteria, fluids, and pests and sanitize them between clients. The shelter implements routine procedures for disinfecting the bed, mat, or cot and its cover with each change of client.

Clean bed linens are to be provided to new clients at intake. Clients are expected to maintain cleanliness of linens when facilities are available onsite, otherwise clean linens will be provided by the facility at least once a week. Each client is supplied with sheets, a pillow and pillowcase and at least one blanket. Bed linens, blankets and towels are laundered as often as necessary for cleanliness and freedom from odors. The shelter has sufficient numbers of each item to allow for changes when necessary.

Bedrooms should have individual lockable storage lockers for the client's belongings. Each locker should be large enough to accommodate winter clothing.

If a shelter provides food on site, tables and chairs must be provided in the dining area.

5.5.4 AMENITIES

The shelter has a heating and ventilation system that is in proper working order and maintains a minimum temperature appropriate for the population served.

Natural lighting is provided wherever possible. Windows should allow a natural lighting ratio of 1 foot of window space to every 10 square feet of room area. Exceptions allow for the kitchen to be provided with adequate artificial light.

The shelter takes incoming emergency phone messages and messages from other service providers such as case managers or advocates, for clients during business hours and has a process for making these messages available to them. Messages are taken without confirming whether or not the individual is a client of the agency. The shelter has or provides access to a phone that clients can use within reasonable limits. This phone is made as private as possible.

5.5.5 BATH AND TOILET FACILITIES

The shelter has functional, clean bathing facilities that have shower stalls with functional locks for the privacy and safety of all guests. Temporary or winter shelters may provide referrals to places that have bathing facilities on site. If the shelter provides services to persons with infants and young children, it must provide adequate space and equipment such as bathtubs, portable tubs, and basins for the bathing and changing of infants and young children.

The shelter has a sufficient supply of functional, clean wash basins and private toilets that include stalls have doors on the stalls with functional locks. The shelter provides separate bathrooms for male and female in ratios appropriate to the capacity of the shelter. The shelter provides toilets and wash basins accessible to clients with disabilities.

The shelter provides toilet tissue, soap, and a means for washing and drying hands. If the shelter provides showers on site, towels and soap must be provided. The shelter provides containers for disposal of feminine hygiene products. Shelters should supply deodorant, shampoo, toothbrushes, toothpaste, condoms, feminine hygiene products, and diapers.

The shelter allows guests to use bathrooms and showers that correspond to their gender identity. If the guest has concerns, the shelter provides bathroom and shower facilities based on a guest's concerns regarding safety and social comfort. Shelters provide, if possible, gender-neutral bathrooms and showers for all guests to use. However, shelters do not require this as the only option for transgender and gender non-conforming guests because restricting choices in this way may draw unwanted attention to the individual or situation. Shelters and programs may wish to post signs in bathrooms reminding all guests to please let other guests use the restroom in peace, as each of us can decide for ourselves which restroom we belong in.

5.5.6 SECURITY

The building and grounds are routinely and regularly monitored. Building or shelter security is maintained, and when appropriate to the population served and the type of facility, clients are encouraged to form client patrols.

Shelters should permit clients to have visitors as appropriate to the shelter population and type of facility. Shelter clients are responsible for the behavior of their visitors and may experience the consequences of their guests' negative behaviors as specified in the shelter guidelines.

5.5.6.1 WEAPONS

Shelters prohibit possession of weapons by everyone (clients, staff, volunteers, guests, etc.) at the facility. The program makes immediately available and accessible its policy regarding the discovery of weapons, including a list of items considered to be weapons.

Work tools and any other devices, which may be used in a manner that could cause serious bodily injury, must be checked in at the front desk and appropriately stored, before the client is allowed in other areas of the shelter.

Items which require check-in must be tagged with the client's name and date of check-in. All check-in items must be immediately stored in a locked box, closet or cabinet, which is to be located in a secure area of the facility. Clients may retrieve the items whenever they are ready to leave the facility.

5.5.7 STORAGE OF PERSONAL POSSESSIONS AND MEDICATIONS

In shelters, bedrooms should have individual, separate lockable storage lockers for the adult client's belongings. Each locker should be large enough to accommodate winter clothing. Service enriched shelters should allow clients to store personal belongings for up to 72 hours after clients have left the shelter.

Shelters which hold funds or possessions on behalf of clients have a written policy and established procedure for securing and returning clients' belongings. The policy specifies how the stored items will be safeguarded, the shelter's liability for items that are lost or stolen, and the length of time funds or possessions will be held. Shelters must explain this policy to clients before holding any funds or possessions for them, and shelters must make immediately available and accessible this policy in no higher than a fifth grade reading level, in the frequently encountered languages of limited English proficient groups eligible to be served by the program, and in a fashion readily accessible to accommodate hearing impaired, Deaf, and sight impaired individuals (e.g., Braille, audio, large type, assistive listening devices, and sign language interpreters).

If the shelter holds possessions on behalf of a client, those funds or possessions are returned the same day if possible, and no later than two business days after the demand for return.

Shelters comply with local and federal laws and regulations regarding the storage of record-keeping concerning medications. Shelters have established procedures for preserving clients' confidentiality in the storage of and keeping of records concerning medications.

5.5.8 MAINTENANCE AND HOUSEKEEPING

Shelters have a written building maintenance policy that includes a clearly identified person to whom the clients can report maintenance problems. Routine maintenance is performed by qualified personnel or qualified personnel supervise maintenance work performed by clients.

The shelter has a housekeeping plan to ensure a safe, sanitary, clean and comfortable environment. The plan includes:

1. A cleaning schedule for all parts of the facility, including, but not limited to, the floors, walls, windows, doors, ceilings, fixtures, equipment, and furnishings;
2. A schedule for collecting and discarding trash inside the facility; and
3. A clearly identified person(s) responsible for the tasks on the housekeeping plan.

Trash inside the facility is contained in appropriate trash receptacles. Trash receptacles are emptied on a regular basis.

Adequate, properly maintained supplies and equipment for housekeeping functions are available. These supplies are properly labeled and are kept in a separate cabinet away from any food and out of the reach of children.

A material safety data sheet is maintained where the chemicals that the sheets apply to are stored for all chemical products used on site. An additional copy of the sheets must be maintained in a location that can be accessed easily by staff and clients in the event of an emergency and must be available upon request.

5.5.9 COMMUNICABLE DISEASES

All shelter clients should be given information about and, if appropriate, referred to City-/County-sponsored disease testing (e.g., for TB and HIV/AIDS) and child immunizations.

Staff use universal precautions when disposing of items such as diapers, tissues, band-aids, etc. Gloves and plastic bags are used when handling and disposing of these items.

The program notifies clients anytime there is a possibility that they were exposed to a communicable disease that is spread through casual contact. Notification must include posting a written warning about possible exposure in no higher than a fifth grade reading level, in a conspicuous location, and in the frequently encountered languages of limited English proficient groups eligible to be served by the program and in a fashion readily accessible to accommodate hearing impaired, Deaf, and sight impaired individuals (e.g., Braille, audio, large type, assistive listening devices, and sign language interpreters). The warning includes the date of the exposure, the disease, the onset time of the disease, its symptoms and how it is treated.

The program consults a medical professional when deciding if a client or potential client is infected with a contagious communicable disease that might endanger the health of other clients.

The program maintains written policies regarding mandatory implementation of universal precautions, control of tuberculosis, (per the Oklahoma State Department of Health's guidelines), and notification of clients of possible exposure to a communicable disease.

The program maintains written policies on client confidentiality issues regarding communicable diseases, including HIV/AIDS.

Program admission and exit policies and daily operation procedures adhere to protocols established by the Center for Disease Control.

5.5.10 PEST CONTROL

The shelter works actively to prevent insect and rodent infestations and to eliminate them if they occur. In kitchen, dining areas, and food storage areas, the shelter takes precautions such as wiping up spills and crumbs frequently; storing food at least six inches off the floor and away from the walls; checking incoming boxes for insects and rodents excluding clients' personal belongings; filling in all crevices and

cracks in walls; elevating garbage containers off the floor; having annual pest control inspections; and installing self-closing doors, where appropriate, on the outside of the facility.

Shelters should have monthly pest control inspections. The shelter notifies clients of any pest-control maintenance activities. Notification must be given 24 hours in advance. The material safety data sheets are requested from any exterminators hired and kept on file.

5.5.11 PROVISIONS FOR BABIES AND YOUNG CHILDREN

If the shelter provides services to people with children, it must provide age-appropriate cribs or beds, storage space for toys, and appropriate feeding equipment for infants and young children. If the shelter provides services to people with infants, it must provide refrigeration and cooking equipment capable of being used for the storage and preparation of infant formula, baby food and milk.

All children's furniture and equipment meet national safety standards. Donated furniture and equipment also must meet these same standards.

5.6 EXITS FROM SHELTER

Clients only move to another emergency shelter when:

1. They desire and choose;
2. Accommodations more appropriate to meet their health and safety needs are available (e.g., recovery housing, domestic violence shelter, youth shelter); and
3. No permanent housing solution (with or without supportive services) is currently available that is a similar or better match for their preferences and needs.

Exits to other homeless situations are avoided, even when program guidelines are violated.

People who pose an imminent risk of harm to themselves or others may be exited to more appropriate assistance, such as a more intensive program, hospital, or other emergency responder.

5.6.1 CLIENT SUSPENSION OR TERMINATION

Suspension or termination from the shelter will only occur in extreme circumstances, for actual threat or injury to other clients, staff, or property. Shelter staff will make every effort to accommodate clients regardless of any infraction and to resume assistance to the client in the future. The shelter will have written policies and procedures for expelling individuals that:

1. Define reasons or conditions of expulsion;
2. Include timely due process provisions;
3. Are clear and simple to understand;
4. Describe the conditions or process for re-admission to the shelter including the appeal and complaints procedure; and
5. Require reasonable efforts be made to provide an appropriate referral.

6 SUPPORTIVE HOUSING

6.1 HOUSING FIRST IN SUPPORTIVE SERVICES

A Way Home for Tulsa's aims to increase the supply of healthy and safe housing and supportive housing that is affordable and available to extremely low income and/or special needs households. All supportive housing programs follow best practice models to provide transitional housing (TH), rapid rehousing (RRH), and permanent supportive housing (PSH). TH, RRH, and PSH programs follow a Housing First philosophy, moving households directly into housing without prerequisites and doing whatever it takes to keep them housed, including rehousing households when necessary. Housing programs offer robust supportive services to help households maintain their housing and all services are voluntary and client driven. The policy below supplements the Housing First protections outlined in sections **Error! Reference source not found. Error! Reference source not found., Error! Reference source not found. Error! Reference source not found.**, and 1.5 Procedures to Protect Client Rights and details the A Way Home for Tulsa's efforts to implement Housing First in TH, RRH, and PSH programs.

TH, RRH, and PSH programs provide strength-based case management, building on the assumption that every client has the capacity to cope with difficulties, to maintain functioning in the face of stress, to bounce back in the face of significant trauma, to use external challenges as a stimulus for growth, and to use social supports as a source of resilience.

TH, RRH, and PSH programs utilize an assertive approach characterized by program staff assuming the responsibility to do whatever needs to be done to assist a client in meeting their individual goals, services and treatment needs. Staff consistently provides the energy, persistence, and unconditional support that clients need to develop, try and evaluate effective strategies and interventions to meet their individual aspirations, treatment and rehabilitation. This philosophy plays out differently in each program as the resources and the interventions vary program to program. The idea behind it, which applies throughout TH, RRH, and PSH programs, is that staff engage with clients creatively.

6.1.1 VOLUNTARY PARTICIPATION IN SERVICES

All TH, RRH, and PSH programs and supportive services provided are voluntary, and participation in supportive services is not required to maintain housing or program enrollment. A Way Home for Tulsa recognizes that it is providing housing and services for hard-to-house populations of persons experiencing homelessness and makes every effort to exercise judgment and examine all extenuating circumstances in determining when violations are serious enough to warrant termination. A program client's assistance is terminated only in the most severe cases. Specifically, TH, RRH, and PSH programs will not terminate clients for:

- Failure to participate in supportive services;
- Failure to make progress on a client's service plan;
- Loss of income or failure to increase income;
- Being a victim of domestic violence; or

- Any other activity not covered under a typical lease agreement in the general geographic area in and around Tulsa County.

Since supportive services are proactively offered as a benefit and resource to clients to help them attain and maintain housing, clients are not required to participate as a condition of their tenancy. Instead, program staff continually implement engagement strategies and use evidence-based practices, such as motivational interviewing, to encourage participation. In addition, program staff works with clients to design individualized service plans that support each client's unique strengths, needs, and interests. See *Client-Centered Housing Stability Planning, Section 6.1.2*.

6.1.2 CLIENT-CENTERED HOUSING STABILITY PLANNING

A housing stability plan provides a roadmap for the client and the case manager. It breaks down the housing goal into attainable steps to make the process more manageable and clarifies goals and responsibilities, so everyone knows who is working on what and why. Supportive housing programs employ client-centered housing stability planning principles, where:

1. The central focus is on resolving the crisis of homelessness by helping clients obtain and move into permanent housing;
2. The approach is Housing First, so program staff do not expect or require that the client meet certain behavioral or economic preconditions (e.g., income threshold or sobriety);
3. Client choice drives the process and the client's strengths are recognized and used to empower the client throughout the process; and
4. The approach is individualized for each client and varies in intensity and length depending on the client's needs and strengths.

The process evolves as the client progresses. For a client that is not housed, the goal is to assist the client to develop a strategy and a plan to end the crisis of homelessness. For a housed client, the ongoing goal is to put in place appropriate supports to stabilize and maintain housing by making linkages to mainstream and community resources that to help the client stabilize and provide a network of support to avoid future housing crises.

Housing stability planning requires the program to identify:

- Barriers to housing and steps to mitigate or resolve them;
- Client's strengths and steps needed to build on those strengths; and
- Available resources and path to obtain those resources.

Programs should document all steps client and case manager will take to move toward permanent housing, include both short- and longer-term goals and timelines, and build in flexibility to respond to progress and changing circumstances.

6.1.2.1 STEP 1: ASSESSMENT OF HOUSING BARRIERS AND STRENGTHS

Supportive housing programs set an expectation of housing focus. At intake, discuss permanent housing as the goal of the program. Make housing-focused culture evident from agency bulletin boards, materials, intake paperwork, etc. Start discussions about housing and development of a housing plan right away following enrollment.

Explain the process of housing stability planning: how goals and actions will be set, how often meetings will take place, the approach to monitoring progress. Provide as much information as possible about roles and expectations and be responsive to client concerns.

The assessment should be designed to collect information from clients regarding their past living situations to identify and address barriers to housing stability:

- What was the last place where the client lived that worked well? What about that situation made it work well?
- Has the client had a lease before? How did that go?
- Does the client have past evictions?
- Has the client lived in subsidized housing before?
- Has the client tried applying for a new lease recently? What was the outcome?
- Does the client have any concerns about moving into their own place?

Client preferences should guide the plan. Since in a tight housing market, there are generally going to have to be some compromises and some trade off made, the assessment process should include a discussion of some of those limitations and identify what is most important to the client and what is negotiable. Consider pets, reasonable accommodations, proximity to family, friends, or other supports that may be important to maintaining housing:

- What type of housing arrangement would the client prefer now? In the future?
- Where would the client like to live?
- Is there anywhere the client wants to avoid, e.g., due to domestic violence or recovery from substance abuse?
- Where does the client have a network of family and/or friends?

The core of the housing assessment identifies the client's primary barriers and strengths that could help them obtain or maintain housing. Identifying barriers to housing helps to focus planning and goal setting on overcoming the most pressing of these barriers. At minimum the assessment should identify:

- What are the client's resources, including income, work experience, and social network?
- How can actions or circumstances which led to the client's housing crisis be resolved or mitigated?
- What other barriers interfere with the client's ability to regain stable housing?

- What supports will the client need to move into and maintain stable housing?
- How well can the client solve problems and access services, independently and/or with support?

Client Assessment Checklist:

- Explain the process and goals
- Discuss the client's housing history and preferences
- Run a credit report
- Check public records of evictions
- Contact previous landlords
- Identify the client's strengths and barriers

6.1.2.2 STEP 2: GOAL SETTING AND ACTION PLANNING

Supportive housing programs use the findings of the assessment of strengths and barriers to conduct a client-centered process to set goals related to:

- Obtaining housing, including resolving tenant screening barriers;
- Meeting lease requirements;
- Increasing/maintaining income, obtaining employment, and developing budgeting skills;
- Acquiring independent living skills that support housing stability;
- Addressing service needs for mental health or substance abuse issues that may cause barriers to permanent housing; and
- Reducing debt, repairing credit history, increasing independence.

Client preference is a primary consideration when selecting a housing unit. Program staff should discuss specific preferences with each client such as preferred location, unit size, proximity to amenities and any desired unit characteristics. All clients should have the opportunity to view a potential unit before determining if they want to live there. Program staff may need to work with clients to set expectations in light of the particular limitations of the program in which they are participating. Master leasing programs are sometimes unable to offer the same breadth of choice, and that should be discussed with clients at the outset of the program to support housing discussions.

Program staff share information about all options based on client's housing history and preferences. The client sets goals and priorities – even if options are limited. Program staff assists the client to identify steps to obtain and maintain stable housing. Clients have input and final decision-making for all goals, actions steps, and timelines.

Goal Setting Checklist:

- Include both short- and long-term goals
- Break goals down into steps that can be accomplished between meetings
- Action steps to achieve goals should be:
 - Clear and easy to understand;
 - Measurable; and
 - Accomplishable in a short period of time (*e.g.*, a week).
- Indicate what support is needed to achieve each goal
- Specify tasks to be completed by the client and by the case manager

6.1.2.3 STEP 3: SUPPORTING LONG-TERM HOUSING STABILITY

Supportive housing programs provide tenant education and supports to ensure lease compliance. For rapid rehousing, increasing income should be the central focus if client cannot remain housed with current income. For all supportive housing programs, maximizing the amount of income available for rent to support stable housing includes connecting clients with mainstream benefits to help cover household expenses such as food, utilities, and healthcare and identifying community resources that can provide free or low-cost goods and services.

Tenant Supports and Lease Compliance Checklist:

- Explain lease requirements and consequences of violations and evictions
- Provide a simplified breakdown of most important lease components
- Make a do's and do not's list to better understand common lease violations
- Discuss how to build respectful relationships with the landlord and neighbors
- Provide information on submitting a maintenance request and how to follow up
- Practice responses to complaints from other tenants or requests for a repair
- Mediate issues and suggest methods for achieving compliance with the lease
- Provide expedited access to legal assistance for tenancy issues that may arise

Budgeting and Increasing Income Checklist:

- Coordinate closely with employment service providers
- Help the client write a resume
- Help the client identify potential references
- Set up practice interviews for the client
- Connect the client with a life skills program, depending on job readiness
- Connect the client to a credit counselor to try to reduce monthly debt payments

Overcoming Barriers to Mainstream Benefits Checklist:

- Assist the client with completing forms, gathering documents, and preparing for appointments
- Provide translation for appointments
- Help obtain necessary identification or documents
- Provide a place to store documents
- Act as contact or representative payee if possible and appropriate
- Follow up to ensure the client maintains benefits

6.1.2.4 STEP 4: MONITORING PROGRESS AND FOLLOW-UP

The housing stability planning process should be ongoing and should adapt with progress and with changed circumstances as necessary.

Monitoring Progress Checklist:

- Periodically review income, housing costs, and other expenses with the client
- Review current circumstances and any changes with the client
- Catch problems early on with home visits
- Maintain frequent contact with the landlord after move-in
- Offer peer support groups
- Provide case manager "drop-in" hours, not just appointments

6.1.3 TENANT RIGHTS AND LEGAL PROTECTIONS

The goal of TH, RRH, and PSH housing programs is to assist persons experiencing homelessness in Tulsa County to attain and maintain long-term stability in permanent housing. In order to assist clients to maintain housing, TH, RRH, and PSH program staff will:

1. Ensure that tenants have a lease that does not curtail their rights, as outlined in Oklahoma's [Okla. Stat. Ann. Tit. 41, § 101 to 136](#) – Residential Landlord and Tenant Act;
2. Educate clients about their lease or occupancy agreement terms, provide legal assistance, and support clients to exercise their full legal rights and responsibilities;
3. Advocate on behalf of clients to landlords, such that landlords and providers in Housing First models abide by their legally defined roles and obligations;
4. Ensure Fair Housing and Equal Opportunity practices, including prohibiting discrimination on the basis of race, color, religion, sex, national origin, disability, and familial status;
5. Support clients with disabilities and those needing reasonable accommodations under Fair Housing and ensure that clients with disabilities are offered clear opportunities to request reasonable accommodations during applications, screening processes, and tenancy and make sure that building and apartment units include special physical features that accommodate disabilities.

6.1.4 HARM REDUCTION

TH, RRH, and PSH programs operate using a harm reduction model. Harm reduction refers to policies, programs and practices that aim to reduce the harms associated with substance abuse in people unable or unwilling to stop. The defining features are the focus on the prevention of harm, rather than on the prevention of substance use itself, and the focus on people who continue to use substances. Harm reduction incorporates a spectrum of strategies from safer use, to managed use, to abstinence, to

meeting clients “where they’re at,” addressing conditions of use along with the use itself. Clients will be at different stages of recovery, and interventions must be tailored to those stages.

Harm reduction complements approaches that seek to prevent or reduce the overall level of substance consumption. It is based on the recognition that many people continue to use substances despite even the strongest efforts to prevent the initiation or continued use of substance. Harm reduction accepts that many people who use substances are unable or unwilling to stop at any given time. Access to good treatment is important for people with substance abuse problems, but many people are unable or unwilling to get treatment. Harm reduction interventions are facilitative rather than coercive and are grounded in the needs of individuals.

The Harm Reduction Coalition, a national advocacy and capacity-building organization that works to promote the health and dignity of individuals and communities who are impacted by drug use, considers the following principles central to harm reduction practice:

- Accept, for better and or worse, that licit and illicit substance use is part of our world and choose to work to minimize its harmful effects rather than simply ignore or condemn it.
- Understands substance use as a complex, multi-faceted phenomenon that encompasses a continuum of behaviors from severe abuse to total abstinence and acknowledge that some ways of using are clearly safer than others.
- Establish quality of individual and community life and well-being – not necessarily cessation of all substance use – as the criteria for successful interventions and policies.
- Call for the non-judgmental, non-coercive provision of services and resources to people who use substances and the communities in which they live in order to assist them in reducing attendant harm.
- Ensure that substance users and those with a history of substance use routinely have a real voice in the creation of programs and policies designed to serve them.
- Affirms substance users themselves as the primary agents of reducing the harms of their substance use and seek to empower users to share information and support each other in strategies which meet their actual conditions of use.
- Recognize that the realities of poverty, class, racism, social isolation, past trauma, sex-based discrimination and other social inequalities affect both people’s vulnerability to and capacity for effectively dealing with substance-related harm.
- Does not attempt to minimize or ignore the real and tragic harm and danger associated with licit and illicit drug use.

6.1.5 STAGES OF CHANGE

TH, RRH, and PSH programs apply the Transtheoretical Model, which describes five stages of change, which are designed to help professionals understand clients, in particular those with addiction problems, and motivate them to change.

6.1.5.1 STAGE 1: PRECONTEMPLATION (NOT READY)

People at this stage do not intend to start the healthy behavior in the near future (within six months) and may be unaware of the need to change. People here learn more about healthy behavior: they are encouraged to think about the pros of changing their behavior and to feel emotions about the effects of their negative behavior on others. Precontemplators typically underestimate the pros of changing, overestimate the cons, and often are not aware of making such mistakes.

One of the most effective steps that programs can help with at this stage is to encourage them to become more mindful of their decision making and more conscious of the multiple benefits of changing an unhealthy behavior.

6.1.5.2 STAGE 2: CONTEMPLATION (GETTING READY)

At this stage, clients are intending to start the healthy behavior within the next six months. While they are usually now more aware of the pros of changing, their cons are about equal to their pros. This ambivalence about changing can cause them to keep putting off taking action. People here learn about the kind of person they could be if they changed their behavior and learn more from people who behave in healthy ways.

Programs can influence and help effectively at this stage by encouraging them to work at reducing the cons of changing their behavior.

6.1.5.3 STAGE 3: PREPARATION (READY)

People at this stage are ready to start taking action within the next 30 days. They take small steps that they believe can help them make the healthy behavior a part of their lives. For example, they tell their friends and family that they want to change their behavior.

People in this stage should be encouraged to seek support from friends they trust, tell people about their plan to change the way they act, and think about how they would feel if they behaved in a healthier way. Their number one concern is: when they act, will they fail? They learn that the better prepared they are, the more likely they are to keep progressing.

6.1.5.4 STAGE 4: ACTION

People at this stage have changed their behavior within the last six months and must work hard to keep moving ahead – to strengthen their commitments to change and to fight urges to slip back.

People in this stage progress by being taught techniques for keeping up their commitments such as substituting activities related to the unhealthy behavior with positive ones, rewarding themselves for taking steps toward changing, and avoiding people and situations that tempt them to behave in unhealthy ways.

6.1.5.5 STAGE 5: MAINTENANCE

People at this stage changed their behavior more than six months ago. It is important for people in this stage to be aware of situations that may tempt them to slip back into doing the unhealthy behavior – particularly stressful situations.

6.2 SAFEGUARDS FOR DOMESTIC VIOLENCE SURVIVORS

6.2.1 VAWA-REQUIRED FORMS AND NOTICES

The Violence Against Women Act (VAWA) mandates that recipients of HUD funding provide each household applying for assistance with a Notice of Occupancy Rights and Certification Form at each of the following times:

1. The household is denied assistance;
2. The household is admitted to the program;
3. The household receives notification of eviction; and/or
4. The household is notified of termination of assistance.

A Way Home for Tulsa encourages all agencies to provide these documents to their clients.

The Notice of Occupancy Rights must include:

1. VAWA protections, including survivor rights of confidentiality and the prohibited bases for denial or termination of assistance or eviction; and
2. Limitations of VAWA protections, including a housing provider's compliance with court orders and right to evict or terminate assistance to tenants for any violation not premised on an act of domestic violence, dating violence, sexual assault, or stalking.

The Certification Form must provide space for the applicant to state:

1. That they are a survivor of domestic violence, dating violence, sexual assault or stalking;
2. That the incident that is the ground for protection meets the applicable definition for such incident under 24 CFR 5.2003; and
3. The name of the individual who committed the violent act, if the name is known and safe to provide.

6.2.2 VAWA-REQUIRED CONTRACT TERMS

For recipients of HUD funding, VAWA mandates that the following terms be incorporated into each rental contract that will be entered into as well as each existing rental contract which will be renewed following the expiration of a current term (including those which automatically renew). A Way Home for Tulsa encourages all agencies to incorporate these terms into rental contracts.

6.2.2.1 REQUIRED TERMS FOR AGREEMENTS BETWEEN AGENCIES AND LANDLORDS

Any agreement between HUD recipients and property owners / landlords must include provisions stating that:

1. The owner/landlord will comply with 24 CFR part 5, subpart L; and
2. Any lease between the owner/landlord and the client or agreement between recipient and client will incorporate the provisions required by 24 CFR 5.2005(b) and (c), specifically:

- a. The client cannot be denied or terminated assistance or evicted from housing due to their status as a survivor of domestic violence or due to criminal activity directly related to domestic violence, dating violence, sexual assault, or stalking acts threatened or committed against them in the home; and
- b. An incident of threatened or actual domestic violence, dating violence, sexual assault, or stalking against the client cannot be grounds for claiming the client has engaged in a “repeated and serious violation of a lease” or as good cause for terminating their assistance, tenancy, or occupancy rights.

Any lease between a landlord and client or agreement between recipient and client may specify that the protections under 24 CFR part 5, subpart L only apply during the period of assistance under the HUD-funded program.

Tenant-Based Rental Assistance (TBRA) programs must include terms to ensure that:

1. The owner/landlord will provide the Notice of Occupancy Rights and Certification Form to the client with any notification of eviction; and
2. The recipient is bound by 24 CFR 5.2007(c) to keep in strict confidence any information provided by the client, including the fact that domestic violence occurred, when requesting an emergency transfer.

Non-TBRA programs must include a provision stating that any agreement between the program and client will permit the client to terminate the agreement without penalty if the recipient determines that the client qualifies for an emergency transfer.

6.2.2.2 REQUIRED TERMS FOR LEASES BETWEEN LANDLORDS AND PROGRAM CLIENTS

Any lease between a property owner / landlord and a client must include provisions stating that:

1. The landlord will comply with 24 CFR part 5, subpart L; and
2. Per 24 CFR 5.2005(b) and (c):
 - a. The client cannot be evicted from housing due to their status as a survivor of domestic violence or due to criminal activity directly related to domestic violence, dating violence, sexual assault, or stalking acts threatened or committed against them in the home; and
 - b. An incident of threatened or actual domestic violence, dating violence, sexual assault, or stalking against the client cannot be grounds for claiming the client has engaged in a “repeated and serious violation of a lease” or as good cause for terminating their tenancy.

The lease may specify that protections under 24 CFR part 5, subpart L only apply during the period of assistance under the HUD-funded program.

6.2.2.3 REQUIRED TERMS FOR AGREEMENTS BETWEEN RECIPIENTS AND PROGRAM CLIENTS

Any agreement between a HUD-funded recipient and client must include provisions stating that:

1. The recipient will comply with 24 CFR part 5, subpart L; and
2. Per 24 CFR 5.2005(b) and (c):
 - a. The client cannot be denied or terminated assistance or evicted from housing due to their status as a survivor of domestic violence or due to criminal activity directly related to domestic violence, dating violence, sexual assault, or stalking acts threatened or committed against them in the home; and
 - b. An incident of threatened or actual domestic violence, dating violence, sexual assault, or stalking against a client cannot be grounds for claiming the client has engaged in a “repeated and serious violation of a lease” or as good cause for terminating their assistance, tenancy, or occupancy rights.

The lease may specify that protections under 24 CFR part 5, subpart L only apply during the period of assistance under the HUD-funded program.

Non-TBRA programs must also include a provision stating that the client may terminate the agreement without penalty if the recipient determines that the client qualifies for an emergency transfer.

6.2.3 BIFURCATING LEASES

Housing providers may bifurcate TBRA leases to evict, remove, or terminate assistance to a household member who engages in DV-related criminal activity without evicting, removing, terminating assistance to, or otherwise penalizing a victim of such criminal activity who is also a tenant or lawful occupant.

TBRA and any utility assistance shall continue for the family member(s) who are not evicted or removed.

Non-TBRA clients who have not already established independent program eligibility at the time of bifurcation have 90 days to establish their eligibility or locate other housing.

In PSH, if the family’s eligibility was based upon the evicted or removed family member’s disability or chronic homeless status, the remaining family members may stay in the project through the end of the lease.

6.3 TRANSITIONAL HOUSING

TH is designed primarily for households who thrive in a structured environment and who need fixed, medium-term assistance while they learn job skills or complete a vocational/educational program. In TH, clients are typically limited to 24 months (although some programs can be longer), and clients are reassessed at set intervals. Households typically contribute 30% of their adjusted income towards rental costs. This model is often appropriate for master leasing arrangements.

6.3.1 TARGET POPULATIONS FOR ASSISTANCE

A Way Home for Tulsa TH programs serve a range of populations, including single adults, youth and families with children. Regardless of target population, program design and services should further the goal of transitioning clients to permanent housing. In alignment with national priorities and evidence-based practices, TH programs prioritize and target the following populations:

1. Transitional age (18-24) youth, including single youth, pregnant youth, and/or youth-led households with children;
2. Persons with experience of domestic violence or other forms of severe trauma; and
3. Individuals and heads of household struggling with substance abuse, or early in recovery from substance abuse.

6.3.2 STRUCTURE OF ASSISTANCE

TH programs facilitate the movement of homeless individuals and families to permanent housing within 24 months of entering TH. Upon exit from TH, clients are able to maintain housing stability in permanent housing.

6.3.3 HOUSING REQUIREMENTS

All units housing clients must meet HUD Housing Quality Standards. Every TH client must enter into a lease or occupancy agreement, so that clients retain full tenants' rights during their residency in the program. Rents collected from clients of TH may be reserved in whole or in part to assist the clients to move to permanent housing.

6.3.4 SERVICE REQUIREMENTS

TH programs are characterized by:

1. Client-centered services, by directly providing a range of services or by serving as part of a network that provides a range of services tailored to each client's level and type of need;
2. Immediacy, by providing for timely intervention and avoidance of delays in implementing a workable plan for transition to a permanent housing situation; and
3. Continuity and linkage to after-care (to the extent possible when funding is available), by providing services in cooperation with other resources and ensuring appropriate follow-up after the household has left the program.

TH programs must develop service plans with clients and provide referrals with warm hand-offs for identified services that address each client's ongoing needs. Service planning should be initiated at intake and focus on identifying and transitioning clients to the most appropriate permanent housing situation. Ongoing assessment of progress on the client's service plan should be conducted throughout the household's term of residence in the program.

TH programs, either directly or by referral, must make services available to all clients that are tailored to support each client in transitioning to permanent housing. The level and type of services offered should meet each client's identified needs, including but not limited to any of the following:

- Crisis intervention
- Legal assistance
- Service coordination

- Emergency and ongoing identification of medical and health needs and referral for care
- Public benefits eligibility assessment and application assistance
- Educational and employment assistance
- Exit planning, housing search, and relocation assistance
- Education related to activities of daily living (life skills)
- Preventive health education, including information about prevention of HIV/AIDS, Tuberculosis and Sexually Transmitted Diseases
- Substance abuse and mental health counseling
- Support groups
- Structured social/recreational activities
- Parenting education
- Job referral and placement
- Childcare
- Transportation
- Domestic violence counseling
- Other appropriate services as necessary for the service population

6.4 RAPID REHOUSING

RRH programs are designed to serve clients for a shorter period of time, after which housing assistance transitions off and they remain in their housing unit. The maximum term of assistance is typically 24 months, but many clients receive assistance for a much shorter period of time. Services are provided on an as-needed basis and are focused on income generation activities that help support housing stability. In RRH programs, clients typically contribute a percentage of the rent and the level of contribution often increases over time. Recertification of eligibility and rent calculation occur at frequent intervals – typically every three months.

This type of housing is well suited for households experiencing episodic homelessness who have participated recently in the workforce or have the skills/experience to eventually sustain rental costs on their own. This type of housing can also be used to “bridge” someone needing longer term assistance who is likely to receive a long-term housing “slot” within six to nine months but is currently unhoused.

6.4.1 TARGET POPULATIONS FOR ASSISTANCE

A Way Home for Tulsa RRH programs target the following populations:

1. Veterans;

2. Youth and families with children;
3. Individuals and families fleeing domestic violence;
4. Non-Chronically-Homeless individuals; and
5. Chronically Homeless not requiring permanent supportive housing.

6.4.2 STRUCTURE OF ASSISTANCE

The structure of RRH assistance is guided by a philosophy that encourages programs to provide the least amount of assistance to individuals and families to ensure their housing stability. Program staff together with the client, determine how long or often to provide a subsidy (unless determined by specific grant requirements, regulations, etc.) while at the same time ensuring that program resources are used as efficiently as possible.

After receipt of assistance, household is able to remain stably housed. At the conclusion of assistance, providers are encouraged to follow up with the household for up to six months to monitor and evaluate whether they have remained stably housed and provide supportive services as necessary.

Rental subsidies are provided for a maximum of 24 months and decline in steps based upon a fixed timeline, determined by the program. Providers may revise the fixed timeline as needed to accommodate the client's circumstances. Initial assistance can be as much as 100% of rent. Client will pay a percentage of their rent based on the program's assessment of the client's financial and family situation, with rental assistance decreasing monthly over time (schedule to be determined by program).

RRH clients must enter into a lease for an initial term of at least one year. The lease must continue automatically upon expiration on a month-to-month basis and be terminable only for cause.

An assessment tool is used to determine the need for ongoing assistance every 90 days. Additionally, RRH programs must re-evaluate, not less than once annually, that a client lacks sufficient resources and support networks necessary to retain housing without assistance and that the client is receiving the types and amounts of assistance that they need to retain housing.

6.4.3 HOUSING REQUIREMENTS

RRH programs will endeavor to offer as much client choice as possible regarding type and location of housing and will provide a living environment that is safe and accessible, offer supportive services, and encourage maximum independence. All units housing clients must meet HUD Housing Quality Standards.

RRH programs should not issue rental checks to anyone other than a property owner or property management company. Programs should verify property ownership by calling the Tulsa County Assessor. Provide the Assessor with the address of the unit the client is interested in renting and verify the name of the property owner. RRH programs should also call the landlord to verify the rental agreement.

A check or payment should not be made to the household or another party unless a utility reimbursement is to be paid, in which case the following must be followed:

- Direct payment to the program client; or
- Payment to the utility company on behalf of the client so long as:
 - Written permission is obtained from the program client; and
 - Written notification to the client of the amount paid to the utility company.

RRH programs should mail payment to the property owner and/or property management company. Should the landlord, property owner and/or property management company need the check immediately they may pick it up from the agency. A client should not pick up or deliver the payment to the property owner and/or property management company.

RRH programs should consider requiring two signatures for amounts over an identified threshold. All other standard financial procedures should apply including review of canceled checks and review of stale checks that have not been cashed.

6.4.4 SERVICE REQUIREMENTS

RRH programs provide intensive case management services throughout each client's stay in RRH to assist households to successfully retain housing and move off the subsidy and into self-sufficiency. Services may be provided at the program offices, and staff will conduct home visits when appropriate. Services may include, but are not limited to:

Housing Support

- Intake and assessment
- Rental assistance
- Legal assistance
- Assistance with housing applications
- Information and training regarding tenants' rights and responsibilities
- Education and assistance around landlord-tenants' rights and responsibilities
- Mediation and negotiation with landlords
- A minimum of one monthly face-to-face case management meeting
- A minimum of one quarterly home visit

Socialization and Daily Functions

- Daily living skills training
- Budgeting and money management skills and training
- Skills and training in maintaining a household

- Eligibility screening for, and assistance applying for and retaining mainstream resources
- Vocational and employment assistance or training and referral
- Supportive employment and referral for employment
- Interpersonal communication skills
- Transportation, including accompaniment to appointments, home visits
- Childcare
- Parenting information and education
- Conflict resolution and crisis intervention
- Helping clients connect to meaningful daily activities
- Social, cultural, or recreational activities
- Opportunities for peer-to-peer education and support
- Support groups and other services to maintain, preserve, and promote independence, including optimal physical, social, and psychological development and functioning

Wellness

- Service coordination
- Mental health counseling and education
- Substance abuse education and counseling
- Effective use of health care (medical/dental/mental health/psychiatric)
- Preventive health services

6.5 PERMANENT SUPPORTIVE HOUSING

PSH is designed for people who need long term support, who typically face significant, long-term barriers to housing. Such barriers may include long-term homelessness, physical disabilities, mental health disabilities, multiple periods of homelessness, history of serious substance abuse, and/or histories of trauma. As such, there is no time limit on how long a client can receive assistance PSH. Compliance with services is not required, but it is expected that clients will be engaged through intensive and creative service programming. In PSH programs, clients contribute a percentage of their income towards rent. The calculation of rent follows HUD guidelines, but is typically equal to 30% of adjusted income. Recertification of eligibility and income typically occurs annually (unless the program requires more frequent recertification, or a client reports a change in income).

6.5.1 TARGET POPULATIONS FOR ASSISTANCE

1. A Way Home for Tulsa PSH programs target the following populations:
2. Chronically homeless individuals and families;
3. Homeless individuals with disabilities;
4. Homeless families with disabled heads of household;
5. Homeless youth with disabilities; and
6. Elderly homeless adults.

6.5.2 STRUCTURE OF ASSISTANCE

PSH is community-based permanent housing with intensive case management. After entering the PSH program, the household remains stably housed, either remaining in PSH or exiting to another permanent housing location. Some clients in PSH may choose to move into other subsidized housing with a lower level of supportive services.

There can be no predetermined length of stay in a PSH program. Each client must enter into a lease for an initial term of at least one year. The lease must continue automatically upon expiration on a month-to-month basis and be terminable only for cause.

6.5.3 HOUSING REQUIREMENTS

PSH programs endeavor to offer as much client choice as possible regarding type and location of housing. All units housing clients must meet HUD Housing Quality Standards. PSH programs provide a living environment that is safe and accessible, offer supportive services, and encourage maximum independence. Where possible, PSH services are provided in community settings that are readily accessible by public transportation and convenient to shopping and other community services.

6.5.4 SERVICE REQUIREMENTS

PSH programs provide intensive case management services throughout each client's stay in PSH to assist households to maintain housing stability. Services may be provided at the program offices, and staff will conduct home visits when appropriate.

Case managers offer case management contact with clients at least four times per month. PSH programs, through collaborative arrangement or by referral, must offer services to all clients that are tailored to each client's needs. The level and type of services offered should fully meet each client's identified needs, including but not limited to any of the following:

Housing Support

- Intake and assessment
- Rental assistance
- Legal assistance

- Assistance with housing applications
- Information and training regarding tenants' rights and responsibilities
- Education and assistance around landlord-tenants' rights and responsibilities
- Mediation and negotiation with landlords

Socialization and Daily Function

- Daily living skills training
- Budgeting and money management skills and training
- Skills and training in maintaining a household
- Eligibility screening for, and assistance applying for and retaining mainstream resources (SSI, TANF, Medicaid, Veterans benefits, etc.)
- Vocational and employment assistance or training and referral
- Supportive employment and referral for employment
- Interpersonal communication skills
- Transportation, including accompaniment to appointments, home visits
- Childcare
- Parenting information and education
- Conflict resolution and crisis intervention
- Helping clients connect to meaningful daily activities
- Social, cultural, or recreational activities
- Opportunities for peer-to-peer education and support
- Support groups and other services to maintain, preserve, and promote independence, including optimal physical, social, and psychological development and functioning

Wellness

- Service coordination
- Mental health counseling and education
- Substance abuse education and counseling
- Effective use of health care (medical/dental/mental health/psychiatric)

- Preventive health services

6.5.5 MOVING ON

Over time, as mental health, physical health, or other challenges lessen, the supportive service needs of PSH clients may be better met through mainstream services rather than the intensive supportive services provided in PSH. However, in many cases the need for financial housing assistance remains. Programs should use creative strategies and incentives to encourage individuals and families to consider moving on if they feel ready. However, no one should feel pressured or coerced to leave their unit.

The primary goal is to provide clients with disabilities the opportunity and support they need to be able to live, work and receive services in the most integrated setting possible in a community of their choice. Policies should further tenants' rights to choose where and with whom to live, as well as whether to engage in services. Tenants should be offered a variety of housing options, to the extent possible, and should not be required to accept an accommodation if the individual chooses not to do so.

Program staff should schedule regular and frequent meetings with tenants specifically focused on transition planning, setting expectations and addressing fears. Work with the tenants to gradually decrease services and supports or create "trial scenarios" so that tenants can practice readiness while still in housing (i.e., using community services, handling conflicts with neighbors/landlords independently, creating a budget and managing finances, managing medications, etc.).

Program staff should work with tenants to create a formal and comprehensive transition plan that identifies tenant strengths, living skills and the supports necessary to help them meet transition goals. It is important that this planning process include the perspective of both the client and case manager. This document should guide the pre-transition planning process and hold both tenants and case managers accountable for their respective roles in the process.

Moving on should be approached with holistic, comprehensive pre-transition services in place – including living skills training, employment, and community integration supports – as well as individualized aftercare supports to ensure a successful transition over the long-term. Staff should make sure clients understand that services will not stop the minute they leave supportive housing and clearly communicate the kind of supports available to them, at what frequency and for how long. In cases where clients are moving from supportive housing to a less intensive service environment, clients should be well-informed about what those services will look like and how to access them.

7 KEY TERMS

Additional key terms specifically relevant to Best Practices in Serving Transgender and Gender Non-Conforming Persons and to Coordinated Entry are found in those sections.

- **Assistance animal:** The term “assistance animal,” under the Fair Housing Act and Section 504 of the Rehabilitation Act of 1973 and as used in the following standards, refers to any animal that works, provides assistance, or performs tasks for the benefit of a person with a disability, or provides emotional support that alleviates one or more identified symptoms or effects of a person’s disability. Assistance animals do not need to be individually trained or certified. If an animal fits the definition of service animal and assistance animal, it must be treated as a service animal.
- **Bedroom:** The term “bedroom,” as used in the ensuing standards, refers to a room furnished with a bed and intended primarily for sleeping.
- **Chronically homeless (chronic):**
 - A “homeless individual with a disability,” who:
 - Lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and
 - Has been homeless and living as described in paragraph (1)(i) of this definition continuously for at least 12 months or on at least four separate occasions in the last three years, as long as the combined occasions equal at least 12 months and each break in homelessness separating the occasions included at least seven consecutive nights of not living as described in paragraph (1)(i). Stays in institutional care facilities for fewer than 90 days will not constitute as a break in homelessness, but rather such stays are included in the 12-month total, as long as the individual was living or residing in a place not meant for human habitation, a safe haven, or an emergency shelter immediately before entering the institutional care facility;
 - An individual who has been residing in an institutional care facility, including a jail, substance abuse or mental health treatment facility, hospital, or other similar facility, for fewer than 90 days and met all the criteria in paragraph (1) of this definition, before entering that facility; or
 - A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all the criteria in paragraph (1) or (2) of this definition, including a family whose composition has fluctuated while the head of household has been homeless.
- **Client:** As used in the ensuing standards, the term “client” refers to individuals or families who reside in a shelter, transitional housing, rapid rehousing, joint component transitional housing rapid rehousing, or permanent supportive housing, as defined below, or participate in programs offered by homeless street outreach, drop-in center, shelter, housing, or service providers.

- **Continuum of Care (CoC):** A program designed to promote communitywide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and families; and optimize self-sufficiency among individuals and families experiencing homelessness.
- **Disabling condition:** A disabling condition is defined by HUD as one or more of the following:
- **Drop-in center:** "Drop-in center" refers to a program which provides services, including information and referral, food, bathrooms, seating accommodations and telephones, in a safe, welcoming, minimally intrusive environment that is designed to foster trust and personal engagement. Drop-in centers are not cliental programs.
- **Emergency Shelter:** Any facility with overnight sleeping accommodations, the primary purpose of which is to provide temporary shelter for persons experiencing homelessness in general or for specific subpopulations of persons experiencing homelessness.
- **Emergency Solutions Grant (ESG):** A program of the U.S. Department of Housing and Urban Development to provide emergency shelter to individuals and families living on the street; rapidly re-house individuals and families experiencing homelessness; and prevent individuals and families from becoming homeless.
- **Facility:** The term "facility," as used in the ensuing standards, refers to a building, buildings, or part of building used to provide site-based services, shelter, or housing to persons experiencing homelessness or participating in permanent supportive housing or rapid rehousing. The definition of "facility" does not include units occupied by clients in rapid rehousing or permanent supportive housing programs.
- **Family:** A household with at least one adult over the age of 18 and one dependent under the age of 18.
- **Homeless Management Information System (HMIS):** A web-based software application designed to record and store person-level information regarding the service needs and history of households experiencing homelessness throughout the CoC jurisdiction, as mandated by HUD.
- **Homeless:** HUD defines the term "homeless" at 24 CFR 583.5 as:
 - A person sleeping in a place not meant for human habitation (e.g., living on the streets) OR living in a homeless temporary shelter;
 - An individual or family who will imminently lose their primary nighttime residence within the next 14 days with no subsequent housing identified;
 - Families or youth under age 25 who meet other Federal definitions of homelessness; or
 - A person fleeing or attempting to flee domestic violence.

- **Housing First:** "Housing First" means the evidence-based model that uses housing as a tool, rather than a reward, for recovery and that centers on providing or connecting people experiencing homelessness to permanent housing as quickly as possible without preconditions and barriers to entry, such as sobriety, treatment or service participation requirements. Housing First providers offer services on a voluntary basis as needed to maximize housing stability and prevent returns to homelessness as opposed to addressing predetermined treatment goals prior to permanent housing entry.
- **Internal appeal process:** The term "internal appeal process," as used in the ensuing standards, refers to a mechanism for clients to appeal the results of the internal grievance procedure or to appeal unfavorable admissions or eligibility decisions, shelter guidelines, sanctions or expulsions.
- **Internal grievance procedure:** The term "internal grievance procedure," as used in the ensuing standards, refers to a mechanism for clients to file official complaints about inadequate shelter or housing conditions or improper staff behavior.
- **Outreach services:** "Outreach services" refer to street outreach or mobile outreach teams that are designed to bring the existing service delivery system to the person or family served. These services are offered to persons and families who have unmet needs and who are not served or are under-served by existing service delivery mechanisms in the community.
- **Permanent supportive housing:** "Permanent supportive housing" refers to a type of long-term permanent housing that is organization-sponsored and which provides housing linked with supportive services to persons experiencing homelessness with disabling conditions. Permanent supportive housing is designed to encourage maximum independence among its clients.
- **Program:** The term "program," as used in the ensuing standards, refers to the entity that is providing the housing or services, which may include shelter, housing, supportive services, outreach services, drop-in center, or any other social services whether they are provided in a residential or non-residential setting.
- **Rapid rehousing:** The term "rapid rehousing" refers to a type of permanent housing program, which offers time-limited rental subsidies and case management. The aim of rapid rehousing is to move individuals and families into permanent housing as rapidly as possible, and to provide supports necessary for clients to achieve independence and long-term housing stability.
- **Reasonable accommodation:** The term "reasonable accommodation" refers to a change in a shelter or service provider's usual guidelines, policies, or practices when a change is necessary and reasonable for a client with a disability to fully use and enjoy the program. The accommodation must be directly related to the individual's disability without creating an undue hardship on the provider.
- **Safe Haven (SH):** A form of supportive housing that serves hard-to-reach persons with severe mental illness who come primarily from the streets and have been unable or unwilling to participate in housing or supportive services.

- **Service animal:** A “service animal” is defined under the Americans with Disabilities Act (ADA) as a dog or miniature horse that is individually trained to perform tasks or do work for a person with a disability. The work or task trained for must directly relate to the person’s disability. The animal may be trained professionally, by the user, or by others. A service animal’s training does not have to be documented or certified. If an animal fits the definition of service animal and assistance animal, it must be treated as a service animal.
- **Shelter:** The term "shelter," as used in the ensuing standards, includes all three types of shelters, temporary, basic and service-enriched, as defined below. When the standards apply only to a certain type of shelter, specific language is used to clarify the designation.
- **Temporary or winter shelter:** The terms "temporary shelter" or "winter shelter," as used in the ensuing standards, refer to all temporary or seasonal emergency shelters, including rotating church shelters, that provide shelter in a non-permanent location, for a limited period of time, to individuals and families having neither a home nor the means to obtain a home or other temporary lodging. These shelters may be set up in response to natural disasters, harsh climactic conditions, or other emergencies. The programs and/or facilities are temporary and are not meant to exist beyond the length of the emergency or winter season.
- **Basic shelter:** The term "basic shelter," as used in the ensuing standards, refers to facilities providing shelter in a permanent location, for a limited period of time, to individuals and families having neither a home nor the means to obtain a home or other temporary lodging.
- **Service-enriched shelter:** The term "service-enriched shelter," as used in the ensuing standards, refers to facilities that provide shelter and services in a permanent location, for a limited period of time, to individuals and families having neither a home nor the means to obtain a home or other temporary lodging. Service-enriched shelters are distinguished from basic shelters by the provision of services, such as case management, substance abuse treatment, and/ or mental health counseling, which support clients' transition to stability.
- **Supportive Services for Veteran Families (SSVF):** A U.S. Department of Veterans Affairs program that provides supportive services grants to assist very low-income Veteran families residing in or transitioning to permanent housing, to promote housing stability.
- **Transitional housing:** For the purposes of these standards, "transitional housing" must comply with the standards of service-enriched shelters except where existing law requires a different standard. Transitional housing programs offer housing combined with an array of support services, for an extended, but not permanent length of time where clients may pay a percentage of their income towards their housing cost. Transitional housing is designed to provide people with the structure and support they need to address critical issues contributing to their homelessness and to teach the skills necessary to maintain permanent housing and maximum self-sufficiency.
- **Veteran:** An individual who has served in any branch of the United States Military, regardless of status of discharge. Service may be substantiated through any of the following: DD Form 214, Veteran Status Query and Response Exchange System (SQUARES); VA Medical Center Hospital Inquiry (HINQ); VA Computerized Patient Record System (CPRS); Veteran Benefits Administration benefit award confirmation document(s); or through the local SSVF provider.

- **Youth:** Individuals or families in which the head of household is 24 years of age or younger not accompanied by a parent or guardian during a homelessness episode, including parenting youth. Also referred to as “unaccompanied youth” or “transitional age youth”.

Appendix F

Citizen Participation Plan

Citizen Participation Plan For the City of Tulsa, Oklahoma

This plan provides an outline of the citizen participation process and includes input from citizens and interested parties received through the public comment and hearing process. This plan supersedes any other existing Citizen Participation Plans for the City of Tulsa and will be implemented upon adoption to comply with the Consolidated Plan citizen participation requirements. This plan will be reviewed each fiscal year for regulatory and statutory compliance.

The City Council is the governing body of the City of Tulsa in matters related to the Consolidated Plan and associated housing and community development programs for the City of Tulsa, including Guaranteed Loan Funds. This body is composed of nine elected members representing nine council districts and makes final determinations regarding funding allocations.

The Mayor is the Chief Executive and Administrative Officer of the City of Tulsa and in matters related to the City's Consolidated Plan is authorized by the City Council to execute and submit all documents necessary for the City's Consolidated Plan and or any application for Guaranteed Loan Funds.

Objectives:

The goal of the City's Citizen Participation Plan is to encourage active citizen's involvement in the Consolidated Plan and Action Plan development and implementation. Inclusive of a wide range of providers, citizens, advocacy groups, public and private agencies and community leaders. The Finance Department, Division of Grants Administration administers several federal grant and loan programs from the U. S. Department of Housing and Urban Development (HUD) which funds housing, emergency shelter, economic development, infrastructure improvement, neighborhood revitalization and social service activities, among others. Each grant or loan program is required to invite public comment prior to the expenditure of funds to determine needs, establish funding priorities, and at the end of the program year, assess program performance. Some of the programs administered include the HOME Investment Partnerships (HOME), Section 108 Guaranteed Loan Funds (Guaranteed Loan Funds), Emergency Shelter Grant (ESG), Community Development Block Grant Program (CDBG), and Housing Opportunities for People with Aids (HOPWA).

The intent of the Citizen Participation Plan is to provide clear guidelines citizens may follow in order to play a role in the community development planning process. In so doing, the City addresses the spirit of citizen participation requirements as defined in the Consolidated Plan and related regulations. In addition, this Citizen Participation Plan will provide a means of fulfilling the City of Tulsa's commitment to further citizen involvement, with neighborhoods as the focal point of their involvement.

I. Encouragement of Citizen Participation

The City provides for and encourages citizen participation in the development and substantial amendments of the Consolidated Plan, Annual Plan, Guaranteed Loan Funds Application, and the Consolidated Annual Performance Report (CAPER). Low and moderate-income persons who reside in areas where the Consolidated Plan program or Guaranteed Loan Funds are proposed to be used are encouraged to participate. This also includes residents of public and assisted housing, non-English speaking persons, and persons with disabilities.

Council members and staff from the Grants Administration and the Department of Human Rights will sponsor workshops, HUD Community Development Committee meetings, and public hearings.

This will be accomplished by the following procedures.

1. Providing frequent and timely (at least 14 days) public notice of Consolidated Plan, Annual Plan, Guaranteed Loan Funds Application, substantial amendments to the Consolidated Plan, Annual Plan or Guaranteed Loan Funds Application and CAPER activities through:
 - Posting at City Hall
 - Posting on the City of Tulsa Website
 - Posting on City of Tulsa Social Media platforms
 - Emailing notices to past program applicants, Tulsa Housing Authority, service providers, and Planning District Chairs for dissemination.
2. Conducting public hearings to solicit input and comments from citizens on the following proposed documents:
 - Consolidated Plan
 - Annual Plans
 - Guaranteed Loan Funds Application
 - Substantial amendments to the Consolidated Plan, Annual Plan, or Guaranteed Loan Funds Application
 - CAPER

Public hearings will be posted and advertised with adequate advance notice to citizens and contain enough information so the public will understand the event being announced. Hearings will be held at City Hall at OTC located at 175 East 2nd Street

Public hearings will be conducted after normal business hours to solicit input from citizens on proposed Consolidated Plan, Annual Plan, Guaranteed Loan Funds Application, substantial amendments to the Consolidated Plan, Annual Plan, or Guaranteed Loan Funds Application, and CAPER.

HUD Community Development Committee hearings, which generally occur during normal business hours, will be held at City Hall at OTC located at 175 East 2nd Street.

3. The City will publish the proposed Consolidated Plan, Annual Plan, Guaranteed Loan Funds Application, substantial amendments to the Consolidated Plan, Annual Plan or Guaranteed Loan Funds Application, and CAPER in draft form for comments. A reasonable number of free copies will be provided to citizens and groups upon request. Copies of draft documents will be available for review as follows:

- City Clerk office
- INCOG
- City/County Library Branches - Central Library and all regional libraries (addresses will be published in the public notice)
- City of Tulsa website

4. Time frames for the public to provide comments in writing will be as follows:

Proposed Documents	Comment Period
a. Consolidated Plan/Annual Plan and any substantial amendments to the plan	30 days
b. Guaranteed Loan Fund Applications and any substantial amendments to the application	10 Working Days
c. CAPER	15 days

All comments or views of citizens received in writing, or orally at the public hearings, will be considered when preparing the final Consolidated Plan, Annual Plan, Guaranteed Loan Funds Application, substantial amendments to the Consolidated Plan, Annual Plan or Guaranteed Loan Funds Applications, and CAPER. A summary of these comments and a summary of any comments or views not accepted and the reasons therefore, shall be included in the final document.

II. Information To Be Provided in the Draft Consolidated Plan, Annual Plan and Guaranteed Loan Fund applications

Prior to the adoption of the Consolidated Plan, the City will make available to citizens, public agencies, and other interested parties appropriate information that includes at a minimum:

1. The amount and type of assistance the City expects to receive (i.e., Community Development Block Grant, HOME, Emergency Shelter, HOPWA Grant, Guaranteed Loan Funds, etc.), including any program income anticipated to be generated from program activities;
2. The range of activities that may be undertaken with Community Development Block Grant, HOME, Emergency Shelter Grant, HOPWA, and Guaranteed Loan Funds Application, including the estimated amount that will benefit persons of low- and moderate-income and the use of Community Development Block Grant funds in conjunction with Guaranteed

- Loan Funds;
3. Plans to minimize displacement of persons and to assist any persons displaced, specifying the types and levels of assistance the City will make available. Such information will be made available upon request and will be included in the Consolidated Plan or any Guaranteed Loan Funds Application as a Certification; and
 4. Plans to apply for, or continue utilizing, Guaranteed Loan Funds Application and a description of Community Development Block Grant funds used in conjunction with said Guaranteed Loan Funds.

III. Criteria For Substantial Amendments To Consolidated Plan, Annual Plan or Guaranteed Loan Funds Application

The following changes and conditions will be considered substantial and will require an amendment:

Consolidated Plan

- 1) Purpose or beneficiaries of proposed projects changes
- 2) Budget of any fiscal year Consolidated Plan changes by more than 25%

The public will be provided with reasonable notice of any such amendments as established in section I above.

Guaranteed Loan Funds

- 1) Purpose, beneficiaries, or proposed location of project changes
- 2) Budget of any Guaranteed Loan Funds project changes by more than 20%
- 3) Size of any real estate project increases or decreases by 20%

The public will be provided with reasonable notice of any such amendments as established in section I above.

IV. Performance Reports

Citizens will be provided with reasonable notice and opportunity to comment on the Consolidated Annual Performance Report (CAPER) as established in section I above.

The City will consider any comments or views of citizens received in writing, or orally at public hearings, in preparing the CAPER. A summary of these comments or views shall be included in the final document.

V. Public Hearings

The City will conduct the following public hearings:

- Three (3) public hearings per year, at different stages of the program year, to obtain

citizens' views on the Consolidated Plan or Annual Plan

- The first public hearing will be held prior to the development of the Consolidated Plan/Annual Plan in order to obtain views of citizens, public agencies, and other interested parties. The purpose will be to discuss housing and community development needs, including priority non-housing community development needs, identify resources, formulate proposals, and respond to questions and comments.
- A second public hearing will be held before the HUD Community Development Committee after a draft document has been completed for the purpose of public comment prior to submitting a final Consolidated Plan/Annual Plan to HUD. At this hearing citizens will have an opportunity to review the proposed use of program funds.
- A third public hearing will be held for the CAPER for the purpose of assessing program performance.
- At least two (2) public hearings will be held at different stages of the City's Guaranteed Loan Funds Application process.
 - The first public hearing will be held prior to the development of the application in order to obtain views of citizens, public agencies, and other interested parties.
 - A second public hearing will be held before the HUD Community Development Committee after a draft document has been completed for the purpose of public comment prior to submitting a final Guaranteed Loan Funds Application to HUD. During the hearing, citizens will be informed how the City plans to use the program funds in the future. Citizens will have the opportunity to comment on the planned uses of the program funds.
- At least one (1) public hearing will be held before the HUD Community Development Committee for any Substantial amendments to the Consolidated Plan, Annual Plan or Guaranteed Loan Funds Application

VI. Meetings

Citizens will be provided with reasonable and timely access to local meetings. "Reasonable and timely" shall be defined as (14) fourteen days' notice, where possible, through posting at City Hall, on the City of Tulsa website, email to established mailing lists, and posting on City social media platforms. If a citizen is interested in staying abreast of a particular project, it is in his/her best interest to contact the Division of Grants Administration.

Some meetings of “working groups,” as they relate to specific projects, may convene on short notice at the discretion of the group leader. In those instances, the public is advised to contact the Division of Grants Administration or Human Rights Department if there is a question regarding meeting dates, times, and places.

VII. Availability to the Public

The requirement for publishing will be considered met by publication of a summary of the documents and making copies available of the proposed Consolidated Plan, Annual Plan, Guaranteed Loan Funds Application, substantial amendments to the Consolidated Plan, Annual Plan or Guaranteed Loan Funds Applications, and CAPER in draft form.

The summary will describe the contents and purpose of the Consolidated Plan, Annual Plan, Guaranteed Loan Funds Application, substantial amendments to the Consolidated Plan, Annual Plan or Guaranteed Loan Funds Applications, and CAPER. It will also include a list of the locations where copies of the entire document may be examined. Materials in a form accessible to persons with disabilities will be made available upon request.

VIII. Access to Records

The City of Tulsa will ensure that citizens, public agencies, and other interested parties will be given reasonable and timely access to information and records relating to the Consolidated Plan, Annual Plan, Guaranteed Loan Funds Application, and substantial amendments to the Consolidated Plan, Annual Plan or Guaranteed Loan Funds Applications, and CAPER for the preceding five years.

All requests to inspect or copy public records must follow procedures set forth in Executive Order 95-04-Open Records Policy of the City of Tulsa. This Executive Order has been included as an appendix to the Citizen Participation Plan so that appropriate forms requesting inspection or copying of public information are easily available for use by the public.

Such public information is available for review at:

DIVISION OF GRANTS ADMINISTRATION

City Hall at One Technology Center
175 E. Second Street, Suite 480
Tulsa, OK 74103

(918) 596-9084

Email: GrantsAdmin@cityoftulsa.org

Fax: 918-699-3523

Technical Assistance

Upon written request to Grants Administration and authorization by the Division Manager, technical assistance may be provided in the development of proposals, implementation process, evaluation/performance process, and interpretation of HUD rules and regulations pertinent to the Consolidated Plan, Annual Plan, Guaranteed Loan Funds Application, substantial amendments to the Consolidated Plan, Annual Plan or Guaranteed Loan Funds Applications, and CAPER.

All potential applicants for funding are encouraged to contact City staff for technical assistance before completing the proposal form. The basis on which the City may provide technical assistance to groups' representative of persons of low and moderate-income that may request assistance is at the discretion of the City, and does not necessarily include funding to such groups.

Complaint Procedures

Citizens with comments, complaints, or grievances against the Consolidated Plan may submit them in writing or in person to the Human Rights Department during regular business hours or may complete a Grievance form located at

Correspondence should be directed to:

Human Rights Department
City Hall at One Technology Center
175 E. Second Street, Suite 865
Tulsa, OK 74103

(918) 596-7818

Email: humanrightsrec@cityoftulsa.org

Fax: 918-596-7826

Written complaints will receive a written response within fifteen (15) working days. Complaints which cannot be resolved may be referred to the City Council or appropriate Federal agency. Complaints which do not come under the jurisdiction of Grants Administration will be referred to the proper entity for further review and determination.

Executive Order No. 95-04 Open Records Policy for the City of Tulsa

Appendix G

City of Tulsa Ordinance

REQUEST FOR ACTION: ORDINANCE

Version: 01/27/2014

AGENDA FOR: MAYOR COUNCIL AUTHORITY: DATE: October 20, 2016

Tulsa City Clerk's Office: 596-7513 or 596-7514

FOR INFORMATION CONTACT:

DEPARTMENT: FINANCE

CONTACT NAME: Gary Hamer

ORDINANCE # 23598

ADDRESS: 175 E. 2nd St. Tulsa OK 74103

TELEPHONE: 918-596-7573

SUBJECT: U.S. Department

ORDINANCE TYPE: AMENDING TULSA REVISED ORDINANCES

BA or CT #: _____

AMENDMENT OF ORD#: _____

TRO TITLE: _____

TRO SUBTITLE: _____

PLANNING DISTRICT: _____

ZONING #: _____

SSID: _____

PUD #: _____

PROP/NON-PROP: _____

COUNCIL DISTRICT: _____

SUMMARY:

AN ORDINANCE AMENDING TITLE 12, TULSA REVISED ORDINANCES, ENTITLED "U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT GRANTS," AMENDING SECTION 804, SUBSECTION 6.C. TO CLARIFY AND CORRECT PROPOSAL REQUIREMENTS RELATING TO FLOOD PLAINS FOR PROPOSED REHABILITATION AND NEW CONSTRUCTION PROJECTS; AMENDING SECTION 807, SUBSECTION A BY EXPANDING THE 1% OF PROGRAM YEAR'S ANNUAL AWARD IN THE GRANT CATEGORY TO 1% OF HUD GRANT FUNDING FOR THE APPLICABLE PROGRAM YEAR AND LIMITING THE APPLICABILITY OF THIS PROVISION; AMENDING SECTION 807, SUBSECTION B AND SUBSECTION C BY EXPANDING THE 10% OF PROGRAM YEAR'S ANNUAL AWARD IN THE GRANT CATEGORY TO 10% OF HUD GRANT FUNDING FOR THE APPLICABLE PROGRAM YEAR, AND FURTHER AMENDING SECTION 807 BY ADDING SUBSECTION D, A NEW CATEGORY FOR OFF CYCLE AWARDS AND ALLOCATIONS; PROVIDING FOR SEVERABILITY; PROVIDING FOR REPEAL OF CONFLICTING ORDINANCES; AND DECLARING AN EMERGENCY.

APPROVED BY MAYOR
CITY OF TULSA
DEC 05 2016

Approved By
City Council On
NOV 30 2016

BUDGET:

FINANCE DIRECTOR APPROVAL: _____

FUNDING SOURCE: N/A

REQUEST FOR ACTION:

All department items requiring Council approval must be submitted through the Mayor's Office.

DEPARTMENT HEAD APPROVAL: _____

Asst. CITY ATTORNEY APPROVAL: Stephanie S. Allery

BOARD APPROVAL: _____

MAYORAL APPROVAL: [Signature]

OTHER: _____

DATE: 10-20-2016

10-31-2016

NOV 03 2016

FOR CITY COUNCIL OFFICE USE ONLY:

COMMITTEE: _____

COMMITTEE DATE(S): 11-8-89

DATE RECEIVED: _____

FIRST AGENDA DATE: _____

HEARING DATE: _____

SECOND AGENDA DATE: _____

APPROVED: _____

For City Clerk's Office Use Only (Agenda Date: MMDDYYYY; Sec #: Dept ##, Item ##, Sub-Item ##, Status: S=Synopsis):

12-05-2016

2

06

01

(Published in the Tulsa World,

December 10, 2016.)

ORDINANCE NO. 23598

AN ORDINANCE AMENDING TITLE 12, TULSA REVISED ORDINANCES, ENTITLED "U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT GRANTS," AMENDING SECTION 804, SUBSECTION 6.C. TO CLARIFY AND CORRECT PROPOSAL REQUIREMENTS RELATING TO FLOOD PLAINS FOR PROPOSED REHABILITATION AND NEW CONSTRUCTION PROJECTS; AMENDING SECTION 807, SUBSECTION A BY EXPANDING THE 1% OF PROGRAM YEAR'S ANNUAL AWARD IN THE GRANT CATEGORY TO 1% OF HUD GRANT FUNDING FOR THE APPLICABLE PROGRAM YEAR AND LIMITING THE APPLICABILITY OF THIS PROVISION; AMENDING SECTION 807, SUBSECTION B AND SUBSECTION C BY EXPANDING THE 10% OF PROGRAM YEAR'S ANNUAL AWARD IN THE GRANT CATEGORY TO 10% OF HUD GRANT FUNDING FOR THE APPLICABLE PROGRAM YEAR; AND FURTHER AMENDING SECTION 807 BY ADDING SUBSECTION D, A NEW CATEGORY FOR OFF CYCLE AWARDS AND ALLOCATIONS; PROVIDING FOR SEVERABILITY; PROVIDING FOR REPEAL OF CONFLICTING ORDINANCES; AND DECLARING AN EMERGENCY.

BE IT ORDAINED BY THE CITY OF TULSA:

Section 1. That Title 12, Chapter 8, Section 804, be and the same is hereby amended to read as follows:

"Section 804. Grant processes.

- A. City of Tulsa Departments. If the Development Committee identifies needs that are to be managed by City departments, these projects will not be subject to the proposal review. However, City departments should submit project information including budget information, program description and project goals and measurable outcomes. HUD funds may not be used to replace local general government funds on City projects or services, unless, the City department can document that the services to be provided represent an increase in services beyond the services provided with government funds in the previous year. If a non-profit agency located in the City of Tulsa can provide or perform services which could be performed by a City department, the City's RFP process must be followed to allow non-profit agencies to be considered for the services needed.
- B. Applicant Workshops. Grants Administration staff shall conduct at least three (3) workshops for potential applicants seeking federal grant funds. One (1) workshop shall be conducted for those applicants who have not participated in prior HUD funding processes or have not

received funding in the past two (2) years. All workshops will be free and open to the public. All potential applicants are required to attend at least one (1) workshop or their proposal will not be considered.

C. Proposal Deadline.

1. All proposals shall be submitted no later than 5:00 p.m. on the date and location set forth in the applicable Request for Proposal (RFP). The proposal deadline will be no less than forty-five (45) days after the final applicant workshop.
2. An applicant will be allowed one opportunity within a five-year period to submit a proposal within one (1) business day after a proposal deadline. Such late applicants will also have an additional three (3) business days to submit missing documentation, as provided in Section 804(D)(5). An application accepted pursuant to this provision will be identified as late in Development Committee recommendations, and will receive a reduction of one percent (1%) from the applicant's overall average score.

D. Proposal Review: Grants Administration shall:

1. Procure a professional facilitator to manage and maintain the integrity of the evaluation process.
2. Select a minimum of five (5) reviewers for each application expected to be received. Every application shall be reviewed by no more than one (1) employee from Grants Administration.
3. A list of the reviewers selected to review the RFP must be provided to the Development Committee for review prior to commencement of proposal reviews.
4. Provide training for the reviewers on the application and criteria to be used to score the proposals prior to commencement of the proposal reviews.
5. Pre-screen the applications for missing documentation. Applicants will have three (3) business days to submit the missing documentation. Applicants who do not submit the minimum required documentation as specified in the RFP will not be considered for funding.
6. Pre-screen proposed rehabilitation and new construction projects, excluding homeowner minor repairs, emergency repairs, and rehabilitation loans, for the following required information and documentation:
 - a. Demonstrated financial capacity of the applying agency;
 - b. Documentation of funding sources committed toward the total cost of the project, excluding HUD grant request;

- c. Documentation of site control, proper zoning, and a map showing whether the proposed project is located in a flood plain;
- d. Architectural/engineering design for the entire project;
- e. Cost estimate provided by a licensed Professional Engineer (PE) licensed in the State of Oklahoma and authorized to sign and seal plans, drawings, and costs that will be submitted to a public authority for approval,
- f. Timeline and certification that the project will commence within six (6) months from the date of the grant award and that all HUD grant funds will be spent within two (2) years; and
- g. Proof that the project will meet a HUD national objective within two (2) years from completion.

Applicants who do not submit the required documentation will not be considered for funding.

7. Transmit final scores from the reviewers to the Development Committee. The Development Committee will be responsible for making the funding recommendation to the City Council.
- E. Public Hearings. The Development Committee shall hold public hearings in accordance with the City's Citizen Participation Plan and as required by HUD regulations. The public hearings will be scheduled to meet statutory deadlines for the submission of the Consolidated or Annual Action Plan and the Consolidated Annual Performance and Evaluation Report (CAPER). A minimum of three (3) public hearings will be held annually to receive public comments regarding:
1. The needs of the community.
 2. The Consolidated or Annual Action Plan and funding allocations; and
 3. The CAPER.

Additional public hearings shall be held as required, including but not limited to:

1. Section 108 loan applications; and
 2. Substantial amendments to the Consolidated Plan.
- F. Policies for Allocation of HUD Grant Funding.
1. On or before February 1 or each calendar year, Grants Administration shall publish a calendar showing the dates of all activities related to the development of the

- Consolidated Plan, Annual Action Plan, CAPER, and other related documents and activities.
2. The annual calendar and the following documents shall be posted on the City of Tulsa website (Community Programs - Grants):
 - a. The current Citizen Participation Plan; and
 - b. The City of Tulsa Policies and Procedures Manual related to the administration of HUD Grant Funds.
 3. Each year, subsequent to the final Needs Assessment Public Hearing, the Development Committee shall draft a Priority Needs Statement for the allocation of HUD Grant Funds in accordance with HUD statutes and regulations and shall submit it to the Mayor for review and recommendation, who shall forward it to the City Council for approval.
 4. Upon approval, the Priority Needs Statement shall be incorporated into the Request for Proposals.
 5. Within fifteen (15) days of receipt of the final scores from the reviewers, the Development Committee shall make funding recommendations based upon the tabulated scores and in accordance with the priorities of the Consolidated Plan and the Annual Action Plan. The Development Committee must submit funding recommendations to the Mayor for review and recommendation.
 6. In the event there is a tie vote of the Development Committee, the final scores of the reviewers shall be submitted to the Mayor for review and recommendation.
 7. Within ten (10) business days of being placed on the Mayor's agenda, the Mayor (i) may review the recommendations and submit them to the City Council, or (ii) may recommend changes and submit them to the City Council. Recommended changes to funding recommendations submitted by the Mayor must meet at least one (1) of the annual priorities set by the Development Committee for the program year being approved and provide a written justification for the change
 8. After receipt of the recommendations from the Development Committee and the Mayor, the City Council (i) may approve the recommendations or (ii) change and approve the recommendations, and submit them to the Mayor for signature no later than the second Thursday in April. Changes to the recommended allocations of the Development Committee or the Mayor must meet at least one (1) of the annual priorities set by the Development Committee for the program year being approved and provide a written justification for the change.
 9. This process shall meet the date and time requirements set forth in the Annual Calendar.

- G. Final Resolution on Consolidated Plan and Use of Funds. The City Council will take action in accordance with the Annual Calendar to approve the Consolidated and Annual Action Plans and projected use of funds. The Council shall forward the final resolution to the Mayor on the first business day following the Council action for approval and signature.
- H. Submission to HUD. The Mayor shall be responsible for submitting completed federal grant applications and required annual reports to the appropriate federal offices in a timely manner.”

Section 2. That Title 12, Chapter 8, Section 807, be and the same is hereby amended to read as follows:

“Section 807. Off cycle awards and allocations.

Recommendations for allocations and awards outside of the regular annual funding cycle shall be made as follows:

- A. If available funding can be carried over to the next HUD Program Year, off-cycle awards will generally not be considered in amounts less than one percent (1%) of the current Program Year’s HUD Grant Funding.
- B. If the available funds comprise less than ten percent (10%) of the Program Year’s HUD Grant Funding, the Community Development Committee may initiate off-cycle award(s) by making a recommendation to the Mayor, prioritizing currently funded agencies that have expended at least 90% of their project allocation or current program year applicants whose applications were unfunded, where additional funding would address priority needs identified in the Consolidated Plan and Annual Action Plan. The Development Committee’s recommendation will include a list of all departments and agencies requesting or considered for funding and written justification for the recommendation. Within ten (10) business days of the recommendation being placed on the Mayor’s agenda, the Mayor will make a recommendation to the City Council, and within fifteen (15) business days of the Mayor’s recommendation, the City Council will consider a resolution to allocate the identified funds.
- C. If the available funds comprise ten percent (10%) or more of the Program Year’s HUD Grant Funding, Grants Administration may initiate off-cycle award(s) by notifying the Development Committee and potential applicants of available funds, and proceeding in accordance with the proposals procedure established in Section 804 B through D.
- D. If Grants Administration determines that the process set forth in Section 807B. or C. above for off-cycle awards cannot meet HUD’s fund commitment deadline or will exceed HUD’s timeliness standards and if these funds cannot be carried forward to the next grant year, rather than having the funds recaptured by HUD, the Development Committee may initiate an off-cycle award by making a recommendation to the Mayor to disperse the unused grant funds to one or more of the funded grant recipients in the grant category for which funding is available. The Development Committee’s recommendation will include a list of all funded grant recipients within the grant category and written justification for the recommendation. Within ten (10) business days of the recommendation being placed on the

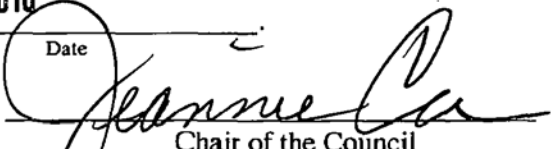
7.6

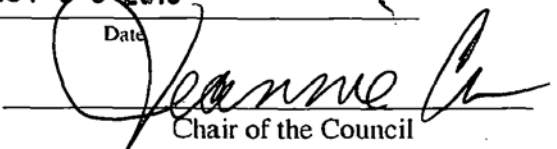
Mayor's agenda, the Mayor will make a recommendation to the City Council, and within fifteen (15) business days of the Mayor's recommendation, the City Council will consider a resolution to allocate the identified funds."

Section 3. SEVERABILITY CLAUSE. If any section, sentence, clause or phrase of this ordinance or any part thereof is for any reason found to be invalid by a court of competent jurisdiction, such decision shall not affect the validity of the remainder of this ordinance or any part thereof.

Section 4. REPEAL OF CONFLICTING ORDINANCES. That all ordinances or parts of ordinances in conflict herewith be and the same are now expressly repealed.

Section 5. EMERGENCY CLAUSE. That the amendments hereby enacted are essential to the proper, orderly and ethical conduct of the business of the City of Tulsa by its City Officials; therefore, an emergency is hereby declared to exist for the preservation of the public peace, health, and safety, by reason whereof this ordinance shall take effect immediately upon its passage, approval and publication.

ADOPTED by the Council: NOV 3 0 2016
Date

Chair of the Council

ADOPTED as an emergency measure: NOV 3 0 2016
Date

Chair of the Council

OFFICE OF THE MAYOR

Received by the Mayor: _____, at _____
Date Time

G.T. Bynum, Mayor

By _____
Secretary

APPROVED by the Mayor of the City of Tulsa, Oklahoma: DEC 05 2016,
Date

at _____
Time



Mayor

(Seal)
ATTEST:



City Clerk



APPROVED AS TO FORM AND LEGALITY:



City Attorney

CHAPTER 8. - U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT GRANTS

[1]

Section 800. - Scope.

This chapter shall apply to the City of Tulsa's receipt and allocation of all block grant program funds received from the U.S. Department of Housing and Urban Development Department, including, but not limited to, the Community Development Block Grants (CDBG), Home Investment Partnerships Program (HOME), Emergency Shelter or Emergency Solutions Grants (ESG), and Housing Opportunities for Persons with AIDS (HOPWA) programs and any changes thereto, as well as any new programs added by the U.S. Department of Housing and Urban Development.

(Ord. No. 22813, § 1, 1-31-2013; Ord. No. 23362, § 1, 9-10-2015)

Section 801. - Definitions.

As used in this chapter, the following terms shall have the meaning set forth below:

- A. **Annual action plan** shall mean a written plan that specifies the HUD funded activities and allocations for the City of Tulsa for a specific HUD grant period.
- B. **Annual calendar** shall mean the calendar prepared annually by Grants Administration and posted on the City of Tulsa website (Community Programs - Grants) stating the specific HUD dates and deadlines for submission of HUD plans and reports.
- C. **CDBG** means Community Development Block Grant, a HUD grant program.
- D. **CDBG Physical Projects** shall mean those projects which are not classified as public service or economic development.
- E. **Citizen participation plan** shall mean a written plan that invites public input and citizen participation in the needs for and use of HUD funds, and which is available on the City of Tulsa website (Community Program - Grants).
- F. **Continuum of Care** or **CoC** shall mean the City of Tulsa Continuum of Care, which considers policies designed to address the critical problem of homelessness, including a coordinated community-based process of identifying needs and building a system to address those needs.
- G. **Consolidated Annual Performance and Evaluation Report (CAPER)** shall mean the annual written report submitted to HUD by the City of Tulsa, which details the performance of funded activities, including expenditures and number and type of beneficiaries served.
- H. **Consolidated plan** shall mean the document written by the City of Tulsa describing the housing needs of low- and moderate-income residents, outlining strategies to meet the needs and listing all resources available to implement the strategies. This document is required by HUD for the City to receive HUD Community Planning and Development funds and shall be in conformance with the City of Tulsa's Comprehensive Plan.
- I. **Hearing Officer** shall mean the Mayor's designee, who shall hear appeals regarding HUD processes.
- J. **HUD** shall mean the U. S. Department of Housing and Urban Development.
- K. **HUD Community Development Committee (Development Committee)** shall mean the committee that solicits input regarding community needs and funding priorities, develops the Priority Needs Statement, and recommends funding allocations, including off cycle awards and allocations as set forth in Section 802 and 803

of this chapter.

- L. **HUD Grant Funding** shall mean funding for CDBG, HOME, ESG, HOPWA and any revisions thereof, as well as any new programs implemented by the U.S. Department of Housing and Urban Development, established by federal law or regulation.
- M. **Needs Assessment Public Hearing** shall mean a public hearing at which public input is heard regarding community needs, as set forth in Section 804 of this chapter.
- N. **Off Cycle Awards and Allocations** shall mean those awards, allocations and re-allocations which occur during a HUD grant period and outside of the regular allocation process outlined in this chapter, for the Consolidated Plan, Annual Action Plan, or any amendments thereto.
- O. **Priority Needs Statement** shall mean the statement encompassing input from the community, regarding the priority of essential services needed by the citizens of the City of Tulsa and which will guide the grant award and funding selection as set forth in Section 804 of this chapter.
- P. **Submission date** shall mean the date established by the HUD for timely submission of the Consolidated Plan, Annual Action Plan, Consolidated Annual Performance and Evaluation Report (CAPER), and any other submissions required by federal law or regulation.

(Ord. No. 22813, § 1, 1-31-2013; Ord. No. 23362, § 1, 9-10-2015)

Section 802. - HUD Community Development Committee Membership.

The HUD Community Development Committee (Development Committee) is hereby established to perform the duties set forth in Section 803 below:

- A. Membership of the Development Committee shall consist of:
 1. All Tulsa City councilors, who shall serve ex-officio and not be counted for purposes of establishing a quorum;
 2. One (1) representative of the Indian Nations Council of Governments (INCOG) designated by the Director of INCOG;
 3. Five (5) residents of the City of Tulsa, designated by the City Council, three (3) of whom reside in a low- to moderate-income census Tract; however, no more than one (1) citizen so appointed shall reside in any one (1) City Council district;
 4. One (1) representative from a financial institution, designated by the Mayor;
 5. One (1) representative from the Continuum of Care, designated by the Mayor;
 6. One (1) representative with grant allocation experience, designated by the Mayor; and
 7. One (1) representative from the City of Tulsa Planning and Development Department, designated by the Planning Director.

The terms of the members described in A.2, 4, 5, 6, and 7 above, who were appointed in the year 2015, shall expire on June 30, 2016. The terms of the five (5) members who are residents of the City of Tulsa as described in A.3 above, who were appointed in the year 2015, shall expire on June 30, 2017. All members shall be appointed to a two (2)-year term commencing on July 1 of the year of their appointment.

No members shall be affiliated with any agency that is requesting or has received funding for a City administered HUD funded project.

(Ord. No. 22813, § 1, 1-31-2013; Ord. No. 23362, § 1, 9-10-2015)

Section 803. - HUD Community Development Committee duties.

- A. The Development Committee shall:
1. Actively solicit public input regarding the long-term and short-term needs of the community, including homeless needs, and shall develop funding priorities for the Consolidated Plan and Annual Action Plan. The Committee shall also evaluate the performance of funded projects and programs. Meetings of the Development Committee shall comply with the Oklahoma Open Meetings Act, and shall be broadcast on TGOV, the City of Tulsa's government access network.
 2. Conduct all required public hearings as set forth in Section 804(E).
 3. Receive input from the CoC regarding homeless needs, priorities, goals, outcomes, and evaluation measures.
 4. Consult with the CoC regarding allocation of funds, developing performance standards, and evaluating outcomes of ESG assisted projects;
 5. Adopt objective standards for the evaluation and scoring for the HUD Grant Funding;
- B. The Human Rights Department shall continue to perform its functions as assigned by Executive Order 2009-08, as long as such Executive Order remains in force and effect.

(Ord. No. 22813, § 1, 1-31-2013; Ord. No. 23362, § 1, 9-10-2015)

Section 804. - Grant processes.

- A. **City of Tulsa Departments.** If the Development Committee identifies needs that are to be managed by City departments, these projects will not be subject to the proposal review. However, City departments should submit project information including budget information, program description and project goals and measurable outcomes. HUD funds may not be used to replace local general government funds on City projects or services, unless, the City department can document that the services to be provided represent an increase in services beyond the services provided with government funds in the previous year. If a non-profit agency located in the City of Tulsa can provide or perform services which could be performed by a City department, the City's RFP process must be followed to allow non-profit agencies to be considered for the services needed.
- B. **Applicant workshops.** Grants Administration staff shall conduct at least three (3) workshops for potential applicants seeking federal grant funds. One (1) workshop shall be conducted for those applicants who have not participated in prior HUD funding processes or have not received funding in the past two (2) years. All workshops will be free and open to the public. All potential applicants are required to attend at least one (1) workshop or their proposal will not be considered.
- C. **Proposal deadline.**
1. All proposals shall be submitted no later than 5:00 p.m. on the date and location set forth in the applicable Request for Proposal (RFP). The proposal deadline will be no less than forty-five (45) days after the final applicant workshop.
 2. An applicant will be allowed one opportunity within a five-year period to submit a proposal within one (1) business day after a proposal deadline. Such late applicants will also have an additional three (3) business days to submit missing documentation, as provided in Section 804(D)(5). An application accepted pursuant to this provision will be identified as late in Development Committee recommendations, and will receive a reduction of one percent (1%) from the applicant's overall average score.
- D. **Proposal review.** Grants Administration shall:

1. Procure a professional facilitator to manage and maintain the integrity of the evaluation process.
 2. Select a minimum of five (5) reviewers for each application expected to be received. Every application shall be reviewed by no more than one (1) employee from Grants Administration.
 3. A list of the reviewers selected to review the RFP must be provided to the Development Committee for review prior to commencement of proposal reviews.
 4. Provide training for the reviewers on the application and criteria to be used to score the proposals prior to commencement of the proposal reviews.
 5. Pre-screen the applications for missing documentation. Applicants will have three (3) business days to submit the missing documentation. Applicants who do not submit the minimum required documentation as specified in the RFP will not be considered for funding.
 6. Pre-screen proposed rehabilitation and new construction projects, excluding homeowner minor repairs, emergency repairs, and rehabilitation loans, for the following required information and documentation:
 - a. Demonstrated financial capacity of the applying agency;
 - b. Documentation of funding sources committed toward the total cost of the project, excluding HUD grant request;
 - c. Documentation of site control, proper zoning, and a map showing whether the proposed project is located in a flood plain;
 - d. Architectural/engineering design for the entire project;
 - e. Cost estimate provided by a licensed Professional Engineer (PE) licensed in the State of Oklahoma and authorized to sign and seal plans, drawings, and costs that will be submitted to a public authority for approval;
 - f. Timeline and certification that the project will commence within six (6) months from the date of the grant award and that all HUD grant funds will be spent within two (2) years; and
 - g. Proof that the project will meet a HUD national objective within two (2) years from completion.

Applicants who do not submit the required documentation will not be considered for funding.
 7. Transmit final scores from the reviewers to the Development Committee. The Development Committee will be responsible for making the funding recommendation to the City Council.
- E. Public hearings.** The Development Committee shall hold public hearings in accordance with the City's Citizen Participation Plan and as required by HUD regulations. The public hearings will be scheduled to meet statutory deadlines for the submission of the Consolidated or Annual Action Plan and the Consolidated Annual Performance and Evaluation Report (CAPER). A minimum of three (3) public hearings will be held annually to receive public comments regarding:
1. The needs of the community;
 2. The Consolidated or Annual Action Plan and funding allocations; and
 3. The CAPER.
- Additional public hearings shall be held as required, including but not limited to:
1. Section 108 loan applications; and
 2. Substantial amendments to the Consolidated Plan.
- F. Policies for allocation of HUD Grant Funding.**
1. On or before February 1 or each calendar year, Grants Administration shall publish a calendar showing the dates of all activities related to the development of the Consolidated Plan, Annual Action Plan, CAPER,

and other related documents and activities.

2. The annual calendar and the following documents shall be posted on the City of Tulsa website (Community Programs - Grants):
 - a. The current Citizen Participation Plan; and
 - b. The City of Tulsa Policies and Procedures Manual related to the administration of HUD Grant Funds.
3. Each year, subsequent to the final Needs Assessment Public Hearing, the Development Committee shall draft a Priority Needs Statement for the allocation of HUD Grant Funds in accordance with HUD statutes and regulations and shall submit it to the Mayor for review and recommendation, who shall forward it to the City Council for approval.
4. Upon approval, the Priority Needs Statement shall be incorporated into the Request for Proposals.
5. Within fifteen (15) days of receipt of the final scores from the reviewers, the Development Committee shall make funding recommendations based upon the tabulated scores and in accordance with the priorities of the Consolidated Plan and the Annual Action Plan. The Development Committee must submit funding recommendations to the Mayor for review and recommendation.
6. In the event there is a tie vote of the Development Committee, the final scores of the reviewers shall be submitted to the Mayor for review and recommendation.
7. Within ten (10) business days of being placed on the Mayor's agenda, the Mayor (i) may review the recommendations and submit them to the City Council, or (ii) may recommend changes and submit them to the City Council. Recommended changes to funding recommendations submitted by the Mayor must meet at least one (1) of the annual priorities set by the Development Committee for the program year being approved and provide a written justification for the change
8. After receipt of the recommendations from the Development Committee and the Mayor, the City Council (i) may approve the recommendations or (ii) change and approve the recommendations, and submit them to the Mayor for signature no later than the second Thursday in April. Changes to the recommended allocations of the Development Committee or the Mayor must meet at least one (1) of the annual priorities set by the Development Committee for the program year being approved and provide a written justification for the change.
9. This process shall meet the date and time requirements set forth in the Annual Calendar.

G. **Final resolution on consolidated plan and use of funds.** The City Council will take action in accordance with the Annual Calendar to approve the Consolidated and Annual Action Plans and projected use of funds. The Council shall forward the final resolution to the Mayor on the first business day following the Council action for approval and signature.

H. **Submission to HUD.** The Mayor shall be responsible for submitting completed federal grant applications and required annual reports to the appropriate federal offices in a timely manner.

(Ord. No. 22813, § 1, 1-31-2013; Ord. No. 23362, § 1, 9-10-2015; Ord. No. 23595, § 1, 11-16-2016; Ord. No. 23598, § 1, 11-30-2016)

Section 805. - Timeliness.

HUD funds are time sensitive and shall be contracted and expended within a reasonable period of time after approval of the Annual Action Plan by HUD. The following conditions shall apply:

1. CDBG Public Service and the "Shelter" category of Emergency Solutions Grant projects shall expend all funds within the HUD grant period set forth in the contract. No funds shall be carried forward.

2. CDBG Physical projects must provide documentation required by the City of Tulsa, setting forth detailed information that assures the commencement of the project within six (6) months of the approval of the Annual Action Plan or the funds were allocated. Required documentation includes, but is not limited to, documentation of all commitments, timeline, firm development budget, approved procurement and other policies and procedures related to the project. Projects that do not begin within this timeframe or which provide no or inadequate explanation and documentation will not be awarded funds. A new application may be submitted for the project during the next funding period.
3. CDBG Physical and Economic Development projects shall expend all funds within the contract term. Unexpended funds shall not be carried forward, provided however, Grants Administration may extend the contract term by written amendment to the contract if project activities initiated before the end of the contract term can be completed within a reasonable period of time as determined by Grants Administration. Documentation acceptable to Grants Administration must be provided as verification that the activities were commenced prior to the end of the contract term and can be completed within a reasonable period of time acceptable to Grants Administration.
4. HOME projects shall be contracted and funds committed within one (1) year of the Annual Action Plan pursuant to which the project was submitted. Projects that cannot be contracted within this time frame must provide to Grants Administration the documentation required by the City of Tulsa setting forth detailed information that assures the commencement of the project within a time period acceptable to Grants Administration. If the required documentation is not provided or such documentation is inadequate, the project will not be awarded funds. A new application may be submitted for the project during the next funding cycle.

(Ord. No. 22813, § 1, 1-31-2013; Ord. No. 23362, § 1, 9-10-2015)

Section 806. - Quarterly reports.

Grants Administration shall submit written quarterly reports, within forty-five (45) days after the end of the quarter, to the Development Committee and City Council, summarizing the status of appropriations, fund disbursements, program income, other funds available for allocation, and subrecipient contracts, and describing any outstanding documentation requirements for all projects and programs allocated funding in the current program year.

(Ord. No. 22813, § 1, 1-31-2013; Ord. No. 23362, § 1, 9-10-2015)

Section 807. - Off cycle awards and allocations.

Recommendations for allocations and awards outside of the regular annual funding cycle shall be made as follows:

- A. If available funding can be carried over to the next HUD Program Year, off-cycle awards will generally not be considered in amounts less than one percent (1%) of the current Program Year's HUD Grant Funding.
- B. If the available funds comprise less than ten percent (10%) of the Program Year's HUD Grant Funding, the Community Development Committee may initiate off-cycle award(s) by making a recommendation to the Mayor, prioritizing currently funded agencies that have expended at least 90% of their project allocation or current program year applicants whose applications were unfunded, where additional funding would address priority needs identified in the Consolidated Plan and Annual Action Plan. The Development Committee's recommendation will include a list of all departments and agencies requesting or considered for funding and written justification for the recommendation. Within ten (10) business days of the recommendation being

placed on the Mayor's agenda, the Mayor will make a recommendation to the City Council, and within fifteen (15) business days of the Mayor's recommendation, the City Council will consider a resolution to allocate the identified funds.

- C. If the available funds comprise ten percent (10%) or more of the Program Year's HUD Grant Funding, Grants Administration may initiate off-cycle award(s) by notifying the Development Committee and potential applicants of available funds, and proceeding in accordance with the proposals procedure established in Section 804 B through D.
- D. If Grants Administration determines that the process set forth in Section 807B. or C. above for off-cycle awards cannot meet HUD's fund commitment deadline or will exceed HUD's timeliness standards and if these funds cannot be carried forward to the next grant year, rather than having the funds recaptured by HUD, the Development Committee may initiate an off-cycle award by making a recommendation to the Mayor to disperse the unused grant funds to one or more of the funded grant recipients in the grant category for which funding is available. The Development Committee's recommendation will include a list of all funded grant recipients within the grant category and written justification for the recommendation. Within ten (10) business days of the recommendation being placed on the Mayor's agenda, the Mayor will make a recommendation to the City Council, and within fifteen (15) business days of the Mayor's recommendation, the City Council will consider a resolution to allocate the identified funds.

(Ord. No. 22813, § 1, 1-31-2013; Ord. No. 23362, § 1, 9-10-2015; Ord. No. 23595, § 1, 11-16-2016; Ord. No. 23598, § 2, 11-30-2016)

Section 808. - Appeals.

- A. **Right to appeal.** An appeal to a Hearing Officer may be taken by any person or organization aggrieved, where it is alleged there is an error in any order, requirement, decision, determination, or action made by the city official or employee in the allocation, disbursement, accounting, or payment of funds to an applicant awarded funds as provided for in this chapter.
- B. **Hearing Officer.** There is hereby appointed a Hearing Officer and alternate Hearing Officers who shall conduct the hearings and perform the duties set forth herein. The Municipal Court Administrator (Municipal Court Clerk) is hereby appointed and shall serve as the Hearing Officer. The Hearing Officer shall appoint and designate one (1) alternate to serve in his or her absence from one (1) of the division head positions in the Municipal Court. The City Council shall appoint and designate a second alternate Hearing Officer from the classified service to serve in the absence of the Hearing Officer and the first alternate.
- C. **Right to appeal to Council.** An appeal to the Council may be taken by any person or organization aggrieved where it is alleged there is an error in any order, requirement, decision or determination made by the Hearing Officer.
- D. **Notice of appeal.** An appeal from any order, requirement, decision or determination made by the Hearing Officer shall be taken within ten (10) days from the date of the issuance of the notice of the decision of the Hearing Officer by filing with the City Clerk a notice of appeal, specifying the name and mailing address of the Appellant and specifying the grounds thereof.
- E. **Council action.** The Council shall hold a hearing and may reverse or affirm, wholly or partly, or may modify the order, requirement, decision or determination appealed from and may make such order, requirement, decision or determination as ought to be made.

(Ord. No. 22813, § 1, 1-31-2013; Ord. No. 23362, § 1, 9-10-2015)

Appendix H

Meeting Minutes



FINANCE
Budget and Planning

**HOUSING AND URBAN DEVELOPMENT (HUD)
COMMUNITY DEVELOPMENT COMMITTEE (CDC)
MINUTES OF MEETING**

July 10, 2025, 5:00 p.m.
City Hall, 175 e. 2nd St., Tulsa, OK 74103
2nd Floor City Council Chambers

Members Present:

Daniel Jeffries, Julie Miner, Scott Asbjornson, Ryan Lynch, Robert Winchester

Ex Officio Present: None

Others Present:

Kim Howe, Derek Langley, Liz Maine, LaWonda Dunlap, Drew France, DeLani Rawson, Elizabeth Carlson, Candance White, Allison Cox, T'erra Estes, Nathan Way, Rose Turner, Eric Hallett, Ray Fitzgerald

1. Call to Order – Scott Asbjornson, Chair, called meeting to order at 5:06 p.m.
2. Chair’s Introduction and Remarks - Committee introductions were made.
3. Approval of Minutes – Motion to approve the 3/13/2025 meeting minutes made by Mr. Winchester, seconded by Mr. Lynch; motion carried unanimously.
4. Elections of new officers Mr. Winchester nominated Mr. Asbjornson for Chair, Mr. Lynch seconded, motion carried unanimously. Mr. Winchester nominated Mr. Lynch for Vice Chair, Mr. Jeffries seconded, motion carried unanimously.
5. Needs Assessment Presentation by Mr. Langley.
6. Motion to Enter Public Hearing by Mr. Winchester, seconded by Ms. Miner; motion carried unanimously.
7. Ms. Turner, Mr. Way, Mr. Hallett, Mr. Fitzgerald and Ms. Estes spoke of needs in the Tulsa community.

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FINANCE
Budget and Planning

8. Motion to Exit Public Hearing made by Mr. Lynch, seconded by Mr. Winchester; carried unanimously.

9. Meeting adjourned at 5:38 pm

Prepared by : Kim Howe

Approved by: _____

Report or Study

Version 1.8 released on 7/1/25

New form to be used for various reports and/or studies for the Mayors Review/Approval.



CITY COUNCIL USE ONLY

Date Received: _____
Committee Date: _____
1st Agenda Date: _____

Tracking #: _____
Committee: _____
Hearing Date: _____
2nd Agenda Date: _____

CITY CLERK USE ONLY

Scanned Date: 07.16.2025
 Posted Item #: 2507.01724

All department items requiring Council approval must be submitted through the Mayor's Office.

Primary Details

Board Approval

Other Board Name

City Council Approval

Yes No

Department
Finance

Contact Name
Kim Howe

Email
khowe@cityoftulsa.org

Phone
9185968094

Report/Study Date
7/10/25

Report/Study Name
2026 Priority Needs Statement

Contract Number

Project Number

Budget

Funding Source(s)

TOTAL:

Approvals *Liz Maine*

(Liz Maine (Jul 11, 2025 10:09 CDT))

Department: _____

Christy Basgall

Legal: _____

Leslie Myers

Board: _____

Mayor: _____

Other: _____

[Signature]

Krystal S. Reyes
Mayor Pro Tem

Date: Jul 11, 2025

Date: Jul 11, 2025

Date: _____

Date: _____

Date: JUL 16 2025

Summary

Background Information

As required by Ordinance, the HUD Community Development Committee has reviewed all the needs identified in the Consolidated Plan and heard comments from the public. Per Section 804.F.3 the Committee has drafted a Priority Needs Statement for the allocation of the HUD Grant Funds in accordance with HUD statues and regulations and is submitting them to the Mayor for review and recommendation, who shall forward it to the City Council for approval.

Summation of the Requested Action

We request the Mayor approve and sign the Priority Needs Statement.

Other Pertinent Details

Processing Information for City Clerk's Office

Post Execution Processing

- Mail vendor copy (add'l signature copies attached)
- Must be filed with other governmental entity
- Add'l governmental entity approval(s) required

Additional Routing and Processing Details

Please return an electronic copy to Grants Admin



Date: July 10, 2025

To: Hon. Monroe Nichols IV, Mayor of Tulsa
Phil Lakin, Jr., Chair of City Council (District 8)
Karen Gilbert, Vice-Chair of City Council (District 5)
Vanessa Hall-Harper, Councilor District 1
Anthony Archie, Councilor District 2
Jackie Dutton, Councilor District 3
Laura Bellis, Councilor District 4
Christian Bengel, Councilor District 6
Lori Decter Wright, Councilor District 7
Carol Bush, Councilor District 9

CC: Krystal Reyes, Deputy Mayor
Mike Miller, City Administrator
Christy Basgall, Director, Finance Department
Rhys Williams, Grants Manager

From: HUD Community Development Committee- Scott Asbjornson, Chair
Subject: PY 2026 Annual Action Plan Priority Needs Statement

During a meeting of the Housing and Urban Development (HUD) Community Development Committee, held July 10, 2025, the Committee considered recommendations of priority needs for the 2026 Annual Action Plan. After thorough review of needs identified by the community, the Committee approved that including these recommended needs will enable the City to show tangible results in typically underserved areas and benefits for underserved persons.

Per Ordinance No. 23598, please find attached the Committee's recommendations for your review and recommendation.

Should you require any additional information or other supporting documentation, please contact Rhys Williams at 918-596-2604. Thank you.

A handwritten signature in black ink, appearing to read "Scott Asbjornson", with the date "7/10/25" written below it.

PRIORITY NEEDS

Affordable Housing Units

Outreach and data analysis indicate a need for more affordable housing in the City of Tulsa as both renters and owners are cost burdened. Recent studies have shown a need for 12,000+ more units in the city to meet housing demand with consultation indicating that number may be higher today. Further, community consultation revealed an interest in more homeownership opportunities for low – moderate income earners. Needed activities may include rehabilitation of owner-occupied single-family housing, new construction of single-family housing for homeownership, provision of down payment assistance, and development of affordable rental housing.

Housing Assistance

Renters are especially rent burdened in the City of Tulsa at rates higher than homeowners. Community outreach expressed a need to provide additional housing subsidies for renters, specifically.

Homelessness Services

Community outreach revealed a need for enhanced homelessness services, including but not limited to emergency shelter service and homelessness prevention services. As housing has become less affordable homelessness is a growing concern even among those who have not experienced housing problems in the past. Assistance to prevent homelessness and provide shelter to those experiencing homelessness remains a growing need.

Neighborhood Investments

The community outreach process revealed a desire for clean-up of blighted properties, enhanced facilities and infrastructure improvements to neighborhoods, particularly in the areas of facilities that support youth like parks and recreation centers, and infrastructure needs like sidewalks/trail Improvement, road improvements, lighting, and bus stops. Consultation also identified a need to make ADA compliant upgrades to neighborhood sidewalks and facilities and to invest in general improvement to neighborhood conditions.

Assistance For People Experiencing and Fleeing Domestic Violence

Several vulnerable populations were identified as specifically in need of assistance in the City of Tulsa. Oklahoma has the highest domestic violence rate in the country with 49.1% of women and 40.7% of men experiencing domestic violence making this the most often cited special population in need of assistance during consultation. Needs of this population include shelter and services to support transition to a safe and stable living environment.

Mental Health Treatment

Mental health concerns have a ripple effect and effect many individuals across demographics often making already challenging situations like domestic violence, homelessness, and substance use disorders even more difficult to manage. Needs relate to services and case management.

Assistance for those with Disabilities

Those with disabilities are in need of assistance to allow them to meet basic needs and more easily manage their disabilities. These disabilities may include both physical and medical disabilities and needs related to housing and case management.

Services for Low Income Households to Meet Basic Needs

Across the City, consultation revealed that low-income communities and households are struggling with meeting basic needs and maintaining quality of life. Assistance such as food banks, programs for low-income seniors, and programs to support youth and children were cited as top needs.

Job Creation & Employment Opportunities

Community outreach indicated a need for creating job growth and retention through investment into the local economy. Activities may include job training, employment opportunities, and business assistance.

GOALS

GOAL	Acquisition and New Construction of Affordable Housing
DESCRIPTION	Acquisition or new construction of affordable multi-family rental units with special consideration given to housing for seniors and the disabled as these types of units are the most limited in the City of Tulsa. Down payment and closing cost assistance for first time homebuyers.
PRIORITY NEED ADDRESSED	Affordable Housing Units

GOAL	Support Housing Rehabilitation
DESCRIPTION	Rehabilitation of owner-occupied housing to allow residents to maintain housing that is already affordable to them and allow seniors to age in place. Rehabilitation of multi-family rental housing, with special consideration given to housing with units for seniors and those with physical disabilities.
PRIORITY NEED ADDRESSED	Affordable Housing Units

GOAL	Provide Rental Housing Subsidies
DESCRIPTION	Direct rental housing subsidies to make rental costs more affordable for low income and special populations.
PRIORITY NEED ADDRESSED	Housing Assistance Homelessness Services Assistance for those with Disabilities

GOAL	Homeless Services
DESCRIPTION	Shelter operations and services for those experiencing homelessness, including provision of shelter beds, outreach, and services such as case management and healthcare. Homelessness prevention services for those at risk of homelessness.
PRIORITY NEED ADDRESSED	Homelessness Services Housing Assistance Mental Health Treatment Assistance for those with Disabilities Assistance For People Experiencing and Fleeing Domestic Violence

GOAL	Provide Housing and Services for People with HIV/AIDS
DESCRIPTION	Direct assistance and services for those living with HIV/AIDS to ensure stable living environments and access to proper treatment.
PRIORITY NEED ADDRESSED	Housing Assistance Assistance for those with Disabilities

GOAL	Services for Special Populations
DESCRIPTION	Provide services for special populations identified in the priority need assessment- domestic violence treatment and prevention, mental treatment, and services for those with disabilities.
PRIORITY NEED ADDRESSED	Assistance for People Experiencing or Fleeing Domestic Violence Mental Health Treatment Assistance for those with Disabilities

GOAL	Support Services for Low Income Populations
DESCRIPTION	Services for low-income communities and households struggling with meeting basic needs. These needs may include food security, assistance programs for seniors to maintain daily living, and programs to support children and youth.
PRIORITY NEED ADDRESSED	Services for Low Income Households to Meet Basic Needs

GOAL	Improve Public Infrastructure and Facilities
DESCRIPTION	Acquisition, construction or rehabilitation to public facilities and infrastructure that is not for general government use, particularly facilities that support youth like parks and recreation centers, and infrastructure needs like sidewalks/trail Improvement, road improvements, lighting, and bus stops. Consultation also identified a need to make ADA compliant upgrades to neighborhood sidewalks and facilities
PRIORITY NEED ADDRESSED	Neighborhood Investments

GOAL	Invest in Clearance and Demolition
DESCRIPTION	Community outreach indicated a need to address neighborhood conditions through the clean-up of blighted properties to make way for greater community redevelopment and growth.
PRIORITY NEED ADDRESSED	Neighborhood Investments

GOAL	Provide Loans to Small Businesses
DESCRIPTION	Assistance in the form of loans, grants, or technical assistance to private entities for creation or retention of jobs or for provision of goods and services.
PRIORITY NEED ADDRESSED	Job Creation & Employment Opportunities

GOAL	Employment Opportunities
DESCRIPTION	Job training and employment opportunities for low-income communities and households.
PRIORITY NEED ADDRESSED	Job Creation & Employment Opportunities



FINANCE
Budget and Planning

**HOUSING AND URBAN DEVELOPMENT (HUD)
COMMUNITY DEVELOPMENT COMMITTEE (CDC)
MINUTES OF MEETING**

Jan. 29th, 2026. 4:00 PM
City Hall, 175 E. 2nd St., Tulsa, OK 74103
2nd Floor City Council Chambers

Members Present:

Daniel Jeffries, Scott Asbjornson, Julie Miner, Maria Hernandez, Michelle Lara, Ryan Lynch

Ex Officio Present: N/A

Others Present:

Rhys Williams, Liz Maine, Derek Langley, DeLani Rawson, Elizabeth Carlson Toki, Lucas Freeman, Pat Connelly, Sharon Catalano, Brianna Coble, Bill Copeland, Blake Simon, Rhene Ritter, Ryan Bogle, Janet Pieren, Joanna Oxford, Kim Hogue, Kevin Cox, Allison Cox, Hannah Hayes, Jackson Cox, Casey Bakhsh, Traci Jenkins, Drew France, Travis Hulse, Gene Bulmash, Rob Gardenhire, Jane Cuckler, Brent Isaacs, Jimmy Farmer, Mark Smith, Matt Rudy, Russell Cobb

1836 * 1898

TUL * USA

1. Call to Order – Scott Asbjornson, Chair, called meeting to order at 4:08 p.m.
2. Chair’s Introduction and Remarks - Committee introductions were made.
3. Approval of Minutes – Motion to approve the 9/11/25 meeting minutes made by Daniel Jeffries, seconded by Maria Hernandez, carried unanimously
4. Chair yielded the floor to Pat Connelly, Facilitator, for his report. Mr. Connelly gave brief updates on this year’s process and distributed memo to CDC members.
5. Chair yields to Rhys Williams for overview of proposals and allocations. City set asides were accepted without discussion.
6. ESG Applications — Homelessness Prevention: No opposition to Scenario 3, vote on 2/3
ESG — Shelter and Street Outreach: Scenario 4 created after discussion. Draws small amounts from each group funded in S3 in order to fund John 3:16 at \$20,000



FINANCE
Budget and Planning

7. HOME: Recommendation presented was to fund Tulsa Habitat DPA and TBRA, remainder to Roma Berry to get them closer to full funding and work. Agreed to vote on 2/3 after having questions answered by HOME applicant groups
 - a. Committee brought up Bill Copeland of Vintage/Roma Berry.
 - b. Committee brought up Jimmy Farmer of Mental Health Association.
 - c. Mark Smith of Center for Housing Solutions
8. HOPWA: 3% for admin, rest to Tulsa CARES recommendation accepted
9. CDBG (not Public Service): Funding suggestion for Physical, Economic Development, and Housing Services accepted without discussion or questions.
10. Public Comment: Mark Smith waives his time to comment as he already answered questions.
11. Meeting adjourned at 4:49 pm

Prepared by : Lucas Freeman

Approved by:

A handwritten signature in dark ink, appearing to read "Lucas Freeman", written over a horizontal line.

1836 x 1898

TUL x USA



FINANCE
Budget and Planning

**HOUSING AND URBAN DEVELOPMENT (HUD)
COMMUNITY DEVELOPMENT COMMITTEE (CDC)
MINUTES OF MEETING**

Jan. 29th, 2026. 4:00 PM
City Hall, 175 E. 2nd St., Tulsa, OK 74103
2nd Floor City Council Chambers

Members Present: Daniel Jeffries, Scott Asbjornson, Julie Miner, Maria Hernandez, Michelle Lara, Ryan Lynch, Tracie Chandler

Ex Officio Present:

Others Present:

Rhys Williams, Liz Maine, Derek Langley, Elizabeth Carlson Toki, Lucas Freeman, Drew France, Apryl Leggett, Rochelle Klein, Bill Copeland, Blake Simon, Jackson Cox, Kim Hogue, Nathan Way, Amy Hilligoss, Gene Bulmash, Amy Janes, Hannah Hayes, Jeni Dolan, Elizabeth Fry, Hillary Sutton, Madalyn Dunsworth, Kristin Hixon, Rachel Claxton, Sara Framel, Travis Hulse

1836 * 1898

TUL * USA

1. Call to Order — Scott Asbjornson, Chair, called meeting to order at 4:05 p.m.
2. Chair’s Introduction and Remarks — Committee introductions were made.
3. Approval of Minutes — Motion to approve the 1/29/26 meeting minutes made by Daniel Jeffries, seconded by Michelle Lara, carried unanimously
4. Chair yielded the floor to Rhys Williams, Grants Administration, for updates and review of 1/29 meeting. DPN Homeowner repair grant outreach discussed and encouraged.
5. CDBG Public Service — 30 orgs requested CDBG-PS applications, 18 applied. Mayor’s admin suggestion (scenario 2) funding 9 organizations recommended by Mr. Lynch, seconded by Ms. Lara, carried unanimously.
6. PY26 Contingencies — overview of contingencies given by Mr. Williams
7. Motion to approve HUD CDC recommendations and contingencies made by Ms. Chandler, seconded by Mr. Jeffries, carried unanimously.
8. Committee Comments – Mr. Lynch comments to recognize all applicants
9. Public Comment: None
10. Motion to adjourn by Ms. Lara, seconded by Ms. Hernandez. Meeting concluded at 4:28

Prepared by : Lucas Freeman

Approved by: _____

Appendix I

Public Notices

2026-2027 COMMUNITY NEEDS ASSESSMENT PUBLIC HEARING

POSTED ONLINE 6/13/25 (14+days before 7/10/25)

ENGLISH:

The screenshot shows a web browser window displaying the City of Tulsa website at cityoftulsa.org/grants. The page features a dark blue navigation bar with menu items: Residents, Development/Business, Government, Connect, I Want to..., and Contact Us - 311. The main content area includes a paragraph about HUD accomplishments, a link for the HUD Accomplishments Report (PY22 and PY23), and a section titled "NOTICE OF PUBLIC HEARING". The notice details the HUD Community Development Committee's public hearing on July 10, 2025, at 5 p.m. at City Hall, 175 East 2nd Street, Council Chambers, 2nd Floor. It states the purpose is to solicit comments on the 2026 Annual Needs Assessment and the 2025-2029 Consolidated Plan. Interested parties are urged to attend or write to grantsadmin@cityoftulsa.org. A "Share" box with Facebook, Twitter, and Mail icons is visible on the right. A "Tulsa 311" logo is also present. The browser's address bar and Windows taskbar are visible at the bottom.

cityoftulsa.org/grants

Residents Development/Business Government Connect I Want to... Contact Us - 311

The City is pleased to share a summary of the accomplishments achieved for Program Years 2022 and 2023 in the HUD Accomplishments Report below. This funding comes from the following HUD programs: Community Development Block Grant (CDBG), Home Investment Partnerships Program (HOME), Emergency Solutions Grant (ESG), and Housing Opportunities for Persons with Aids (HOPWA). Additionally, the City received Coronavirus Aid Relief and Economic Security (CARES) Act funding creating CDBG-CV and ESG-CV activities.

► [HUD Accomplishments Report \(PY22 and PY23\)](#)

NOTICE OF PUBLIC HEARING

The HUD Community Development Committee for the City of Tulsa will hold the Program Year 2026 Annual Needs Assessment Public Hearing at City Hall, 175 East 2nd Street, Council Chambers, 2nd Floor, on Thursday, July 10, 2025, at 5 p.m.

The purpose of the Public Hearing is to solicit comments from Tulsans on the needs and goals for the City of Tulsa Five-Year Consolidated Plan 2025-2029, Second Year Annual Action Plan PY26.

The 2025-2029 Consolidated Plan can be viewed [online](#).

Interested persons are urged to attend and be heard. If you are unable to attend, all comments should be directed in writing to the attention of Grant Administration at 175 E 2nd Street, Suite 1560, Tulsa OK 74103, e-mail to grantsadmin@cityoftulsa.org.

Reasonable accommodation will be made in compliance with the Americans with Disabilities Act of 1990 for those with disabilities or those who require an interpreter for languages other than English. Contact Grants Administration at (918) 596-9084 as soon as possible but no later than July 08, 2025, to request such arrangements.

Report Online
Email 311

Share
Facebook
Twitter
Mail

Tulsa 311

Sitemap

84°F Partly sunny 3:45 PM 6/13/2025

SPANISH:

cityoftulsa.org/grants

Oportunidades de Vivienda para Personas con SIDA (HOPWA). Además, la Ciudad recibió fondos de la Ley de Ayuda, Alivio y Seguridad Económica por Coronavirus (CARES) para la creación de actividades CDBG-CV y ESG-CV .

Informe de logros de HUD (años 22 y 23)

Compartir

Facebook
Gorjeo
Correo

Mapa del sitio

política de privacidad Empleo Informar un problema de servicio
Política de accesibilidad Opciones de pago de servicios

84°F Partly sunny 3:46 PM 6/13/2025

Oportunidades de Vivienda para Personas con SIDA (HOPWA). Además, la Ciudad recibió fondos de la Ley de Ayuda, Alivio y Seguridad Económica por Coronavirus (CARES) para la creación de actividades CDBG-CV y ESG-CV .

Informe de logros de HUD (años 22 y 23)

Compartir

- Facebook
- Gorjeo
- Correo

AVISO DE AUDIENCIA PÚBLICA

El Comité de Desarrollo Comunitario de HUD para la Ciudad de Tulsa llevará a cabo la Audiencia Pública de Evaluación Anual de Necesidades del Programa del Año 2026 en el Ayuntamiento, 175 East 2nd Street, Salas del Consejo, 2do Piso, el jueves 10 de julio de 2025, a las 5 p.m.

El propósito de la Audiencia Pública es solicitar comentarios de los habitantes de Tulsa sobre las necesidades y objetivos del Plan Consolidado Quinquenal 2025-2029, Plan de Acción Anual del Segundo Año PY26 de la Ciudad de Tulsa.

El Plan Consolidado 2025-2029 se puede consultar [en línea](#) .

Se insta a las personas interesadas a asistir y ser escuchadas. Si no pueden asistir, todos sus comentarios deben dirigirse por escrito a la Administración de Subvenciones, 175 E 2nd Street, Suite 1560, Tulsa, OK 74103, o por correo electrónico a grantsadmin@cityoftulsa.org .

Se realizarán adaptaciones razonables, de conformidad con la Ley de Estadounidenses con Discapacidades de 1990, para personas con discapacidad o que requieran un intérprete para idiomas distintos del inglés. Para solicitar estas adaptaciones, comuníquese con la Administración de Subvenciones al (918) 596-9084 lo antes posible, a más tardar el 8 de julio de 2025.



Mapa del sitio

- política de privacidad
- Empleo
- Informar un problema de servicio
- Política de accesibilidad
- Opciones de pago de servicios

Buscar

Windows taskbar with search bar, application icons, and system tray showing weather (84°F Partly sunny) and time (3:46 PM 6/13/2025).

Social Media:

City of Tulsa Gov created an event.
June 11 at 5:14 PM

Engagement:
PUBLIC HEARING

CITY OF TULSA

Thu, Jul 10 at 5 PM
Public Hearing: Program Year 2026 Annual Needs Assessment
175 E 2nd Street, Tulsa, OK, United States, Oklahoma 74103
25 people interested

Interested

Tulsa World:

Notice of Hearing

Published in Tulsa World on June 25, 2025

Location

Tulsa County, Oklahoma

Notice Text

Published in the Tulsa World, Tulsa, Tulsa County, Oklahoma, June 25, 2025

NOTICE OF PUBLIC HEARING

The HUD Community Development Committee for the City of Tulsa will hold the Program Year 2026 Annual Needs Assessment Public Hearing at City Hall, 175 East 2nd Street, Council Chambers, 2nd Floor, on Thursday, July 10, 2025, at 5:00 p.m.

The purpose of the Public Hearing is to solicit comments from Tulsans on the needs and goals for the City of Tulsa Five-Year Consolidated Plan 2025-2029, Second Year Annual Action Plan PY26.

If you would like to see the 2025-2029 Consolidated Plan, it is available on the City's website at:

<https://www.cityoftulsa.org/government/departments/finance/grants/plans-and-reports/>


Interested persons are urged to attend and be heard. If you are unable to attend, all comments should be directed in writing to the attention of Grant Administration at 175 E 2nd Street, Suite 1560, Tulsa OK 74103, e-mail to grantsadmin@cityoftulsa.org.

Reasonable accommodation will be made in compliance with the Americans with Disabilities Act of 1990 for those with disabilities or those who require an interpreter for languages other than English. Contact Grants Administration at (918) 596-9084 as soon as possible but no later than July 08, 2025, to request such arrangements.

COL-TUL-102017

Share

Copy Link

 Very humid
Now

7:58 AM
6/25/2025

Linked here: <https://tulsaworld.column.us/search?activeNotice=TkTc9PFXAzdV41QgQUOJ-0>

Notice of Hearing

Published in Tulsa World on February 24, 2026

Location

Tulsa County, Oklahoma

Notice Text

Published in the Tulsa World, Tulsa, Tulsa County, Oklahoma, February 24, 2026

PUBLIC NOTICE

The City of Tulsa's Program Year (PY) 2026 Second Year Annual Action Plan for 2026-2027 draft will be available for a 30-day public review and comment period from March 2, 2026, through April 1, 2026. The Second Year Annual Action Plan serves as the application to the U.S. Department of Housing and Urban Development (HUD) for funds under the Community Development Block Grant (CDBG), HOME Investment Partnership Program (HOME), Emergency Solutions Grant (ESG), and Housing Opportunities for Persons with AIDS (HOPWA) program.

The Second Year Annual Action Plan will be available for review on the City of Tulsa website at:

www.cityoftulsa.org/government/departments/finance/grants/plans-and-reports/. Availability on the City's website will include accessible formats and translation in other languages. Physical copies will be available only by request. All comments should be directed in writing to the attention of Grant Administration at 175 E 2nd Street, Suite 1560, Tulsa OK 74103, or by e-mail to grantsadmin@cityoftulsa.org.

NOTICE OF PUBLIC HEARING

The HUD Community Development Committee for the City of Tulsa will hold a Public Hearing to comment on the City of Tulsa's Draft Second Year Annual Action Plan on Thursday, March 12, 2026, at 5:00 p.m. in the Council Chambers 2nd Floor 175 E 2nd St.

The meeting agenda link will be available on the City's website at <https://www.cityoftulsa.org/government/meeting-agendas/>. Interested persons are urged to attend and be heard. If you are unable to attend, all comments should be directed in writing to the attention of Grant Administration at 175 E 2nd Street, Suite 1560, Tulsa OK 74103, e-mail to grantsadmin@cityoftulsa.org.

Reasonable accommodations will be made in compliance with the Americans with Disabilities Act of 1990 for those with disabilities or those who require an interpreter for languages other than English. Please contact grantsadmin@cityoftulsa.org to request accommodations 48 hours in advance.

COL-TUL-105378

AFFIDAVIT OF PUBLICATION

Tulsa World
315 S. Boulder Ave. , Tulsa, OK 74103
(918) 582-0921

I, Yuade Moore, of lawful age, being duly sworn upon oath depose and say that I am an agent of Column Software, PBC, duly appointed and authorized agent of the Publisher of Tulsa World, a publication that is a "legal newspaper" as that phrase is defined for the city of Tulsa, for the County of Tulsa, in the state of Oklahoma, that this affidavit is Page 1 of 2 with the full text of the sworn-to notice set forth on the pages that follow, and that the attachment hereto contains the correct copy of what was published in said legal newspaper in consecutive issues on the following dates:

Publication Dates:

- Mar 17, 2026

Notice ID: bLG81t52mm7yuI28hbKi

Notice Name: PY26 AAP Public Hearing Notice

Publication Fee: \$37.09

I state under penalty of perjury under the laws of Oklahoma that the foregoing is true and correct.

Yuade Moore

Agent

SHARONN E THOMAS-POPE
NOTARY PUBLIC
STATE OF NEW JERSEY
My Commission Expires January 23, 2027

VERIFICATION

State of New Jersey
County of Camden

Signed or attested before me on this: 03/18/2026

Sharon E. Pope

Notary Public

Notarized remotely online using communication technology via Proof.

Published in the Tulsa World, Tulsa, Tulsa County, Oklahoma, March 17, 2026

NOTICE OF PUBLIC HEARING

The HUD Community Development Committee for the City of Tulsa will hold a Public Hearing to comment on the City of Tulsa's Draft Second Year Annual Action Plan on Tuesday, March 31, 2026, at 5:00 p.m. in the Council Chambers 2nd Floor 175 E 2nd St.

The meeting agenda link will be available on the City's website at <https://www.cityoftulsa.org/government/meeting-agendas/>. Interested persons are urged to attend and be heard. If you are unable to attend, all comments should be directed in writing to the attention of Grant Administration at 175 E 2nd Street, Suite 1560, Tulsa OK 74103, e-mail to grantsadmin@cityoftulsa.org.

Reasonable accommodations will be made in compliance with the Americans with Disabilities Act of 1990 for those with disabilities or those who require an interpreter for languages other than English. Please contact grantsadmin@cityoftulsa.org to request accommodations 48 hours in advance.

COL-TUL-105836

PY26 Public Notice/Public Hearing Posting on or before 3/13/26 (snapshot taken 3/17/26)

The screenshot shows the City of Tulsa website at cityoftulsa.org/grants. The page features a navigation bar with links for Residents, Development/Business, Government, Connect, I Want to..., and Contact Us - 311. The main content area is titled "PUBLIC NOTICE" and contains the following text:

PUBLIC NOTICE
The City of Tulsa's Program Year (PY) 2026 Second Year Annual Action Plan for 2026-2027 draft will be available for a 30-day public review and comment period from March 2, 2026, through April 1, 2026. The Second Year Annual Action Plan serves as the application to the U.S. Department of Housing and Urban Development (HUD) for funds under the Community Development Block Grant (CDBG), HOME Investment Partnership Program (HOME), Emergency Solutions Grant (ESG), and Housing Opportunities for Persons with AIDS (HOPWA) program.

The Second Year Annual Action Plan will be available for review on the **Grants Plans and Reports webpage**. Availability on the City's website will include accessible formats and translation in other languages. Physical copies will be available only by request. All comments should be directed in writing to the attention of Grant Administration at 175 E 2nd Street, Suite 1560, Tulsa OK 74103, or by e-mail.

PUBLIC HEARING - UPDATED DATE
The HUD Community Development Committee for the City of Tulsa will hold a Public Hearing to comment on the City of Tulsa's Draft Second Year Annual Action Plan on **Tuesday, March 31, 2026, at 5 p.m.** in the Council Chambers 2nd Floor 175 E 2nd St.

The meeting agenda link will be available on the **Meeting Agenda webpage**. You are encouraged to attend and share your feedback. If you are unable to attend, all comments should be directed in writing to the attention of Grant Administration at 175 E 2nd Street, Suite 1560, Tulsa OK 74103, or e-mail.

Reasonable accommodations will be made in compliance with the Americans with Disabilities Act of 1990 for those with disabilities or those who require an interpreter for languages other than English. Please contact Grants Administration by e-mail to request accommodations 48 hours in advance.

The footer of the page includes a Sitemap with links for: I Want to..., Privacy Policy, Accessibility Policy, Link Policy, Legal Disclaimer, Employment, Utility Payment Options, Traffic Tickets, Trash Collection Schedule, Bid Opportunities and Results, Open Records, Report a Service Issue, Report Website Problem, Human Rights Discrimination Complaints, and a search bar. Copyright information for 2026 is also present.

Translated (Spanish) Public Hearing notice

AVISO PÚBLICO EI

borrador del Plan de Acción Anual del Segundo Año 2026-2027 del Programa Anual (PY) 2026 de la Ciudad de Tulsa estará disponible para un período de revisión y comentarios públicos de 30 días, del 2 de marzo de 2026 al 1 de abril de 2026. El Plan de Acción Anual del Segundo Año sirve como solicitud al Departamento de Vivienda y Desarrollo Urbano de los Estados Unidos (HUD) para obtener fondos bajo el Programa de Subvenciones en Bloque para el Desarrollo Comunitario (CDBG), el Programa de Asociación de Inversión en Vivienda (HOME), la Subvención para Soluciones de Emergencia (ESG) y el programa de Oportunidades de Vivienda para Personas con SIDA (HOPWA).

El Plan de Acción Anual del Segundo Año estará disponible para su consulta en la **página web de Planes e Informes de Subvenciones**. En el sitio web de la ciudad se ofrecerán formatos accesibles y traducciones a otros idiomas. Las copias impresas estarán disponibles únicamente previa solicitud. Todos los comentarios deben dirigirse por escrito a la atención de la Administración de Subvenciones en 175 E 2nd Street, Suite 1560, Tulsa, OK 74103, o por **correo electrónico**.

AUDIENCIA PÚBLICA - FECHA ACTUALIZADA

El Comité de Desarrollo Comunitario del HUD para la Ciudad de Tulsa llevará a cabo una Audiencia Pública para comentar sobre el Borrador del Plan de Acción Anual del Segundo Año de la Ciudad de Tulsa el **martes 31 de marzo de 2026, a las 5 p. m.** en la Sala del Consejo, 2.º piso, 175 E 2nd St.

El enlace al orden del día de la reunión estará disponible en la **página web del orden del día**. Le animamos a asistir y compartir sus comentarios. Si no puede asistir, todos los comentarios deben enviarse por escrito a la atención de la Administración de Subvenciones a la siguiente dirección: 175 E 2nd Street, Suite 1560, Tulsa OK 74103, o **por correo electrónico**.

*Se ofrecerán adaptaciones razonables, de conformidad con la Ley de Estadounidenses con Discapacidades de 1990, para personas con discapacidades o que requieran un intérprete para idiomas distintos del inglés. Para solicitar adaptaciones, comuníquese con la Administración de Subvenciones por **correo electrónico** con 48 horas de anticipación.*

GA Plans and Reports page with Draft AAP (English and Vietnamese options shown)

Residents ▾ Development/Business ▾ Government ▾ Connect ▾

Five-Year HUD Consolidated Plan 2025-2029
Five-Year Consolidated Plan for 2025-2029 and First Year Annual Action Plan for 2025-2026

Five-Year HUD Consolidated Plan 2020-2024
Five-Year Consolidated Plan for 2020-2024 and First Year Annual Action Plan for 2020-2021
Five-Year Consolidated Plan for 2020-2024 and First Year Annual Action Plan for 2020-2021 – First Amendment
Five-Year Consolidated Plan for 2020-2024 and First Year Annual Action Plan for 2020-2021 – Second Amendment
TARGET Area Map 2020-2024
Consolidated Plan 2020-2024 & 2020 Annual Action Plan - Priority Needs
Five-Year Consolidated Plan for 2015-2019 and First Year Annual Action Plan for 2015-16

Annual Action Plan
The Annual Action Plan describes the specific projects and activities that the City of Tulsa will undertake in the coming year to address identified needs and priorities.

Second Year Annual Action Plan 2026-2027 - DRAFT
Fifth Year Annual Action Plan 2024-2025
Fourth Year Annual Action Plan 2023-2024
Third Year Annual Action Plan 2022-2023
Second Year Annual Action Plan 2021-2022
Second Year Annual Action Plan 2021-2022 – First Amendment
Second Year Annual Action Plan 2016-2017
Third Year Annual Action Plan 2017-18
Third Year Annual Action Plan 2017-2018 - First Amendment
Fourth Year Annual Action Plan 2018-2019
Fourth Year Annual Action Plan 2018-2019 - First Amendment
Fifth Year Annual Action Plan 2019-2020
Fifth Year Annual Action Plan 2019-2020 - First Amendment (CARES Act)
Fifth Year Annual Action Plan 2019-2020 - Second Amendment (CARES Act)
Fifth Year Annual Action Plan 2019-2020 - Third Amendment (CARES Act)
Fifth Year Annual Action Plan 2019-2020 - Fourth Amendment (CARES Act)
Fifth Year Annual Action Plan 2019-2020 - Fifth Amendment (CARES Act)

Google Translated to: Vietnamese ▾ Show original

lập kế hoạch cho các quyền lợi được tài trợ theo Công thức Quy hoạch và Phát triển Cộng đồng (CPD), bao gồm các chương trình tài trợ sau:

- ▶ Chương trình hỗ trợ phát triển cộng đồng (CDBG)
- ▶ Công ty hợp danh đầu tư HOME (HOME)
- ▶ Chương trình trợ cấp nơi trú ẩn khẩn cấp (ESG)
- ▶ Chương trình Cơ hội Nhà ở cho Người nhiễm AIDS (HOPWA)

Thành phố Tulsa nhận được kinh phí từ HUD để thực hiện các hoạt động chủ yếu mang lại lợi ích cho các hộ gia đình có thu nhập thấp và trung bình. Mục đích của Kế hoạch Tổng hợp là cung cấp cho cộng đồng một bản kế hoạch chi tiết để sử dụng hiệu quả các khoản tài trợ liên bang này. Kế hoạch tích hợp phát triển kinh tế, vật chất, môi trường, cộng đồng và con người một cách toàn diện và phối hợp.

Kế hoạch tổng hợp 5 năm của HUD giai đoạn 2025-2029
và Kế hoạch hành động thường niên năm đầu tiên giai đoạn 2025-2026

Kế hoạch tổng hợp 5 năm của HUD 2020-2024
Kế hoạch tổng hợp 5 năm 2020-2024 và Kế hoạch hành động thường niên năm đầu tiên 2020-2021

Kế hoạch tổng hợp 5 năm 2020-2024 và Kế hoạch hành động thường niên năm đầu tiên 2020-2021 – Tu chính án thứ nhất

Kế hoạch tổng hợp 5 năm 2020-2024 và Kế hoạch hành động thường niên năm đầu tiên 2020-2021 – Tu chính án thứ hai

Bản đồ khu vực mục tiêu

Kế hoạch tổng hợp 2020-2024 Kế hoạch hành động thường niên 2020-2024 & 2020 - Nhu cầu ưu tiên

Kế hoạch tổng hợp 5 năm 2015-2019 và Kế hoạch hành động thường niên năm đầu tiên 2015-2016

Kế hoạch hành động hàng năm:
Kế hoạch hành động hàng năm mô tả các dự án và hoạt động cụ thể mà Thành phố Tulsa sẽ thực hiện trong năm tới để giải quyết các nhu cầu và ưu tiên đã được xác định.

Kế hoạch hành động thường niên năm thứ hai 2026-2027 - BẢN NHẬP Kế hoạch hành động thường niên năm thứ năm 2024-2025 Kế hoạch hành động thường niên năm thứ tư 2023-2024 Kế hoạch hành động thường niên năm thứ ba 2022-2023 Kế hoạch hành động thường niên năm thứ hai 2021-2022 Kế hoạch hành động thường niên năm thứ hai 2021-2022 – Tu chính án thứ nhất Kế hoạch hành động thường niên năm thứ hai 2016-2017 Kế hoạch hành động thường niên năm thứ ba 2017-2018 Kế hoạch hành động thường niên năm thứ ba 2017-2018 - Tu chính án thứ nhất Kế hoạch hành động thường niên năm thứ tư 2018-2019 Kế hoạch hành động thường niên năm thứ tư 2018-2019 - Tu chính án thứ nhất Kế hoạch hành động thường niên năm thứ năm 2019-2020 Kế hoạch hành động thường niên năm thứ năm 2019-2020 - Tu chính án thứ nhất (Đạo luật CARES) Kế hoạch hành động thường niên năm thứ năm 2019-2020 - Tu chính án thứ hai (Đạo luật CARES) Kế hoạch hành động thường niên năm thứ năm 2019-2020 - Tu chính án thứ ba (Đạo luật CARES) Kế hoạch hành động thường niên năm thứ năm 2019-2020 - Tu chính án thứ tư (Đạo luật CARES) Kế hoạch hành động thường niên năm thứ năm 2019-2020 - Tu chính án thứ năm (Đạo luật CARES)

GA Plans and Reports → Draft AAP page

Residents ▾ Development/Business ▾ Government ▾ Connect ▾

Home > Departments > Finance > Grants > Plans and Reports
> Second Year Annual Action Plan for 2026-2027 draft

Second Year Annual Action Plan for 2026-2027 DRAFT

The City of Tulsa is pleased to submit its 2026 - 2027 Annual Action Plan. This is the second year of the 2025 - 2029 Consolidated Plan. The Consolidated Plan is carried out through Annual Action Plans, which provide a concise summary of actions, activities, and the specific federal and non-federal resources that will be used each year to address the priority needs and specific goals identified in the Consolidated Plan.

- Executive Summary
- PR-05 Lead & Responsible Agencies
- AP-10 Consultation
- AP-12 Participation
- AP-15 Expected Resources
- AP-20 Annual Goals and Objectives
- AP-35 Projects
- AP-38 Project Summary
- AP-50 Geographic Distribution
- AP-55 Affordable Housing
- AP-60 Public Housing
- AP-65 Homeless and Other Special Needs Activities
- AP-70 HOPWA Goals
- AP-75 Barriers to affordable housing
- AP-85 Other Actions
- AP-90 Program Specific Requirements

مسودة خطة العمل السنوية للسنة الثانية 2026-2027 > الخطط والتقارير > المنح > تمويل > الأقسام > بيت

مسودة خطة العمل السنوية للسنة الثانية 2026-2027

يسرّ مدينة تولسا أن تُقدّم خطة عملها السنوية للفترة 2026-2027. وهذه هي السنة الثانية من الخطة الموحدة للفترة 2025-2029. تُنفذ الخطة الموحدة من خلال خطط عمل سنوية، تُقدّم ملخصًا موجزًا للإجراءات والأنشطة والموارد الفيدرالية وغير الفيدرالية المحددة التي ستُستخدم سنويًا لتلبية الاحتياجات ذات الأولوية والأهداف المحددة في الخطة الموحدة.

- ملخص تنفيذي
- الوكالات الرائدة والمسؤولة PR-05
- استشارة AP-10
- مشاركة AP-12
- الموارد المتوقعة لـ AP-15
- الأهداف والغايات السنوية لبرنامج AP-20
- مشاريع AP-35
- ملخص مشروع AP-38
- التوزيع الجغرافي لـ AP-50
- الإسكان الميسور التكلفة AP-55
- الإسكان العام AP-60
- أنشطة AP-65 للمشردين ونوبي الاحتياجات الخاصة الأخرى
- أهداف برنامج HOPWA AP-70
- عوائق السكن الميسور AP-75
- إجراءات أخرى AP-85
- متطلبات خاصة ببرنامج AP-90

Grants

Grant Applications, Amendments and Awards

Version 2.3 released on 7/1/25



CITY COUNCIL USE ONLY		Tracking #: _____		CITY CLERK USE ONLY	
Date Received: _____		Committee: _____		Date: <u>04.15.2026</u>	
Committee Date: _____		Hearing Date: _____		Item #: <u>2604.00898</u>	
1 st Agenda Date: _____		2 nd Agenda Date: _____		<input type="checkbox"/> Scanned	
				<input type="checkbox"/> Posted	

All department items requiring Council approval must be submitted through the Mayor's Office.

Primary Details

Department Finance	Contact Name Lucas Freeman	Email lfreeman@cityoftulsa.org	Phone 9185969084
Grant/Application # 27501	Grant Description GRANT APPLICATION	Grantor Type Federal	
Grantor US DEPT OF HOUSING & URBAN DEV	Grant Name B-26-MC-40-0004		
Start Date 7/1/26	Expiration Date 6/30/27	Fiscal Year 2027	Federal CFDA 14.218
Grant Amount \$6,016,954.50	Match Required? <input type="radio"/> Yes <input checked="" type="radio"/> NO	Match Source	: \$6,016,954.50
			TOTAL: \$6,016,954.50

Approvals

<u>DV</u> OL	Department: <u>Christy Bergall</u>	Date: <u>04/07/2026</u>
	Finance Budget: <u>[Signature]</u>	Date: <u>04/07/2026</u>
	Finance Accounting: <u>Natalie Dent</u>	Date: <u>04/07/2026</u>
	Legal: <u>[Signature]</u>	Date: <u>04/08/2026</u>
	Mayor: <u>[Signature]</u> <u>Krystal S. Reyes</u> Mayor Pro Tem	Date: <u>APR 15 2026</u>

Summary

Provide a summary description of the grant.
The HUD Form SF424, SF424B, SF424D and Certificates are a required part of the Annual Action Plan. By signing these documents, the City of Tulsa certifies that it will comply with the applicable statutes and regulations governing the Consolidated Plan regulations in regard to specific Community Development Block Grant Programs (CDBG) certifications. Grant # B-26-MC-40-0004 CDBG for \$6,016,954.50. This grant does not require a match.

Processing Information for City Clerk's Office

- Post Execution Processing
- Mail vendor copy (add'l signature copies attached)
 - Must be filed with other governmental entity
 - Add'l governmental entity approval(s) required

Additional Routing and Processing Details
Please send original copy to Grants Admin - grantsadmin@cityoftulsa.org

Application for Federal Assistance SF-424

* 1. Type of Submission: <input type="checkbox"/> Preapplication <input checked="" type="checkbox"/> Application <input type="checkbox"/> Changed/Corrected Application		* 2. Type of Application: <input checked="" type="checkbox"/> New <input type="checkbox"/> Continuation <input type="checkbox"/> Revision		* If Revision, select appropriate letter(s): <input type="text"/> * Other (Specify): <input type="text"/>	
* 3. Date Received: <input type="text"/>		4. Applicant Identifier: <input type="text"/>			
5a. Federal Entity Identifier: <input type="text"/>			5b. Federal Award Identifier: B-26-WC-40-0004		
State Use Only:					
6. Date Received by State: <input type="text"/>		7. State Application Identifier: <input type="text"/>			
8. APPLICANT INFORMATION:					
* a. Legal Name: <input type="text" value="City of Tulsa"/>					
* b. Employer/Taxpayer Identification Number (EIN/TIN): <input type="text" value="73-6005470"/>			* c. UEI: <input type="text" value="NGBFKKNYSEV5"/>		
d. Address:					
* Street1: <input type="text" value="175 E 2nd Street"/>		<input type="text"/>			
Street2: <input type="text"/>		<input type="text"/>			
* City: <input type="text" value="Tulsa"/>		<input type="text"/>			
County/Parish: <input type="text"/>		<input type="text"/>			
* State: <input type="text" value="OK: Oklahoma"/>		<input type="text"/>			
Province: <input type="text"/>		<input type="text"/>			
* Country: <input type="text" value="USA: UNITED STATES"/>		<input type="text"/>			
* Zip / Postal Code: <input type="text" value="74103-3201"/>		<input type="text"/>			
e. Organizational Unit:					
Department Name: <input type="text" value="Finance"/>			Division Name: <input type="text" value="Grants Administration"/>		
f. Name and contact information of person to be contacted on matters involving this application:					
Prefix: <input type="text" value="Mr."/>		* First Name: <input type="text" value="Rhys"/>			
Middle Name: <input type="text"/>		<input type="text"/>			
* Last Name: <input type="text" value="Williams"/>		<input type="text"/>			
Suffix: <input type="text"/>		<input type="text"/>			
Title: <input type="text" value="Grants Manager"/>					
Organizational Affiliation: <input type="text"/>					
* Telephone Number: <input type="text" value="918-596-2604"/>		Fax Number: <input type="text"/>			
* Email: <input type="text" value="rhyswilliams@cityoftulsa.org"/>					

Application for Federal Assistance SF-424

*** 9. Type of Applicant 1: Select Applicant Type:**

C: City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

*** Other (specify):**

*** 10. Name of Federal Agency:**

US Department of Housing

11. Assistance Listing Number:

14.218

Assistance Listing Title:

Community Development Block Grant

*** 12. Funding Opportunity Number:**

N/A

*** Title:**

N/A

13. Competition Identification Number:

N/A

Title:

N/A

14. Areas Affected by Project (Cities, Counties, States, etc.):

Add Attachment

Delete Attachment

View Attachment

*** 15. Descriptive Title of Applicant's Project:**

City of Tulsa 2026 Annual Action Plan

Attach supporting documents as specified in agency instructions.

Add Attachments

Delete Attachments

View Attachments

Application for Federal Assistance SF-424

16. Congressional Districts Of:

* a. Applicant

* b. Program/Project

Attach an additional list of Program/Project Congressional Districts if needed.

17. Proposed Project:

* a. Start Date:

* b. End Date:

18. Estimated Funding (\$):

* a. Federal	<input type="text" value="3,634,124.00"/>
* b. Applicant	<input type="text" value=""/>
* c. State	<input type="text" value=""/>
* d. Local	<input type="text" value=""/>
* e. Other	<input type="text" value="299,338.36"/>
* f. Program Income	<input type="text" value="2,083,492.14"/>
* g. TOTAL	<input type="text" value="6,016,954.50"/>

*** 19. Is Application Subject to Review By State Under Executive Order 12372 Process?**

- a. This application was made available to the State under the Executive Order 12372 Process for review on
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

*** 20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes," provide explanation in attachment.)**

Yes No

If "Yes", provide explanation and attach

21. *By signing this application, I certify (1) to the statements contained in the list of certifications and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 18, Section 1001)**

** I AGREE

** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:

Prefix: * First Name:
Middle Name:
* Last Name:
Suffix:


* Title:

* Telephone Number: Fax Number:

* Email:

* Signature of Authorized Representative:  Krystal S. Reyes
Mayor Pro Tem

Date Signed:

 ATTEST:  City Clerk

CERTIFICATIONS

In accordance with the applicable statutes and the regulations governing the consolidated plan regulations, the jurisdiction certifies that:

Affirmatively Further Fair Housing --The jurisdiction will affirmatively further fair housing.

Uniform Relocation Act and Anti-displacement and Relocation Plan -- It will comply with the acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended, (42 U.S.C. 4601-4655) and implementing regulations at 49 CFR Part 24. It has in effect and is following a residential anti-displacement and relocation assistance plan required under 24 CFR Part 42 in connection with any activity assisted with funding under the Community Development Block Grant or HOME programs.


Anti-Lobbying --To the best of the jurisdiction's knowledge and belief:

1. No Federal appropriated funds have been paid or will be paid, by or on behalf of it, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement;
2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, it will complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions; and
3. It will require that the language of paragraph 1 and 2 of this anti-lobbying certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

Authority of Jurisdiction --The consolidated plan is authorized under State and local law (as applicable) and the jurisdiction possesses the legal authority to carry out the programs for which it is seeking funding, in accordance with applicable HUD regulations.

Consistency with plan --The housing activities to be undertaken with Community Development Block Grant, HOME, Emergency Solutions Grant, and Housing Opportunities for Persons With AIDS funds are consistent with the strategic plan in the jurisdiction's consolidated plan.

Section 3 -- It will comply with section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u) and implementing regulations at 24 CFR Part 75.



Signature of Authorized Official

APR 15 2026

Date

Krystal S. Reyes
Mayor Pro Tem

Title



ATTEST: City Clerk



Specific Community Development Block Grant Certifications

The Entitlement Community certifies that:

Citizen Participation -- It is in full compliance and following a detailed citizen participation plan that satisfies the requirements of 24 CFR 91.105.

Community Development Plan -- Its consolidated plan identifies community development and housing needs and specifies both short-term and long-term community development objectives that have been developed in accordance with the primary objective of the CDBG program (i.e., the development of viable urban communities, by providing decent housing and expanding economic opportunities, primarily for persons of low and moderate income) and requirements of 24 CFR Parts 91 and 570.

Following a Plan -- It is following a current consolidated plan that has been approved by HUD.

Use of Funds -- It has complied with the following criteria:

1. Maximum Feasible Priority. With respect to activities expected to be assisted with CDBG funds, it has developed its Action Plan so as to give maximum feasible priority to activities which benefit low- and moderate-income families or aid in the prevention or elimination of slums or blight. The Action Plan may also include CDBG-assisted activities which the grantee certifies are designed to meet other community development needs having particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community, and other financial resources are not available (see Optional CDBG Certification).

2. Overall Benefit. The aggregate use of CDBG funds, including Section 108 guaranteed loans, during program year(s) 2026 [a period specified by the grantee of one, two, or three specific consecutive program years], shall principally benefit persons of low and moderate income in a manner that ensures that at least 70 percent of the amount is expended for activities that benefit such persons during the designated period.

3. Special Assessments. It will not attempt to recover any capital costs of public improvements assisted with CDBG funds, including Section 108 loan guaranteed funds, by assessing any amount against properties owned and occupied by persons of low and moderate income, including any fee charged or assessment made as a condition of obtaining access to such public improvements.

However, if CDBG funds are used to pay the proportion of a fee or assessment that relates to the capital costs of public improvements (assisted in part with CDBG funds) financed from other revenue sources, an assessment or charge may be made against the property with respect to the public improvements financed by a source other than CDBG funds.

In addition, in the case of properties owned and occupied by moderate-income (not low-income) families, an assessment or charge may be made against the property for public improvements financed by a source other than CDBG funds if the jurisdiction certifies that it lacks CDBG funds to cover the assessment.

Excessive Force -- It has adopted and is enforcing:

1. A policy prohibiting the use of excessive force by law enforcement agencies within its jurisdiction against any individuals engaged in non-violent civil rights demonstrations; and
2. A policy of enforcing applicable State and local laws against physically barring entrance to or exit from a facility or location which is the subject of such non-violent civil rights demonstrations within its jurisdiction.

Compliance with Anti-discrimination laws -- The grant will be conducted and administered in conformity with title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d) and the Fair Housing Act (42 U.S.C. 3601-3619) and implementing regulations.

Lead-Based Paint -- Its activities concerning lead-based paint will comply with the requirements of 24 CFR Part 35, Subparts A, B, J, K and R.

Compliance with Laws -- It will comply with applicable laws.



Signature of Authorized Official

APR 15 2026
Date

Krystal S. Reyes
Mayor Pro Tem

Title



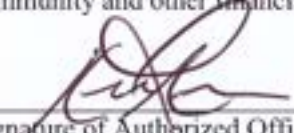
ATTEST: City Clerk



OPTIONAL Community Development Block Grant Certification

Submit the following certification only when one or more of the activities in the action plan are designed to meet other community development needs having particular urgency as specified in 24 CFR 570.208(c):

The grantee hereby certifies that the Annual Plan includes one or more specifically identified CDBG-assisted activities which are designed to meet other community development needs having particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community and other financial resources are not available to meet such needs.



Signature of Authorized Official

APR 15 2026
Date

Krystal S. Reyes
Mayor Pro Tem

Title


ATTEST: _____
City Clerk



Applicant and Recipient Assurances and Certifications

U.S. Department of Housing and Urban Development

OMB Number: 2501-0044
Expiration Date: 2/28/2027

Instructions for the HUD 424-B Assurances and Certifications

As part of your application for HUD funding, you, as the official authorized to sign on behalf of your organization or as an individual, must provide the following assurances and certifications. The Responsible Civil Rights Official has specified this form for use for purposes of general compliance with 24 CFR §§ 1.5, 3.115, 8.50, and 146.25, as applicable. The Responsible Civil Rights Official may require specific civil rights assurances to be furnished consistent with those authorities and will specify the form on which such assurances must be made. A failure to furnish or comply with the civil rights assurances contained in this form may result in the procedures to effect compliance at 24 CFR §§ 1.8, 3.115, 8.57, or 146.39.

By submitting this form, you are stating that all assertions made in this form are true, accurate, and correct.

As the duly representative of the applicant, I certify that the applicant: [Insert below the Name and title of the Authorized Representative, name of Organization and the date of signature]:

*Authorized Representative Name:
Monroe Nichols IV
*Title: Mayor
*Applicant/Recipient Organization:
City of Tulsa

1. Has the legal authority to apply for Federal assistance, has the institutional, managerial and financial capability (including funds to pay the non-Federal share of program costs) to plan, manage and complete the program as described in the application and the governing body has duly authorized the submission of the application, including these assurances and certifications, and authorized me as the official representative of the application to act in connection with the application and to provide any additional information as may be required.

2. Will administer the grant in compliance with Title VI of the Civil Rights Act of 1964 (42 U.S.C 2000(d)) and implementing regulations (24 CFR part 1), which provide that no person in the United States shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or otherwise be subject to discrimination under any program or activity that receives Federal financial assistance OR if the applicant is a Federally recognized Indian tribe or its tribally designated housing entity, is subject to the Indian Civil Rights Act (25 U.S.C. 1301-1303).

3. Will administer the grant in compliance with Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794), as amended, and implementing regulations at 24 CFR part 8, the American Disabilities Act (42 U.S.C. §§ 12101 et seq.), and implementing regulations at 28 CFR part 35 or 36, as applicable, and the Age Discrimination Act of 1975 (42 U.S.C. 6101-07) as amended, and implementing regulations at 24 CFR part 146 which together provide that no person in the United States shall, on the grounds of disability or age, be excluded from participation in, be denied the benefits of, or otherwise be subjected to discrimination under any program or activity that receives Federal financial assistance; except if the grant program authorizes or limits participation to designated populations, then the applicant will comply with the nondiscrimination requirements within the designated population.

4. Will comply with the Fair Housing Act (42 U.S.C. 3601-19), as amended, and the implementing regulations at 24 CFR part 100, which prohibit discrimination in housing on the basis of race, color, religion, sex, disability, familial status, or national origin and will affirmatively further fair housing; except an applicant which is an Indian tribe or its instrumentality which is excluded by statute from coverage does not make this certification; and further except if the grant program authorizes or limits participation to designated populations, then the applicant

will comply with the nondiscrimination requirements within the designated population.

5. Will comply with all applicable Federal nondiscrimination requirements, including those listed at 24 CFR §§ 5.105(a) and 5.106 as applicable.

6. Will not use Federal funding to promote diversity, equity, and inclusion (DEI) mandates, policies, programs, or activities that violate any applicable Federal anti-discrimination laws.

7. Will comply with the acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended (42 U.S.C. 4601) and implementing regulations at 49 CFR part 24 and, as applicable, Section 104(d) of the Housing and Community Development Act of 1974 (42 U.S.C. 5304(d)) and implementing regulations at 24 CFR part 42, subpart A.

8. Will comply with the environmental requirements of the National Environmental Policy Act (42 U.S.C. 4321 et seq.) and related Federal authorities prior to the commitment or expenditure of funds for property.

9. That no Federal appropriated funds have been paid, or will be paid, by or on behalf of the applicant, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, and officer or employee of Congress, or an employee of a Member of Congress, in connection with the awarding of this Federal grant or its extension, renewal, amendment or modification. If funds other than Federal appropriated funds have or will be paid for influencing or attempting to influence the persons listed above, I shall complete and submit Standard Form-LLL, Disclosure Form to Report Lobbying. I certify that I shall require all subawards at all tiers (including sub-grants and contracts) to similarly certify and disclose accordingly. Federally recognized Indian Tribes and tribally designated housing entities (TDHEs) established by Federally-recognized Indian tribes as a result of the exercise of the tribe's sovereign power are excluded from coverage by the Byrd Amendment, but State-recognized Indian tribes and TDHEs established under State law are not excluded from the statute's coverage.

I/We, the undersigned, certify under penalty of perjury that the information provided above is true, accurate, and correct. **WARNING: Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties. (18 U.S.C. §§287, 1001, 1010, 1012, 1014; 31 U.S.C. §3729, 3802; 24 CFR §28.10(b)(1)(iii))**

* Signature:

Krystal S. Reyes
Mayor Pro Tem

* Date: (mm/dd/yyyy):

APR 15 2026

ATTEST: City Clerk



Public Reporting Burden Statement: The public reporting burden for this collection of information is estimated to average 0.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 4176, Washington, DC 20410-5000. **Do not send completed HUD 424-B forms to this address.** This agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. The Department of Housing and Urban Development is authorized to collect this information under the authority cited in the Notice of Funding Opportunity for this grant program. The information collected provides assurances and certifications for legal requirements related to the administration of this grant program. HUD will use this information to ensure compliance of its grantees. This information is required to obtain the benefit sought in the grant program. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552).

ASSURANCES - CONSTRUCTION PROGRAMS

OMB Number: 4040-0009
Expiration Date: 06/30/2028

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0042), Washington, DC 20503.


PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE OFFICE OF MANAGEMENT AND BUDGET. SEND IT TO THE ADDRESS PROVIDED BY THE SPONSORING AGENCY.

NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the Awarding Agency. Further, certain Federal assistance awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance, and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project costs) to ensure proper planning, management and completion of project described in this application.
2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, the right to examine all records, books, papers, or documents related to the assistance; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.
3. Will not dispose of, modify the use of, or change the terms of the real property title or other interest in the site and facilities without permission and instructions from the awarding agency. Will record the Federal interest in the title of real property in accordance with awarding agency directives and will include a covenant in the title of real property acquired in whole or in part with Federal assistance funds to assure nondiscrimination during the useful life of the project.
4. Will comply with the requirements of the assistance awarding agency with regard to the drafting, review and approval of construction plans and specifications.
5. Will provide and maintain competent and adequate engineering supervision at the construction site to ensure that the complete work conforms with the approved plans and specifications and will furnish progressive reports and such other information as may be required by the assistance awarding agency or State.
6. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.
7. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
8. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards of merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
9. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.
10. Will comply with all Federal statutes relating to non-discrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681 1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee 3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.

11. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal and federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.
12. Will comply with the provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.
13. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327-333) regarding labor standards for federally-assisted construction subagreements.
14. Will comply with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
15. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clean Air) implementation Plans under Section 176(c) of the Clean Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and, (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93-205).
16. Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.
17. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§469a-1 et seq.).
18. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act Amendments of 1996 and OMB Circular No. A-133, "Audits of States, Local Governments, and Non-Profit Organizations."
19. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing this program.
20. Will comply with the requirements of Section 106(g) of the Trafficking Victims Protection Act (TVPA) of 2000, as amended (22 U.S.C. 7104) which prohibits grant award recipients or a sub-recipient from (1) Engaging in severe forms of trafficking in persons during the period of time that the award is in effect (2) Procuring a commercial sex act during the period of time that the award is in effect or (3) Using forced labor in the performance of the award or subawards under the award.

SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL	TITLE
	Krystal S. Reyes Mayor Pro Tem
APPLICANT ORGANIZATION	DATE SUBMITTED
City of Tulsa	APR 15 2026

ATTEST:  City Clerk



Application for Federal Assistance SF-424		
* 1. Type of Submission: <input type="checkbox"/> Preapplication <input checked="" type="checkbox"/> Application <input type="checkbox"/> Changed/Corrected Application	* 2. Type of Application: <input checked="" type="checkbox"/> New <input type="checkbox"/> Continuation <input type="checkbox"/> Revision	* If Revision, select appropriate letter(s): _____ * Other (Specify): _____
* 3. Date Received: _____	4. Applicant Identifier: _____	
5a. Federal Entity Identifier: _____	5b. Federal Award Identifier: M-26-MC-40-0202	
State Use Only:		
6. Date Received by State: _____	7. State Application Identifier: _____	
8. APPLICANT INFORMATION:		
* a. Legal Name: City of Tulsa		
* b. Employer/Taxpayer Identification Number (EIN/TIN): 73-6005470	* c. UEI: NG8FKRMYSEV5	
d. Address:		
* Street1: 175 E 2nd Street	Street2: _____	
* City: Tulsa	County/Parish: _____	
* State: OK: Oklahoma	Province: _____	
* Country: USA: UNITED STATES	* Zip / Postal Code: 74103-3201	
e. Organizational Unit:		
Department Name: Finance	Division Name: Grants Administration	
f. Name and contact information of person to be contacted on matters involving this application:		
Prefix: Mr.	* First Name: Rhys	
Middle Name: _____	* Last Name: Williams	
Suffix: _____	Title: Grants Manager	
Organizational Affiliation: _____		
* Telephone Number: 918-596-2604	Fax Number: _____	
* Email: rhywilliams@cityoftulsa.org		

Application for Federal Assistance SF-424

*** 9. Type of Applicant 1: Select Applicant Type:**

C: City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

* Other (specify):

*** 10. Name of Federal Agency:**

US Department of Housing and Urban Development

11. Assistance Listing Number:

14.239

Assistance Listing Title:

HOME Investment Partnership

*** 12. Funding Opportunity Number:**

N/A

* Title:

N/A

13. Competition Identification Number:

Title:

14. Areas Affected by Project (Cities, Counties, States, etc.):

Add Attachment

Delete Attachment

View Attachment

*** 15. Descriptive Title of Applicant's Project:**

City of Tulsa 2026 Annual Action Plan

Attach supporting documents as specified in agency instructions.

Add Attachments

Delete Attachments

View Attachments

Application for Federal Assistance SF-424

16. Congressional Districts Of:
* a. Applicant * b. Program/Project

Attach an additional list of Program/Project Congressional Districts if needed.

17. Proposed Project:
* a. Start Date: * b. End Date:

18. Estimated Funding (\$):

* a. Federal	<input type="text" value="1,720,962.56"/>
* b. Applicant	<input type="text" value=""/>
* c. State	<input type="text" value=""/>
* d. Local	<input type="text" value=""/>
* e. Other	<input type="text" value="18,235.34"/>
* f. Program Income	<input type="text" value=""/>
* g. TOTAL	<input type="text" value="1,739,197.90"/>


* 19. Is Application Subject to Review By State Under Executive Order 12372 Process?
 a. This application was made available to the State under the Executive Order 12372 Process for review on .
 b. Program is subject to E.O. 12372 but has not been selected by the State for review.
 c. Program is not covered by E.O. 12372.

* 20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes," provide explanation in attachment.)
 Yes No
If "Yes", provide explanation and attach

21. *By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 18, Section 1001)
 ** I AGREE
** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:
Prefix: * First Name:
Middle Name:
* Last Name:
Suffix:
* Title:
* Telephone Number: Fax Number:
* Email:

* Signature of Authorized Representative:  * Date Signed:

ATTEST:  City Clerk 

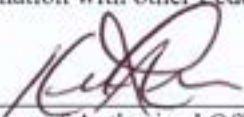
Specific HOME Certifications

The HOME participating jurisdiction certifies that:

Tenant Based Rental Assistance -- If it plans to provide tenant-based rental assistance, the tenant-based rental assistance is an essential element of its consolidated plan.

Eligible Activities and Costs -- It is using and will use HOME funds for eligible activities and costs, as described in 24 CFR §§92.205 through 92.209 and that it is not using and will not use HOME funds for prohibited activities, as described in §92.214.

Subsidy layering -- Before committing any funds to a project, it will evaluate the project in accordance with the guidelines that it adopts for this purpose and will not invest any more HOME funds in combination with other Federal assistance than is necessary to provide affordable housing;



Signature of Authorized Official

APR 15 2026

Date

Krystal S. Reyes
Mayor Pro Tem

Title



ATTEST: City Clerk



**Applicant and Recipient
Assurances and Certifications**

**U.S. Department of Housing
and Urban Development**

OMB Number: 2501-0044
Expiration Date: 2/28/2027

Instructions for the HUD 424-B Assurances and Certifications

As part of your application for HUD funding, you, as the official authorized to sign on behalf of your organization or as an individual, must provide the following assurances and certifications. The Responsible Civil Rights Official has specified this form for use for purposes of general compliance with 24 CFR §§ 1.5, 3.115, 8.50, and 146.25, as applicable. The Responsible Civil Rights Official may require specific civil rights assurances to be furnished consistent with those authorities and will specify the form on which such assurances must be made. A failure to furnish or comply with the civil rights assurances contained in this form may result in the procedures to effect compliance at 24 CFR §§ 1.8, 3.115, 8.57, or 146.39.

By submitting this form, you are stating that all assertions made in this form are true, accurate, and correct.

As the duly representative of the applicant, I certify that the applicant: [Insert below the Name and title of the Authorized Representative, name of Organization and the date of signature]:

*Authorized Representative Name:

Monroe Nichols IV

*Title: Mayor

*Applicant/Recipient Organization:

City of Tulsa

1. Has the legal authority to apply for Federal assistance, has the institutional, managerial and financial capability (including funds to pay the non-Federal share of program costs) to plan, manage and complete the program as described in the application and the governing body has duly authorized the submission of the application, including these assurances and certifications, and authorized me as the official representative of the application to act in connection with the application and to provide any additional information as may be required.

2. Will administer the grant in compliance with Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000(d)) and implementing regulations (24 CFR part 1), which provide that no person in the United States shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or otherwise be subject to discrimination under any program or activity that receives Federal financial assistance OR if the applicant is a Federally recognized Indian tribe or its tribally designated housing entity, is subject to the Indian Civil Rights Act (25 U.S.C. 1301-1303).

3. Will administer the grant in compliance with Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794), as amended, and implementing regulations at 24 CFR part 8, the American Disabilities Act (42 U.S.C. §§ 12101 et seq.), and implementing regulations at 28 CFR part 35 or 36, as applicable, and the Age Discrimination Act of 1975 (42 U.S.C. 6101-07) as amended, and implementing regulations at 24 CFR part 146 which together provide that no person in the United States shall, on the grounds of disability or age, be excluded from participation in, be denied the benefits of, or otherwise be subjected to discrimination under any program or activity that receives Federal financial assistance; except if the grant program authorizes or limits participation to designated populations, then the applicant will comply with the nondiscrimination requirements within the designated population.

4. Will comply with the Fair Housing Act (42 U.S.C. 3601-18), as amended, and the implementing regulations at 24 CFR part 100, which prohibit discrimination in housing on the basis of race, color, religion, sex, disability, familial status, or national origin and will affirmatively further fair housing; except an applicant which is an Indian tribe or its instrumentality which is excluded by statute from coverage does not make this certification; and further except if the grant program authorizes or limits participation to designated populations, then the applicant

will comply with the nondiscrimination requirements within the designated population.

5. Will comply with all applicable Federal nondiscrimination requirements, including those listed at 24 CFR §§ 5.105(a) and 5.106 as applicable.

6. Will not use Federal funding to promote diversity, equity, and inclusion (DEI) mandates, policies, programs, or activities that violate any applicable Federal anti-discrimination laws.

7. Will comply with the acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended (42 U.S.C. 4601) and implementing regulations at 49 CFR part 24 and, as applicable, Section 104(d) of the Housing and Community Development Act of 1974 (42 U.S.C. 5304(d)) and implementing regulations at 24 CFR part 42, subpart A.

8. Will comply with the environmental requirements of the National Environmental Policy Act (42 U.S.C. 4321 et seq.) and related Federal authorities prior to the commitment or expenditure of funds for property.

9. That no Federal appropriated funds have been paid, or will be paid, by or on behalf of the applicant, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, and officer or employee of Congress, or an employee of a Member of Congress, in connection with the awarding of this Federal grant or its extension, renewal, amendment or modification. If funds other than Federal appropriated funds have or will be paid for influencing or attempting to influence the persons listed above, I shall complete and submit Standard Form-L.L.L. Disclosure Form to Report Lobbying. I certify that I shall require all subawards at all tiers (including sub-grants and contracts) to similarly certify and disclose accordingly. Federally recognized Indian Tribes and tribally designated housing entities (TDHEs) established by Federally-recognized Indian tribes as a result of the exercise of the tribe's sovereign power are excluded from coverage by the Byrd Amendment, but State-recognized Indian tribes and TDHEs established under State law are not excluded from the statute's coverage.

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* Signature:

Krystal S. Reyes
Mayor Pro Tem

* Date: (mm/dd/yyyy):

APR 15 2026

ATTEST:
City Clerk

Form HUD 424-B (1/27/2023)



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ASSURANCES - CONSTRUCTION PROGRAMS

OMB Number: 4040-0009
Expiration Date: 06/30/2028

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NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the Awarding Agency. Further, certain Federal assistance awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance, and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project costs) to ensure proper planning, management and completion of project described in this application.
2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, the right to examine all records, books, papers, or documents related to the assistance; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.
3. Will not dispose of, modify the use of, or change the terms of the real property title or other interest in the site and facilities without permission and instructions from the awarding agency. Will record the Federal interest in the title of real property in accordance with awarding agency directives and will include a covenant in the title of real property acquired in whole or in part with Federal assistance funds to assure nondiscrimination during the useful life of the project.
4. Will comply with the requirements of the assistance awarding agency with regard to the drafting, review and approval of construction plans and specifications.
5. Will provide and maintain competent and adequate engineering supervision at the construction site to ensure that the complete work conforms with the approved plans and specifications and will furnish progressive reports and such other information as may be required by the assistance awarding agency or State.
6. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.
7. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
8. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards of merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
9. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.
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11. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal and federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.
12. Will comply with the provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.
13. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327-333) regarding labor standards for federally-assisted construction subagreements.
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15. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clean Air) implementation Plans under Section 176(c) of the Clean Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and, (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93-205).
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17. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§469a-1 et seq).
18. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act Amendments of 1996 and OMB Circular No. A-133, "Audits of States, Local Governments, and Non-Profit Organizations."
19. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing this program.
20. Will comply with the requirements of Section 106(g) of the Trafficking Victims Protection Act (TVPA) of 2000, as amended (22 U.S.C. 7104) which prohibits grant award recipients or a sub-recipient from (1) Engaging in severe forms of trafficking in persons during the period of time that the award is in effect (2) Procuring a commercial sex act during the period of time that the award is in effect or (3) Using forced labor in the performance of the award or subawards under the award.

SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL 	TITLE Krystal S. Reyes Mayor Pro Tem
APPLICANT ORGANIZATION City of Tulsa	DATE SUBMITTED APR 15 2026

ATTEST: 
City Clerk



Grants

Grant Applications, Amendments and Awards

Version 2.3 released on 7/1/25



CITY COUNCIL USE ONLY		CITY CLERK USE ONLY	
Date Received: _____	Tracking #: _____	<input type="checkbox"/> Scanned	Date: <u>04.15.2026</u>
Committee Date: _____	Committee: _____	<input type="checkbox"/> Posted	Item #: <u>2604.00900</u>
1 st Agenda Date: _____	Hearing Date: _____		
	2 nd Agenda Date: _____		

All department items requiring Council approval must be submitted through the Mayor's Office.

Primary Details

Department Finance	Contact Name Lucas Freeman	Email lfreeman@cityoftulsa.org	Phone 9185969084
Grant/Application # 27503	Grant Description GRANT APPLICATION		Grantor Type Federal
Grantor US DEPT OF HOUSING & URBAN DEV		Grant Name E-26-MC-40-0004	
Start Date 7/1/26	Expiration Date 6/30/27	Fiscal Year 2026	Federal CFDA 14.231
Grant Amount \$308,447.00	Match Required? <input checked="" type="radio"/> Yes <input type="radio"/> NO	Match Source	
			: \$308,447.00
			TOTAL: \$308,447.00

Approvals

Department: <u>City Budget</u>	Date: <u>04/07/2026</u>
Finance Budget: <u>[Signature]</u>	Date: <u>04/07/2026</u>
Finance Accounting: <u>Nobelia Best</u>	Date: <u>04/07/2026</u>
Legal: <u>[Signature]</u>	Date: <u>04/08/2026</u>
Mayor: <u>[Signature]</u>	Date: <u>APR 15 2026</u>
	Signature: <u>Krystal S. Reyes</u>
	Title: <u>Mayor Pro Tem</u>

Summary

Provide a summary description of the grant.
 The HUD Form SF424, SF424B, SF424D and Certificates are a required part of the Annual Action Plan. By signing these documents, the City of Tulsa certifies that it will comply with the applicable statutes and regulations governing the Consolidated Plan regulations in regard to specific Emergency Solutions Grants program (ESG) certification. Grant # E-25-MC-40-0004 for \$308,447.00. This grant does require a match from non-city resources.

Processing Information for City Clerk's Office

- Post Execution Processing**
- Mail vendor copy (add'l signature copies attached)
 - Must be filed with other governmental entity
 - Add'l governmental entity approval(s) required

Additional Routing and Processing Details
 Please return original copy to Grants Admin - grantsadmin@cityoftulsa.org

Application for Federal Assistance SF-424

* 1. Type of Submission: <input type="checkbox"/> Preapplication <input checked="" type="checkbox"/> Application <input type="checkbox"/> Changed/Corrected Application	* 2. Type of Application: <input checked="" type="checkbox"/> New <input type="checkbox"/> Continuation <input type="checkbox"/> Revision	* If Revision, select appropriate letter(s): <input type="text"/> * Other (Specify): <input type="text"/>
---	---	--

* 3. Date Received: <input type="text"/>	4. Applicant Identifier: <input type="text"/>
--	---

5a. Federal Entity Identifier: <input type="text"/>	5b. Federal Award Identifier: E-26-MC-40-0004
---	---

State Use Only:

6. Date Received by State: <input type="text"/>	7. State Application Identifier: <input type="text"/>
--	--

8. APPLICANT INFORMATION:

* a. Legal Name: <input type="text" value="City of Tulsa"/>
--

* b. Employer/Taxpayer Identification Number (EIN/TIN): <input type="text" value="73-6005470"/>	* c. UEI: <input type="text" value="NG8FKKNYSEV5"/>
---	---

d. Address:

* Street1: <input type="text" value="175 E 2nd Street"/>
Street2: <input type="text"/>
* City: <input type="text" value="Tulsa"/>
County/Parish: <input type="text"/>
* State: <input type="text" value="OK: Oklahoma"/>
Province: <input type="text"/>
* Country: <input type="text" value="USA: UNITED STATES"/>
* Zip / Postal Code: <input type="text" value="74103-3201"/>

e. Organizational Unit:

Department Name: <input type="text" value="Finance"/>	Division Name: <input type="text" value="Grants Administration"/>
---	---

f. Name and contact information of person to be contacted on matters involving this application:

Prefix: <input type="text" value="Mr."/>	* First Name: <input type="text" value="Rhys"/>
Middle Name: <input type="text"/>	
* Last Name: <input type="text" value="Williams"/>	
Suffix: <input type="text"/>	

Title: <input type="text" value="Grants Manager"/>

Organizational Affiliation: <input type="text"/>
--

* Telephone Number: <input type="text" value="918-596-2604"/>	Fax Number: <input type="text"/>
--	---

* Email: <input type="text" value="rhyswilliams@cityoftulsa.org"/>

Application for Federal Assistance SF-424

*** 9. Type of Applicant 1: Select Applicant Type:**

C: City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

* Other (specify):

*** 10. Name of Federal Agency:**

US Department of Housing

11. Assistance Listing Number:

14.231

Assistance Listing Title:

Emergency Solutions Grant Program

*** 12. Funding Opportunity Number:**

N/A

* Title:

N/A

13. Competition Identification Number:

N/A

Title:

N/A

14. Areas Affected by Project (Cities, Counties, States, etc.):

Add Attachment

Delete Attachment

View Attachment

*** 15. Descriptive Title of Applicant's Project:**

City of Tulsa 2026 Annual Action Plan

Attach supporting documents as specified in agency instructions.

Add Attachments

Delete Attachments

View Attachments

Application for Federal Assistance SF-424

16. Congressional Districts Of:

* a. Applicant

* b. Program/Project

Attach an additional list of Program/Project Congressional Districts if needed.

17. Proposed Project:

* a. Start Date:

* b. End Date:

18. Estimated Funding (\$):

* a. Federal	<input type="text" value="308,447.00"/>
* b. Applicant	<input type="text" value=""/>
* c. State	<input type="text" value=""/>
* d. Local	<input type="text" value=""/>
* e. Other	<input type="text" value=""/>
* f. Program Income	<input type="text" value=""/>
* g. TOTAL	<input type="text" value="308,447.00"/>

*** 19. Is Application Subject to Review By State Under Executive Order 12372 Process?**

- a. This application was made available to the State under the Executive Order 12372 Process for review on .
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

*** 20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes," provide explanation in attachment.)**

Yes No

If "Yes", provide explanation and attach

21. *By signing this application, I certify (1) to the statements contained in the list of certifications and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 18, Section 1001)**

** I AGREE

** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:

Prefix: * First Name:

Middle Name:

* Last Name:

Suffix:

* Title:

* Telephone Number: Fax Number:

* Email:

* Signature of Authorized Representative:

 **Krystal S. Reyes**
Mayor Pro Tem

Date Signed:

 **ATTEST:** City Clerk



Emergency Solutions Grants Certifications

The Emergency Solutions Grants Program recipient certifies that:

Major rehabilitation/conversion/renovation – If an emergency shelter’s rehabilitation costs exceed 75 percent of the value of the building before rehabilitation, the recipient will maintain the building as a shelter for homeless individuals and families for a minimum of 10 years after the date the building is first occupied by a homeless individual or family after the completed rehabilitation.

If the cost to convert a building into an emergency shelter exceeds 75 percent of the value of the building after conversion, the recipient will maintain the building as a shelter for homeless individuals and families for a minimum of 10 years after the date the building is first occupied by a homeless individual or family after the completed conversion.

In all other cases where ESG funds are used for renovation, the recipient will maintain the building as a shelter for homeless individuals and families for a minimum of 3 years after the date the building is first occupied by a homeless individual or family after the completed renovation.

Essential Services and Operating Costs – In the case of assistance involving shelter operations or essential services related to street outreach or emergency shelter, the recipient will provide services or shelter to homeless individuals and families for the period during which the ESG assistance is provided, without regard to a particular site or structure, so long the recipient serves the same type of persons (e.g., families with children, unaccompanied youth, disabled individuals, or victims of domestic violence) or persons in the same geographic area.

Renovation – Any renovation carried out with ESG assistance shall be sufficient to ensure that the building involved is safe and sanitary.

Supportive Services – The recipient will assist homeless individuals in obtaining permanent housing, appropriate supportive services (including medical and mental health treatment, victim services, counseling, supervision, and other services essential for achieving independent living), and other Federal, State, local, and private assistance available for these individuals.

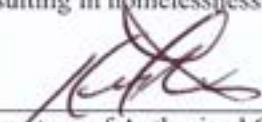
Matching Funds – The recipient will obtain matching amounts required under 24 CFR 576.201.

Confidentiality – The recipient has established and is implementing procedures to ensure the confidentiality of records pertaining to any individual provided family violence prevention or treatment services under any project assisted under the ESG program, including protection against the release of the address or location of any family violence shelter project, except with the written authorization of the person responsible for the operation of that shelter.

Homeless Persons Involvement – To the maximum extent practicable, the recipient will involve, through employment, volunteer services, or otherwise, homeless individuals and families in constructing, renovating, maintaining, and operating facilities assisted under the ESG program, in providing services assisted under the ESG program, and in providing services for occupants of facilities assisted under the program.

Consolidated Plan – All activities the recipient undertakes with assistance under ESG are consistent with its consolidated plan.

Discharge Policy – The recipient will establish and implement, to the maximum extent practicable and where appropriate, policies and protocols for the discharge of persons from publicly funded institutions or systems of care (such as health care facilities, mental health facilities, foster care or other youth facilities, or correction programs and institutions) in order to prevent this discharge from immediately resulting in homelessness for these persons.



Signature of Authorized Official

APR 15 2026
Date

Krystal S. Reyes
Mayor Pro Tem

Title


ATTEST: _____ City Clerk



Instructions for the HUD 424-B Assurances and Certifications

As part of your application for HUD funding, you, as the official authorized to sign on behalf of your organization or as an individual, must provide the following assurances and certifications. The Responsible Civil Rights Official has specified this form for use for purposes of general compliance with 24 CFR §§ 1.5, 3.115, 8.50, and 146.25, as applicable. The Responsible Civil Rights Official may require specific civil rights assurances to be furnished consistent with those authorities and will specify the form on which such assurances must be made. A failure to furnish or comply with the civil rights assurances contained in this form may result in the procedures to effect compliance at 24 CFR §§ 1.8, 3.115, 8.57, or 146.39.

By submitting this form, you are stating that all assertions made in this form are true, accurate, and correct.

As the duly representative of the applicant, I certify that the applicant: [Insert below the Name and title of the Authorized Representative, name of Organization and the date of signature]:

*Authorized Representative Name:

Monroe Nichols IV

*Title: Mayor

*Applicant/Recipient Organization:

City of Tulsa

1. Has the legal authority to apply for Federal assistance, has the institutional, managerial and financial capability (including funds to pay the non-Federal share of program costs) to plan, manage and complete the program as described in the application and the governing body has duly authorized the submission of the application, including these assurances and certifications, and authorized me as the official representative of the application to act in connection with the application and to provide any additional information as may be required.

2. Will administer the grant in compliance with Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000(d)) and implementing regulations (24 CFR part 1), which provide that no person in the United States shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or otherwise be subject to discrimination under any program or activity that receives Federal financial assistance OR if the applicant is a Federally recognized Indian tribe or its tribally designated housing entity, is subject to the Indian Civil Rights Act (25 U.S.C. 1301-1303).

3. Will administer the grant in compliance with Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794), as amended, and implementing regulations at 24 CFR part 8, the American Disabilities Act (42 U.S.C. §§ 12101 et seq.), and implementing regulations at 28 CFR part 35 or 36, as applicable, and the Age Discrimination Act of 1975 (42 U.S.C. 6101-07) as amended, and implementing regulations at 24 CFR part 146 which together provide that no person in the United States shall, on the grounds of disability or age, be excluded from participation in, be denied the benefits of, or otherwise be subjected to discrimination under any program or activity that receives Federal financial assistance; except if the grant program authorizes or limits participation to designated populations, then the applicant will comply with the nondiscrimination requirements within the designated population.

4. Will comply with the Fair Housing Act (42 U.S.C. 3601-19), as amended, and the implementing regulations at 24 CFR part 100, which prohibit discrimination in housing on the basis of race, color, religion, sex, disability, familial status, or national origin and will affirmatively further fair housing; except an applicant which is an Indian tribe or its instrumentality which is excluded by statute from coverage does not make this certification; and further except if the grant program authorizes or limits participation to designated populations, then the applicant

will comply with the nondiscrimination requirements within the designated population.

5. Will comply with all applicable Federal nondiscrimination requirements, including those listed at 24 CFR §§ 5.105(a) and 5.106 as applicable.

6. Will not use Federal funding to promote diversity, equity, and inclusion (DEI) mandates, policies, programs, or activities that violate any applicable Federal anti-discrimination laws.

7. Will comply with the acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended (42 U.S.C. 4601) and implementing regulations at 49 CFR part 24 and, as applicable, Section 104(d) of the Housing and Community Development Act of 1974 (42 U.S.C. 5304(d)) and implementing regulations at 24 CFR part 42, subpart A.

8. Will comply with the environmental requirements of the National Environmental Policy Act (42 U.S.C. 4321 et seq.) and related Federal authorities prior to the commitment or expenditure of funds for property.

9. That no Federal appropriated funds have been paid, or will be paid, by or on behalf of the applicant, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, and officer or employee of Congress, or an employee of a Member of Congress, in connection with the awarding of this Federal grant or its extension, renewal, amendment or modification. If funds other than Federal appropriated funds have or will be paid for influencing or attempting to influence the persons listed above, I shall complete and submit Standard Form-LLL, Disclosure Form to Report Lobbying. I certify that I shall require all subawards at all tiers (including sub-grants and contracts) to similarly certify and disclose accordingly. Federally recognized Indian Tribes and tribally designated housing entities (TDHEs) established by Federally-recognized Indian tribes as a result of the exercise of the tribe's sovereign power are excluded from coverage by the Byrd Amendment, but State-recognized Indian tribes and TDHEs established under State law are not excluded from the statute's coverage.

I/We, the undersigned, certify under penalty of perjury that the information provided above is true, accurate, and correct. **WARNING: Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties. (18 U.S.C. §§287, 1001, 1010, 1012, 1014; 31 U.S.C. §3729, 3802; 24 CFR §28.10(b)(1)(iii)).**

* Signature:

Krystal S. Reyes
Mayor Pro Tem

* Date: (mm/dd/yyyy):

APR 15 2026

ATTEST:
City Clerk



Public Reporting Burden Statement: The public reporting burden for this collection of information is estimated to average 0.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 4176, Washington, DC 20410-5000. **Do not send completed HUD 424-B forms to this address.** This agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. The Department of Housing and Urban Development is authorized to collect this information under the authority cited in the Notice of Funding Opportunity for this grant program. The information collected provides assurances and certifications for legal requirements related to the administration of this grant program. HUD will use this information to ensure compliance of its grantees. This information is required to obtain the benefit sought in the grant program. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552).

ASSURANCES - CONSTRUCTION PROGRAMS

OMB Number: 4040-0009
Expiration Date: 06/30/2028

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0042), Washington, DC 20503.

PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE OFFICE OF MANAGEMENT AND BUDGET. SEND IT TO THE ADDRESS PROVIDED BY THE SPONSORING AGENCY.

NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the Awarding Agency. Further, certain Federal assistance awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance, and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project costs) to ensure proper planning, management and completion of project described in this application.
2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, the right to examine all records, books, papers, or documents related to the assistance; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.
3. Will not dispose of, modify the use of, or change the terms of the real property title or other interest in the site and facilities without permission and instructions from the awarding agency. Will record the Federal interest in the title of real property in accordance with awarding agency directives and will include a covenant in the title of real property acquired in whole or in part with Federal assistance funds to assure nondiscrimination during the useful life of the project.
4. Will comply with the requirements of the assistance awarding agency with regard to the drafting, review and approval of construction plans and specifications.
5. Will provide and maintain competent and adequate engineering supervision at the construction site to ensure that the complete work conforms with the approved plans and specifications and will furnish progressive reports and such other information as may be required by the assistance awarding agency or State.
6. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.
7. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
8. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards of merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
9. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.
10. Will comply with all Federal statutes relating to non-discrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681 1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee 3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.

11. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal and federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.
12. Will comply with the provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.
13. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327-333) regarding labor standards for federally-assisted construction subagreements.
14. Will comply with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
15. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clean Air) implementation Plans under Section 176(c) of the Clean Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and, (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93-205).
16. Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.
17. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§469a-1 et seq).
18. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act Amendments of 1996 and OMB Circular No. A-133, "Audits of States, Local Governments, and Non-Profit Organizations."
19. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing this program.
20. Will comply with the requirements of Section 106(g) of the Trafficking Victims Protection Act (TVPA) of 2000, as amended (22 U.S.C. 7104) which prohibits grant award recipients or a sub-recipient from (1) Engaging in severe forms of trafficking in persons during the period of time that the award is in effect (2) Procuring a commercial sex act during the period of time that the award is in effect or (3) Using forced labor in the performance of the award or subawards under the award.

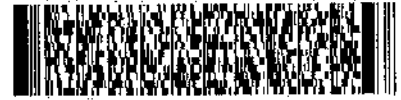
SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL 	TITLE * Krystal S. Reyes Mayor Pro Tem
APPLICANT ORGANIZATION City of Tulsa	DATE SUBMITTED APR 15 2026

ATTEST:  City Clerk



Grant Applications, Amendments and Awards

Version 2.3 released on 7/1/25



CITY COUNCIL USE ONLY Date Received: _____ Committee Date: _____ 1 st Agenda Date: _____	Tracking #: _____ Committee: _____ Hearing Date: _____ 2 nd Agenda Date: _____	CITY CLERK USE ONLY <input type="checkbox"/> Scanned Date: <u>04.15.2026</u> <input type="checkbox"/> Posted Item #: <u>2604.00901</u>
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All department items requiring Council approval must be submitted through the Mayor's Office.

Primary Details

Department Finance	Contact Name Lucas Freeman	Email lfreeman@cityoftulsa.org	Phone 9185969084
Grant/Application # 27504	Grant Description GRANT APPLICATION		Grantor Type Federal
Grantor US DEPT OF HOUSING & URBAN DEV		Grant Name OKH26F002	
Start Date 7/1/26	Expiration Date 6/30/27	Fiscal Year 2026	Federal CFDA 14.241
Grant Amount \$900,791.00	Match Required? <input type="radio"/> Yes <input checked="" type="radio"/> NO	Match Source	
			: \$900,791.00
			TOTAL: \$900,791.00

Approvals

<i>DL</i>	Department: <u>City Budget</u>		Date: <u>04/08/2026</u>
<i>CL</i>	Finance Budget: <u>Williams</u>		Date: <u>04/07/2026</u>
	Finance Accounting: <u>Natalie Best</u>		Date: <u>04/07/2026</u>
	Legal: <u>Stephan Sillup</u>		Date: <u>04/08/2026</u>
	Mayor:	Krystal S. Reyes Mayor Pro Tem	Date: <u>APR 15 2026</u>

Summary

Provide a summary description of the grant.
 The HUD Form SF424, SF424B, SF424D and Certificates are a required part of the Annual Action Plan. By signing these documents, the City of Tulsa certifies that it will comply with the applicable statutes and regulations governing the Consolidated Plan regulations in regard to specific Housing Opportunities for People with AIDS (HOPWA) certifications. Grant #OKH26F002. This grant does not require a match.

Processing Information for City Clerk's Office

Post Execution Processing <input type="checkbox"/> Mail vendor copy (add'l signature copies attached) <input type="checkbox"/> Must be filed with other governmental entity <input type="checkbox"/> Add'l governmental entity approval(s) required	Additional Routing and Processing Details Please return original copy to Grants Admin - grantsadmin@cityoftulsa.org
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Application for Federal Assistance SF-424

* 1. Type of Submission: <input type="checkbox"/> Preapplication <input checked="" type="checkbox"/> Application <input type="checkbox"/> Changed/Corrected Application	* 2. Type of Application: <input checked="" type="checkbox"/> New <input type="checkbox"/> Continuation <input type="checkbox"/> Revision	* If Revision, select appropriate letter(s): <input type="text"/> * Other (Specify): <input type="text"/>
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* 3. Date Received: <input type="text"/>	4. Applicant Identifier: <input type="text"/>
--	---

5a. Federal Entity Identifier: <input type="text"/>	5b. Federal Award Identifier: OKN26P002
---	---

State Use Only:

6. Date Received by State: <input type="text"/>	7. State Application Identifier: <input type="text"/>
--	--

8. APPLICANT INFORMATION:

* a. Legal Name: <input type="text" value="City of Tulsa"/>
--

* b. Employer/Taxpayer Identification Number (EIN/TIN): <input type="text" value="73-6005470"/>	* c. UEI: <input type="text" value="NG8FKK0YSEV5"/>
---	---

d. Address:

* Street1: <input type="text" value="175 E 2nd Street"/>
Street2: <input type="text"/>
* City: <input type="text" value="Tulsa"/>
County/Parish: <input type="text"/>
* State: <input type="text" value="OK: Oklahoma"/>
Province: <input type="text"/>
* Country: <input type="text" value="USA: UNITED STATES"/>
* Zip / Postal Code: <input type="text" value="74103-3201"/>

e. Organizational Unit:

Department Name: <input type="text" value="Finance"/>	Division Name: <input type="text" value="Grants Administration"/>
---	---

f. Name and contact information of person to be contacted on matters involving this application:

Prefix: <input type="text" value="Mr."/> * First Name: <input type="text" value="Rhys"/>
Middle Name: <input type="text"/>
* Last Name: <input type="text" value="Williams"/>
Suffix: <input type="text"/>

Title: <input type="text" value="Grants Manager"/>

Organizational Affiliation: <input type="text"/>
--

* Telephone Number: <input type="text" value="918-596-2604"/> Fax Number: <input type="text"/>
--

* Email: <input type="text" value="rhyswilliams@cityoftulsa.org"/>

Application for Federal Assistance SF-424

*** 9. Type of Applicant 1: Select Applicant Type:**

C: City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

* Other (specify):

*** 10. Name of Federal Agency:**

US Department of Housing

11. Assistance Listing Number:

14.241

Assistance Listing Title:

Housing Opportunities for People with AIDS

*** 12. Funding Opportunity Number:**

N/A

* Title:

N/A

13. Competition Identification Number:

N/A

Title:

N/A

14. Areas Affected by Project (Cities, Counties, States, etc.):

Add Attachment

Delete Attachment

View Attachment

*** 15. Descriptive Title of Applicant's Project:**

City of Tulsa 2026 Annual Action Plan

Attach supporting documents as specified in agency instructions.

Add Attachments

Delete Attachments

View Attachments

Application for Federal Assistance SF-424

16. Congressional Districts Of:

* a. Applicant

* b. Program/Project

Attach an additional list of Program/Project Congressional Districts if needed.

17. Proposed Project:

* a. Start Date:

* b. End Date:

18. Estimated Funding (\$):

* a. Federal	<input type="text" value="900,791.00"/>
* b. Applicant	<input type="text" value=""/>
* c. State	<input type="text" value=""/>
* d. Local	<input type="text" value=""/>
* e. Other	<input type="text" value=""/>
* f. Program Income	<input type="text" value=""/>
* g. TOTAL	<input type="text" value="900,791.00"/>

*** 19. Is Application Subject to Review By State Under Executive Order 12372 Process?**

- a. This application was made available to the State under the Executive Order 12372 Process for review on
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

*** 20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes," provide explanation in attachment.)**

- Yes
- No

If "Yes", provide explanation and attach

21. *By signing this application, I certify (1) to the statements contained in the list of certifications and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 18, Section 1001)**

** I AGREE

** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:



Prefix: * First Name:
Middle Name:
* Last Name:
Suffix:

* Title:

* Telephone Number: Fax Number:

* Email:

* Signature of Authorized Representative:

 **Krystal S. Reyes**
Mayor Pro Tem  * Date Signed:


ATTEST: **City Clerk**

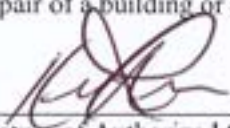
Housing Opportunities for Persons With AIDS Certifications

The HOPWA grantee certifies that:

Activities -- Activities funded under the program will meet urgent needs that are not being met by available public and private sources.

Building -- Any building or structure assisted under that program shall be operated for the purpose specified in the consolidated plan:

1. For a period of not less than 10 years in the case of assistance involving new construction, substantial rehabilitation, or acquisition of a facility,
2. For a period of not less than 3 years in the case of assistance involving non-substantial rehabilitation or repair of a building or structure.



Signature of Authorized Official
Krystal S. Reyes
Mayor Pro Tem

APR 15 2026
Date

Title

ATTEST: City Clerk



Instructions for the HUD 424-B Assurances and Certifications

As part of your application for HUD funding, you, as the official authorized to sign on behalf of your organization or as an individual, must provide the following assurances and certifications. The Responsible Civil Rights Official has specified this form for use for purposes of general compliance with 24 CFR §§ 1.5, 3.115, 8.50, and 146.25, as applicable. The Responsible Civil Rights Official may require specific civil rights assurances to be furnished consistent with those authorities and will specify the form on which such assurances must be made. A failure to furnish or comply with the civil rights assurances contained in this form may result in the procedures to effect compliance at 24 CFR §§ 1.8, 3.115, 8.57, or 146.39.

By submitting this form, you are stating that all assertions made in this form are true, accurate, and correct.

As the duly representative of the applicant, I certify that the applicant: [Insert below the Name and title of the Authorized Representative, name of Organization and the date of signature]:

*Authorized Representative Name:

Monroe Nichols IV

*Title: Mayor

*Applicant/Recipient Organization:

City of Tulsa

1. Has the legal authority to apply for Federal assistance, has the institutional, managerial and financial capability (including funds to pay the non-Federal share of program costs) to plan, manage and complete the program as described in the application and the governing body has duly authorized the submission of the application, including these assurances and certifications, and authorized me as the official representative of the application to act in connection with the application and to provide any additional information as may be required.

2. Will administer the grant in compliance with Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000(d)) and implementing regulations (24 CFR part 1), which provide that no person in the United States shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or otherwise be subject to discrimination under any program or activity that receives Federal financial assistance OR if the applicant is a Federally recognized Indian tribe or its tribally designated housing entity, is subject to the Indian Civil Rights Act (25 U.S.C. 1301-1303).

3. Will administer the grant in compliance with Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794), as amended, and implementing regulations at 24 CFR part 8, the American Disabilities Act (42 U.S.C. §§ 12101 et seq.), and implementing regulations at 28 CFR part 35 or 36, as applicable, and the Age Discrimination Act of 1975 (42 U.S.C. 6101-07) as amended, and implementing regulations at 24 CFR part 146 which together provide that no person in the United States shall, on the grounds of disability or age, be excluded from participation in, be denied the benefits of, or otherwise be subjected to discrimination under any program or activity that receives Federal financial assistance; except if the grant program authorizes or limits participation to designated populations, then the applicant will comply with the nondiscrimination requirements within the designated population.

4. Will comply with the Fair Housing Act (42 U.S.C. 3601-19), as amended, and the implementing regulations at 24 CFR part 100, which prohibit discrimination in housing on the basis of race, color, religion, sex, disability, familial status, or national origin and will affirmatively further fair housing; except an applicant which is an Indian tribe or its instrumentality which is excluded by statute from coverage does not make this certification; and further except if the grant program authorizes or limits participation to designated populations, then the applicant

will comply with the nondiscrimination requirements within the designated population.

5. Will comply with all applicable Federal nondiscrimination requirements, including those listed at 24 CFR §§ 5.105(a) and 5.106 as applicable.

6. Will not use Federal funding to promote diversity, equity, and inclusion (DEI) mandates, policies, programs, or activities that violate any applicable Federal anti-discrimination laws.

7. Will comply with the acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended (42 U.S.C. 4601) and implementing regulations at 49 CFR part 24 and, as applicable, Section 104(d) of the Housing and Community Development Act of 1974 (42 U.S.C. 5304(d)) and implementing regulations at 24 CFR part 42, subpart A.

8. Will comply with the environmental requirements of the National Environmental Policy Act (42 U.S.C. 4321 et seq.) and related Federal authorities prior to the commitment or expenditure of funds for property.

9. That no Federal appropriated funds have been paid, or will be paid, by or on behalf of the applicant, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, and officer or employee of Congress, or an employee of a Member of Congress, in connection with the awarding of this Federal grant or its extension, renewal, amendment or modification. If funds other than Federal appropriated funds have or will be paid for influencing or attempting to influence the persons listed above, I shall complete and submit Standard Form-LLL, Disclosure Form to Report Lobbying. I certify that I shall require all subawards at all tiers (including sub-grants and contracts) to similarly certify and disclose accordingly. Federally recognized Indian Tribes and tribally designated housing entities (TDHEs) established by Federally-recognized Indian tribes as a result of the exercise of the tribe's sovereign power are excluded from coverage by the Byrd Amendment, but State-recognized Indian tribes and TDHEs established under State law are not excluded from the statute's coverage.

I/We, the undersigned, certify under penalty of perjury that the information provided above is true, accurate, and correct. **WARNING: Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties. (18 U.S.C. §§287, 1001, 1010, 1012, 1014; 31 U.S.C. §3729, 3802; 24 CFR §28.10(b)(1)(iii)).**

* Signature:

Krystal S. Reyes
Mayor Pro Tem

* Date: (mm/dd/yyyy):

APR 15 2026

ATTEST:

City Clerk



Public Reporting Burden Statement: The public reporting burden for this collection of information is estimated to average 0.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 4176, Washington, DC 20410-5000. **Do not send completed HUD 424-B forms to this address.** This agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. The Department of Housing and Urban Development is authorized to collect this information under the authority cited in the Notice of Funding Opportunity for this grant program. The information collected provides assurances and certifications for legal requirements related to the administration of this grant program. HUD will use this information to ensure compliance of its grantees. This information is required to obtain the benefit sought in the grant program. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552).

ASSURANCES - CONSTRUCTION PROGRAMS

OMB Number: 4040-0009
Expiration Date: 06/30/2028

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0042), Washington, DC 20503.

PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE OFFICE OF MANAGEMENT AND BUDGET. SEND IT TO THE ADDRESS PROVIDED BY THE SPONSORING AGENCY.

NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the Awarding Agency. Further, certain Federal assistance awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance, and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project costs) to ensure proper planning, management and completion of project described in this application.
2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, the right to examine all records, books, papers, or documents related to the assistance; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.
3. Will not dispose of, modify the use of, or change the terms of the real property title or other interest in the site and facilities without permission and instructions from the awarding agency. Will record the Federal interest in the title of real property in accordance with awarding agency directives and will include a covenant in the title of real property acquired in whole or in part with Federal assistance funds to assure nondiscrimination during the useful life of the project.
4. Will comply with the requirements of the assistance awarding agency with regard to the drafting, review and approval of construction plans and specifications.
5. Will provide and maintain competent and adequate engineering supervision at the construction site to ensure that the complete work conforms with the approved plans and specifications and will furnish progressive reports and such other information as may be required by the assistance awarding agency or State.
6. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.
7. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
8. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards of merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
9. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.
10. Will comply with all Federal statutes relating to non-discrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681 1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee 3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.

11. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal and federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.
12. Will comply with the provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.
13. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327-333) regarding labor standards for federally-assisted construction subagreements.
14. Will comply with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
15. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clean Air) implementation Plans under Section 176(c) of the Clean Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and, (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93-205).
16. Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.
17. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§469a-1 et seq.).
18. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act Amendments of 1996 and OMB Circular No. A-133, "Audits of States, Local Governments, and Non-Profit Organizations."
19. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing this program.
20. Will comply with the requirements of Section 106(g) of the Trafficking Victims Protection Act (TVPA) of 2000, as amended (22 U.S.C. 7104) which prohibits grant award recipients or a sub-recipient from (1) Engaging in severe forms of trafficking in persons during the period of time that the award is in effect (2) Procuring a commercial sex act during the period of time that the award is in effect or (3) Using forced labor in the performance of the award or subawards under the award.

SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL 	TITLE Krystal S. Reyes Mayor Pro Tem
APPLICANT ORGANIZATION City of Tulsa	DATE SUBMITTED APR 15 2026


ATTEST: City Clerk

