



CITY OF  
**Tulsa**  
A New Kind of *Energy*™

## **UTILITY RATES & CUSTOMER SERVICE FEES**

**Water and Sewer Rates**  
**Effective October 1, 2016**  
**(October 2016 consumption for November 2016 bill)**

**EMSA, Stormwater, and Refuse Rates Unchanged**

**CITY OF TULSA**  
**WATER RATES – INSIDE CITY**  
 ORDINANCE NO. 23499, PASSED JUNE 15, 2016

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**MONTHLY METER CHARGES**  
 (All Classes)

<u>Water Meter Size</u>	<u>Rate</u>	<u>Code</u>
¾ inch in size or less and deduct irrigation meters	\$ 5.90	W107
1 inch in size	10.16	W110
1-1/2 inches in size	12.17	W115
2 inches in size	17.72	W120
3 inches in size	51.25	W130
4 inches in size	71.57	W140
6 inches in size	111.66	W160
8 inches in size	155.63	W180
10 inches in size	212.17	W190

**MONTHLY QUANTITY CHARGE**  
 (Rate per Thousand Gallons)

11 Single-Family Residential	\$ 3.93	W311
21 Multi-Family Residential	3.42	W321
31 Commercial	3.32	W331
41 Industrial	2.41	W341
42 Large Industrial	1.65	W342
51 Parks/Cemeteries/Golf Courses	5.48	W351
52 Night Watering	4.64	W352

**MONTHLY PRIVATE FIRE PROTECTION  
 SERVICE CHARGE**

4 inches in size or less	\$ 7.89	F140
6 inches in size	22.93	F160
8 inches in size	47.66	F180
10 inches in size	87.88	F190

**CITY OF TULSA**  
**WATER RATES – OUTSIDE CITY**  
ORDINANCE NO. 23499, PASSED JUNE 15, 2016

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**MONTHLY METER CHARGES**  
(All Classes)

<u>Water Meter Size</u>	<u>Rate</u>	<u>Code</u>
¾ inch in size or less and deduct irrigation meters	\$ 8.37	W207
1 inch in size	10.43	W210
1-1/2 inches in size	12.45	W215
2 inches in size	18.19	W220
3 inches in size	52.99	W230
4 inches in size	73.76	W240
6 inches in size	114.97	W260
8 inches in size	160.23	W280
10 inches in size	218.18	W290

**MONTHLY QUANTITY CHARGE**  
(Rate per Thousand Gallons)

11 Single-Family Residential	\$ 5.31	W411
21 Multi-Family Residential	4.75	W421
31 Commercial	4.59	W431
41 Industrial	3.31	W441
42 Large Industrial	2.30	W442
51 Parks/Cemeteries/Golf Courses	7.94	W451
52 Night Watering	5.93	W452
61 Oologah Flowline (Untreated)	0.67	W461
62 Spavinaw Flowline (Untreated)	0.67	W462
63 Jay, OK - Eucha Flowline (Untreated)	0.10	W463
65 Oologah Lake (Untreated)	0.67	W465
71 Master Meter – Permanent Service	3.44	W471
72 Master Meter – Emergency Service	10.96	W472
73 Master Meter – Limited Term Service	6.02	W473

**MONTHLY PRIVATE FIRE PROTECTION  
SERVICE CHARGE**

4 inches in size or less	\$ 10.85	F240
6 inches in size	31.51	F260
8 inches in size	67.16	F280
10 inches in size	120.77	F290

**CITY OF TULSA**  
**SANITARY SEWER RATES – INSIDE CITY**  
ORDINANCE NO. 23499, PASSED JUNE 15, 2016

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**MONTHLY METER CHARGES**  
(All Classes)

<u>Water Meter Size</u>	<u>Rate</u>	<u>Code</u>
¾ inch in size or less	\$ 6.41	S107
1 inch in size	11.94	S110
1-1/2 inches in size	12.88	S115
2 inches in size	15.67	S120
3 inches in size	18.15	S130
4 inches in size	28.06	S140
6 inches in size	40.94	S160
8 inches in size	54.84	S180
10 inches in size	75.11	S190

**MONTHLY QUANTITY CHARGE**  
(Rate per Thousand Gallons)

Each thousand gallons	\$ 6.70	S301
Commercial (One Return Factor, X)	6.70	S303
Commercial (Two seasonal Return Factors, X & Y)	6.70	S305

**INDUSTRIAL USER (IDP)**  
**MONTHLY QUANTITY CHARGES**  
(Monitoring = Actual Cost to the City)

Volume per thousand gallons	\$ 4.21	I300
<small>Volume Calculation = Billed water consumption x return factor percentage x \$4.21</small>		
BOD (Biochemical Oxygen Demand) per pound	0.5842	I301
<small>BOD Calculation = Billed water consumption x return factor percentage x BOD Value x 0.0083400 x \$0.5842</small>		
TSS (Total Suspended Solids) per pound	0.3065	I302
<small>TSS Calculation = Billed water consumption x return factor percentage x TSS Value x 0.0083400 x \$0.3065</small>		
Monitoring		Actual Cost

**FLAT CHARGES**

Sewer Service Only	\$ 54.43	S195
Septic Dumping Fee, per entry, for each 1,000 gallons (Mon. – Fri., 7 a.m. – 7 p.m.)	133.55	S402
Septic Dumping Fee, per entry, for each 1,000 gallons (all other times)	200.33	S404

**CITY OF TULSA**  
**SANITARY SEWER RATES – OUTSIDE CITY**  
ORDINANCE NO. 23499, PASSED JUNE 15, 2016

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**MONTHLY METER CHARGES**  
(All Classes)

<u>Water Meter Size</u>	<u>Rate</u>	<u>Code</u>
¾ inch in size or less	\$ 19.86	S207
1 inch in size	20.10	S210
1-1/2 inches in size	20.34	S215
2 inches in size	23.39	S220
3 inches in size	26.70	S230
4 inches in size	33.01	S240
6 inches in size	45.42	S260
8 inches in size	59.35	S280
10 inches in size	81.03	S290

**MONTHLY QUANTITY CHARGE**  
(Rate per Thousand Gallons)

Each thousand gallons	\$ 10.94	S401
Commercial (One Return Factor, X)	10.94	S403
Commercial (Two seasonal Return Factors, X & Y)	10.94	S405

**INDUSTRIAL USER (IDP)**  
**MONTHLY QUANTITY CHARGES**  
(Monitoring = Actual Cost to the City)

Volume per thousand gallons	\$ 6.400	I400
Volume Calculation = Billed water consumption x return factor percentage x \$6.400		
BOD (Biochemical Oxygen Demand) per pound	1.0247	I401
BOD Calculation = Billed water consumption x return factor percentage x BOD Value x 0.0083400 x \$1.0247		
TSS (Total Suspended Solids) per pound	0.5108	I402
TSS Calculation = Billed water consumption x return factor percentage x TSS Value x 0.0083400 x \$0.5108		
Monitoring		Actual Cost

**WHOLESALE USER WASTE CHARGE**  
(Rate per Thousand Gallons)

Transportation and Treatment	\$ 7.48	
Treatment Only	6.19	S414

**FLAT CHARGES**

Sewer Service Only	\$ 79.04	S295
Septic Dumping Fee, per entry, for each 1,000 gallons (Mon. – Fri., 7 a.m. – 7 p.m.)	133.55	S402
Septic Dumping Fee, per entry, for each 1,000 gallons (all other times)	200.33	S404

**CITY OF TULSA**  
**REFUSE RATES – RESIDENTIAL**  
ORDINANCE NO. 23352, PASSED AUGUST 13, 2015

**ONCE PER WEEK FREQUENCY**

<u>Service Level</u>	<u>Capacity</u> +	<u>Premium</u> +	<u>Add'l</u> <u>Cart</u> =	<u>Rate</u>	<u>Code</u>
<b>Curbside</b>					
32 gallon	\$ 12.42	\$	\$	\$ 12.42	R112
64 gallon	13.92			13.92	R111
96 gallon	15.42			15.42	R110
96 gallon – 2 carts	15.42		6.00	21.42	R122
<b>Backyard*</b>					
32 gallon	\$ 12.42	\$6.50	\$	\$ 18.92	R115
64 gallon	13.92	6.50		20.42	R114
96 gallon	15.42	6.50		21.92	R113
96 gallon – 2 carts	15.42	6.50	6.00	27.92	R123
<b>Extended Backyard*</b>					
32 gallon	\$ 12.42	\$13.00	\$	\$ 25.42	R118
64 gallon	13.92	13.00		26.92	R117
96 gallon	15.42	13.00		28.42	R116
96 gallon – 2 carts	15.42	13.00	6.00	34.42	R123
<b>Physically Limited Backyard</b>					
32 gallon	\$ 12.42	\$	\$	\$ 12.42	R137
64 gallon	13.92			13.92	R136
96 gallon	15.42			15.42	R135
Additional 96 gallon Cart	\$	\$	\$ 6.00	\$ 6.00	R138

**NOTES:**

\***Mandatory Service Code** – Properties where the refuse hauler must travel more than four feet from the curb to pick up refuse must have backyard service. Travel greater than 100 feet from the curb requires the property to have premium service.

Physically Limited Service: Backyard or Extended Backyard service at Curbside Rates.

**CITY OF TULSA**  
**REFUSE RATES – RESIDENTIAL**  
ORDINANCE NO. 23352, PASSED AUGUST 13, 2015

**TWICE PER WEEK FREQUENCY**

<u>Service Level</u>	Calculation:			Add'l	<u>Rate</u>	<u>Code</u>
	<u>Capacity</u> +	<u>Premium</u> +	<u>Frequency</u> +	<u>Cart</u> =		
<b>Curbside</b>						
32 gallon	\$ 12.42	\$	\$10.00	\$	\$ 22.42	R107
64 gallon	13.92		10.00		23.92	R130
96 gallon	15.42		10.00		25.42	R119
96 gallon – 2 carts	15.42		10.00	6.00	31.42	R133
<b>Backyard*</b>						
32 gallon	\$ 12.42	\$6.50	\$10.00		\$ 28.92	R126
64 gallon	13.92	6.50	10.00		30.42	R129
96 gallon	15.42	6.50	10.00		31.92	R120
96 gallon – 2 carts	15.42	6.50	10.00	6.00	37.92	R132
<b>Extended Backyard*</b>						
32 gallon	\$ 12.42	\$13.00	\$10.00		\$ 35.42	R128
64 gallon	13.92	13.00	10.00		36.92	R131
96 gallon	15.42	13.00	10.00		38.42	R121
96 gallon – 2 carts	15.42	13.00	10.00	6.00	44.42	R134

**Physically Limited Backyard**

Not available for Twice Per Week Frequency

**Each Additional 96 gallon Cart**

\$	\$	\$	\$ 6.00	\$ 6.00	R139
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**OTHER CHARGES**

	<u>Rate</u>	<u>Code</u>
Cart Replacement (each instance)	\$63.00	Q200
Change Cart Size (each instance)	10.00	Q201
Bulky Waste Collection Fee (each instance)	10.00	Q202

ORDINANCE 21979, PASSED DECEMBER 18, 2008

Dead Animal Collection Fee – Commercial, <1 pound	\$ No Charge	
Dead Animal Collection Fee – Commercial, small animal	15.00	Q203
Dead Animal Collection Fee – Commercial, large animal	50.00	Q204
Dead Animal Collection Fee – Residential, small animal	No Charge	
Dead Animal Collection Fee – Residential, large animal	50.00	Q205
Extra Refuse Collection Fee – 1 sticker per bag	0.50	

**CITY OF TULSA**  
**REFUSE RATES – COMMERCIAL**  
ORDINANCE NO. 21574, PASSED JUNE 25, 2007  
(Amended by Ordinance 21632)

**\$0.55 Disposal Service Unit Rate (DSUR)**  
**Frequency**

<b>Container Size</b>	Once-a- Week	Twice-a- Week	Three-a- Week	Four-a- Week	Five-a- Week	Six-a- Week	Seven-a- Week	On Demand/ Extra Service
BAG/BARREL 1/4 of a yard	\$0.60	\$1.19	\$1.79	\$2.38	\$2.98	\$3.57	\$4.17	\$0.14
BAG/BARREL 1/2 of a yard	\$1.19	\$2.38	\$3.57	\$4.76	\$5.95	\$7.14	\$8.34	\$0.28
BAG/BARREL 3/4 of a yard	\$1.79	\$3.57	\$5.36	\$7.14	\$8.93	\$10.72	\$12.50	\$0.41
ONE YARD	\$2.38	\$4.76	\$7.14	\$9.53	\$11.91	\$14.29	\$16.67	\$0.55
TWO YARD	\$4.76	\$9.53	\$14.29	\$19.05	\$23.82	\$28.58	\$33.34	\$1.10
THREE YARD	\$7.14	\$14.29	\$21.43	\$28.58	\$35.72	\$42.87	\$50.01	\$1.65
FOUR YARD	\$9.53	\$19.05	\$28.58	\$38.10	\$47.63	\$57.16	\$66.68	\$2.20
SIX YARD	\$14.29	\$28.58	\$42.87	\$57.16	\$71.45	\$85.73	\$100.02	\$3.30
EIGHT YARD	\$19.05	\$38.10	\$57.16	\$76.21	\$95.26	\$114.31	\$133.36	\$4.40

**CALCULATION**

**Standard Service:** Number of containers X Container Size X Frequency X Compaction Factor of 1 X 4.33 Weeks per Month = Volume x \$0.55 (DSUR) = Bill

**On Demand Service:** Number of Containers X Container Size X Frequency of 1 X Compaction Factor of \*1 or \*\*4 X = Volume X \$0.55 (DSUR) = Bill

\*20-yard Open Top

\$11.00

\*\*42-yard Compactor

\$92.40

\*30-yard Open Top

\$16.50



**CITY OF TULSA  
STORMWATER RATE  
INSIDE CITY ONLY**

ORDINANCE NO. 23314, PASSED JUNE 18, 2015

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	<u>Rate</u>	<u>Code</u>
Per each Equivalent Service Unit (ESU) of developed lot, tract, or parcel (per 2,650 square foot)	\$ 6.45	H100

**CITY OF TULSA  
MEDICAL SERVICE PROGRAM FEE  
INSIDE CITY ONLY**

ORDINANCE NO. 23133, PASSED JUNE 23, 2014

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	<u>Rate</u>	<u>Code</u>
Single-Family Residential	\$ 5.45	E100
Multi-Family Residential Per occupied residential living unit; total units x 50% presumed occupancy rate, rounded down but not to less than one	\$ 5.45	E100

**CALCULATION**

Multi-Family: Number of units x 50% = billable units (rounded down) x \$5.45

**CITY OF TULSA**  
**CUSTOMER SERVICE FEES**  
 RESOLUTION NO. 7384, PASSED JUNE 21, 2006

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<u>SERVICE FEES</u>	<u>Rate</u>	<u>Code</u>
Initiate, reinstate, or transfer service	\$ 20.00	U300
First requested in-house inspection	15.00	U303
Second requested in-house inspection within 6 months, if nothing wrong	25.00	U302
Meter test and meter found in range (98.5 to 100%) will result in the following fees		
1" and smaller meter size	15.00	U350
1 ½" meter size	25.00	U351
2" meter size	40.00	U352
3" meter size	80.00	U353
4" meter size	90.00	U354
6" meter size	130.00	U355
8" meter size	160.00	U356
Field service fee for customer-requested water turn on	15.00	Q101
Field service fee for customer-requested water turn off	No charge	
<u>Additional</u> fee for customer-requested after hours field service	15.00	Q106
Payments via foreign banks	Actual Cost	

**CITY OF TULSA**  
**FIELD COLLECTION FEES**  
 RESOLUTION NO. 7384, PASSED JUNE 21, 2006

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<u><b>FIELD COLLECTION FEES</b></u>	<u>Rate</u>	<u>Code</u>
Field service fee for sending City employee to premises to effect payment of delinquent utility charges		
1 – 8 units	\$ 15.00	Q101
9 – 25 units	25.00	Q109
More than 25 units	35.00	Q110
Pull meter due to collection action	20.00	Q113
Reset water meter due to collection action	35.00	Q102
<b>Additional Fees:</b>		
Broken or missing padlock	20.00	Q103
Illegal connections or tampering – minimum fee, or actual cost, whichever is greater. Minimum fee:	60.00	Q105
Crimp Fee	30.00	Q107
Uncrimp Fee	30.00	Q111
Stolen or damaged water meter	65.00	Q104
Stolen or damaged water meter with AMR	150.00	Q114
Removal and restoration of a service line due to Collection action shall be billed the minimum fee Or the actual cost of materials and labor, which Ever is greater. Minimum Fee:	55.00	Q112