

01 REFUSE/RECYCLING RATES

NEW RATES HELP TO OPERATE, MAINTAIN SERVICES

Beginning in October, updated utility rates will go into effect for City of Tulsa customers. As part of the overall utility rate adjustments, customers will also see changes to refuse and recycling rates on their monthly utility bill.

For a typical residential customer, their overall utility bill is estimated to increase approximately \$5.82 per month across water, sewer, refuse, recycling, and other utility services. Within that total, the standard monthly refuse and recycling rate will increase by 4%, with the exact amount depending on the services selected by each customer.

Refuse/Recycling Chart Service Rate Changes per Month:

Cart Size	Current	New	Increase
32-gallon	\$19.60	\$20.40	80 cents
64-gallon	\$21.97	\$22.85	88 cents
96-gallon	\$24.33	\$25.20	87 cents

Customers that utilize the physically limited services will experience the same increase in rates.

Additional service changes include an increase to backyard collection service rates, which will now cost \$28 per month, and the discontinuing of the extended backyard service and twice-a-week collection service. Collection will occur once a week only.

Additional Rate Changes per Month:

Item	Current	New
Extra recycling cart	--	\$5
Extra 96-gallon refuse	\$9.47	\$15.30
Cart replacement	\$71	\$91
Cart size change	\$13.92	\$27.15
Extra refuse stickers	50 cents	\$2

Extra refuse sticker colors will be updated to purple, if residents have orange stickers left over, they will need to use four per bag.

For more information about the refuse and recycling collection schedule or services, visit www.cityoftulsa.org/refuse



IN THIS EDITION OF CITY LIFE

01 RATES EXPLAINED

Refuse and recycling revenues fund operation, maintenance of systems.

02 BULKY WASTE UPDATES

Beginning the fall, bulky-waste rates will increase.

03 NEIGHBORHOOD ACADEMY

Learn how to become a certified neighborhood leader by applying.

04 USING WATER WISELY

Learn ways to conserve water both inside and outside of your home.

+ PLUS: PREPARE FOR THE SUMMER HEAT!

WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311



02 CHANGES IN BULKY WASTE

RATE INCREASE TO BEGIN IN THE FALL

Beginning in October, updated rates for the City of Tulsa's Bulky Waste Pick-Up program will go into effect as part of ongoing efforts to support the operation and maintenance of the service.

The new rates will help offset rising costs associated with collecting, transporting, and disposing of bulky waste throughout Tulsa. The updated rates were recommended by the Tulsa Authority for the Recovery of Energy (TARE) Board and approved during the Fiscal Year 2027 budget process.

Material Collection Rate Increases:

Items	Current	New
Eight cubic yards	\$10	\$20
Each additional eight cubic yards	\$10	\$20/each
Construction materials/four cubic yards	\$10	\$20

Construction materials exceeding eight cubic yards, or \$40, will require additional authorization before collection.

The Bulky Waste Pick-Up program is available for residents to dispose of large items that do not fit inside their refuse cart, along with yard waste that is too large to bundle for regular collection service.

To schedule a pick-up, visit your online utility account, use the Interactive Voice Response system at 311 during regular business hours, or email Tulsa311@cityoftulsa.org



NEIGHBORHOOD ACADEMY

03 NEIGHBORHOOD LEADER APPLY FOR THE NEIGHBORHOOD ACADEMY COHORT

Are you looking to grow your leadership skills or start a neighborhood association? The City of Tulsa's free Neighborhood Academy is designed to equip residents with the tools, knowledge, and connections to make lasting, positive changes in their communities.

The three-session program is a nine-hour commitment that blends learning, networking, and direct access to City resources.

Upcoming Academy Dates:

- Saturday, August 29 | 8:30 – 11:30 a.m. | OU-Tulsa
- Saturday, September 26 | 8:30 – 11:30 a.m. | OU-Tulsa
- Thursday, October 29 | 5:30 to 8:30 p.m.
Hardesty Regional Library

Light snacks and refreshments are provided at each session. Participants will receive exclusive materials, maps, and templates to use in their neighborhoods. Those who attend all three sessions will be recognized as Neighborhood Certified Leaders and gain access to additional tools and support for future projects.

The deadline to register is Friday, July 31, 2026.

Visit www.cityoftulsa.org/neighborhoodacademy to sign up and learn more.

BEAT THE HEAT

KNOW WHAT TO DO WHEN TEMPS SOAR

Tulsa-area social services and government agencies work together each summer to monitor heat conditions and help reduce the effects of high temperatures on residents' health. Even so, it is important for all Tulsans to take precautions and recognize the warning signs of heat-related illness.

People of all ages who work, exercise or spend time outdoors can be affected by extreme heat. High temperatures and humidity can quickly become dangerous, even for healthy adults and athletes. Children, older adults and people with underlying health conditions are especially vulnerable.

The Emergency Medical Service Authority (EMSA) encourages residents to check on older or at-risk family members, friends and neighbors at least twice a day during periods of extreme heat. If a home becomes too warm or transportation is limited, help them get to an air-conditioned location such as a community center, library or other public facility.

EMSA cautions parents and athletic coaches to take the heat seriously and understand that Oklahoma's hot temperatures can be deadly. Outdoor activities, including football practices and similar activities, should be interspersed with frequent cooling breaks and participants should drink water or sports drinks.

Signs of heat exhaustion can include dizziness, heavy sweating, weakness, nausea, headache and muscle cramps. Heat stroke is more serious and may cause confusion, loss of consciousness or a high body temperature. Call 911 immediately if you or someone else experiences symptoms of heat exhaustion or heat stroke.



04 WATER CONSERVATION

SMALL STEPS CAN SAVE WATER, MONEY

Saving water at home doesn't have to be difficult. Simple changes to everyday routines can help Tulsa residents conserve water and lower their utility costs. From fixing leaks to adjusting outdoor watering habits, small steps can make a big impact. Here are a few easy ways to save water both inside and outside of your home:

Inside Your Home:

- **Fix leaks immediately. A faucet leak can waste 20 gallons per day, while a leaking toilet can waste 200 gallons per day.**
- **Turn off the tap while brushing teeth or shaving to save five to eight gallons per day.**
- **Take a shorter shower instead of a bath to save 50 gallons of water.**
- **Installing low-flow faucet aerators, faucets, shower heads and toilets can reduce water usage by 5 – 20%. Look for WaterSense® labeled devices.**
- **Replace old dishwashers or washing machines with new ENERGY STAR® models. If you can't replace machines, wash only full loads of dishes and clothes, or lower the water temperature setting.**

Outside Your Home:

- **Water lawns and plants in the morning to prevent water loss by evaporation. Avoid watering when it is windy.**
- **Maintain or upgrade your automatic irrigation system to reduce water waste. Check sprinkler patterns to make sure you're not watering the street or sidewalk.**
- **Use shut-off hose nozzles when watering manually, and use soaker hoses for trees and shrubs.**
- **Clean driveways and sidewalks with a broom instead of a water hose.**
- **Choose climate-appropriate and native species in landscaping and add mulch around plants to help reduce evaporation.**

For more water-saving tips, visit: www.epa.gov/watersense