

01 SWITCH TO AUTOPAY

CHOOSE AN EASIER WAY TO PAY BILLS

As the year 2026 comes to an end and you're planning for 2027, consider simplifying how you pay your City of Tulsa utility bill. Choose AutoPay, with these benefits:

- **Easy/Worry Free – no wondering about a mailed check, no lost or late payments/late fees.**
- **Safe – your banking information is transferred through a secure internet site.**
- **Convenient – no stamps or envelopes required.**
- **FREE! Check with your bank regarding fees for electronic transfers.**

With AutoPay, your monthly balance will be automatically deducted from your bank account on the due date every month. Monthly utility bills will continue to be mailed to you for your records, but you won't have to mail a payment.

Any utility customer without a past-due balance, who has not had more than one returned payment within the last 12 months may participate in AutoPay. You can now enroll in the AutoPay program by accessing your account online at **www.cityoftulsa.org/utilities**. For questions, you can call a City of Tulsa Customer Care Center representative at **311** or email **Tulsa311@cityoftulsa.org**.



CITY LIFE

DECEMBER 2026

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WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311

CITY OF TULSA



02 HOLIDAY RECYCLING

BLUE CART DO'S AND DON'TS

After opening the gifts, remember that many packaging materials can go into the blue recycling cart. Cardboard boxes and wrapping paper without foil, glitter, or plastic coatings are recyclable.

Paper gift bags can also be recycled, just remove any ribbon or string handles first. You can place these items in your cart along with aluminum and steel cans, plastic bottles, jugs, bottles and jars.

Do not place below items in the blue recycling cart:

- **Foil, plastic, shiny or glitter wrapping paper**
- **Styrofoam or bubble wrap**
- **Plastic bags, flexible film plastics, and tarps**
- **Plastic strapping**
- **Ribbons or bows**
- **Tinsel or ornaments**
- **Christmas lights, cords, wires**
- **Tree skirts or stockings**
- **Blankets or clothing**
- **Ceramics**
- **Food-soiled containers**
- **Electronics, batteries**
- **Artificial or live Christmas trees**

For a full list of items that are not accepted in the blue recycling cart, please visit **www.tulsarecycles.com**



03 FIRE SAFETY TIPS

BE EXTRA ALERT DURING THE WINTER

Home fires increase during the coldest winter months: December, January and February. Holiday cooking, decorations and unsafe heating are a few causes. Please note the following*:

- **Cooking is the leading cause of all winter home fires.**
- **Heating is the second leading cause of home fires.**
- **5 to 8 p.m. is the most common time for winter home fires.**
- **Most winter fires occur in one- and two-family homes.**

Common sense can reduce fires. When cooking, stay engaged and alert to what you are doing. If a fire occurs in the oven or microwave, turn off the heat and don't open the door to the appliance. Don't try to remove what's burning or you risk getting burned.

Use caution when heating food and heating your home. Keep combustibles away from space heaters and fireplaces. Never leave the home with a space heater or fireplace burning. Make sure your fireplace is cleaned regularly. Only burn dry wood or artificial logs. Don't use trash, gift wrap or rolled newspaper logs. These are common causes of flying embers.

Lastly, make sure you have a working smoke detector and carbon monoxide detector to alert you should a danger exist.

*Source: National Fire Incident Reporting System

FREEZING PIPES

SAFEGUARD YOUR HOME THIS WINTER

Water expands when the temperature drops below 32 degrees Fahrenheit (0 degrees Celsius). Freezing pipes are a concern from December to February, especially when outside temperatures dip below 20 °F. Help safeguard your home before, during and after a pipe freezes and bursts:

Prevention:

- **Disconnect garden hoses; install covers on outside faucets.**
- **Insulate outside walls and unheated areas of your home.**
- **Consider weather sealing your windows**

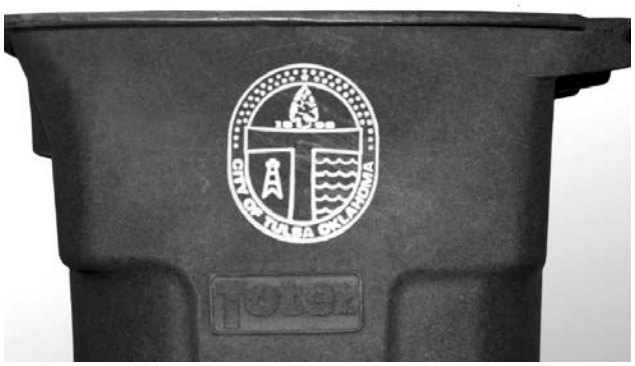
If You Suspect Your Pipes May Be Frozen:

- **Call the City of Tulsa at 311, or after hours call the water emergency number: (918) 596-9488.**
- **If the water is frozen on the customer's side of the meter can, call a plumber to thaw your service line or soak towels with hot water and wrap them around the pipe.**

If a Pipe Bursts:

- **If your home has an independent/private shut-off valve, shut off the water.**
- **If not, call the City of Tulsa at 311 or after hours, call water emergency at (918) 596-9488.**
- **Call a plumber to fix pipes inside the home.**

The Water and Sewer Department does not read meters when the outside temperature is 28 degrees or below. Keep the meter can lid closed to trap warm air and prevent frozen pipes.



04 HOLIDAY TRASH SERVICE

FRIDAY COLLECTION MOVES TO SATURDAY

Because the upcoming Christmas Day and New Year's Day both fall on a Friday, customers whose trash is usually picked up on Fridays will instead receive service on Saturday of those weeks – **Dec. 26, 2026**, and **Jan. 2, 2027**.

Trash service on Wednesday and Thursday, **Dec. 23 – 24** and **Dec. 30 – 31**, will follow the usual schedule.

After the holidays, the City of Tulsa offers options for disposal of live Christmas trees. During December and January, residents may put trees at the curb on their primary collection day, to be taken with other refuse to the trash-to-energy plant. Live Christmas trees need to be cut into 4-foot sections, so they will fit into the hopper of the refuse trucks. Artificial trees need to be put in the gray trash cart.

Tulsa residents also may bring their live Christmas trees to the City's Mulch Site, **2100 N. 145th East Ave.**, to be ground into mulch. Trees brought to the City's Mulch Site must have all decorations removed.

The City of Tulsa Mulch Site is open Monday through Saturday, 7:30 a.m. to 4:30 p.m., and closed on Sunday. During the Christmas and New Year holidays, the City's Mulch Site will be closed Dec. 24 and Dec. 25, 2026, and Jan. 1 and Jan. 3, 2027.

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