DATE: June 22, 2017

TO: G.T. Bynum, Mayor
    Jack Blair, Chief of Staff
    TulStat Invited Attendees

FROM: James Wagner, Office of Performance Strategy and Innovation

SUBJECT: TulStat #4 – Engineering and Streets & Stormwater

On Friday, June 23, the Office of Performance Strategy and Innovation will host a TulStat meeting with Engineering Services and Streets and Stormwater to discuss issues, goals, measures and strategies. The purpose of this meeting is to share how data informs operations and discuss strategies that move toward desired outcomes. Data will be presented by department leadership and discussed with the Mayor’s Office, the Office of Performance Strategy and Innovation, and internal-serving department leadership.

Meeting Time and Location: OTC, 10 North, Friday, June 23, 2017, 1:00-2:30 p.m.

Invited Attendees:
- G.T. Bynum, Mayor
- Jack Blair, Chief of Staff
- Amy Brown, Deputy Chief of Staff
- James Wagner, OPSI
- Robyn Undieme, OPSI
- Penny Macias, OPSI
- Mark Hogan, Asset Management
- Erica Felix-Warwick, HR
- Mike Kier, Finance
- Michael Radoff, Customer Care
- Kim MacLeod, Communications
- Michael Dellinger, IT
- David O’Meilia, City Attorney
- Cathy Criswell, City Auditor

TulStat Mission Statement
The mission of TulStat is to create a forum for department leaders to share accurate information, create strategies, deploy resources, and provide for regular follow-up on progress toward goals.
Meeting Agenda
1. Discuss outcomes and purpose (OPSI) – 1:00-1:10pm
2. Presentations:
   a. Streets & Stormwater, 1:10 – 1:30
   b. Engineering, 1:30 – 1:50
3. Discussion - Strategies (ALL) – 1:50pm-2:25pm
4. Follow-up Plan (OPSI) – 2:25pm-2:30pm

Presentation - Maureen Turner, Refuse & Recycling Manager
Roy Teeters, Streets & Stormwater Manager
Kurt Kraft, Traffic Operations Manager
Paul Zachary, Director, Engineering Services
Terry Ball, Director, Streets & Stormwater

Below is a list of data that will be presented:

<table>
<thead>
<tr>
<th>Not meeting goal</th>
<th>On track to meet goal but cause for concern</th>
<th>Meeting goals</th>
</tr>
</thead>
<tbody>
<tr>
<td>⚫⚫⚫</td>
<td>⚫🔵⚫</td>
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OVERALL PERFORMANCE METRICS

<table>
<thead>
<tr>
<th>Issue</th>
<th>Goal</th>
<th>Status</th>
<th>Strategies</th>
<th>Citywide Outcome(s)</th>
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<tbody>
<tr>
<td>STREETS &amp; STORMWATER</td>
<td></td>
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<tr>
<td>Recycling Contamination Rates</td>
<td>Reduce contamination rates to &lt;15%, which is the amount allowed in the contract.</td>
<td>⚫⚫⚫</td>
<td>Employ Human Centered Design team to assist and recommend how to deploy $681,000 in marketing / educational resources.</td>
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<td>Scale up strategy that proves best results.</td>
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<td>N/A</td>
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Page 2 of 4
<table>
<thead>
<tr>
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<th>Citywide Outcome(s)</th>
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</table>
| Illegal Dumping Sites               | Reduce illegal dumping and litter by 20% over the next 5 years.      | ![Black] ![Black] | 1. Employ better tracking and enforcement.  
2. Scale up public education and strategy that proves best results. | Improves both well-being and the city experience by improved water quality and the overall appearance of the City of Tulsa. |
| Serious Injury and Fatal Traffic Collisions | Reduce crash rates by 15% at high crash locations | ![Black] ![Yellow] | 1. Employ multidisciplinary team to reduce traffic crashes.  
2. Work with Engineering on projects requiring a CIP. | Connected to City Experience – Reducing traffic crashes per 100,000 population. |

### ENGINEERING

| Waterline Breaks | Reduce future rate increases by 15%-20% compared to 2012 projections through 2040. | ![Yellow] ![Red] ![Blue] | Evaluate the waterlines based on risk of failure and disruption. | Helps Tulsa:  
- Attract employers/increase workforce  
- Minimize disruption to transportation system |
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</thead>
<tbody>
<tr>
<td>Pavement Condition Index</td>
<td>Improve and maintain the City’s overall pavement condition index.</td>
<td>![Blue] ![Red] ![Yellow]</td>
<td>Use the “right” treatment at the “right” time on the “right” street.</td>
<td>Provide a quality transportation network of streets and sidewalks. Decrease traffic fatalities.</td>
</tr>
</tbody>
</table>

### Discussion

#### Strategies

### Follow-Up Plan

**Support Department Metrics:** These metrics were provided by the support department attending TuLStat. The purpose of the metrics inclusion is to show a fuller picture of the demands on city-wide resources to fulfill the obligations of the presenting department. In addition to the
full time staff within presenting departments, there are a number of work groups that ensure success towards city-wide goals is realistic. If the metrics presented do not add value or there are additional metrics that are requested these can be modified for future meetings to best provide an overall picture of our operational performance.