Repetitive Loss Area # 33

East Branch of Joe Creek
E. 37th Pl. & S. Sandusky Ave. Area

August 17, 2017
August 17, 2017

Dear Resident/Property Owner:

Once considered the most flood-prone city in America, Tulsa has worked hard to reduce or eliminate flooding of its homes and neighborhoods. The City joined the Federal Emergency Management Agency’s (FEMA) National Flood Insurance Program (NFIP) in 1974 and through decades of effort is now recognized as a national leader in flood hazard mitigation. As a result, property owners in Tulsa receive as much as 40% discount on their flood insurance.

A key component of the NFIP has been its focus on Repetitive Loss Properties, which make up only 1 percent of insured properties, but account for over 30 percent of flood insurance claims payments. A Repetitive Loss Property is defined by FEMA as any property that has been paid two or more flood insurance claims of $1,000 or more in a 10-year time period.

The NFIP recently expanded its flood hazard mitigation program to include the identification of “Repetitive Loss Areas” (RLA)—those properties near an existing Repetitive Loss Property that may be subject to the same general flooding conditions. In most instances, 95% of the properties in an RLA will never have experienced flooding—especially if the cause of damage is shallow, overland flow due to local drainage conditions. Once the City has identified an RLA, we are required to contact the owners and residents of the area and work together to develop a plan to reduce or eliminate flooding in the neighborhood.

Your property has been identified as being in a Repetitive Loss Area. We want to re-emphasize that this does not mean your property has flooded or is even likely to flood—only that it is in the same area, and in a similar geographical situation, as an existing Repetitive Loss Property.

You can protect your property from flooding. We would like to invite you to participate in our flood prevention and mitigation efforts for your neighborhood. We need your input. What can we do, working together, to eliminate potential flood losses in your area? We look forward to hearing from you.

To learn more about your risk of flooding visit [www.floodsmart.gov](http://www.floodsmart.gov) or contact the City of Tulsa Customer Care Center at (918) 596-7777.

Sincerely,

ENGINEERING SERVICES DEPARTMENT, PROJECT COORDINATION

Bill Robison, P.E., CFM
Senior Special Projects Engineer
Stormwater Project Coordination
## Contents

**Acknowledgements** ......................................................................................................... iii  
**Overview** ............................................................................................................................ 1  

**I. Background** .................................................................................................................. 2  

**II. Location** ....................................................................................................................... 3  

**III. History** .......................................................................................................................... 4  
   Development ......................................................................................................................... 4  
   Flooding .................................................................................................................................. 4  
   Improvements .......................................................................................................................... 4  

**IV. Research and Analysis** ................................................................................................ 4  
   Agencies and Organizations ................................................................................................. 6  
   Plans, Studies and Documents .............................................................................................. 6  
   Capital Improvements Plans ................................................................................................. 7  
   Flood Insurance Data .......................................................................................................... 7  
   Claims Data ............................................................................................................................ 7  
   Field Surveys and Site Visits ................................................................................................. 7  
   Review Drainage Patterns ..................................................................................................... 7  
   Structures ............................................................................................................................... 7  
   Structure Type ....................................................................................................................... 7  
   Foundation Type .................................................................................................................... 7  
   Condition of Structures ......................................................................................................... 8  
   Notification ............................................................................................................................ 8  
      Annual Floodplain Notification ........................................................................................ 8  
      Annual Repetitive Loss Area Notification ........................................................................ 8  
      Property Owners/Residents Notification ......................................................................... 8  
      Public Participation and Involvement ............................................................................. 8  
      Property Owner Response to Notifications ................................................................ 8  
   Conclusions ........................................................................................................................... 9  

**V. Mitigation Measures** ..................................................................................................... 9  
   Overview ............................................................................................................................... 9  
   Individual Mitigation Measures: What You Can Do .......................................................... 9  
      Know and Understand Your Flood Risk ........................................................................ 10  
      Make a Disaster Preparedness Plan ................................................................................. 10  
      Create Berms, Swales or Redirected Drainage ................................................................. 10  
      Install Local, Property-Specific Paving, Plantings and Catchment Basins ................... 10  
      Acquisition ....................................................................................................................... 10  
      Elevate Your Structure ..................................................................................................... 11  
      Dry Floodproof Your Structure ...................................................................................... 11  
      Wet Floodproof Your Building ....................................................................................... 11
Wet Floodproof Your Garage ................................................................. 11
Elevate Damage-Prone Components ..................................................... 11
Maintain Nearby Streams, Ditches, and Storm Drains ..................... 11
Correct Sanitary Sewer Backup Problems .......................................... 11
Purchase and Maintain Flood Insurance .......................................... 12
Repetitive Loss Area Mitigation Measures: What the City Can Do .... 12

VI. Funding .............................................................................................. 12

VII. Conclusions and Recommendations ........................................... 12
Acknowledgements

The City of Tulsa Repetitive Loss Area Analysis Plans were developed by Engineering Services with local funding from the City of Tulsa in compliance with the Federal Emergency Management Agency's Community Rating System's requirements. Numerous agencies, departments, organizations and individuals participated in these studies, including:

City of Tulsa Elected Officials

G.T. Bynum    Mayor
Vanessa Hall Harper    City Council District 1
Jeannie Cue    City Council District 2
David Patrick    City Council District 3
Blake Ewing    City Council District 4
Karen Gilbert    City Council District 5
Connie Dodson    City Council District 6
Anna America    City Council District 7
Phil Lakin, Jr.    City Council District 8
Ben Kimbro    City Council District 9

Stormwater Drainage and Hazard Mitigation Advisory Board

Dr. Judith Finn, Esq., Chair    Attorney at Law
Lynn Scofield, P.E., Vice Chair    CH2M Hill Engineering
Kyle Brierly, Member    RotoRooter Plumbing
David Williams, Ph.D, P.E. Member    US Army Corps of Engineers
Steve Walman, Member    Walman Commercial Realtors
Mark Swiney, Esq.    Board Counsel

Tulsa Technical Advisory Committee

Paul D. Zachary, P.E, CFM    Director, Engineering Services
Matt Leichti, P.E.    Manager, Project Coordination
Bill Robison, P.E., CFM    Project Manager
Brad Jackson, P.E., CFM    Lead Engineer, Stormwater Design
Laura Hendrix, CFM    Floodplain Administrator
Tim Lovell    Disaster Resilience Network
Angela King    Records Custodian

Consultants

Flanagan & Associates, LLC
Planning Consultants
3015 E. Skelly Drive, Suite 430
Tulsa, Oklahoma 74105
(918) 749-2696    www.rdflanagan.com
Ronald D. Flanagan, CFM, Principal
John D. Flanagan, Research, Writing
Tyler Brooks, GIS Specialist
Nancy K. Edwards, Administration

Swift Water Resources Engineering, LLC
Hydrologic Engineering Consultants
9 East 4th Street, Suite 301
Tulsa, Oklahoma 74103
(918) 582-1380    swre@sbcglobal.net
Mark Swift, P.E., CFM
Angela Swift, CPA, CEO
Repetitive Loss Area # 33

East Branch of Joe Creek
E. 37th Pl. & S. Sandusky Ave. Area

Overview
Repetitive Loss Area (RLA) #33 is located on the East Branch of Joe Creek, at about E. 37th Pl. and S. Sandusky Ave., west of Mockingbird Lake and north of Whiteside Park. The RLA is about 5.2 miles above where the creek joins the Arkansas River. There are 17 properties in the RLA, including one Repetitive Loss Property. One property has been acquired and cleared by the City of Tulsa. The 16 remaining structures in the RLA are single-family residences built between 1950 and 1962, with all but two constructed between 1950 and 1953. The homes have foundations with crawl spaces. The properties are all within FEMA’s SFHA or the City’s Regulatory Floodplain, and 14 are within or touched by the floodway of the East Branch or its ELB.3 tributary. Between 1980 and 1993 overland flow resulted in 14 flood damage claims (nine of which were paid) from seven properties totaling $178,311. The paid claims averaged about $20,000 and ranged from a low of $899 to a high of $30,505. There has been no flooding in this stretch of Joe Creek since channel modifications and storm sewer enlargements were completed by the
The general location of RLA #33 is shown on the map above and on the more detailed photo/topography map on page 5. The detailed map identifies properties, County Assessor parcels, floodplains, and the existing storm sewers and inlet systems.

I. **Background**

During the post-World War building boom of the 1950s and 1960s, Tulsa expanded rapidly east and south into the basins of Mingo and Joe creeks. Because of the city’s climate and the broad floodplains along these creeks this growth brought with it an increased risk of flooding. And indeed, by the mid-1980s floods were occurring almost yearly and flooding had become Tulsa’s most destructive natural hazard. One researcher at the time declared Tulsa “the most flood-prone community in the nation.”

Tulsa was not unique in its rapid post-war development and attendant risks. Cities across America were experiencing similar problems as they spread out into prosperous subdivisions. In response, the U.S. Congress created the National Flood Insurance Program (NFIP) in 1968 to help property owners protect themselves from flood losses. The NFIP offered flood insurance to homeowners, renters, and business owners if their community participated in the NFIP and agreed to adopt and enforce ordinances that met or exceeded FEMA requirements for reducing the risk of flooding.

Tulsa joined the NFIP in 1974, and through great effort and considerable expense has significantly reduced its exposure to flooding. As a result, Tulsa has been awarded a Class II rating in the NFIP’s Community Rating System (CRS), which grants its residents a 40 percent discount on the cost of flood insurance for structures in the Special Flood Hazard Area (SFHA), also known as the 1% or 100-year floodplain. Since the Biggert-Waters Flood Insurance Reform Act of 2012, many properties have seen a substantial increase in their premiums, making this discount even more important.

For its part, the NFIP is continually faced with the job of paying claims while trying to keep the price of flood insurance at an affordable level. Properties that flood repeatedly—known as “Repetitive Loss Properties,” have been a particular problem for the program: Although they make up only 1 percent of insured properties, they account for one-third of all claims payments (about $200 million a year, or $4.5 billion to date). A Repetitive Loss Property is defined by FEMA as any property that has been paid two or more flood insurance claims of $1,000 or more in a 10-year time period.

Consequently, one of the requirements of the CRS is that communities identify all Repetitive Loss Properties in their jurisdiction and work with the owners to find ways to reduce or eliminate future flood damage. This initiative has been very successful in reducing flood losses and claims.

FEMA has recently extended its repetitive loss program to include Repetitive Loss Areas. To maintain a Class II rating in the CRS, Tulsa is now required to analyze the area surrounding each of its Repetitive Loss Properties and identify any neighboring properties (including uninsured ones) that may be subject to the same general flooding conditions. This group of nearby properties is then designated as an RLA. The City is required to contact the owners of the properties in all its RLAs, inform them that they are...
located in an area subject to flooding, and develop a plan for mitigating or eliminating flooding in the area, much as is being done for the individual Repetitive Loss Properties.

It is important to note that most of the homes in an RLA—perhaps as many as 80% or 90%—may not have experienced flooding of any kind. What they have in common is being subject to the same general geographical and flood conditions as the nearby repetitive loss property. It should also be stressed that the flooding events in question may have had little or nothing to do with overflow from a creek, but perhaps may have been the result of storm sewer backup or overland flow from a neighbor’s property into a low-lying, slab-on-grade home or garage.

II. Location

Joe Creek is about 6.5 miles in length and drains an area of 13.7 sq. miles in southeast Tulsa. The creek has several tributary branches (East and West Joe Creek, Little Joe and South Joe) that converge near E. 53rd and S. Evanston Ave., at Manion Park, just north of Eisenhower International School, to form lower Joe Creek mainstem. The mainstem and its tributaries have been channelized through much of their lengths.

Upper Joe Creek has two branches: West Branch and East Branch. The West Branch rises near E. 23rd St. and S. Oswego Ave. and flows south for about 3 miles to join the East Branch at Skelly Dr. and I-44, and then the mainstem at Manion Park. Almost all of the West Branch is underground. The creek surfaces at E. 28th St. and S. Florence Ave. as the source of Lakewood Lake, and again briefly between E. 33rd and E. 36th St. before returning underground until it surfaces between E. 49th St. and Skelly Dr. to finally merge with the East Branch under I-44, just west of Harvard Ave.

The East Branch of Joe Creek has its origins in several tributary streams that flow for about 3 miles south southwest from high ground along the Broken Arrow Expressway—beginning near E. 25th and S. Quebec Ave., at E. 26th and S. Yale Ave., at E. 32nd and S. Darlington, and at 38th and S. Hudson Ave. These tributaries flow underground in storm sewers for most of their lengths, to occasionally emerge as small neighborhood amenity streams or lakes, such as Mockingbird Lake near E. 36th and S. Yale Ave., and the creek and small lake on the grounds of Methodist Manor between E. 31st and 33rd and S. Sandusky Ave. The East Branch emerges fully from underground near 46th Pl. and S. Louisville Ave., where it is channelized until its junction with the West Branch under Skelly Dr. and I-44.
RLA #33 is situated at the junction of the East Branch mainstem and East Branch tributary ELB3, just west of Mockingbird Lake and immediately north of Whiteside Park. There were originally 17 structures in the RLA. One residence, whose first-finished-floor elevation would have remained below the 100-year flood even after the proposed improvements to the drainage basin and storm sewer system were completed, was acquired by the City and removed. Of the 16 remaining structures, there is still one with a first finished floor that is below the 100-year flood.

III. History

Development
The properties of RLA #33 are in the Max Campbell Fourth addition and were developed between 1950 and 1962, with all but two built between 1950 and 1953. Mockingbird Lake was constructed in the 1940s as a neighborhood amenity.

Flooding

The greatest contributions to flooding in RLA #33 are undersized storm sewers and overland flow. During exceptionally heavy downpours, such as the 300-year rainfall event in May 1984 when 9-12 inches of rain fell in three hours, storm sewers become overwhelmed and overland flow inundates streets and any low-lying properties along the swales that generally follow the alignment of the original creek bed.

Improvements
Improvements to the Joe Creek channel by the City and the US Army Corps of Engineers in the 1970s and 1980s channelized a good deal of Joe Creek and its tributaries and installed parallel storm sewers along much of Joe Creek’s East and West Branches. In the 1990s the City enlarged the storm sewer system in the Joe Creek drainage to solve chronic backup problems at numerous locations, including the box culverts under the Skelly Bypass and through much of the East Branch. The expansion of I-44 in 2010-2012 further increased drainage beneath the I-44. These improvements have virtually eliminated flooding in RLA #33, as evidenced by there having been no flood damage claims in the immediate area since 1993.

IV. Research and Analysis
The analysis of Repetitive Loss Area #33 was conducted by the Project Team through interviews with City officials, research into Engineering Services and Stormwater Drainage files, including the Joe Creek Master Drainage Plan, review of the City’s extensive flood history documentation, assessment of insurance claims, field trips to the
RLA, interviews with home owners, and questionnaires mailed to owner and residents soliciting information about prior and existing flooding issues, if any.

**Agencies and Organizations**

The City of Tulsa's Storm Drainage & Hazard Mitigation Advisory Board (SDHMAB), which also serves as the City's Hazard Mitigation and CRS Committee, and the CRS Public Participation Involvement & Information Committee (PPI) met monthly during the two-year Repetitive Loss Area Planning process. Each committee was updated on the status of the planning process, discussed issues, and provided guidance. Research and analysis were done in accordance with guidelines from the Federal Emergency Management Agency (FEMA), the National Flood Insurance Program (NFIP) and the Community Rating System (CRS).

Local, State & Federal Agencies and non-profit organizations are represented on the PPI Committee. The RLA plans were discussed at the PPI Committee meetings, and other agencies such as TAEMA were contacted by phone or email. The RLA plans were presented to City Council for adoption; the agenda was made public and furnished to the media. The council meeting is a public meeting and the local media was present at the meeting. In addition the council meetings are aired on our local government network TV channel TGOV.

Participating agencies and organizations involved were: City of Tulsa (CoT) Storm Drainage & Hazard Mitigation Advisory Board, CRS PPI Committee, CoT Communications Department, CoT Development Services, Working in Neighborhoods, CoT Engineering Services, CoT Finance Department, CoT Legal Department, CoT Streets & Stormwater, CoT Water & Sewer Department, Child Care Resource Center, Indian Nations Council of Governments, Tulsa Area Emergency Management Agency (TAEMA), Disaster Resilience Network, Metropolitan Environmental Trust, Oklahoma Insurance Department, Tulsa Association of Realtors, U.S. Army Corps of Engineers.

**Plans, Studies and Documents**

The following City of Tulsa and FEMA documents were used in the analysis:

- *Flood Insurance Rate Map*, City of Tulsa, October 16, 2012
- *2014 City of Tulsa Hazard Mitigation Plan Update*, Flanagan & Assoc., 2014
- *City of Tulsa Stormwater Management Plan*
- Stormwater Capital Improvements List, City of Tulsa, Engineering Services
- *Joe Creek Flood Survey and Study*, Owen, Mansur & Steele, 1955
- *Guidebook to Conducting Repetitive Loss Area Analyses*, UNO and FEMA
**Capital Improvements Plans**
Many City of Tulsa Capital Improvements are currently planned that could have a positive impact on the flooding problems in Repetitive Loss Area # 33. There are storm sewer improvement and regional detention facilities on the existing CIPs for the East Branch of Joe Creek.

**Flood Insurance Data**
Five properties in the RLA currently carry flood insurance, including the Repetitive Loss Property and four others that have made successful damage claims.

**Claims Data.**
Between 1980 and 1993 sewer backup and overland flow generated 14 damage claims from six properties, nine of which were paid, for a total of $178,311. Of the paid claims, there was one in 1980, one in 1981, six in 1984, and one in 1993. On all four occasions, heavy rain (6-10 inches in 1980, 4-6 inches in 1981, 9-13 inches in 1984, and 3-6 inches in 1993) resulted in widespread street flooding in South Tulsa and in the Joe Creek basin. Because the Privacy Act of 1974 (5 USC 522a) restricts the release of flood insurance policy and claims data to the public, neither the Repetitive Loss Property nor specific claim data are detailed in this Plan.

**Field Surveys and Site Visits**
Site visits were conducted during the study, primarily to confirm foundation type and view local on-site overland flow drainage patterns.

**Review Drainage Patterns.**
The Project Team examined aerial topography maps, master drainage plans, storm sewer plans, City Customer Care Center complaints and comments, and conducted field checks to determine area drainage patterns and identify flood problem areas. The results of the research and analysis are described in the following paragraphs and summarized in the table below.

**Structures**
The Project Team has made numerous visits to RLA #33 to determine the situation and condition of the structures. On-site, visual analysis was verified by queries of Tulsa County Assessor data.

**Structure Type.**
The structures in RLA #33 are all one-story, single-family residences.

**Foundation Type.**
The types of foundations were determined by field investigation and query of Tulsa County Assessor records. All the residences are built on foundations with crawl spaces. At least one residence (the Repetitive Loss Property) has a slab-on-grade daylight basement.


**Condition of Structures.**

The condition of the structures in the RLA was determined by field investigation and a search of the County Assessor’s records: all properties are in Good to Good+ condition. These findings are summarized in the following table.

### Properties in the RLA

<table>
<thead>
<tr>
<th>Address</th>
<th>Structure Type</th>
<th>Foundation Type</th>
<th>Year Built</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property 1</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1950</td>
<td>Good</td>
</tr>
<tr>
<td>Property 2</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1951</td>
<td>Good</td>
</tr>
<tr>
<td>Property 3</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1953</td>
<td>Good</td>
</tr>
<tr>
<td>Property 4</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1953</td>
<td>Good</td>
</tr>
<tr>
<td>Property 5</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1950</td>
<td>Good</td>
</tr>
<tr>
<td>Property 6</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1950</td>
<td>Good</td>
</tr>
<tr>
<td>Property 7</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1951</td>
<td>Good</td>
</tr>
<tr>
<td>Property 8</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1962</td>
<td>Good</td>
</tr>
<tr>
<td>Property 9</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1954</td>
<td>Good</td>
</tr>
<tr>
<td>Property 10</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1953</td>
<td>Good</td>
</tr>
<tr>
<td>Property 11</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1955</td>
<td>Good</td>
</tr>
<tr>
<td>Property 12</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1951</td>
<td>Good</td>
</tr>
<tr>
<td>Property 13</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1951</td>
<td>Good</td>
</tr>
<tr>
<td>Property 14</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1952</td>
<td>Good</td>
</tr>
<tr>
<td>Property 15</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1951</td>
<td>Good</td>
</tr>
<tr>
<td>Property 16</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1953</td>
<td>Good +</td>
</tr>
<tr>
<td>Property 17</td>
<td>Residential, Ranch</td>
<td>Crawl Space</td>
<td>1953</td>
<td>Good</td>
</tr>
</tbody>
</table>

**Notification**

**Annual Floodplain Notification.** Each year, in March, the City notifies all homeowners and residents living in a 100-year floodplain that their properties are subject to flooding and informs them of what steps they can take to protect their residences, businesses and families, including the purchase of flood insurance.

**Annual Repetitive Loss Area Notification.** Residents and property owners in Repetitive Loss Area #33 are notified annually that their properties are located in a Repetitive Loss Area, and are potentially subject to flood damage from overland flow.

**Property Owners/Residents Notification.** Property owners and residents/occupants were advised of the Repetitive Loss Area study and analysis by letter, were sent a questionnaire soliciting information and input, and asked to contact the City for more information or a copy of the completed RLA Plan.

**Public Participation and Involvement.** City Staff/Consultants interviewed homeowners to brief them on the Repetitive Loss Area Analysis Study/Plan, receive their input, and discuss possible mitigation measures.

**Property Owner Response to Notifications.** There have been no contacts from property owners in RLA #33 to the City in recent years concerning flooding: As of June 17, 2016,
there have been no responses from property owners or residents of RLA #33 to notifications about the Repetitive Loss Area designation.

**Conclusions**

RLA #33 is in the Upper Joe Creek drainage, at the junction of the East Branch mainstem and Tributary ELB.3, at E. 37th Pl. and S. Sandusky Ave., just west of Mockingbird Lake and north of Whiteside Park. There are 17 properties in the RLA, one of which has been acquired and cleared by the City. The 16 structures that remain are all one-story, ranch-style single family residences; all are built on conventional foundations with crawl spaces; and all are situated within either FEMA’s SFHA or the City’s Regulatory Floodplain. There is one Repetitive Loss Property in the RLA, which has made three successful claims in 1980, 1981 and 1984 totaling $19,851. Five other properties have made successful claims—four in 1984 and one in 1993. One of these residences was the one acquired by the City. The causes of flooding have been heavy rainfall, undersized storm sewers, and overland flow along the swales of the old creek beds. There has been no significant flooding in this stretch of Joe Creek since channel modifications and storm sewer improvements were completed by the US Army Corps of Engineers and the City in the 1980s and 1990s. Only one of the residences—the Repetitive Loss Property—continues to have a first-finished-floor elevation below the level of the 100-year flood. As stated above all 16 properties remain within the floodway, SFHA or Tulsa’s Regulatory Floodplain for the East Branch mainstem and Tributary ELB.3. The Joe Creek Master Drainage Plan Final Report cautions that even if all the storm sewers were enlarged according to the Plan, there would still be flooding in the RLA should the drainage basin experience a rainfall event similar to that which caused the 1984 flood.

**V. Mitigation Measures**

**Overview**

The Master Drainage Plan for Joe Creek identifies the most cost-effective structural solutions (channel improvements, enlarged inlets and storm sewers, stormwater detention ponds) for the area. The Non-Structural Plan identifies buildings where a structural solution is not cost-effective, and acquisition is the recommended solution. There are presently no funded Capital Improvement Projects for future channel improvements or detention ponds in this area. The Joe Creek Master Drainage Plan is in the process of being updated, and additional structural and non-structural solutions may be identified.

**Individual Mitigation Measures: What You Can Do**

Individual property protection actions are usually undertaken by property owners on a lot-by-lot, building-by-building basis, and include private floodproofing, moving mechanical equipment above flood levels, installing French drains and minor site grading to move local drainage to the street, sanitary sewer backup protection, and flood insurance.

The City of Tulsa is willing to have a stormwater engineer do a site visit to assist you in analyzing your specific drainage problems and discuss potential solutions. Contact the Customer Care Center at (918) 596-7777, or go online to www.cityoftulsa.org/connect/contact-the-city.
Know and Understand Your Flood Risk. As stated above, being located in a Repetitive Loss Area does not mean a property will flood. Nevertheless, it is important that residents and property owners in flood hazard areas know and understand their flood risk and take what steps they can to protect their homes, families and possessions. City staff is available to explain the local flood risk, interpret floodplain maps, and determine if an area or property has drainage problems or a history of prior flooding. Staff can also discuss the ways a specific property can be protected from flooding. An Elevation Certificate can help define a property’s flood risk under various rainfall scenarios (e.g., in a 10-year, 50-year, 100-year, or 300-year storm). You can receive a free flood zone determination by contacting the City with the correct legal description and street address, or the Tax Assessor/Parcel Number of the property.

Make a Disaster Preparedness Plan. It is always a good idea for residents and property owners in flood hazard zones to prepare a disaster preparedness and response plan that addresses all the steps and details that will demand attention once a flood watch or warning is issued. A Building Permit is required to install a safe room in a flood-prone area.

Create Berms, Swales or Redirected Drainage. Flood waters can be diverted away from structures using such things as berms, brick planter boxes and swales, but these may not be done in ways that cause damage to other properties. Owners and residents can request a meeting with a City Engineer to discuss the best ways to solve existing drainage problems, and whether a Building Permit will be required. This may be the most feasible solution for areas with flooding due to overland flow, such as in RLA #33

Install Local, Property-Specific Paving, Plantings and Catchment Basins. City Engineering staff can explain the natural functions of floodplains and how they act to slow and purify urban runoff and reduce flooding. Staff can also suggest low-impact development projects which imitate natural floodplain functions by slowing runoff and filtering out impurities. These include such things as rain gardens, catchment basins and pervious paving materials.

Acquisition. The City of Tulsa has a repetitive loss acquisition program to purchase repeatedly flooded properties. This voluntary program offers property owners who are in this situation a way out. The City applies to FEMA for funds using the Hazard Mitigation Grant Program. Once the grant is awarded, the property is appraised as if it were not a flooded property and the offer for the property is based on this appraisal. In addition to getting the best possible price, the owner receives moving expenses, a $1,000 stipend for purchasing a home outside the floodplain, and a 30-day rent free period after closing in which to move. All closing costs and other fees are paid by the City. Once the owner has moved out, the home is demolished and restored as open space to protect the natural and beneficial function of the floodplain. Property owners who would like more information about this program are encouraged to contact the City’s Customer Care Center at (918) 596-7777.

Acquisition is usually not feasible or cost effective for areas of shallow flooding, as in RLA #33. If a property is located in an existing FEMA Floodway or Special Flood Hazard Area, demolition, acquisition and relocation may be feasible and cost-effective.
Elevate Your Structure. Elevating the structure is only suitable for areas of shallow flooding, and is usually not feasible or cost-effective for masonry homes built on concrete slabs. It can sometimes be cost-effective for wood frame buildings on crawlspaces. None of the structures in RLA #33 is a candidate for elevation.

Dry Floodproof Your Structure. This can include actions that seal a structure and prevent floodwaters from entering. This method is best applied in areas where flood depths are no more than two or three feet. Buildings can be made watertight by sealing the walls with waterproof coatings, impermeable membranes, or additional layers of masonry or concrete. Doors, windows, and other openings below the base flood elevation must also be equipped with permanent or removable shields, and backflow valves must be installed in sewer lines and drains. Dry floodproofing needs to be designed by an engineer to ensure the structure can resist the force of the water.

Wet Floodproof Your Building. Wet flood-proofing allows water to enter a structure, while removing, protecting or elevating items that can be damaged, such as air conditioning equipment. This is often used on structures with crawl spaces and shallow flood depths. The City does not allow basements in flood-prone areas, or the wet floodproofing of basements.

Wet Floodproof Your Garage. The garage, with its slab-on-grade construction, is one of the most vulnerable areas of your home to overland flow flooding. Remove, relocate, elevate, or otherwise protect items that can be damaged from flooding.

Elevate Damage-Prone Components. Critical items such as furnace or air conditioning units, should be elevated to avoid flood damage. This should be done for components that are in the wet-floodproofed area of the building as well as for units that are outside of the structure but subject to shallow flooding.

Maintain Nearby Streams, Ditches, and Storm Drains. Local flooding can often be caused by brush and other debris blocking drainage ways and culverts. Although this is not at present a major problem for the East Branch of Joe Creek in this reach, debris can block storm sewer inlets in RLA #33 and increase flood damage from overland flow. Residents and property owners should do their part in keeping inlets and drainage ways clear of brush and debris. Do not attempt to clear debris during a flood event.

Correct Sanitary Sewer Backup Problems. Sanitary sewer backup can be a problem in low-lying, flood-prone areas like RLA #33. The installation of backflow prevention valves on sewer lines is recommended.
**Purchase and Maintain Flood Insurance.** Flood Insurance is available and recommended for the structure and contents for all properties in Tulsa. A large percentage of all flood insurance claims are for properties that are outside the FEMA floodplain. Because of the City of Tulsa’s sustained efforts to reduce flooding, you are entitled to a discount on your flood insurance. A property does not have to be in a floodplain to qualify for flood insurance.

**Repetitive Loss Area Mitigation Measures: What the City Can Do**

The City of Tulsa is actively committed to the following floodplain management activities:

- Preventative activities to keep flood problems from getting worse.
- Natural resource protection activities to preserve or restore natural areas or the natural functions of floodplain and watershed areas.
- Emergency services measures taken during an emergency to minimize its impact.
- Structural projects to keep flood waters away from properties.
- Public information activities to advise property owners, potential property owners, and visitors about flood hazards, ways to protect people and property from the hazards, and the natural and beneficial functions of local floodplains.

As funding becomes available for this Repetitive Loss Area, the City will undertake a more detailed Mini-Master Drainage Plan to identify alternative solutions to the flooding problems and recommend a public works project. The actual construction of any public works project may require the acquisition of properties and/or drainage easements. The City will continue to fulfill its maintenance responsibility for channels, drainageways, and storm sewer inlets and pipes. At this time, the City has identified the following actions which are appropriate for RLA #33.

- Extend and/or improve the storm sewer system to better collect storm water runoff.
- Acquire flood prone properties on a voluntary basis.

**VI. Funding**

Due to the nature of the flooding problems and the localized, minor damages involved in RLA #33, the funding of needed site improvements will have to be borne by the individual property owner. The City of Tulsa would bear the cost for the construction of any additional storm drainage. The City will investigate the possibility of increasing the storm sewer capacity with any future street projects in the area. Another potential funding source is FEMA's Hazard Mitigation Grant Program (HMGP), which can be implemented after a Presidential Major Disaster Declaration in the State.

**VII. Conclusions and Recommendations**

RLA #33 is situated in the gentle, shallow swales of the old stream beds of the East Branch mainstem and Tributary ELB.3. Development in the RLA covered over the original stream channel and constructed Mockingbird Lake on the east side of E. 37th Pl. and S. Toledo Ave. The outflow from the lake has been channeled into an 8-ft. by 4-ft. concrete box section south to Whiteside Park. The storm sewers proved to be incapable of handling storms like the one of May 27, 1984, which resulted in overland flow along streets and across yards and parking lots. Subsequent improvements to the sewer system on the East Branch, both above and below the RLA, largely solved the historic flooding.
problems at this location. However, rainfall events similar to that of 1984 are still expected to cause flooding along the East and West Branches of Joe Creek, and possibly in RLA #33. The first finished floor elevations of one property in the RLA is below the elevation as the 100-year flood at this location. Property owners are encouraged to maintain flood insurance.

Homeowners are encouraged to maintain flood insurance. The City of Tulsa is a Community Rating System (CRS) Class II Community, and all homeowners qualify for up to a 40% discount on their flood insurance premiums. Homeowners are also encouraged to undertake individual mitigation measures to reduce their risk of overland flooding. The City of Tulsa is ready to assist in this effort with professional advice.