CLASS TITLE: RECREATION PARK MANAGER

PURPOSE OF THE CLASSIFICATION: Under general supervision is responsible for developing, coordinating, and implementing the operation and programming of the park and recreation resources as outlined in the department's vision statement; and performs other related assigned duties.

ESSENTIAL TASKS:

- Designs and establishes recreation programming, sets fees based on customer benefits, coordinates and implements quality programs to meet customer service satisfaction levels
- Provides customer service by relaying information, solving problems, and coordinating facilty inquiries and requests
- Conducts ongoing reviews of instructors and participants and prepares various reports to assure programming, participant needs and City facility/financial needs are being met
- Prepares and submits purchase requests for program and park resource supplies
- Interviews, employs, trains, supervises, schedules and evaluates full-time, seasonal and contractual personnel
- Identifies and maintains safety measures for public, staff and park resources
- Responsible and accountable for annual expense and revenue budgets for park including daily cash processing, budget monitoring, purchase card processes, purchase requisitions and capital processing
- Develops measurable performance measures that will demonstrate efficiency and accountability to customer expectations and desires
- Manages, and reviews the work of volunteers in some positions
- Must report to work on a regular and timely basis

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential tasks.

QUALIFICATIONS:

<u>Training and Experience</u>: Graduation from an accredited college or university with a bachelor's degree in recreation (theatre in some positions) or a related field, and two (2) years of progressively responsible leadership experience; or an equivalent combination of training and experience per Personnel Policies and Procedures, Section 128.

Knowledge, Abilities and Skills: Considerable knowledge of the principles and techniques employed in a public recreation program; considerable knowledge of the purposes of clubs and centers established to meet the leisure time and recreational needs of community groups; considerable knowledge of such recreational methods involved in organizing and supervising activities such as sports, games, arts and crafts, dramatics, aquatics, camps, music, and others; considerable knowledge of the facilities and equipment of organized public recreational programs; knowledge and understanding of publicity to promote theatre programs in some positions; and good knowledge of first aid methods and necessary safety precautions to be observed in recreation work. Ability to plan and carry out recreation center programs; ability to organize, work with, and secure the effective cooperation of community groups in order to determine special recreational needs; ability to train and supervise subordinates in recreation work; ability to solve disciplinary problems effectively; ability to speak and write effectively; ability to keep records and prepare reports; ability to perform personal computer operations; ability to analyze budget and finance; and the ability to understand and influence the behavior of others within the organization, customers, or the public in order to achieve job objectives and cause action or understanding.

<u>Physical Requirements:</u> Physical requirements include arm and hand dexterity enough to use a keyboard and telephone; frequent lifting, carrying, pushing and pulling up to 50 pounds; may be subject to walking, standing, sitting, reaching, balancing, bending, kneeling, crawling, handling, feeling, climbing, smelling, and twisting; and vision, speech, and hearing sufficient to perform the essential tasks.

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<u>Licenses and Certificates:</u> Possession of a valid Oklahoma Class "D" Operator's License; and the following certifications are preferred and/or recommended: CPR, First-Aid, Certified Park and Recreation Professional (CPRP), Technical Theatre proficiency test in some positions and NYSCA Certification in some positions.

WORKING ENVIRONMENT: Working environment is primarily indoors in an office or theatre setting and occasionally outdoors and in inclement weather; and requires some travel to various City locations to conduct or attend meetings; may work weekends in some positions; and may be subject to shift irregularities.

Class Code: 1031 EEO Code: E-02 Pay Code: EX-32

Group: Cultural, Legal and Science

Series: Recreation

Effective date: May 9, 2018