



CITY OF  
**Tulsa**  
*A New Kind of Energy™*

## **UTILITY RATES & CUSTOMER SERVICE FEES**

**Water, Sewer and Stormwater Rates**  
**Effective October 1, 2018**  
**(October 2018 consumption for November 2018 bill)**

**EMSA and Refuse Rates Unchanged**

**CITY OF TULSA**  
**WATER RATES – INSIDE CITY**  
ORDINANCE NO. 23942, PASSED JUNE 18, 2018

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**MONTHLY METER CHARGES**  
(All Classes)

<u>Water Meter Size</u>	<u>Rate</u>	<u>Code</u>
¾ inch in size or less and deduct irrigation meters	\$ 6.38	W107
1 inch in size	10.16	W110
1-1/2 inches in size	13.15	W115
2 inches in size	21.90	W120
3 inches in size	58.06	W130
4 inches in size	77.39	W140
6 inches in size	120.76	W160
8 inches in size	168.31	W180
10 inches in size	229.46	W190

**MONTHLY QUANTITY CHARGE**  
(Rate per Thousand Gallons)

11	Single-Family Residential	\$ 4.25	W311
21	Multi-Family Residential	3.69	W321
31	Commercial	3.61	W331
41	Industrial	2.63	W341
42	Large Industrial	1.80	W342
51	Parks/Cemeteries/Golf Courses	5.75	W351
52	Night Watering	4.87	W352

**MONTHLY PRIVATE FIRE PROTECTION  
SERVICE CHARGE**

4 inches in size or less	\$ 9.03	F140
6 inches in size	26.25	F160
8 inches in size	54.54	F180
10 inches in size	100.57	F190

**CITY OF TULSA**  
**WATER RATES – OUTSIDE CITY**  
ORDINANCE NO. 23942, PASSED JUNE 18, 2018

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**MONTHLY METER CHARGES**  
(All Classes)

<u>Water Meter Size</u>		<u>Rate</u>	<u>Code</u>
¾ inch in size or less and deduct irrigation meters	\$	8.54	W207
1 inch in size		10.43	W210
1-1/2 inches in size		13.46	W215
2 inches in size		22.47	W220
3 inches in size		60.04	W230
4 inches in size		79.77	W240
6 inches in size		124.33	W260
8 inches in size		173.28	W280
10 inches in size		235.96	W290

**MONTHLY QUANTITY CHARGE**  
(Rate per Thousand Gallons)

11	Single-Family Residential	\$	5.39	W411
21	Multi-Family Residential		4.82	W421
31	Commercial		4.75	W431
41	Industrial		3.36	W441
42	Large Industrial		2.33	W442
51	Parks/Cemeteries/Golf Courses		7.94	W451
52	Night Watering		5.93	W452
61	Oologah Flowline (Untreated)		0.67	W461
62	Spavinaw Flowline (Untreated)		0.67	W462
63	Jay, OK - Eucha Flowline (Untreated)		0.11	W463
65	Oologah Lake (Untreated)		0.67	W465
71	Master Meter – Permanent Service		3.50	W471
72	Master Meter – Emergency Service		11.00	W472
73	Master Meter – Limited Term Service		6.02	W473

**MONTHLY PRIVATE FIRE PROTECTION  
SERVICE CHARGE**

4 inches in size or less	\$	10.85	F240
6 inches in size		31.51	F260
8 inches in size		67.16	F280
10 inches in size		120.77	F290

**CITY OF TULSA**  
**SANITARY SEWER RATES – INSIDE CITY**  
ORDINANCE NO. 23942, PASSED JUNE 18, 2018

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**MONTHLY METER CHARGES**

(All Classes)

<u>Water Meter Size</u>	<u>Rate</u>	<u>Code</u>
¾ inch in size or less	\$ 7.63	S107
1 inch in size	13.15	S110
1-1/2 inches in size	14.53	S115
2 inches in size	22.56	S120
3 inches in size	26.14	S130
4 inches in size	40.40	S140
6 inches in size	58.94	S160
8 inches in size	78.96	S180
10 inches in size	99.96	S190

**MONTHLY QUANTITY CHARGE**

(Rate per Thousand Gallons)

Each thousand gallons	\$ 7.96	S301
Commercial (One Return Factor, X)	7.96	S303
Commercial (Two seasonal Return Factors, X & Y)	7.96	S305

**INDUSTRIAL USER (IDP)**  
**MONTHLY QUANTITY CHARGES**

Volume per thousand gallons	\$ 5.10	I300
Volume Calculation = Billed water consumption x return factor percentage x \$5.10		
BOD (Biochemical Oxygen Demand) / COD (Chemical Oxygen Demand) per pound	0.6941	I301
BOD/COD Calculation = Billed water consumption x return factor percentage x BOD Value x 0.0083400 x \$0.6941		
TSS (Total Suspended Solids) per pound	0.3642	I302
TSS Calculation = Billed water consumption x return factor percentage x TSS Value x 0.0083400 x \$0.3642		

Monitoring	Actual Cost
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**FLAT CHARGES**

Sewer Service Only	\$ 54.43	S195
Septic Dumping Fee, per entry, for each 1,000 gallons (Mon. – Fri., 7 a.m. – 7 p.m.)	133.55	S402
Septic Dumping Fee, per entry, for each 1,000 gallons (all other times)	200.33	S404

**CITY OF TULSA**  
**SANITARY SEWER RATES – OUTSIDE CITY**  
ORDINANCE NO. 23942, PASSED JUNE 18, 2018

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**MONTHLY METER CHARGES**

(All Classes)

<u>Water Meter Size</u>		<u>Rate</u>	<u>Code</u>
¾ inch in size or less	\$	19.86	S207
1 inch in size		20.10	S210
1-1/2 inches in size		20.34	S215
2 inches in size		32.28	S220
3 inches in size		38.44	S230
4 inches in size		47.53	S240
6 inches in size		65.40	S260
8 inches in size		85.46	S280
10 inches in size		101.67	S290

**MONTHLY QUANTITY CHARGE**

(Rate per Thousand Gallons)

Each thousand gallons	\$	12.99	S401
Commercial (One Return Factor, X)		12.99	S403
Commercial (Two seasonal Return Factors, X & Y)		12.99	S405

**INDUSTRIAL USER (IDP)**

**MONTHLY QUANTITY CHARGES**

Volume per thousand gallons	\$	7.61	I400
Volume Calculation = Billed water consumption x return factor percentage x \$7.61			

BOD (Biochemical Oxygen Demand) / COD (Chemical Oxygen Demand) per pound	1.2063	I401
BOD Calculation = Billed water consumption x return factor percentage x BOD Value x 0.0083400 x \$1.2063		

TSS (Total Suspended Solids) per pound	0.6014	I402
TSS Calculation = Billed water consumption x return factor percentage x TSS Value x 0.0083400 x \$0.6014		

Monitoring	Actual Cost
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**WHOLESALE USER WASTE CHARGE**

(Rate per Thousand Gallons)

Transportation and Treatment	\$	8.15	
Treatment Only		6.19	S414

**FLAT CHARGES**

Sewer Service Only	\$	79.04	S295
Septic Dumping Fee, per entry, for each 1,000 gallons (Mon. – Fri., 7 a.m. – 7 p.m.)		133.55	S402
Septic Dumping Fee, per entry, for each 1,000 gallons (all other times)		200.33	S404

**CITY OF TULSA**  
**REFUSE RATES – RESIDENTIAL**  
ORDINANCE NO. 23352, PASSED AUGUST 13, 2015

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**ONCE PER WEEK FREQUENCY**

<u>Service Level</u>	<u>Capacity</u> +	<u>Premium</u> +	<u>Add'l</u> <u>Cart</u> =	<u>Rate</u>	<u>Code</u>
<b>Curbside</b>					
32 gallon	\$ 12.42	\$	\$	\$ 12.42	R112
64 gallon	13.92			13.92	R111
96 gallon	15.42			15.42	R110
96 gallon – 2 carts	15.42		6.00	21.42	R122
<b>Backyard*</b>					
32 gallon	\$ 12.42	\$6.50	\$	\$ 18.92	R115
64 gallon	13.92	6.50		20.42	R114
96 gallon	15.42	6.50		21.92	R113
96 gallon – 2 carts	15.42	6.50	6.00	27.92	R123
<b>Extended Backyard*</b>					
32 gallon	\$ 12.42	\$13.00	\$	\$ 25.42	R118
64 gallon	13.92	13.00		26.92	R117
96 gallon	15.42	13.00		28.42	R116
96 gallon – 2 carts	15.42	13.00	6.00	34.42	R124
<b>Physically Limited Backyard</b>					
32 gallon	\$ 12.42	\$	\$	\$ 12.42	R137
64 gallon	13.92			13.92	R136
96 gallon	15.42			15.42	R135
Each Additional 96 gallon Cart	\$	\$	\$ 6.00	\$ 6.00	R138

**NOTES:**

**\*Mandatory Service Code** – Properties where the refuse hauler must travel more than four feet from the curb to pick up refuse must have backyard service. Travel greater than 100 feet from the curb requires the property to have premium service.

Physically Limited Service: Backyard or Extended Backyard service at Curbside Rates.

**CITY OF TULSA**  
**REFUSE RATES – RESIDENTIAL**  
ORDINANCE NO. 23352, PASSED AUGUST 13, 2015

**TWICE PER WEEK FREQUENCY**

<u>Service Level</u>	Calculation:			<u>Add'l</u>		
	<u>Capacity</u> +	<u>Premium</u> +	<u>Frequency</u> +	<u>Cart</u> =	<u>Rate</u>	<u>Code</u>
<b>Curbside</b>						
32 gallon	\$ 12.42	\$	\$10.00	\$	\$ 22.42	R107
64 gallon	13.92		10.00		23.92	R130
96 gallon	15.42		10.00		25.42	R119
96 gallon – 2 carts	15.42		10.00	6.00	31.42	R133
<b>Backyard*</b>						
32 gallon	\$ 12.42	\$6.50	\$10.00		\$ 28.92	R126
64 gallon	13.92	6.50	10.00		30.42	R129
96 gallon	15.42	6.50	10.00		31.92	R120
96 gallon – 2 carts	15.42	6.50	10.00	6.00	37.92	R132
<b>Extended Backyard*</b>						
32 gallon	\$ 12.42	\$13.00	\$10.00		\$ 35.42	R128
64 gallon	13.92	13.00	10.00		36.92	R131
96 gallon	15.42	13.00	10.00		38.42	R121
96 gallon – 2 carts	15.42	13.00	10.00	6.00	44.42	R134

**Physically Limited Backyard**

Not available for Twice Per Week Frequency

**Each Additional 96 gallon Cart**

\$	\$	\$	\$ 6.00	\$ 6.00	R139
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**OTHER CHARGES**

	<u>Rate</u>	<u>Code</u>
Cart Replacement (each instance)	\$63.00	Q200
Change Cart Size (each instance)	10.00	Q201
Bulky Waste Collection Fee (each instance)	10.00	Q202

ORDINANCE 21979, PASSED DECEMBER 18, 2008

Dead Animal Collection Fee – Commercial, <1 pound	\$ No Charge	
Dead Animal Collection Fee – Commercial, small animal	15.00	Q203
Dead Animal Collection Fee – Commercial, large animal	50.00	Q204
Dead Animal Collection Fee – Residential, small animal	No Charge	
Dead Animal Collection Fee – Residential, large animal	50.00	Q205
Extra Refuse Collection Fee – 1 sticker per bag	0.50	

**CITY OF TULSA**  
**REFUSE RATES – COMMERCIAL**  
ORDINANCE NO. 21574, PASSED JUNE 25, 2007  
(Amended by Ordinance 21632)

**\$0.55 Disposal Service Unit Rate (DSUR)**  
**Frequency**

<b>Container Size</b>	<b>Once-a- Week</b>	<b>Twice-a- Week</b>	<b>Three-a- Week</b>	<b>Four-a- Week</b>	<b>Five-a- Week</b>	<b>Six-a- Week</b>	<b>Seven-a- Week</b>	<b>On Demand/ Extra Service</b>
BAG/BARREL 1/4 of a yard	\$0.60	\$1.19	\$1.79	\$2.38	\$2.98	\$3.57	\$4.17	\$0.14
BAG/BARREL 1/2 of a yard	\$1.19	\$2.38	\$3.57	\$4.76	\$5.95	\$7.14	\$8.34	\$0.28
BAG/BARREL 3/4 of a yard	\$1.79	\$3.57	\$5.36	\$7.14	\$8.93	\$10.72	\$12.50	\$0.41
ONE YARD	\$2.38	\$4.76	\$7.14	\$9.53	\$11.91	\$14.29	\$16.67	\$0.55
TWO YARD	\$4.76	\$9.53	\$14.29	\$19.05	\$23.82	\$28.58	\$33.34	\$1.10
THREE YARD	\$7.14	\$14.29	\$21.43	\$28.58	\$35.72	\$42.87	\$50.01	\$1.65
FOUR YARD	\$9.53	\$19.05	\$28.58	\$38.10	\$47.63	\$57.16	\$66.68	\$2.20
SIX YARD	\$14.29	\$28.58	\$42.87	\$57.16	\$71.45	\$85.73	\$100.02	\$3.30
EIGHT YARD	\$19.05	\$38.10	\$57.16	\$76.21	\$95.26	\$114.31	\$133.36	\$4.40

**CALCULATION**

**Standard Service:** Number of containers X Container Size X Frequency X Compaction Factor of 1 X 4.33 Weeks per Month = Volume x \$0.55 (DSUR) = Bill

**On Demand Service:** Number of Containers X Container Size X Frequency of 1 X Compaction Factor of \*1 or \*\*4 X = Volume X \$0.55 (DSUR) = Bill

\*20-yard Open Top

\$11.00

\*\*42-yard Compactor

\$92.40

\*30-yard Open Top

\$16.50



**CITY OF TULSA**  
**STORMWATER RATE**  
**INSIDE CITY ONLY**  
ORDINANCE NO. 23938, PASSED JUNE 18, 2018

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	<u>Rate</u>	<u>Code</u>
Per each Equivalent Service Unit (ESU) of developed lot, tract, or parcel (per 2,650 square foot)	\$ 7.66	H100

**CITY OF TULSA**  
**MEDICAL SERVICE PROGRAM FEE**  
**INSIDE CITY ONLY**  
ORDINANCE NO. 23133, PASSED JUNE 23, 2014

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	<u>Rate</u>	<u>Code</u>
Single-Family Residential	\$ 5.45	E100
Multi-Family Residential Per occupied residential living unit; total units x 50% presumed occupancy rate, rounded down but not to less than one	\$ 5.45	E100

**CALCULATION**

Multi-Family: Number of units x 50% = billable units (rounded down) x \$5.45

**CITY OF TULSA**  
**CUSTOMER SERVICE FEES**  
RESOLUTION NO. 7384, PASSED JUNE 21, 2006

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<b><u>SERVICE FEES</u></b>	<b><u>Rate</u></b>	<b><u>Code</u></b>
Initiate, reinstate, or transfer service	\$ 20.00	U300
First requested in-house inspection	15.00	U303
Second requested in-house inspection within 6 months, if nothing wrong	25.00	U302
Meter test and meter found in range (98.5 to 100%) will result in the following fees		
1" and smaller meter size	15.00	U350
1 ½" meter size	25.00	U351
2" meter size	40.00	U352
3" meter size	80.00	U353
4" meter size	90.00	U354
6" meter size	130.00	U355
8" meter size	160.00	U356
Field service fee for customer-requested water turn on	15.00	Q101
Field service fee for customer-requested water turn off	No charge	
<u>Additional</u> fee for customer-requested after hours field service	15.00	Q106

**CITY OF TULSA**  
**FIELD COLLECTION FEES**  
 RESOLUTION NO. 7384, PASSED JUNE 21, 2006

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<b><u>FIELD COLLECTION FEES</u></b>	<b><u>Rate</u></b>	<b><u>Code</u></b>
Field service fee for sending City employee to premises to effect payment of delinquent utility charges		
1 – 8 units	\$ 15.00	Q101
9 – 25 units	25.00	Q109
More than 25 units	35.00	Q110
 Pull water meter	 20.00	 Q113
Reset water meter	35.00	Q102
 <b><u>ADDITIONAL FEES</u></b>		
Broken or missing padlock	20.00	Q103
Illegal connections or tampering – minimum fee, or actual cost, whichever is greater. Minimum fee:	60.00	Q105
Crimp Fee	30.00	Q107
Uncrimp Fee	30.00	Q111
Stolen or damaged water meter	65.00	Q104
Stolen or damaged water meter with AMR	150.00	Q114
Removal and restoration of a service line due to collection action shall be billed the minimum fee or the actual cost of materials and labor, whichever is greater. Minimum Fee:	55.00	Q112
Returned payment processing fee	25.00	Q108
Late payment fee - based on account balance	1.5%	Q998
Payments via foreign banks	Actual Cost	