



01 HOLIDAYS AND TRASH

COLLECTION SCHEDULES WILL CHANGE

During the different seasons of the year, holidays provide a break from our usual routine, including collection schedules for trash and recycling. Trash and recycling services will be affected on the City holidays listed below:

- **Tuesday, Jan. 1, 2019 – New Year's Day**
- **Monday, May 27, 2019 – Memorial Day**
- **Thursday, July 4, 2019 – Independence Day**
- **Monday, Sept. 2, 2019 – Labor Day**
- **Thursday, Nov. 28, 2019 – Thanksgiving Day**
- **Wednesday, Dec. 25, 2019 – Christmas**

On weeks with a holiday listed above, trash collection days (starting with the holiday) will be pushed to the following day to accommodate the disruption in scheduling. For example, if a holiday falls on a Monday:

- **Monday collections will be rescheduled for Tuesday.**
- **Tuesday collections will be rescheduled for Wednesday.**
- **Wednesday collections will be rescheduled for Thursday.**
- **Thursday collections will be rescheduled for Friday.**
- **Friday collections will be rescheduled for Saturday.**

Changes from the usual schedule will occur only on the holiday and for the days following the holiday. There are no trash services on Sundays.

CITY LIFE

DECEMBER 2018

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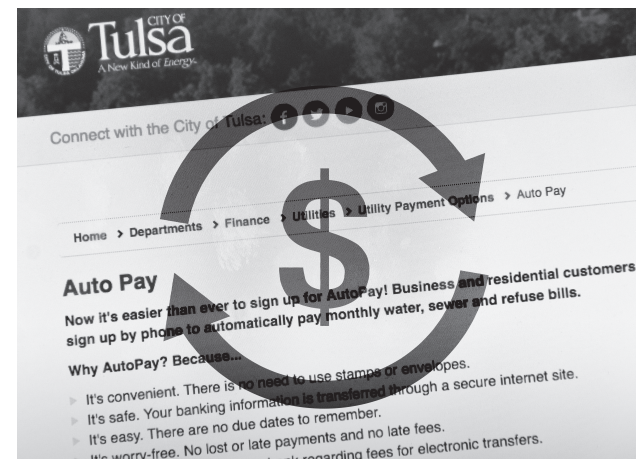
In the winter, be careful with cooking, heating and holiday decorations.

+ PLUS: GUARD AGAINST FROZEN PIPES IN WINTER

WWW.CITYOFTULSA.ORG | TULSA311@CITYOFTULSA.ORG | CALL 311

Tulsa

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02 SWITCH TO AUTOPAY

CHOOSE EASIER WAY TO PAY BILLS

As the year 2018 comes to an end and you're planning for 2019, consider simplifying how you pay your City of Tulsa utility bill – choose AutoPay. When you sign up for AutoPay, you'll enjoy these great benefits:

- **Easy / Worry Free – no due dates to remember, no lost or late payments/late fees**
- **Safe – your banking information is transferred through a secure internet site**
- **Convenient – no stamps or envelopes required**
- **FREE! Check with your bank regarding fees for electronic transfers**

Is AutoPay right for you? Any utility customer without a past-due balance who has not had more than one returned payment within the last 12 months may participate in AutoPay. For more details, visit www.cityoftulsa.org/utilities or call a City of Tulsa Customer Care Center representative at (918) 596-9511. Our Customer Care representatives will answer your questions and guide you through the process of signing up.

With AutoPay, your monthly balance will be automatically deducted from your bank account on the due date every month. Monthly utility bills will continue to be mailed to you for your records, but you won't have to mail a payment.

03 HOLIDAY RECYCLING

KNOW WHAT CAN, CANNOT BE RECYCLED

As we enjoy celebrating the holidays with festive decorations and gift giving, we have more to throw away – either in our trash cart or recycling cart. During the holiday season, recycling is easy for Tulsa residents. Most packaging and wrapping paper are recyclable in the City's recycling system, such as cardboard boxes and basic wrapping paper without foil or glitter.

Please recycle aluminum and steel cans, cardboard and paper, plastic bottles and jugs, and glass jars and bottles.

Below is a list of items that cannot be recycled in the blue cart and should be placed in the gray trash cart. For questions on what can be recycled, remember: *When in doubt, check it out* – go to www.TulsaRecycles.com

DO NOT RECYCLE

- Gift bags
- Foil, shiny or glitter wrapping paper
- Styrofoam, packing peanuts
- Flexible film plastics, bubble wrap, plastic bags
- Plastic strapping
- Ribbons and bows
- Tinsel
- Christmas lights
- Bulbs and ornaments
- Textiles – tree skirts, stockings and clothing
- Ceramics
- Electronics – anything with a cord, or that takes batteries or winds up
- Artificial or live Christmas trees

A live Christmas tree doesn't have to fit in the trash cart. In December and January, residents may put trees at the curb on their primary collection day. All decorations must be removed and trees need to be cut into 4-foot sections to fit into the hopper of the refuse trucks.

Tulsa residents also may bring their live Christmas trees to be ground into mulch at the City's Mulch Site, 2100 N. 145th East Ave. Trees brought to the site must have all decorations removed. The mulch site will be closed Dec. 24, 25, and 27, 2018, and Jan. 1, 2019.

FREEZING PIPES

SAFEGUARD YOUR HOME THIS WINTER

Water expands when the temperature drops below 32 degrees Fahrenheit (0 degrees Celsius). Freezing pipes are a concern from December to February, especially when outside temperatures dip below 20 F. Help safeguard your home before, during and after a pipe freezes and bursts:

PREVENTION:

- Disconnect garden hoses; install covers on outside faucets.
- Insulate outside walls and unheated areas of your home.
- Consider weather sealing your windows.

IF YOU SUSPECT YOUR PIPES MAY BE FROZEN:

- Call the City of Tulsa at 311, or after hours call the water emergency number – (918) 596-9488.
- If the water is frozen on the customer's side of the meter can, call a plumber to thaw your service line or soak towels with hot water and wrap them around the pipe.

IF A PIPE BURSTS:

- If your home has an independent/private shut-off valve, shut off the water.
- If not, call the City of Tulsa at 311 or after hours, call water emergency at (918) 596-9488.
- Call a plumber to fix pipes inside the home.

The Water and Sewer Department does not read meters when the outside temperature is 28 degrees or below. Keep the meter can lid closed to trap warm air and prevent frozen pipes.



04 FIRE SAFETY TIPS

BE EXTRA ALERT DURING THE WINTER

Home fires increase during the coldest winter months: December, January and February. Holiday cooking, decorations and unsafe heating are a few causes. Please note the following*:

- Cooking is the leading cause of all winter home fires.
- Heating is the second leading cause of home fires.
- 5 to 8 p.m. is the most common time for winter home fires.
- Most winter fires occur in one- and two-family homes.

Common sense can reduce fires. When cooking, stay engaged and alert to what you are doing. If a fire occurs in the oven or microwave, turn off the heat and don't open the door to the appliance. Don't try to remove what's burning or you risk getting burned.

Use caution when heating food and heating your home. Keep combustibles away from space heaters and fireplaces. Never leave the home with a space heater or fireplace burning. Make sure your fireplace is cleaned regularly. Only burn dry wood or artificial logs: Don't use trash, gift wrap or rolled newspaper logs. These are common causes of flying embers.

Lastly, make sure you have a working smoke detector and carbon monoxide detector to alert you should a danger exist.

* Source: National Fire Incident Reporting System