CLASS TITLE: WEB CONTENT DEVELOPER

PURPOSE OF THE CLASSIFICATION: Under general direction responsible for design, maintenance, and support of web content, and other related assigned duties.

ESSENTIAL TASKS:

- Plans, designs and supports departmental internet and/or web pages, improves and reviews for usefulness
- Keeps web information current, organized, and linked to appropriate page environments and resources
- Utilize computer graphics software to produce illustrations, layouts, and logos to enhance the usability and website aesthetics
- Publish information to departmental internet and/or web pages
- Plans, implements and supports enhancements to the departmental internet and/or web pages
- Advises management on appropriate policies for intranet and internet use by department staff and ensures compliance
- Provides technical assistance and educates staff and management on use of social media, software, and other tools
- Performs project management duties in systems organization, modification and user training related to the intranet/internet
- Analyzes usage statistics and types of services provided to initiate action plans to improve content and quality of service
- Consults with users providing information and problem-solving services
- Must report to work on a regular and timely basis

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential tasks.

QUALIFICATIONS:

<u>Training and Experience</u>: Graduation from an accredited college or university with a bachelor's degree in computer science, industrial engineering, telecommunications or related field; and two (2) years of progressively responsible experience in industry standard web development languages such as HTML, CSS, SQL, ASP, NET, Visual Basic and C Sharp, Javascript, Java, VBScript, ColdFusion, PHP, Flex, or FTP; or an equivalent combination of training and experience per Personnel Policies and Procedures, Section 128.

Knowledge, Abilities and Skills: Comprehensive knowledge of web technologies, tools, and delivery systems including security, privacy policy practices, and user interfaces; considerable knowledge of image editing and graphic design techniques; comprehensive knowledge of principles, practices, and legal aspects of internet publishing. Ability to recognize, analyze and solve system and software maintenance problems immediately without supervision; ability to communicate effectively both verbally and in writing; ability to demonstrate expert knowledge, use and understanding benefits of various structured programming languages; ability to operate a personal computer, telephone, radio, pager and various electronic testing equipment; and the ability to understand and influence the behavior of others within the organization, customers or the public in order to achieve job objectives and cause action or understanding.

<u>Physical Requirements:</u> Physical requirements include arm and hand dexterity enough to use a keyboard and telephone; frequent lifting up to 50 pounds; occasional lifting and carrying up to 50 pounds; occasional pushing and pulling up to 50 pounds; may be subject to sitting, walking, standing, reaching, bending, kneeling, crawling, handling, feeling, climbing, smelling and twisting; and vision, speech and hearing sufficient to perform the essential tasks.

<u>Licenses and Certificates:</u> Possession of a valid Oklahoma Class "D" Driver's License.

WORKING ENVIRONMENT: Working environment is primarily indoors in an office setting.

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Class Code: 2613 EEO Code: N-02 Pay Code: AT-32

Group: Clerical and Administrative

Series: Data Processing and Information Services

Effective date: December 5, 2018