The next City of Tulsa Surplus Property Auction will be held Saturday, Nov. 18, starting at 9:30 a.m. at the City’s surplus facility, 108 N. Trenton Ave. That facility is located two blocks north and one block west of the I-244 and Utica Avenue intersection.

Prior to the sale, you may preview the merchandise Friday, Nov. 17, from 9 a.m. to 4 p.m. or Saturday, Nov. 18 at 7:30 a.m. Photos of the merchandise also can be viewed online by visiting: www.chuppsauction.com

All sales are “as is.” It is the bidder’s responsibility to determine the condition of the merchandise. Three auctioneers may be selling simultaneously, so bidders wanting to bid on multiple items need to bring a partner/proxy. No one under the age of 16 may be admitted to the City surplus property facility.

Cash, MasterCard and Visa cards are accepted. Checks can be accepted only if accompanied by a letter of guaranty from the financial institution on which the check is drawn. Payment is required in full within one hour after the auction ends. Sales tax will be collected on auction purchases unless a sales tax permit is provided with proof of regular engagement in the resale business for items purchased. An Oklahoma Tax Commission auditor may be present.

If you have questions about the auction, please call (918) 596-7233.

Beginning with the November utility bill, utility customers will see a 7.1 percent increase in their combined water and sewer rates. The stormwater fee will increase 9 percent, or 58 cents per month – from $6.45 to $7.03. Rates for refuse, recycling and EMSAcare will stay the same.

A low usage customer’s water and sewer charges (3,000 gallons of water) will increase by $2.67 per month, or 9 cents a day – from $37.51 to $40.18. An average usage customer’s water and sewer charges (7,500 gallons of water) will increase by $5.36 per month, or 18 cents a day – from $75.31 to $80.67. A high usage customer’s water and sewer charges (12,000 gallons of water) will increase by $8.04 per month, or 26 cents a day – from $113.11 to $121.15.

The Tulsa Metropolitan Utility Authority (TMUA) and the Stormwater Drainage & Hazard Mitigation Advisory Board recommended the rate increases and the City Council approved them as part of the 2018 fiscal year budget process.

Water and sewer revenues fund operation, maintenance, rehabilitation and replacement of Tulsa’s water and sewer systems. In 2016, the City of Tulsa’s two water treatment plants pumped 38.4 billion gallons through approximately 2,300 miles of waterlines out to 143,041 connections serving 635,000 customers. Serving those same connections and customers, Tulsa’s approximately 2,000 miles of sanitary sewer lines lead to four wastewater treatment plants that treated 21 billion gallons in 2016.

The City of Tulsa’s stormwater fee pays for maintenance of the city’s stormwater drainage system, which includes 68,532 manholes, inlets and structures; 1,182 miles of storm sewer lines; 978 miles of roadside ditches; 713 bridges and culverts; 66 miles of improved creek channels; 120 detention ponds; and 2,284 acres of mowing and vegetation control.

The fee also funds capital projects to increase storm sewer capacity, stabilize creek banks, and control erosion. The stormwater fee was initiated in 1986, to fund the City of Tulsa’s stormwater management program created after the 1984 Memorial Day flood.
October is Fire Prevention Month, a good time to learn the essentials of fire safety. It is important to have working smoke alarms in your home, and to have an escape plan for your family in case a fire does occur. The National Fire Protection Association offers the following information to help keep your family safe:

- **Install smoke alarms in every sleeping room, outside each separate sleeping area, and on every level of your home.** A smoke alarm should be high on a wall or on the ceiling. Keep smoke alarms away from the kitchen to reduce false alarms.

- **Test all smoke alarms once a month, and immediately replace any smoke alarm that does not respond properly when tested. Replace all smoke alarms when they are 10 years old – 10 years from the date of manufacture.** To find that date, look at the back of the smoke alarm.

- **Make an escape plan for your household, drawing a map with two exits from each room if possible, and a path to the outside from each exit.** Also, mark the location of each smoke alarm. Be sure that escape routes are clear and windows open easily. Plan an outside meeting place – something permanent, like a tree, light pole or mailbox a safe distance in front of the home. If there are infants, older adults, family members with mobility limitations or children who do not wake to the sound of the smoke alarm, make sure that someone is assigned to assist them in the event of an emergency.

- **Practice your home fire drill twice a year.** Conduct one at night and one during the day with everyone in your home, and practice using different ways out. Teach children how to escape on their own in case you can’t help them. Close doors behind you as you leave – this may slow the spread of smoke, heat and fire. Once you get outside, stay outside. Never go back inside a burning building.

- **Make sure your house number is clearly marked and easy for the fire department to find.**

---

**ONLINE SERVICES**

**USE CITY WEBSITE FOR INFORMATION**

Tulsans can access City services and receive answers to questions at the City of Tulsa’s website. Visit **www.cityoftulsa.org** to learn about Tulsa’s government, including its programs and services.

While online, you can look up agendas for upcoming meetings of the City Council or other City boards and authorities. To report a problem such as a missed trash collection, property violation or pothole in a city street, Tulsans can use the one-stop reporting option: **www.tulsa311.com** City representatives also are still available by phone by calling the Customer Care Center at 311 (in city limits) or (918) 596-7777 (outside city limits).

When problems are reported either online or by phone, the information can be forwarded to the correct City department. This creates a method of tracking the issue to ensure that it is addressed.

City of Tulsa water, sewer, stormwater and refuse collection customers also can view their account information and pay bills online. Other methods of City utility bill payment are listed on the website. Details about City of Tulsa programs and services are available even on holidays. Many questions can be answered, problems reported, utility bills paid, etc. at: **www.cityoftulsa.org**

If you need additional assistance during the holidays, you may also call the following:

**Non-Emergency Numbers**

Police: (918) 596-9222  
Fire: (918) 596-9977  
Community Services Information: 211

---

**UPCOMING CITY-OBSERVED HOLIDAYS**

The City of Tulsa’s offices will be closed for Veterans Day and during the holidays at Thanksgiving, Christmas and New Year’s Day. Emergency responders, including police and firefighters, will be available as always on those dates. The following closings will occur:

- **Friday, Nov. 10 – Veterans Day**
- **Thursday/Friday, Nov. 23 – 24 Thanksgiving/Day After**
- **Friday/Monday, Dec. 22, 25 – Christmas Eve/Christmas**
- **Monday, Jan. 1, 2018 – New Year’s Day**

Need assistance with a water or sewer problem during the above City-observed holidays? Call these 24-hour emergency numbers: **Water** (918) 596-9488 and **Sewer** (918) 586-6999. Details about City of Tulsa programs and services are available even on holidays. Many questions can be answered, problems reported, utility bills paid, etc. at: **www.cityoftulsa.org**

If you need additional assistance during the holidays, you may also call the following:

**Non-Emergency Numbers**

Police: (918) 596-9222  
Fire: (918) 596-9977  
Community Services Information: 211